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PRESS RELEASE

FOR IMMEDIATE RELEASE

Monday, April 27, 2020

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IL Department on Aging Launches Revamped Website *Continually updating COVID-19 resources*

Springfield – The Illinois Department on Aging (IDoA) on Monday announced the launch of a new agency website that includes easy-to-access contact information for providers, links to social media newsfeeds, IDoA program and service information, and enhanced search capabilities that pinpoint services.

The revamped website for the Illinois Department on Aging can be viewed at www.illinois.gov/aging.

“This new site gives our agency a virtual facelift,” said Paula Basta, Director of IDoA. “This upgrade will make it easier for older Illinoisans, their family members, and members of our aging network to access the information they need to support today, and plan for tomorrow.”

Specifically, changes to IDoA’s website will allow the public to more easily:

- Access providers and services through advanced search features, and the use of an interactive map on our Provider Profile
- Examine what older family members, friends, and neighbors need to know, and how to manage the struggles of social isolation during the COVID-19 pandemic
- Check on the status of your Benefit Access Application
- Search for essential documents needed through the Partner Portal
- Learn more about office programs and services, including *Benefit Access*, the Community Care Program and our Senior Health Insurance Program
- Contact our Senior HelpLine, Adult Protective Services Hotline, and office staff

Created in 1973, IDoA strives for efficient and effective access to services that prevent premature nursing facility placement and maximizes the state’s nearly 2.7 million older adults’ ability to remain as independent as possible within their community.

Now, more than ever, IDoA, our 13 Area Agencies on Aging, and 46 Care Coordination Units want older Illinoisans to know that they are not alone. The Aging Network is working around the clock to ensure that the services provided - specifically the home delivered meals program that our seniors depend on - will not be interrupted during this ongoing situation. If you or an older family member, friend, or neighbor are in need of any kind of assistance, please know we are here to help you. Please visit our website or contact our **Senior HelpLine at (800) 252-8966 (hearing impaired call 888-206-1327)**.

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Respect for yesterday. Support for today. Planning for tomorrow.
www.illinois.gov/aging

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal statutes. If you feel you have been discriminated against, call the Senior HelpLine at 1-800-252-8966; 1-888-206-1327 (TTY)