

## Adult Protective Services Respects You and Your Rights

- You have the right to be treated with dignity and respect.
- You have the right to be given information to help you make decisions.
- Your name and personal information is kept confidential.
- The APS Program will work to protect your right to self-determination and preserve your independence. This includes, but is not limited to, deciding where and how you want to live, choosing to accept services or other assistance, and making your own decisions that do not harm others.
- The APS Program will make efforts to speak with you in the language you can understand best.
- With your permission, the APS Program will work with your family and friends to help you.



**Illinois Department on Aging  
One Natural Resources Way, Suite 100  
Springfield, IL 62702**

**Senior Helpline  
800-252-8966 • 888-206-1327 (TTY)**

**[www.illinois.gov/aging](http://www.illinois.gov/aging)**

*The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment programs or activities in compliance with appropriate State and Federal statutes. If you feel you have been discriminated against, call the Senior Helpline at 1-800-252-8966; 1-888-206-1327 (TTY).*



State of Illinois  
Department on Aging

# *Know Your* **Rights**

Adult Protective Services of Illinois



**IDoA**  
Illinois Department on Aging



## What is the Adult Protective Services Program?

- The Illinois Department on Aging (IDoA) works with designated Adult Protective Services (APS) Provider Agencies to help an adult age 60 or older or an adult age 18 through 59 with a disability who resides in the community and may be at risk for abuse, neglect, or financial exploitation.
- The Illinois APS Act requires the Provider Agencies designated by IDoA to investigate and conduct a face-to-face assessment of each report of abuse, neglect, or financial exploitation received.
- The APS Provider Agency caseworker advocates for adults; provides referrals for needed services; and educates the community about abuse, neglect, and financial exploitation.

## Why Are We Here Today?

- A report was received that you might be the subject of abuse, neglect, or financial exploitation.
- The APS Provider Agency caseworker will investigate this report and the outcome of the investigation will be shared with you and/or your representative.
- If it is determined you have been abused, neglected, or financially exploited, the APS Provider Agency caseworker will ask your permission to work with you to develop a Safe Care Plan.
- If the allegation involves a caregiver who was paid with public funds, the APS Provider Agency caseworker will need to interview him or her.
- The caregiver will receive official written notification of the outcome of the IDoA APS investigation, if verified and substantiated.
- The caregiver's identity could be placed on the APS Registry. The APS Registry is to protect adults receiving in-home and community-based services.
- If a caregiver is placed on the APS Registry, he or she will be barred from direct care employment paid with public funds. Any caregiver referred for placement on the APS Registry has a right to appeal this action.
- All information on the APS Registry is kept confidential except as specifically authorized in the Adult Protective Services Act (320 ILCS 20).



**Respect for yesterday. Support for today. Hope for tomorrow.**