To Apply
For information and referral to the appropriate local agency, contact the Senior HelpLine:
1-800-252-8966 (toll-free)
1-888-206-1327 (TTY)
E-mail: aging.ilsenior@illinois.gov
Monday through Friday 8:30 a.m. to 5:00 p.m.
Illinois Department on Aging
One Natural Resources Way, #100
Springfield, IL 62702-1271

• you are a U.S. citizen or legal alien;
• you meet the asset requirements, which will be explained to you when the care coordinator comes to your home; and
• you apply for medical benefits.

...helping older adults live independently
In-Home Service

Homecare Aides provide in-home service, such as cleaning, planning and preparing meals, doing laundry, shopping and running errands. Homecare Aides may also assist moderately impaired participants with personal care tasks, such as dressing, bathing, grooming and following special diets.

Adult Day Service

Adult Day Service offers older adults the opportunity to interact with other people in a supervised setting outside their home. Adult Day Service centers offer a wide range of social activities. A noon meal is provided and participants may enjoy everything from arts and crafts to card games and current events classes. Some centers also offer counseling and physical therapy with trained professionals. Additionally, Adult Day Service centers can serve the needs of family members who may need respite from caregiving responsibilities so they may work outside the home during the day. In select Adult Day Service centers funded by the Illinois Department on Aging, specialized services are offered for individuals who suffer from Alzheimer’s disease or related disorders.

Emergency Home Response Service

Emergency Home Response Service (EHRS) is defined as a 24-hour emergency communication link to assistance outside the participant’s home, based on health and safety needs and mobility limitations. This service is provided by a two-way voice communication system consisting of a base unit and an activation device worn by the participant that will automatically link the participant to a professionally staffed support center. The support center assesses the situation and directs an appropriate response whenever this system is engaged by a participant. The purpose of providing EHRS is to improve the independence and safety of participants in their own homes in accordance with the authorized plan of care and thereby help reduce the need for nursing home care.

Flexible Senior Services

Limited funding is available through the Illinois Department on Aging’s Flexible Senior Services demonstration programs for participants with needs outside the normal spectrum of services available through the Community Care Program. Examples of items or services purchased may include minor household modifications, respite care, medication management and assistive devices.

Senior Companion

Senior Companions are volunteers who provide companionship and assistance when an older adult cannot be left alone for long periods of time. The service not only provides the person with a new friend of about the same age, but also provides respite for a caregiver.

Eligibility

You are eligible for Community Care Program services if:

- you are age 60 or older;
- you are determined physically in need of service, meaning you are at least moderately impaired;
- you are a resident of the state of Illinois;