



TELEPHONE and E-MAIL DIRECTORY

SPRINGFIELD OFFICE: One Natural Resources Way, #100, Springfield, IL 62702-1271

CHICAGO: 160 North LaSalle, 7th Floor, Chicago, Illinois 60601-3117

OFFICE OF THE DIRECTOR

	Name	Phone	Fax	E-mail
Director	BASTA, PAULA A.	217-785-2870	217-785-4477	paula.basta@illinois.gov
.....	312-814-4179	312-814-1050
Deputy Director	McCURDY, LORA	217-558-3925	217-785-4477	lora.mccurdy@illinois.gov
.....	312-814-4996	312-814-1050
Administrative Assistant (Springfield)	BOLDEN, AMBER	217-785-2870	217-785-4477	amber.bolden@illinois.gov
Administrative Assistant (Chicago)	RILEY, PORTIA	312-814-4179	312-814-1050	portia.riley@illinois.gov
Chief of Staff.....	VACANT
.....
General Counsel/Ethics, Privacy Officer	ARMSTEAD, RHONDA	217-785-3346	217-785-4477	rhonda.armstead@illinois.gov
Chief Internal Auditor	BARNARD, NICHOLAS	217-558-0171	217-557-4918	nicholas.barnard@illinois.gov
Human Resources Administrator/EEO Officer.....	BARRETT, CHERYL	217-785-3347	217-557-4918	cheryl.barrett@illinois.gov
Legislative Liaison	BRENNAN, AMY	312-814-5407	312-814-1050	amy.brennan@illinois.gov
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Public Information Officer	VACANT
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Policy Advisor.....	CULLEN, MICHAEL	312-814-1510	312-814-1050	mike.cullen@illinois.gov
Policy Advisor.....	VACANT	217-558-3917	217-785-4477

DIV. OF COMMUNITY RELATIONS & OUTREACH

	Name	Phone	Fax	E-mail
Manager	VACANT
Adult Protective Services Hotline (24-Hour, Voice)	1-866-800-1409
Benefit Access Program (Toll-Free, Voice).....	1-800-252-8966	217-524-6968	aging.baa@illinois.gov
Benefit Access Program.....	MILLS, CARLA	217-557-5799	217-524-9644	carla.mills2@illinois.gov
Senior HelpLine (Toll-Free, Voice).....	1-800-252-8966	217-524-6968	aging.ilsenior@illinois.gov
SHIP (Senior Health Insurance Program) (Toll-Free, Voice).....	1-800-252-8966	217-557-8457	aging.ship@illinois.gov
SHIP.....	LEITH, SANDY (Director)	217-785-4047	217-557-8457	sandy.leith@illinois.gov
TTY (for the toll-free numbers above).....	1-888-206-1327

DIV. OF FINANCE AND ADMINISTRATION

	Name	Phone	Fax	E-mail
Chief Financial Officer/Manager.....	O'CONNELL, ANNA	217-785-3381	217-524-7777	anna.oconnell@illinois.gov
Budget	HARRIS, SARAH	217-785-3398	217-524-7777	sarah.harris@illinois.gov
Business Services & Accounting.....	MCKEON, THERESA	217-785-3384	217-524-7777	theresa.mckeon@illinois.gov
Service Development & Procurement.....	MICHALS, KATHLEEN	217-785-4476	217-524-7777	kathleen.michals@illinois.gov

DIV. OF INNOVATIVE TECHNOLOGY

	Name	Phone	Fax	E-mail
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Chief Information Officer/Information Tech/Security Officer KEMPLE, RUSS 217-558-3915 russ.a.kemple@illinois.gov

DIV. OF PLANNING, TRAINING, RESEARCH & DEVELOPMENT

	Name	Phone	Fax	E-mail
Manager	BERKES, MIKE	217-558-3925	217-785-4477	mike.burkes@illinois.gov
Medicaid Waiver	ALEXANDER, CHRYSTAL	217-557-8312	217-785-4477	chrystal.d.alexander@illinois.gov
CCP Budget/Data Analysis	FLESCH, KIMBERLY	217-785-9017	217-785-4477	kimberly.flesch@illinois.gov
Training & Development	GILMAN, MARY	217-557-6710	217-785-4477	mary.gilman@illinois.gov
Demonstration Programs	GONZALEZ, SOPHIA	312-814-8153	312-814-2916	sophia.gonzales@illinois.gov
Rebalancing	ECKERT, JOHN	217-785-3373	217-785-4477	john.eckert@illinois.gov
HCBS Quality	BERKES, MIKE	217-785-3385	217-785-4477	mike.berkes@illinois.gov

DIV. OF HOME & COMMUNITY BASED SERVICES

	Name	Phone	Fax	E-mail
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Community Care Program	VACANT			
Older American Services	JIMENEZ, JOSE	217-785-3353	217-524-7629	jose.jimenez@illinois.gov

DIV. OF BENEFITS, ELIGIBILITY ASSISTANCE AND MONITORING

	Name	Phone	Fax	E-mail
Manager	VACANT			
Benefits, Eligibility Assistance and Monitoring				aging.advisor@illinois.gov
Adult Protective Services	MOORMAN, LOIS	217-785-9018	217-524-9644	lois.moorman@illinois.gov

OFFICE OF STATE LONG-TERM CARE OMBUDSMAN PROGRAM

	Name	Phone	Fax	E-mail
State Long-Term Care Ombudsman	RICHARDS, KELLY	314-814-1203	312-814-2916	kelly.richards@illinois.gov
Deputy State Long-Term Care Ombudsman	MILLER, CHUCK	217-785-3379	217-524-2049	chuck.miller@illinois.gov
Deputy Home Care Ombudsman	WILLIAMS, LARHONDA	217-524-2125	217-524-2048	larhonda.williams@illinois.gov

TRANSITION AND COMMUNITY RELATIONS

	Name	Phone	Fax	E-mail
Manager	GRAY, FELICIA	312-814-6815		felicia.s.gray@illinois.gov