2017 Update for the Annual Enrollment Period

Illinois Department on Aging
Senior Health Insurance Program (SHIP)
800-252-8966
Aging.SHIP@illinois.gov
Plan Finder Banner Update

Medicare Plan Finder

You have the option to complete a general or personalized plan search. A personalized search may provide you with more accurate cost estimates and coverage information. To begin your plan search, please choose from one of these options below.

General Search
A general plan search only requires your zip code.

ZIP Code: [Input Field]

By selecting this button you are agreeing to the terms and conditions of the User Agreement.
Helpful Tips

Home Page
- When I do a Personalized Search on the Plan Finder tool, I immediately receive an error after selecting a month from the dropdown.
- When I do a Personalized Search, I am asked for my Effective Date for Part A. What if I have Part B instead?

Enter Information
- I am not sure which options I need to select on the 'Enter Information' Page.

Enter Your Drugs
- On the Enter Your Drugs page, is there a way to search if I am not interested in plans with drug coverage or I am not sure what drugs I will be taking?
- Why can’t I find my drug?
- I am not sure of the correct spelling of the drugs I want to add to my Drug List.

Select Your Pharmacy
- On the Select Your Pharmacies page, why can’t I see my pharmacy on the list?
- On the Select Your Pharmacies page, I am not able to select a third pharmacy.

Refine Your Plan Results
- Is there a way I can filter plan results to meet a specific Monthly Plan Premium?
- I am looking to enroll in a Special Needs Plan. How can I do a search for only those plans?
- How can I search for a plans offered by a certain company?
- Is there a way I can filter plan results to meet a specific Annual Drug Deductible?

Your Plan Results
- I know the exact plan ID I am looking to enroll in. Why can I not locate it on the tool?
- Why does an “Enroll” button not display next to the plan I want to enroll in? It says “Contact Plan to Enroll”.

Glossary
## Glossary Term ID Update

### Star Ratings

<table>
<thead>
<tr>
<th>MEASURE</th>
<th>DEFINITION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Overall Star Rating</strong></td>
<td>The Overall Star Rating combines scores for the types of services each plan offers: What is being measured? For plans covering health services, the overall score for quality of those services covers many different topics that fall into 5 categories:</td>
</tr>
<tr>
<td></td>
<td>• Staying healthy: screenings, tests, and vaccines. Includes whether members got various screening tests, vaccines, and other check-ups that help them stay healthy.</td>
</tr>
<tr>
<td></td>
<td>• Managing chronic (long-term) conditions: Includes how often members with different conditions got certain tests and treatments that help them manage their condition.</td>
</tr>
<tr>
<td></td>
<td>• Member experience with the health plan: Includes ratings of member satisfaction with the plan.</td>
</tr>
<tr>
<td></td>
<td>• Member complaints and changes in the health plan’s performance: Includes how often Medicare found problems with the plan and how often members had problems with the plan. Includes how much the plan’s performance has improved (if at all) over time.</td>
</tr>
<tr>
<td></td>
<td>• Health plan customer service: Includes how well the plan handles member appeals.</td>
</tr>
<tr>
<td></td>
<td>For plans covering drug services, the overall score for quality of those services covers many different topics that fall into 4 categories:</td>
</tr>
<tr>
<td></td>
<td>• Drug plan customer service: Includes how well the plan handles member appeals.</td>
</tr>
<tr>
<td></td>
<td>• Member complaints and changes in the drug plan’s performance: Includes how often Medicare found problems with the plan and how often members had problems with the plan. Includes how much the plan’s performance has improved (if at all) over time.</td>
</tr>
<tr>
<td></td>
<td>• Member experience with plan’s drug services: Includes ratings of member satisfaction with the plan.</td>
</tr>
<tr>
<td></td>
<td>• Drug safety and accuracy of drug pricing: Includes how accurate the plan’s pricing information is and how often members with certain medical conditions are prescribed drugs in a way that is safer and clinically recommended for their condition.</td>
</tr>
</tbody>
</table>

For plans covering both health and drug services, the overall score for quality of those services covers all of the topics above.
Personalized Search

Medicare Plan Finder

You have the option to complete a general or personalized plan search. A personalized search may provide you with more accurate cost estimates and coverage information. To begin your plan search, please choose from one of these options below.

**General Search**
A general plan search only requires your zip code.

**ZIP Code:** [Input Field]

By selecting this button you are agreeing to the terms and conditions of the [User Agreement](#).

**Find Plans**

**Personalized Search**
A personalized plan search requires your zip code and complete Medicare information. This page is secured to protect your personal information. If you don’t want to enter your Medicare information, you may use the general search option above.

**ZIP Code:** [Input Field]

**Medicare Number:** 22222222BB
Where can I find my Medicare Number?

**Last Name:** Martin [Input Field]

**Effective Date for Part A:** Aug 1998
Not Part A? Select here.

**Date of Birth:** Aug 4 1933

By selecting this button you are agreeing to the terms and conditions of the [User Agreement](#).

**Find Plans**

**Plan Finder Multimedia**
- Step by step overview on how to complete a plan search
- Lesson 1 - Getting Started

**Getting to the Medicare Plan Finder**

**Additional Tools**
- Find PACE Plan(s)
- Find and compare Medigap policies
- Search by plan name and/or ID
- Enroll now
- Check your enrollment
- Medicare complaint form

**Related Resources**
- Extra Help paying for Medicare prescription drug coverage
- Helpful contacts
- 6 ways to lower your drug costs
- Download Plan Finder databases
- Helpful Tips
Step 2 of 4: Enter Your Drugs

Please select the information (e.g. dosing frequency) as prescribed by your doctor. Failure to enter information consistent with your prescription may result in the display of inaccurate pricing information. For example, if you select a frequency greater than that prescribed by your doctor, it may result in the display of the full drug cost rather than the appropriate cost-sharing amount. This will help us estimate your costs and allow you to see which plans cover your drugs. The site doesn't show pricing for most over-the-counter drugs or diabetic supplies. For more information, you may contact the plan.

I don't take any drugs, I don't want to add drugs now

Type the name of your drug:

Or Browse A-Z:
A B C D E F G H I J K L M
N O P Q R S T U V W X Y Z

Hints on how to enter drug information
Why can't I find my drug?

Retrieve My Saved Drug List:

Your personal information cannot be accessed using your drug ID list. Medicare doesn't share the drug information you enter.

Retrieve My Drug List

My Drug List (Maximum 25 Drugs)

Total Drugs in My Drug List: 0

Print My Drug List

MEDICINE NAME QUANTITY FREQUENCY & GENERIC OPTION & PHARMACY

You haven't added any drugs to your list. Search for drugs above or retrieve your previously saved drug list.

My Drug List is Complete
2017 vs 2016 Plan Data

You are now viewing 2017 plan data.  View 2016 plan data.
Star Ratings Update

Coming to plan finder October 12
• Current members of a sanction plan can view the plan details.
• Click on brown “sanction” button for more information about the sanction.
• The button will:
  – Indicate that the plan is under sanction for violating Medicare rules and cannot accept enrollments; and
  – Include a link to the Sanction Notice sent by CMS to the Sponsor.
## Updated Plan Page for Non Enrollees

### Test Plan 2 (AB) (Cost) (Hxxxx-xxx-x)

**Organization:** Test Organization

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Retail</strong></td>
<td><strong>Annual:</strong> Information Not Available</td>
<td><strong>Part B</strong> Premium [?]: No</td>
<td><strong>Annual Drug Deductible:</strong> Information Not Available</td>
<td><strong>Health Plan Deductible:</strong> Information Not Available</td>
<td><strong>Drug Copay/Coinsurance:</strong> Information Not Available</td>
<td><strong>Doctor Choice:</strong> Information Not Available</td>
</tr>
</tbody>
</table>

[Sanctioned Plan: Click for More Information]

[Compare Plans]

### Medicare Health Plans without Drug Coverage

[Star Ratings]
Sanctioned Plan Pop-up Page

Medicare.gov
The Official U.S. Government Site for Medicare

Suppressed Plan Information

This plan isn’t allowed to enroll new members because of serious violations to Medicare Rules. Until Test Organization 1 fixes the problems, people with Medicare may not enroll into this plan.

Read this notice for more information

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### Updated Plan Page for Current Enrollees

<table>
<thead>
<tr>
<th>Your Current Plan(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Plan (PDP)</strong> (Sxxxx-xxx-x)</td>
</tr>
<tr>
<td><strong>Organization:</strong> Test Organization</td>
</tr>
</tbody>
</table>

#### Estimated Annual Drug Costs:
- **[?]**

#### Monthly Premium:
- $66.00

#### Deductibles:
- [?] and Drug Copay [?]
- **15%**

#### Drug Coverage [?], Drug Restrictions [?] and Other Programs:
- **No**
- **No**
- **Yes**

#### Retail
- **Pharmacy Status:** Out-of-network
- **Annual:** $2,172

#### Mail Order
- **Annual:** N/A

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**Original Medicare**

**Prescription Drug Plans**

**Medicare Health Plans with Drug Coverage**

**Medicare Health Plans without Drug Coverage**

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*Sanctioned Plan: Click for More Information*
### Part B Buydown-MA Plans

<table>
<thead>
<tr>
<th>Estimated Annual Drug Costs:</th>
<th>Monthly Premium:</th>
<th>Deductibles and Drug Copay and Coinsurance:</th>
<th>Health Benefits:</th>
<th>Drug Coverage, Drug Restrictions and Other Programs:</th>
<th>Estimated Annual Health and Drug Costs:</th>
<th>Overall Star Rating:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail Annual: $1,261</td>
<td>$25.00</td>
<td>Annual Drug Deductible: $0</td>
<td>Doctor Choice: Plan Doctors for Most Services</td>
<td>All Your Drugs on Formulary: N/A</td>
<td>$3,960</td>
<td><img src="https://example.com" alt="Star" /> This plan got Medicare's highest rating (5 stars)</td>
</tr>
<tr>
<td>Mail Order Annual: N/A</td>
<td>Drug: $19.10</td>
<td>Health Plan Deductible: $0</td>
<td>Out of Pocket Spending Limit: $5,500 In-network</td>
<td>Drug Restrictions: N/A</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Health: $5.90</td>
<td>Drug Copay/Coinsurance: $0 - $95, 33%</td>
<td>Lower Your Drug Costs:</td>
<td>MTM Program: Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Part B Premium:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Estimated Annual Drug Costs:** $1,261
- **Monthly Premium:** $25.00
- **Deductibles and Drug Copay and Coinsurance:** Annual Drug Deductible: $0, Health Plan Deductible: $0, Drug Copay/Coinsurance: $0 - $95, 33%
- **Health Benefits:** Doctor Choice: Plan Doctors for Most Services, Out of Pocket Spending Limit: $5,500 In-network
- **Drug Coverage, Drug Restrictions and Other Programs:** All Your Drugs on Formulary: N/A, Drug Restrictions: N/A, Lower Your Drug Costs: MTM Program: Yes
- **Estimated Annual Health and Drug Costs:** $3,960
- **Overall Star Rating:** This plan got Medicare's highest rating (5 stars)
Important Dates

- Release – October 2016
- 2017 plan data on Plan finder – October 1, 2016
- Star Ratings on Plan finder – October 12, 2016
- Open Enrollment Starts – October 15, 2016
- New plan year begins – January 1, 2017
Any Questions?

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