

Updated August 4, 2017



**Illinois Department on Aging  
Certified Providers for  
Emergency Home Response Service**

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**The following agencies have been certified by the Illinois Department on Aging as authorized providers for the Emergency Home Response Service for the Community Care Program.**

**ADT Security Services, Inc.**

Address: 32100 U.S. Hwy 19, North  
Palm Harbor, Florida 34684  
Referrals by phone: 1-877-456-1787  
Referrals by fax: 1-877-666-4390 or 1-866-224-3936  
Referrals by email: [adthealthreferral@adt.com](mailto:adthealthreferral@adt.com)  
Contact Person: John Sharpe, Manager of Government Sales  
Email: [jsharp@adt.com](mailto:jsharp@adt.com)  
Service Area: Statewide

**American Medical Alert Company (AMAC)**

Address: 3636 33<sup>rd</sup> St – Suite 103  
Long Island City, NY 11106-2329  
Referrals by phone: 708-342-2622 or 800-770-5355  
Referrals by fax: 708-444-7318  
Referrals by email: [ta-ilreferrals@tunstall.com](mailto:ta-ilreferrals@tunstall.com)  
Contact Person: Marcha Osgood, Office Manager 708-267-4317 or [marcha.osgood@tunstall.com](mailto:marcha.osgood@tunstall.com)  
Field Contact/Account manager: Kristin McCracken, Illinois Government Liaison  
708-203-5924 or [kristin.mccracken@tunstall.com](mailto:kristin.mccracken@tunstall.com)  
Service Area: Statewide

**GTL, Incorp. (d/b/a CST your Link to Life)**

Address: CST your Link to Life  
27475 Meadowbrook Road  
Novi, MI 48377-3532  
Referrals by Phone: 1-888-557-4462  
Referrals by email: [referrals@cstltl.com](mailto:referrals@cstltl.com)  
Referrals by Fax: 1-800-325-5145  
Contact Person: Jeffery Prough, President/CEO  
Service Area: Statewide

**Guardian Medical Monitoring**

Address: 18000 West 8 Mile Road  
Southfield, MI 48075  
Referrals by phone: 1-888-349-2400  
Referrals by fax: 1-877-205-3621  
Contact Person: Kevin Cosgrave  
Email: [kcosgrave@guardianmedicalmonitoring.com](mailto:kcosgrave@guardianmedicalmonitoring.com)  
Email: [sf-hc@guardianalarm.com](mailto:sf-hc@guardianalarm.com)  
Service Area: Statewide

**HealthCom (Carelink)**

Address: 1600 West Jackson Street  
Sullivan, IL 61951  
Referrals by phone: 1-800-525-6237 ext 220  
Referrals by fax: 1-800-392-9042  
Contact Person: Kathy Woodward  
Email: [kathyw@healthcominc.com](mailto:kathyw@healthcominc.com)  
Service Area: Statewide

**MedScope America Corporation**

Address: 208 LaSalle Street, Suite 814  
Chicago, IL 60604  
  
Referrals by Phone: 800/645-2060, Option 1  
Referrals by Fax: 610-896-7233  
Referrals by email: [referrals@medscope.org](mailto:referrals@medscope.org)  
Jerry Smith, National Director – Ext 700  
[jsmith@medscope.org](mailto:jsmith@medscope.org)  
Service Area: Statewide

**Philips Lifeline**

Address: Lifeline Government Services, Mail Stop 28  
111 Lawrence Ave  
Framingham, MA 01702  
Referrals by phone: 1-800-368-2925  
Referrals by fax: 1-800-548-7695  
Contact Person: Stephanie Garrigan 224-358-8657 [stephanie.garrigan@philips.com](mailto:stephanie.garrigan@philips.com)  
Email: [lifelinegsdsc@philips.com](mailto:lifelinegsdsc@philips.com)  
Service Area: Statewide

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**Valued Relationship Incorp. (VRI)**

Address: VRI  
1400 Commerce Center Drive  
Franklin, OH 45005

Referrals by phone: 1-800-860-4230

Referrals by email: [referrals@monitoringcare.com](mailto:referrals@monitoringcare.com)

Referrals by fax: 1-800-692-8189 Attention: Welcome Team

Dave Lukens, Territory Manager, Statewide  
Direct Line 855-852-1498 (toll free)  
Mobile: 614-499-9367  
[dlukens@vricares.com](mailto:dlukens@vricares.com)

Service Area: Statewide