



State of Illinois
Illinois Department on Aging

OASAC Medicaid Enrollment Oversight Subcommittee Meeting

September 3, 2019 (Approved December 10, 2019)
1:00- 3:00 p.m.

Chicago Location: IDoA Conference Room
160 N LaSalle St., 7th Floor
Chicago, IL 60601

Springfield Location: IDoA Offices (at DNR Building)
One Natural Resources Way
Rock River Conference Room
Springfield, IL 62702

Members in Attendance:

Paula Basta, Director, Illinois Department on Aging
Lora McCurdy, Deputy Director, Illinois Department on Aging (Chair)
Darby Anderson, Addus HomeCare, Inc.
Kelly Cunningham, Illinois Department of Healthcare and Family Services
Marla Fronczak, Northeastern Illinois Area Agency on Aging
Lori Hendren, AARP
Marsha Johnson, Community Care Systems, Inc.
Meg Lewis (for Ann Irving), AFSCME Council 31
Anna Moeller, State Representative
Gabriela Moroney, Illinois Department of Human Services
David Olsen, Alzheimer's Association

Department on Aging staff:

Rhonda Armstead, Mike Berkes, Aster Bowden, Amy Brennen, Paulette Dove,
Selma D' Souza, John Eckert, Kimberly Flesch, Sophia Gonzalez & Jason Jordan

Guests:

Carrie Chapman, Andrew Kretschmar & Gustavo Saberbein

Members Unable to Attend:

Terri Bryant, State Representative
Dave Lowitzki, Lowitzki Consulting
Iris Martinez, State Senator
Dave Syverson, State Senator

Welcome & Introductions

Deputy Director Lora McCurdy welcomed everyone to the meeting. All members, guests and IDoA staff in Chicago, Springfield and on the phone introduced themselves.

Approval of June 4, 2019 meeting Minutes

Lora McCurdy asked for a motion to approve the June 4, 2019 meeting minutes. Darby Anderson made a motion to approve the minutes. Marsha Johnson seconded. All were in favor; the minutes were approved. No corrections or changes were noted. The approved minutes will be posted on the IDoA website.

Review Quarterly Report Data

Kimberly Flesch reviewed the Quarterly Enrollment Report updated September 3rd with data as of August 29, 2019. She shared that the Statewide MCO expansion began July 1, 2019 and the data shows an increase of 8,491 individuals that were enrolled in MCO's compared to the last report from June. It was also noted that there was a decrease in the number of participants showing as non-Medicaid for CCP. The Department continues to work with the CCUs to clean up data, especially in PSA 12 (City of Chicago). Lora McCurdy shared that new CCUs have been contracted in several sub-areas in PSA 12 and anticipates that there will be more timely completions of annual redeterminations (Redes) as a result. Marsha Johnson, the Director of one of the CCUs that assumed responsibility for two of the Chicago CCU contracts stated that many of the participants had not been seen for many years and now her CCU is trying to complete these CCP reassessments and Medicaid redeterminations. Darby Anderson asked why the 36,000 participants on Medicaid are not qualifying for MCO. It was noted that there are several reasons: Participants may be on Spenddown or not receiving full benefits. Kelly Cunningham stated that MCO eligibility has a transition period and that individuals remain Fee-for-Service for a period of time while they are choosing an MCO plan. McCurdy stated that the local DHS office should know about CCP costs and should be counting this cost toward the participants Spenddown. She will follow up with DHS.

Review of CCU feedback – status of Medicaid enrollment

Kimberly Flesch shared that the Department sent the names of the 3,623 individuals to the CCUs for which no information had been found by HFS re: Medicaid status on May 30th and requested status updates. The Department has not heard back from 7 CCUs and therefore is missing information on 772 individuals. The CCUs reasons for these individuals not being enrolled in Medicaid included: follow up needed (46%), termed CCP (13%), applied/status pending (10%), current Medicaid recipient (6%), deceased (5%), and 20% had different reasons. One of the other reasons given by the CCUs was that the participant was active at last assessment and this will require some training. Lora McCurdy shared that for the "needs follow-up" percentage, the CCUs will need to schedule and assist with applying for Medicaid if applicable. The Department will have a Medicaid uploader to document when CCUs assist with the Medicaid application. Marla Fronczak asked how long a CCU should wait to reapply if they have not heard back on a Medicaid application. McCurdy stated that a guideline for a timeline is needed for Initial assessments and Redes from DHS and HFS. Flesch asked if DHS can advise on a timeline. Gabriela Maroney stated that she can get an answer and asked if the CCUs are using the ABE system. Flesch stated that with the report uploader, the percentage of ABE and paper applications will be known. Flesch shared that the Department completed an internal review for the 772 individuals for which no response was received from the CCUs by searching each on in the MMIS system and in the IDoA data. The Department shared that 57 of the individuals show as being on Medicaid. The Department still expects to get information from the CCUs but thought that this information was important to share. Flesch asked the subcommittee members what they would like to look at next and shared that the data that has been discussed is from

February 2019. Darby Anderson suggested to continue to follow through with the needs follow up group (slides 10 & 11) and at additional growth in enrollment.

Review of updated IDoA Medicaid policy

Lora McCurdy stated that the Medicaid policy has been updated to include two groups of individuals that had been exempt from applying for Medicaid. The new Medicaid policy now requires ACA adults (age 60-64) to apply for Medicaid. It also requires participants that had been grandfathered into the program to apply for Medicaid. The updated policy was shared with the group. Everyone was asked if there were any questions or feedback to email the Department.

CCU Medicaid App Report Uploader

Mike Berkes explained that the Medicaid uploader will require the CCUs to upload verification if a paper application was completed. He shared that the Department is working with IT and talking about specifics. The Department will inform the network when the uploader is ready.

HFS Update:

Kelly Cunningham shared that the Medicaid Omnibus legislation has required the State to study all populations that may be included in Ex Parte Redeterminations; this includes Aging Waiver participants. These types of redeterminations use third party data sources to confirm ongoing eligibility for Medicaid when there have been no changes to mitigate the burden on the process on clients. Cunningham also shared that a new call center will be rolled out effective September 2019 at the HFS Medicaid Management Unit. She additionally noted that HFS, DHS and their IT units have been working together to address the Rede and application backlog. They are working on speeding up the resolution of system performance issues for ABE and IES. To investigate the issues, it will be helpful to know the problems and patterns with RIN numbers. Lora McCurdy asked if IDoA and HFS can discuss the IES manage my case process that requires individuals to provide consent for CCUs to access IES on their behalf as it presents a barrier for CCUs to assist with the Medicaid application process, as some older adults refuse to provide consent. Cunningham responded that she will raise the question with the IES staff at HFS.

Action Steps for Next Meeting

The subcommittee will continue to look at ongoing follow up with the CCUs on the enrollment status. The Department will provide a report during the December meeting and a status update on the Medicaid Uploader.

Adjournment:

Darby Anderson made a motion to adjourn the meeting. Marla Fronczak seconded. All were in favor. The meeting was adjourned at 2:09 p.m.