Adult Protective Services Provider Agencies

Area 1.................................................................................................................. 2
Boone, Carroll, DeKalb, JoDaviess, Lee, Ogle, Stephenson, Whiteside and Winnebago Counties

Area 2.................................................................................................................. 3
DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry and Will Counties

Area 3.................................................................................................................. 5
Bureau, Henderson, Henry, Knox, LaSalle, McDonough, Mercer, Putnam, Rock Island and Warren Counties

Area 4.................................................................................................................. 6
Fulton, Marshall, Peoria, Stark, Tazewell and Woodford Counties

Area 5.................................................................................................................. 7
Champaign, Clark, Coles, Cumberland, DeWitt, Douglas, Edgar, Ford, Iroquois, Livingston, Macon, McLean, Moultrie, Piatt, Shelby and Vermilion Counties

Area 6.................................................................................................................. 8
Adams, Brown, Calhoun, Hancock, Pike and Schuyler Counties

Area 7.................................................................................................................. 9
Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon and Scott Counties

Area 8.................................................................................................................. 10
Bond, Clinton, Madison, Monroe, Randolph, St. Clair and Washington Counties

Area 9.................................................................................................................. 11
Clay, Effingham, Fayette, Jefferson and Marion Counties

Area 10............................................................................................................... 12
Crawford, Edwards, Hamilton, Jasper, Lawrence, Richland, Wabash, Wayne and White Counties

Area 11............................................................................................................... 13
Alexander, Franklin, Gallatin, Hardin, Jackson, Johnson, Massac, Perry, Pope, Pulaski, Saline, Union and Williamson Counties

Area 12............................................................................................................... 14
City of Chicago

Area 13............................................................................................................... 15
Suburban Cook County
Area 01
Boone, Carroll, DeKalb, JoDaviess, Lee, Ogle, Stephenson, Whiteside and Winnebago Counties

Northwestern Illinois Area Agency on Aging
9:00 a.m. - 4:00 p.m.
1111 South Alpine Rd., Suite 600 Rockford, IL 61108-1605
Phone: 815-226-4901

County(ies) Served: Designated Agencies:
Boone, Winnebago
Mercyhealth VNA Association, Inc.
Hours: 7:30 a.m. - 4:30 p.m.
4223 East State Street, Suite 100
Rockford, Illinois 61108-2047
Phone: 815-226-4901

Carroll, Lee, Ogle, Whiteside
Lifescapes Community Services, Inc.
Hours: 8:30 a.m. - 5:00 p.m. and Friday 8:30 – 4:30
206 Dixon Ave, Suite 1
Rock Falls, Illinois 61071
Phone: 815-490-1125

DeKalb
Elder Care Services of DeKalb County, Inc.
Hours: 8:00 a.m. - 4:00 p.m.
1701 E. Lincoln Hwy.
DeKalb, Illinois 60115-3704
Phone: 815-758-6550

JoDaviess, Stephenson
Stephenson County Senior Center
Hours: 8:30 a.m. - 4:30 p.m.
206 East Stevenson Street
Freeport, Illinois 61032
Phone: 815-235-9777 or
1-800-424-6696 (within area only)
# Area 02

DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry and Will Counties

**AgeGuide**

(previously Northeastern Illinois Area Agency on Aging)

Hours: 8:30 a.m. - 4:30 p.m.

P.O. Box 809, Kankakee, Illinois 60901-0809

Phone: 815-939-0727

## County(ies) Served:

<table>
<thead>
<tr>
<th>County(ies) Served</th>
<th>Designated Agencies:</th>
</tr>
</thead>
<tbody>
<tr>
<td>DuPage</td>
<td><strong>DuPage County Department of Community Services</strong></td>
</tr>
<tr>
<td></td>
<td>Hours: 8:00 a.m. - 4:30 p.m.</td>
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<tr>
<td></td>
<td>505 North County Farm Road</td>
</tr>
<tr>
<td></td>
<td>Wheaton, Illinois 60187-3989</td>
</tr>
<tr>
<td></td>
<td>Phone: 630-407-6500 or 630-407-6501 (TDD)</td>
</tr>
<tr>
<td></td>
<td>1-800-942-9412 (regional access only)</td>
</tr>
<tr>
<td>Southern Kane</td>
<td><strong>Senior Services Associates, Inc.</strong></td>
</tr>
<tr>
<td></td>
<td>Hours: 8:00 a.m. - 4:00 p.m.</td>
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<tr>
<td></td>
<td>2111 Plum Street, Suite 250</td>
</tr>
<tr>
<td></td>
<td>Aurora, Illinois 60506</td>
</tr>
<tr>
<td></td>
<td>Phone: 630-897-4035</td>
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<tr>
<td>Grundy, Kankakee</td>
<td><strong>Catholic Charities, Diocese of Joliet</strong></td>
</tr>
<tr>
<td></td>
<td>Hours: 8:30 a.m. - 4:30 p.m.</td>
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<tr>
<td></td>
<td>249 N. Schuyler, Suite 300</td>
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<tr>
<td></td>
<td>Kankakee, Illinois 60901-4010</td>
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<tr>
<td></td>
<td>Senior Program: 815-932-1921, or 815-933-7791</td>
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<tr>
<td>Kendall</td>
<td><strong>Senior Services Associates, Inc.</strong></td>
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<tr>
<td></td>
<td>Hours: 8:00 a.m. - 4:00 p.m.</td>
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<tr>
<td></td>
<td>908 Game Farm Road</td>
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<td></td>
<td>Yorkville, Illinois 60560</td>
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<td></td>
<td>Phone: 630-553-5777</td>
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<tr>
<td>Lake</td>
<td><strong>The Catholic Charities of the Archdiocese of Chicago</strong></td>
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<tr>
<td></td>
<td>Hours: 8:30 a.m. - 4:30 p.m.</td>
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<td>116 North Lincoln Avenue</td>
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<td>Round Lake, Illinois 60073-2309</td>
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<td>Phone: 847-546-5733</td>
</tr>
</tbody>
</table>
Area 02 (cont’d)

County(ies) Served: McHenry, Northern Kane

Designated Agencies:

Senior Services Associates, Inc.
Hours: 8:00 a.m. - 4:00 p.m.
4704 Three Oaks Road
Crystal Lake, Illinois 60014
Phone: 815-356-7457

Will

Guardian Angel Community Services, Inc.
Hours: 8:30 a.m. - 4:30 p.m.
168 N. Ottawa
Joliet, Illinois 60432
Phone: 815-729-0930
Area 03
Bureau, Henderson, Henry, Knox, LaSalle, McDonough, Mercer, Putnam, Rock Island and Warren Counties

Western Illinois Area Agency on Aging
Hours: 8:30 a.m. - 5:00 p.m.
729 - 34th Avenue, Rock Island, Illinois 61201
Phone: 309-793-6800 or 1-800-322-1051

County(ies) Served:
Bureau, Henderson, Henry, Knox, LaSalle, McDonough, Mercer, Putnam, Rock Island, Warren

Designated Agencies:
Alternatives
Hours: 9:00 a.m.- 4:00 p.m.
1803 7th Street
Moline, Illinois 61265
Phone: 309-277-0167 or 1-800-798-0988
After Hours: 309-781-5377
Area 04
Fulton, Marshall, Peoria, Stark, Tazewell and Woodford Counties

Central Illinois Agency on Aging
Hours: 8:30 a.m. - 5:00 p.m.
700 Hamilton Boulevard, Peoria, Illinois 61603-3617
Phone: 309-674-2071

County(ies) Served:
Fulton, Marshall, Peoria, Stark
Tazewell, Woodford

Designated Agencies:
Adult Protective Services for
The Center for Prevention of Abuse
Hours: 8:00 a.m. - 4:00 p.m.
P.O. Box 3855
Peoria, Illinois 61612
Phone: 309-637-3905
Area 05
Champaign, Clark, Coles, Cumberland, DeWitt, Douglas, Edgar, Ford, Iroquois, Livingston, Macon, McLean, Moultrie, Piatt, Shelby and Vermilion Counties

East Central Illinois Area Agency on Aging
Hours: 8:00 a.m. - 4:00 p.m.
1003 Maple Hill Road, Bloomington, Illinois 61705-9325
Phone: 309-829-2065

County(ies) Served: Designated Agencies:
Champaign, Piatt

Family Service Senior Resource Center
Hours: 8:30 a.m. - 5:00 p.m.
405 S. State Street
Champaign, Illinois 61820
Phone: 217-352-5100

Clark, Coles, Cumberland, Douglas, Edgar, Moultrie, Shelby

Care Horizon, Inc.
Hours: 9:00 a.m. - 12:00 pm & 12:30 - 4:30 p.m.
120 Courthouse Square, Box 385
Toledo, Illinois 62468
Phone: 1-800-626-7911 or 217-849-3065

DeWitt, Macon

Community Home Environmental Learning Project, Inc. (CHELP)
Hours: 7:30 a.m. - 4:30 p.m.
1429 N. Jasper Street
Decatur, Illinois 62526
Phone: 217-422-9888

Ford - Iroquois

Ford County Public Health Department
Business Hours: 8:00 a.m. - 4:30 p.m.
235 N. Taft Street
Paxton, Illinois 60957
Phone: (217) 379-9281

Livingston, McLean

PATH
Hours: 8:30 a.m. - 4:30 p.m.
201 East Grove
Bloomington, Illinois 61701
Phone: 309-828-1022

Vermilion

CRIS Healthy Aging Center
Hours: 8:00 a.m. - 4:00 p.m.
309 N. Franklin Street
Danville, Illinois 61832
Phone: 217-443-2999

Area 06
Adams, Brown, Calhoun, Hancock, Pike and Schuyler Counties

West Central Illinois Area Agency on Aging
County(ies) Served:
Adams, Brown, Calhoun, Hancock, Pike, Schuyler

Designated Agencies:
West Central Illinois Case Coordination Unit
Hours: 8:00 a.m. - 5:00 p.m.
639 York Street
Quincy, Illinois 62301
Phone: 217-222-1189 or 1-800-252-9027
### Area 07
Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon and Scott Counties

**Area Agency on Aging for Lincolnland, Inc.**  
Hours: 8:00 a.m. - 4:00 p.m.  
3100 Montvale, Springfield, Illinois 62704-4278  
Phone: 217-787-9234

<table>
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<tr>
<th>County(ies) Served</th>
<th>Designated Agencies</th>
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</table>
| Cass, Greene, Jersey, Morgan, Scott | **Prairie Council on Aging**  
Hours: 8:00 a.m. - 5:00 p.m.  
800 West State Street, Suite 1  
Jacksonville, Illinois 62650-2094  
Phone: 217-479-4619 |
| Christian, Macoupin | **Locust Street Resource Center**  
**Macoupin County Program for the Elderly**  
Hours: 8:30 a.m. - 5:00 p.m.  
320 South Locust Street  
Carlinville, Illinois 62626-1076  
Phone: 217-854-4706 or 1-800-277-7078 |
| Logan, Mason, Menard, Sangamon | **Senior Services of Central Illinois, Inc.**  
Hours: 8:00 a.m. - 5:00 p.m.  
701 West Mason  
Springfield, Illinois 62702  
Phone: 217-528-4035 |
| Montgomery | **Montgomery County Health Department**  
Hours: 8:00 a.m. - 5:00 p.m.  
11191 Illinois Route 185  
Hillsboro, Illinois 62049-2664  
Phone: 217-532-2001 or 1-800-721-7734 |
### Area 08
Bond, Clinton, Madison, Monroe, Randolph, St. Clair and Washington Counties

**AgeSmart Community Resources**
Hours: 8:00 a.m. - 4:00 p.m.
801 W. State Street, O’Fallon, IL 62269
Phone: 618-222-2561

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<thead>
<tr>
<th>County(ies) Served:</th>
<th>Designated Agencies:</th>
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<tbody>
<tr>
<td>Bond, Clinton, Madison, Monroe, Randolph, St. Clair, Washington</td>
<td><strong>Southwestern Illinois Visiting Nurse Association</strong></td>
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<tr>
<td></td>
<td>Hours: 7:00 a.m. - 4:00 p.m.</td>
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<td>#7 Executive Woods</td>
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<td>Swansea, Illinois 62226-2016</td>
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<td></td>
<td>Phone: 618-236-5863 or 1-800-642-5429</td>
</tr>
</tbody>
</table>
**Area 09**
Clay, Effingham, Fayette, Jefferson and Marion Counties

**Midland Area Agency on Aging**
Hours: 8:00 a.m. - 4:00 p.m.
434 S. Poplar, Centralia, Illinois 62801-1420
Phone: 618-532-1853

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**County(ies) Served:**
Clay, Effingham, Fayette, Jefferson, Marion

**Designated Agencies:**

**SWAN (Stopping Woman Abuse Now)**
Hours: 8:00 a.m. – 4:00 p.m.
217 West Main Street
Suite A
Salem, Illinois 62881
Phone: 618-392-3556 or
1-618-740-0898
Area 10
Crawford, Edwards, Hamilton, Jasper, Lawrence, Richland, Wabash, Wayne and White Counties

Southeastern Illinois Area Agency on Aging
Hours: 9:00 a.m. - 4:30 p.m.
516 Market Street, Mt. Carmel, Illinois 62863-1558
Phone: 618-262-2306

County(ies) Served:
Crawford, Edwards, Hamilton, Jasper, Lawrence, Richland, Wabash, Wayne, White

Designated Agencies:
SWAN (Stopping Woman Abuse Now)
Open 24-hours a day - Office Hours: 8:00 a.m. – 4:00 p.m.
1114 S. West Street
P.O. Box 176
Olney, Illinois 62450
Phone: 618-392-3556 or 1-888-715-6260
Area 11
Alexander, Franklin, Gallatin, Hardin, Jackson, Johnson, Massac, Perry, Pope, Pulaski, Saline, Union and Williamson Counties

Egyptian Area Agency on Aging
Hours: 8:00 a.m. - 4:30 p.m.
200 E. Plaza Drive, Carterville, Illinois 62918-1982
Phone: 618-985-8311

County(ies) Served:
Alexander, Franklin, Gallatin, Hardin, Jackson, Johnson, Massac, Perry, Pope, Pulaski, Saline, Union, Williamson

Designated Agencies:
Shawnee Health Service and Development Corp. d/b/a Shawnee Alliance for Seniors
Hours: 8:00 a.m. - 5:00 p.m.
6355 Brandhorst Drive
Carterville, Illinois 62918-9802
Phone: 618-985-8322 or 1-800-642-7773
Area 12
City of Chicago

Chicago Department of Family & Support Services Area Agency on Aging
Hours: 8:30 a.m. - 5:00 p.m.
1615 W. Chicago Avenue, 3rd floor, Chicago, Illinois 60622
Phone: 312 746-6867 or 312-746-5682

City of Chicago
Sub-Area(s) Served:

Sub-Areas 1 (60645, 60626, 60659, 60660, 60640); 2 (60625, 60631, 60630, 60646, 60656); 3 (60666, 60634, 60641, 60707, 60639, 60635) and 4 (60613, 60614, 60618, 60647, 60657)

Sub-Area 5 (60601, 60602, 60603, 60604, 60605, 60606, 60607, 60610, 60611, 60622, 60642, 60654, 60661)

Sub-Area 6 (60637, 60616, 60615, 60649, 60653)

Sub-Areas 7 (60629, 60632, 60623, 60609, 60638); 8 (60628, 60617, 60619, 60633, 60627, 60827), and Sub Area 9 (60620, 60652, 60621, 60643, 60636, 60655)

Sub-Area 10 (60608, 60612, 60624, 60644, 60651)

Designated Agencies:

Catholic Charities Elder Protective Services
Hours: 8:30 a.m. - 5:00 p.m.
3125 N. Knox
Chicago, Illinois 60641-5200
Phone: (773)286-6041

Centers for New Horizons
Hours: 9:00 a.m. - 5:00 p.m.
4309A S. Martin Luther King Drive
Chicago, Illinois 60653
Phone: 773-357-4180

Metropolitan Family Services
Adult Protective Services
Hours: 8:30 a.m. - 5:00 p.m.
3843 W. 63rd Street
Chicago, Illinois 60629
Phone: 773-884-3310

Sinai Community Institute Senior Services
Hours: 8:30 a.m. - 5:00 p.m.
2653 W. Ogden
Chicago, Illinois 60608
Phone: 773-522-8640
Area 13
Suburban Cook County

AgeOptions
Hours: 8:00 a.m. - 4:45 p.m.
1048 Lake Street, Oak Park, Illinois 60301-1054
Phone: 708-383-0258 or 708-524-1653 (TDD)

Cook County
Township(s) Served:
Barrington, Hanover, Palatine, Wheeling

Designated Agencies:
Catholic Charities
(Northwest Senior Services)
Hours: Monday - Thursday 8:30 a.m. - 4:30 p.m.
Friday 8:00 a.m. - 4:00 p.m.
1801 W. Central Road
Arlington Heights, Illinois 60005-2410
Phone: 847-253-5500

Solutions for Care
Hours: 8:30 a.m. - 4:30 p.m.
7222 W. Cermak Avenue
North Riverside, Illinois 60546
Phone: 708-447-2448

Bloom, Bremen, Calumet, Rich, Thornton

Catholic Charities
(South Suburban Senior Services)
Hours: 8:30 a.m. - 4:30 p.m.
15300 S. Lexington Avenue
Harvey, Illinois 60426
Phone: 708-596-2222

Elk Grove, Schaumburg
Townships

Kenneth Young Center
Hours: 9:00 a.m. - 5:00 p.m.
1001 Rohlwing Road
Elk Grove Village, Illinois 60007-3217
Phone: 847-524-8800

Evanston, Niles

Metropolitan Family Services
Elder Abuse Services
Hours: 9:00 a.m. - 5:00 p.m.
5210 Main Street
Skokie, Illinois 60077
Phone: 847-425-7400

Lemont, Orland, Palos, Worth

PLOWS Council on Aging
Hours: 9:00 a.m. - 5:00 p.m.
7808 W. College Drive, Suite 5 East
Palos Heights, Illinois 60463
Phone: 708-361-0219

Cook County
Township(s) Served:
Berwyn-Cicero, Proviso
(except the villages of Brookfield and LaGrange Park)

Designated Agencies:

Solutions for Care
Hours: 8:30 a.m. - 4:30 p.m.
7222 W. Cermak Avenue
North Riverside, Illinois 60546
Phone: 708-447-2448

Bloom, Bremen, Calumet, Rich, Thornton

Catholic Charities
(South Suburban Senior Services)
Hours: 8:30 a.m. - 4:30 p.m.
15300 S. Lexington Avenue
Harvey, Illinois 60426
Phone: 708-596-2222

Elk Grove, Schaumburg
Townships

Kenneth Young Center
Hours: 9:00 a.m. - 5:00 p.m.
1001 Rohlwing Road
Elk Grove Village, Illinois 60007-3217
Phone: 847-524-8800

Evanston, Niles

Metropolitan Family Services
Elder Abuse Services
Hours: 9:00 a.m. - 5:00 p.m.
5210 Main Street
Skokie, Illinois 60077
Phone: 847-425-7400

Lemont, Orland, Palos, Worth

PLOWS Council on Aging
Hours: 9:00 a.m. - 5:00 p.m.
7808 W. College Drive, Suite 5 East
Palos Heights, Illinois 60463
Phone: 708-361-0219
## Area 13 (cont’d)

### Cook County

**Township(s) Served:** Leyden, Lyons, Norwood Park, Riverside (plus Brookfield and LaGrange Park Villages)

**Designated Agencies:**

- **Aging Care Connections**
  - Hours: 8:00 a.m. - 4:30 p.m.
  - 111 West Harris Avenue
  - LaGrange, Illinois 60525-2386
  - Phone: 708-354-1323

- **North Shore Senior Center**
  - Hours: 9:00 a.m. - 5:00 p.m.
  - 161 Northfield Road
  - Northfield, Illinois 60093-3411
  - Phone: 847-784-6000

- **Oak Park Township**
  - Hours: 9:00 a.m. - 5:00 p.m.
  - 130 S Oak Park Ave
  - Oak Park, Illinois 60302-3803
  - Phone: 708-383-8060

- **Stickney Township Office on Aging**
  - Hours: 8:30 a.m. - 4:00 p.m.
  - 7745 Leamington
  - Burbank, Illinois 60459
  - Phone: 708-636-8850

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**Updated 1/6/2020**