



State of Illinois
Bruce Rauner, Governor



Illinois Department of Transportation
Randall S. Blankenhorn, Secretary

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IDOT Seeks Feedback on Illinois Rest Areas

Survey asks travelers to provide opinions on services, locations, visiting habits

SPRINGFIELD – The Illinois Department of Transportation is asking for the public’s help in developing a plan that will determine the best use of the state’s rest areas. An online survey, accessible at idot.illinois.gov, is available through Sunday, Oct. 29.

“Many of our rest areas have reached a point where it’s time to evaluate their future,” said Illinois Transportation Secretary Randy Blankenhorn. “The feedback this survey provides us will be incredibly valuable. We hope as many people as possible participate so our rest areas can better reflect the changing needs of today’s travelers.”

Paper copies of the online survey are available at select rest areas throughout the state. They also can be mailed upon request by calling (402) 399-1405.

The 20-question survey seeks feedback on how travelers currently use Illinois rest areas, their level of satisfaction with the rest areas they visit, the location of the rest areas and how important certain features are to them.

IDOT maintains a system of 30 rest areas and 11 welcome centers on highways throughout the state, serving more than 36 million visitors annually. They are open 24 hours a day and feature restroom facilities, picnic areas, lighted walkways, maps, security cameras, parking for recreational vehicles and commercial trucks, among other services.

For more information on Illinois’ rest locations, visit IDOT’s Rest Areas and Welcome Centers webpage [here](#).

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