Illinois Department on Aging
Certified Providers for
Emergency Home Response Service

The following agencies have been certified by the Illinois Department on Aging as authorized providers for the Emergency Home Response Service for the Community Care Program.

**ADT Security Services, Inc.**

Address: 32100 U.S. Hwy 19, North Palm Harbor, Florida 34684
Referrals by phone: 1-877-456-1787
Referrals by fax: 1-877-666-4390 or 1-866-224-3936
Referrals by email: adthealthreferral@adt.com
Contact Person: John Sharpe, Manager of Government Sales
Email: jsharpe@adt.com
Service Area: Statewide

**American Medical Alert Company (AMAC)**

Address: 3636 33rd St – Suite 103
Long Island City, NY 11106-2329
Referrals by phone: 708-342-2622 or 800-770-5355
Referrals by fax: 708-444-7318
Referrals by email: ta-ilreferrals@tunstall.com
Contact Person: Marcha Osgood, Office Manager 708-267-4317 or marcha.osgood@tunstall.com
Field Contact/Account manager: Kristin McCracken, Illinois Government Liaison 708-203-5924 or kristin.mccracken@tunstall.com
Service Area: Statewide

**GTL, Incorp. (d/b/a CST your Link to Life)**

Address: CST your Link to Life
27475 Meadowbrook Road
Novi, MI 48377-3532
Referrals by Phone: 1-888-557-4462
Referrals by email: referrals@cstltl.com
Referrals by Fax: 1-800-325-5145
Contact Person: Jeffery Prough, President/CEO
Service Area: Statewide
Guardian Medical Monitoring
Address: 18000 West 8 Mile Road
Southfield, MI 48075
Referrals by phone: 1-888-349-2400
Referrals by fax: 1-877-205-3621
Contact Person: Kevin Cosgrave
Email: kcosgrave@guardianmedicalmonitoring.com
Email: sf-hc@guardianalarm.com
Service Area: Statewide

HealthCom (Carelink)
Address: 1600 West Jackson Street
Sullivan, IL 61951
Referrals by phone: 1-800-525-6237 ext 220
Referrals by fax: 1-800-392-9042
Contact Person: Kathy Woodward
Email: kathyw@healthcominc.com
Service Area: Statewide

MedScope America Corporation
Address: 208 LaSalle Street, Suite 814
Chicago, IL 60604
Referrals by Phone: 800/645-2060, Option 1
Referrals by Fax: 610-896-7233
Referrals by email: referrals@medscope.org
Jerry Smith, National Director – Ext 700
jsmith@medscope.org
Service Area: Statewide

Philips Lifeline
Address: Lifeline Government Services, Mail Stop 28
111 Lawrence Ave
Framingham, MA 01702
Referrals by phone: 1-800-368-2925
Referrals by fax: 1-800-548-7695
Contact Person: Stephanie Garrigan 224-358-8657 stephanie.garrigan@philips.com
Email: lifelinegsdsc@philips.com
Service Area: Statewide
Valued Relationship Incorp. (VRI)

Address: VRI
1400 Commerce Center Drive
Franklin, OH 45005

Referrals by phone: 1-800-860-4230
Referrals by email: referrals@monitoringcare.com
Referrals by fax: 1-800-692-8189 Attention: Welcome Team

Dave Lukens, Territory Manager, Statewide
Direct Line 855-852-1498 (toll free)
Mobile: 614-499-9367
dlukens@vricares.com

Service Area: Statewide