



Illinois Department of Commerce & Economic Opportunity

JB Pritzker, Governor

Percentage of Income Payment Plan (PIPP) Steering Committee Recording of Webex Meeting Held on January 13, 2022

Recording

Topic

Password

[PIPP Steering Committee Meeting-20220113 1902-1](#)

No password

Attendance:

Linda Rhodes, ComEd; Karen Lusson, National Consumer Law Center (NCLC); Sandy Castañeda, DuPage County Community Services; Craig Antosh, Community and Economic Development Association of Cook County (CEDA); Eric Schrader, Peoples Gas and North Shore Gas; Kimberly Roberts, CEDA; Latoya Butler, CEDA; Mionia Booker, CEDA; Larry Dawson, Illinois Association of Community Action Agencies (IACAA); Aarian Smith, ComEd; Jennifer Marten, Nicor Gas; Shelby Montgomery, CEDA; Manuel Alicea, CEDA; Abigail Miner, Office of the Illinois Attorney General; Anthony White, Ameren; Nina Jackson, CEDA ; Brauder Smith-Bond, Ameren; Martha Strawser, City of Rockford Human Services Department; Mindy Browning, Embarras River Basin Agency, Inc. (ERBA); James Agnew, Illinois Commerce Commission (ICC); Joseph Giamberdino, Citizens Utility Board (CUB); Ivonne Rychwa, CUB; Kathy Walk, C.E.F.S. Economic Opportunity Corporation; Shahi Nawab, CEDA; Allen Cherry, Low Income Utility Advocacy Project; Kimberly Bond, Ameren; Ellen Rendos, Nicor Gas, Joan Howard, Illinois Commerce Commission (ICC).

DCEO Staff: David Wortman, Leslie Ann Lesko, Maria Gallardo, Deirdre Coughlin, Addrena King, Ben Moore, Janet Haws-Davis, Cassandra Vaughn.

Percentage of Income Payment Plan (PIPP) WebEx Meeting Transcript January 13, 2022

WEBVTT

- 1
david wortman 00:00:10.200 --> 00:00:30.805
So this is the PIP steering committee meeting 1st, 1 and 2022 January 13th we'd asked that if you're logged in and haven't done. So, yet please sign in the chat. That's how we take attendance.
- 2
david wortman 00:01:00.040 --> 00:01:21.095
Work as well, so with that, I'd like to go to the approval of the Pips steering committee meeting from October 14th, 2021, and would ask for motion in a 2nd, I think Joan, you were going to motion and did you want to.
- 3
david wortman 00:01:21.574 --> 00:01:24.004
After the motion make a comment.
- 4
Joan Howard 00:01:25.654 --> 00:01:36.454
Yes, that's right. I would like to make a motion to approve the, um, the meeting minutes and as they're reflected in the recording.
- 5
david wortman 00:01:37.504 --> 00:01:42.334
Okay, thank you. And, uh, if you came on late, uh, we, uh.
- 6
david wortman 00:01:54.700 --> 00:02:15.755
People to search the transcript and then go to the point in the meeting that they're wanting to. Uh, see so we'll be doing that. So, thank you for the motion. Um, Joan and Kathy has already said she will. 2nd, so we'll have a we have a motion in a 2nd and any anyone.
- 7
david wortman 00:02:25.595 --> 00:02:33.815
Hearing none will accept and move on to the discussion items and that is the program update and Leslie, and will start that.

8

Leslie Ann 00:02:38.655 --> 00:02:59.505

Thank you and happy New year here we are in January 2022. the 1st thing I want to talk about is a total. I'm going to we have a go ahead. Yeah, so we're going to start having a little PowerPoint with the information that.

9

Leslie Ann 00:02:59.804 --> 00:03:19.454

And or I present, so you all don't have to scramble anymore or ask us to repeat numbers. Hopefully, but I'm going to round this 1 up. We have a total of 38.9Million obligated on behalf of 35,839. customers enrolled in.

10

Leslie Ann 00:03:37.355 --> 00:03:54.545

So that equals in program year 22 right now we have an average benefit of 1085 dollars and that's compared to last year. We had an average of 1800 dollars.

11

Leslie Ann 00:03:55.564 --> 00:04:07.024

And, uh, last year, total number of applications at this time, active tips was 29,011.

12

Leslie Ann 00:04:10.534 --> 00:04:11.584

Next slide please.

13

Leslie Ann 00:04:26.865 --> 00:04:46.905

And once we reach March 31st, the agencies Las, they will have time to finish processing the applications that they took on or around March 31st. So they do have some time to get those done. It's just that no new applications will be.

14

Leslie Ann 00:04:46.909 --> 00:05:08.054

Taken after March 31st for tip beginning, April 1st or when an L. a rundown of funding all applicant applicants will be offered the traditional at that time. Maria I believe you will be speaking.

15

Leslie Ann 00:05:08.084 --> 00:05:09.704

The next, thank you.

16

Maria Gallardo 00:05:10.244 --> 00:05:14.144

Thank you this weekend. Good afternoon. Everyone happy New Year year.

Page | 3

17

Maria Gallardo 00:05:16.575 --> 00:05:36.585

Discussing the, um, some funding guidance that we have provided to the agencies, uh, particularly this past month in December. So, um, has been, um, working with, uh, local agencies who we're about to receive a lack of funds.

18

Maria Gallardo 00:05:57.700 --> 00:06:18.725

New serving, you know, new applications. So, back on December, 10th, send out guidance to the agencies indicating that we were making additional funding available to the local agencies is needed. And then.

19

Maria Gallardo 00:06:18.849 --> 00:06:39.994

Delegates who that have obligated their regional funding and would like to continue expanding their enrollment may request a may some data request for additional funds of up to 50% of their current budget allocation. We typically.

20

Maria Gallardo 00:06:40.024 --> 00:07:00.454

Then, after that request has been made, or that discussion with the local agency happens, we evaluate the request and then modify the the Las budget accordingly. Um, let's see. Um, so, at this time, we have.

21

Maria Gallardo 00:07:01.204 --> 00:07:21.544

2 agencies that have stopped accepting new applications, either due to funding availability and, or admin barriers. 1 was a back on, um, the agency stopped taking new Pip applications in October. Mainly at that time.

22

Maria Gallardo 00:07:22.299 --> 00:07:43.174

You didn't have any additional funds available and therefore the agency had to stop at that time and then when we made, or where, when we were making funds a big level again, there was already a stop, you know, for for new customers. So, the decision was to leave it there and then.

23

Maria Gallardo 00:07:43.684 --> 00:08:03.334

Create confusion in the community, the other agency e's task, which is our emergency provider for a live here in the Livingston and McClean counties during program year 2022. so, the agency due to admin barrier at that location.

24

Page | 4

Maria Gallardo 00:08:06.184 --> 00:08:25.534

Through discussion with our office, then stop taking applications for new customers, starting January 1st of 2021 of 2022. now I, I'd like to clarify that task. Would also has other county.

25

Maria Gallardo 00:08:25.804 --> 00:08:41.344

It's available in their area, so they are still taking, uh, applications for for that for those counties, but it's only on the Livingston and McClean county that they stop taking those applications.

26

Maria Gallardo 00:08:49.559 --> 00:09:10.644

Made also, um, we launch a portal for people customers, and also he's available for our applicants where when a deep applicant has applied for the program, they can scan and submit their documentation to the local agency through these portal. If they choose to do that. Those.

27

Maria Gallardo 00:09:10.734 --> 00:09:31.284

Our customers who prefer, uh, providing the documentation directly to the agency, or through other forms, they can do that as well. But this just a reminder that we're having this portal for the customers. And then this is the link posted here in the, in the slides. So.

28

Maria Gallardo 00:09:32.244 --> 00:09:42.324

I think with that, that concludes the reporting and, uh, we'll ask now if anyone has any questions.

29

Maria Gallardo 00:09:44.549 --> 00:09:48.114

Going to see whether they're we have any questions on the chat.

30

david wortman 00:09:48.564 --> 00:09:58.734

There is 1 in the chat from Karen, asking about, uh, why Pip enrollment in each year uh, early in the fiscal year. Uh, particularly if there's still funds available.

31

Maria Gallardo 00:10:00.804 --> 00:10:05.694

So, the so the typically in the.

32

Maria Gallardo 00:10:05.724 --> 00:10:26.844

The past the enrollment period for was in December 31st, maybe mainly the decision at that time was because long time ago, uh, there were still manual processes that eventually we automated everything stars and then agencies, um, from.

Page | 5

33

Maria Gallardo 00:10:42.660 --> 00:11:03.805

March 31st, mainly because around around after that point, any, uh, uh, when we discussed the decision or the benefit comparison with a big client, uh, at that time, compared to the, uh, due to.

34

Maria Gallardo 00:11:03.894 --> 00:11:24.834

Number of months that are left in that fiscal year. So let's say a prefers to, through June 30th, the amount that we're going to be displaying to that customer versus the comparison. Most likely. The majority of cases would be very significantly DIA friendly. So.

35

Maria Gallardo 00:11:25.074 --> 00:11:42.564

That that's 1 of the reasons why, you know, we said, you know, let's stop, uh, the new enrollments on March 31st. So I don't know if any of the other folks would like to add anything else. But that was mainly the, the reasoning behind.

36

david wortman 00:11:48.055 --> 00:11:48.685

Okay.

37

Karen Lusson 00:11:49.765 --> 00:12:05.335

That that's helpful. Maria, thank you. This is Karen. Um, yeah, I think, um, just particularly I would note because, um, the gas prices have been so high this winter, and that folks may find themselves in significant arrears.

38

Karen Lusson 00:12:07.700 --> 00:12:28.845

These can begin disconnecting people that I think it'll be really important, even though people are going with a lie, he vendor payment or reconnection assistance grant to inform them about because that would be, you know, a great way when it does become available again to, to knock down.

39

Karen Lusson 00:12:28.849 --> 00:12:34.964

They're the remaining marriage at that lower monthly bill rate.

40

Maria Gallardo 00:12:40.695 --> 00:12:43.875

Okay, yeah, you have a good point, Karen.

41

Page | 6

david wortman 00:12:48.044 --> 00:13:08.324

Maria, the Martha also had a comment in the chat saying that, uh, the reasoning may no longer, you know, it's something that we should think about. So mm. Hmm. So that's good. Uh, the 1 thing I, I, I wanted to, uh, it was put on the slide here.

42

david wortman 00:13:08.329 --> 00:13:29.474

Uh, I just want to, uh, highlight that in the energy affordability discussion groups and in this group that, uh, you know, we're constantly, um, uh, I would say, encouraged by the, uh, by Karen and other poverty advocates on, uh, to encourage Pip and, uh, a 24.

43

david wortman 00:13:29.479 --> 00:13:50.024

From last year, and a, if you go back 2 years, we're actually 33% above 2 years ago. So, in the energy affordability discussion group, uh, I can't remember what's the? What are we supposed to try to double it? I don't remember the or increase it by 50%. I don't remember, but anyway, in 2 years, we've gone up 33.

44

david wortman 00:13:50.629 --> 00:14:09.134

So, I think that's a good number and I, I'd congratulate the Leslie Maria and the agencies. So I think that it shows that there has been good, good increase in that.

45

david wortman 00:14:11.985 --> 00:14:21.765

So, Mandy, or Martha uh, do either of you want to, uh, elaborate on the, what you've written in the chat.

46

martha Strawser 00:14:27.675 --> 00:14:45.615

I just would like to say that I believe that we were only giving people the information about how much they would get in this fiscal year when we thought that the PIP program was threatened and may not exist in the next fiscal year.

47

martha Strawser 00:14:46.154 --> 00:14:52.034

I don't feel like we're in that position now, so I think that we should be able to offer Pip year round.

48

Ben Moore 00:14:53.594 --> 00:15:06.374

This has been more to 1 point I'd like to add is that we do because the, we do budget on a fiscal year and we get appropriations on a fiscal year. We don't always know for sure that will.

49

Ben Moore 00:15:07.034 --> 00:15:22.874

Have it available next year, but additionally on stars, we need to roll any existing customers over to the next program here. So, especially in June, if there were customers being enrolled and benefits being calculated for that month there's a high likelihood that.

50

Mindy 00:15:25.634 --> 00:15:26.114

We.

51

Ben Moore 00:15:26.114 --> 00:15:29.234

We wouldn't properly get those kind of get rolled over.

52

Mindy 00:15:29.234 --> 00:15:36.404

Customers rolled over, but then, couldn't we at least do until May at the end of the regular life heat program too.

53

Ben Moore 00:15:37.124 --> 00:15:38.954

Potentially, we, we could look at that.

54

Mindy 00:15:39.014 --> 00:15:39.134

What.

55

Ben Moore 00:15:39.134 --> 00:15:42.824

I just wanted to bring that point out that going all the way to the end of June.

56

Mindy 00:15:42.824 --> 00:15:44.594

The way to the end of June.

57

Ben Moore 00:15:44.594 --> 00:15:45.584

Probably not practical.

58

Mindy 00:15:46.364 --> 00:15:46.664

Cool.

59

david wortman 00:15:54.164 --> 00:15:57.884

Okay, is there Mindy you came up you were you wanting to say anything else.

60

Mindy 00:16:02.714 --> 00:16:21.494

Oh, that was it I mean, I'm I'm good with I understand the constraints of making sure that the ones that are already on are there, but as Martha says, we, you know, we know how to estimate. You know, you're gonna get this for the next year once you're on it, you're on it for a year.

61

Mindy 00:16:22.034 --> 00:16:42.644

And so just because the program is running now. Yeah. We're not going to be taking as much money out of this particular grant, but we will be taking it out of the next grant. And so when I do understand what been saying, you know, we may not be able to curtail it in time to make sure that.

62

Mindy 00:16:42.650 --> 00:16:49.635

Everybody stays on if we would take it to the end of June, but I would love to see it go to the end of the program here.

63

david wortman 00:16:50.925 --> 00:16:51.435

Okay.

64

Mindy 00:16:51.945 --> 00:16:52.455

Okay.

65

david wortman 00:16:54.705 --> 00:16:56.325

latoya, did you want to add anything.

66

Latoya Butler - CEDA 00:16:58.965 --> 00:17:03.765

No, I agree with everyone else says I'm good with it. If I had a vote to go at least through the end of.

67

Latoya Butler - CEDA 00:17:03.824 --> 00:17:24.944

may so all customers couldn't get the option along with db and i agree with what mandy was saying we have the aptitude to be able to um explain to the customers their benefit for a program you're recognizing that we may have to budget differently that shouldn't be that burden should be passed on to the

Page | 9

68

Latoya Butler - CEDA 00:17:24.949 --> 00:17:28.515

So, they can get enrolled right away.

69

david wortman 00:17:32.024 --> 00:17:32.474

Okay.

70

david wortman 00:17:36.584 --> 00:17:41.324

All right is there, uh, anything else? Uh.

71

david wortman 00:17:44.805 --> 00:17:45.825

Maria Leslie.

72

Leslie Ann 00:17:45.855 --> 00:17:46.395

I think.

73

david wortman 00:17:46.395 --> 00:17:46.965

Dead on that.

74

Leslie Ann 00:17:48.285 --> 00:17:53.895

No, we appreciate everyone's speaking up and writing in the chat. So I believe it's your turn now, David.

75

david wortman 00:17:54.825 --> 00:18:03.615

All right, we will move to the, uh, the next order of business, the, uh, other business. Uh, I don't have a lot today.

76

david wortman 00:18:04.454 --> 00:18:25.574

I just want to update, uh, this group. Um, I can't remember if it was, I think it was the last Pip meeting. Um, we talked about the I T, upgrades that, uh, we're working on that process is still going on. Um, we've had, uh, there were several people on this call that.

77

david wortman 00:18:25.845 --> 00:18:46.425

Were involved in a process with Oracle, uh, and that's the, uh, platform, the company that we're working with for the weaponization. Uh, we did a, uh, customer excellence seminar. I can't remember the exact name, uh, in December and, uh, we have.

78

david wortman 00:18:47.744 --> 00:19:07.874

We, we have had a subsequent conversation with, uh, the Oracle people, Julio Rodriguez, who is the chief information officer here at, and I spoke with them and we are going to be, uh, moving forward, working on a, uh, scope of work and a budget on a.

79

david wortman 00:19:28.635 --> 00:19:47.805

We're moving forward on on that process so, uh, it's still too early to make any, like, announcement about it, but we are, we are moving forward on it. Uh, also in that meeting, uh, in October, I talked a little bit about possibly working with a.

80

david wortman 00:19:49.394 --> 00:20:10.154

A professor at Illinois State University and, uh, I've had a couple of conversations with, uh, uh, it's Dr David Lumus an economics professor at, um, we met and I've exchanged some information with him some thoughts on what we could do. Uh, I sent him.

81

david wortman 00:20:10.334 --> 00:20:31.304

Uh, some of our, the past documents that we, uh, from, uh, the, uh, I'm trying to think, I believe it's from pack meetings, uh, some of the presentations from the pack meetings and then, uh, descriptions of some of our, the data that we have on our programs and, uh, he's working on a.

82

david wortman 00:20:31.664 --> 00:20:52.454

Work scope for, uh, what would be called an inner governmental agreements it's essentially a contract with, for he and some of his students to do data analysis on, uh, on the data that's coming, uh, that our program generates the focus of, uh, that contract, uh, is there's 2 folks.

83

david wortman 00:20:52.724 --> 00:21:13.274

There's 2 prongs to the contract uh, the 1st would be to look at our allocation formula and, uh, to analyze the data that we have about our clients and, uh, from the performance measures data that we receive from utilities that, uh, we can.

84

david wortman 00:21:13.634 --> 00:21:34.484

No, between our data that we get as we do the, uh, the, uh, income verification of the household, so that we know how many people live there and their income and things like that we're connecting that with the performance data. So that we know how much, uh, household.

85

david wortman 00:21:34.814 --> 00:21:55.754

Is paying each year for their energy cost uh, we're gonna combine all of that and then see if the allocation formula that we're using matches up to the expenses that, uh, our income eligible population is actually experiencing in the state. So that the.

86

david wortman 00:21:56.384 --> 00:22:16.934

Step is to, uh, really designed to verify that our allocation formula is reflecting the reality of the expenses that our, our population is experiencing out there in the real world. So, um, that's the, the 1st part. And then the 2nd part would be to.

87

david wortman 00:22:17.059 --> 00:22:38.204

Begin the process of reviewing our benefit matrix and, uh, working towards, um, the, I, I would say, verifying the concept of an equation to replace the, uh, benefit Matrix, uh, going forward. So, uh, I'm not right now.

88

david wortman 00:22:38.354 --> 00:22:59.354

I I, I think it's a good idea. I think it's something that may work, but we would be working with them to, uh, analyze the data and, and then see, if it is something that, uh, that, uh, would work better than the matrix. Um, the, uh, an additional thing to say, um, yesterday I spoke.

89

david wortman 00:22:59.359 --> 00:23:20.384

Spoke with Leslie, Anna Maria connected me with the group apprise, which is the, a nonprofit that analyzes performance data for for the likey program. And I showed them some of the things that we've been doing with trying to track the.

90

david wortman 00:23:20.714 --> 00:23:41.654

Agency performance, and then the concept of, uh, doing a, uh, uh, the, the allocation, as I spoke about, and the, uh, the equation to do the benefit calculation and, uh, all of that were, uh, they, it, the conversation with the people that are prize reinforced.

91

david wortman 00:23:41.659 --> 00:24:02.804

That those are reasonable ideas and, and, um, you know, things that can work. So, uh, we're at the start of this. But, uh, I think it's, uh, in in future meetings we'll be bringing information about, uh, about that work. Uh, we'll bring, uh, I don't know whether the contract.

92

david wortman 00:24:02.810 --> 00:24:23.865

May be in place 3 months from now, but, uh, we'll be talking about that in future meetings. So I see. There's something from Karen can you summarize again what improvements will be enabled by the new system? Um, for example, will it enable quicker communication with the utilities easier categorical eligibility.

93

david wortman 00:24:24.104 --> 00:24:44.564

So, it's early days on the redesign. I mean, I think that it's reasonable to assume that there are going to be, uh, a lot of, uh, a lot of improvements that are available to us. But right now, to say exactly what they are. I don't know that I can say I know that in our.

94

david wortman 00:24:45.134 --> 00:25:06.254

In that, uh, client experience, seminar or process that we went through, uh, there was a lot of focus on, um, on the, uh, application process and, and the documentation. And how can we make documentation, uh, better, uh, you know, the, the experience better.

95

david wortman 00:25:06.259 --> 00:25:18.554

The client, so I, all of that, uh, I would say everything that you say there, that's all things that we are looking into and and hoping to achieve.

96

david wortman 00:25:21.769 --> 00:25:30.524

You know, some of the improvements, uh, I, I think, uh, quicker communication with the utilities is definitely, uh, something that we're looking into. I, you know.

97

david wortman 00:25:33.585 --> 00:25:53.085

The working, we, we have to figure out, uh, the best way to work with the utilities. The, that communication is key to this. And, uh, we're starting that with weather ization right now. Um, the process.

98

david wortman 00:25:54.524 --> 00:25:54.764

It.

99

david wortman 00:25:57.020 --> 00:26:18.165

Speed with which we can do this, uh, is, uh, connected to the speed with which the utilities can work with an interface with our new program. So that's, uh, I would say, that's the update right now. We're, we're early on in the weather.

100

david wortman 00:26:18.169 --> 00:26:35.354

Station program, and really haven't even started on, but, uh, we, we are, uh, we are beginning the process Alan. Uh, I see that you're asking asking to speak. So, uh, I'm, that's, uh, I'm done with, uh, my portion. So, uh, you can come off and.

101

Allen Cherry 00:26:36.074 --> 00:26:39.044

I wanted to talk about the program analysis.

102

Allen Cherry 00:26:40.274 --> 00:26:59.894

I'll try to be not too long winded and not too negative, but I'm not always great at doing either of those. So, 1st, I will say this is a highly positive development I think back from the start and this goes back to the analysis of the PIP in the 990 s.

103

Allen Cherry 00:27:00.794 --> 00:27:21.584

I saw the importance of of data and analysis and that led to me being appointed the chair of what we called the data committee and I'm not sure if I was fired or if I quit or we just stopped meeting. But that became a very, a very bad process. Uh, we also.

104

Allen Cherry 00:27:21.620 --> 00:27:42.165

Report to the general assembly and something was sent to them that I don't think complied with the legislation. But on the other hand, I have to agree with the people who didn't agree with me that they probably weren't very interested in in this report. I think 1 issue we had was.

105

Allen Cherry 00:27:42.770 --> 00:28:03.345

Whether to use a prize, there were concerns about the cost, and whether they were overly, uh, strong proponents of a PIP. So, we sort of had a compromise of looking at Illinois state. We actually were on the verge of having a contract. They seemed very interested and then they just disappeared.

106

Allen Cherry 00:28:03.919 --> 00:28:25.064

So it looks like this is being cranked up. I'm looking for more than just data. I think everything you've highlighted in terms of what the data would help us do is great. I think we should also be, uh, looking at lessons learned. I think a prize would be perfect for that. I think a committee structure with, uh, with all.

107

Allen Cherry 00:28:25.094 --> 00:28:45.614

Involved in the PIP would be very good at identifying issues, uh, not necessarily making recommendations because we might not always agree, but I think there's, there's that important step, you know, what lessons have we learned how do we address them? Uh, I think the CEO recently has done a great job.

108

Allen Cherry 00:28:46.219 --> 00:29:07.334

Looking back, looking at what needs to be improved and making improvements, but I I would hope that we still have the resources to, uh, take an organized look at what lessons and and how to be better going forward. I think some of that was done in the legislation. So I think it's a little less pressing than it was.

109

Allen Cherry 00:29:07.605 --> 00:29:14.805

You know, years ago, but but this is just very good news as far as I'm concerned, and we seem to be on the right track. So thank you.

110

david wortman 00:29:15.615 --> 00:29:22.725

All right, thank you. Allen? Yeah. Um, David Carroll am I getting the name? Correct? Uh, Marie.

111

Maria Gallardo 00:29:23.355 --> 00:29:24.705

Yes, David Carroll? Yes.

112

david wortman 00:29:24.735 --> 00:29:28.515

Okay, David Carroll enterprise, uh, the, the meeting that we had.

113

david wortman 00:29:28.520 --> 00:29:49.665

It's very positive and, um, you know, the, uh, he was excited to see another state that's interested in and really using the performance measures data. So, um, they, uh, he and his team, uh, I would say committed to or said that, uh.

114

david wortman 00:29:49.724 --> 00:30:10.814

Page | 15

There'll be, we'll be reaching out working together, going forward. So, uh, I'm, uh, anxious to talk to them. I mean, they have a nationwide view on these things and have ideas. So, yeah, we'll be working with them. And, uh, you know, um, I'm always, uh, I, I like, uh, transparency and every.

115

david wortman 00:30:10.819 --> 00:30:31.964

Thing, so, as we move forward with this data analysis, I, I will be more than happy to talk to people. Anyone that wants to know what's going on. We'll we'll spend as much time as anyone wants to, uh, to explain and talk about what our data is but I just think right now.

116

david wortman 00:30:42.385 --> 00:30:51.085

So, uh, Karen, uh, you've written quite a bit there. Do you want to, uh, you want to come off and.

117

Karen Lusson 00:30:51.445 --> 00:30:52.345

Sure, sure.

118

david wortman 00:30:52.375 --> 00:30:52.555

Yeah.

119

Karen Lusson 00:30:52.645 --> 00:31:03.205

So, it's it's more of a question, um, I'm assuming, you know, that ity improvements will will do so many good things. But, um, I just wanted to.

120

Karen Lusson 00:31:03.234 --> 00:31:24.354

To note that California has a policy by commission order that requires that utility is not sort of stop any kind of disconnection process once a person begins and I, on a lightweight application. And I'm I'm wondering if now in Illinois is that communication.

121

Karen Lusson 00:31:24.384 --> 00:31:43.014

Possible or does that happen? I E, you know, um, Mary Smith has filed an application to the utility that that information is communicated to the utility. Therefore, any potential disconnection action get gets put on hold while that application is pending.

122

david wortman 00:31:46.554 --> 00:31:51.834

Yeah, I can't answer that. Um, I don't know either Leslie or someone from.

123

Leslie Ann 00:31:53.184 --> 00:32:06.654

Don't they have to be determined eligible I mean, anybody can put in an application so I would want to know more about exactly what their losses and how their program differs from ours. I don't know that I could make any kind of.

124

Leslie Ann 00:32:06.659 --> 00:32:08.034

The bold statement right now.

125

david wortman 00:32:10.104 --> 00:32:19.554

But, uh, I'm curious, when does the utility get noticed that, uh, someone has applied? It would be after their, their income verified correct?

126

Leslie Ann 00:32:22.405 --> 00:32:43.315

Yes, in the electronic communications, once all the documentation has been received, then basically there's a or register that said to the utility that says this person has applied and we want to give you.

127

Leslie Ann 00:32:43.319 --> 00:32:52.734

Money and at that point, it does stop reconnection or the disconnection. That's my understanding of it.

128

Karen Lusson 00:32:55.554 --> 00:33:04.464

So so, given the fact that, um, that there's a 30 day period to process a regular, um, app vendor payment.

129

Karen Lusson 00:33:05.094 --> 00:33:15.234

Um, you know, that that's just something to think about, you know, for both advocates and, and, um, and that is, you know.

130

Mindy 00:33:15.234 --> 00:33:16.134

And that is, you know.

131

Karen Lusson 00:33:16.914 --> 00:33:17.544

Can.

132

Page | 17

Mindy 00:33:17.724 --> 00:33:18.324
Can.

133
Karen Lusson 00:33:18.504 --> 00:33:19.134
Vendor.

134
Mindy 00:33:19.374 --> 00:33:20.694
Vendor agree.

135
Karen Lusson 00:33:20.724 --> 00:33:21.384
Sorry about that.

136
Mindy 00:33:21.624 --> 00:33:22.584
Sorry about that. I don't.

137
Karen Lusson 00:33:23.784 --> 00:33:24.174
Can.

138
Mindy 00:33:25.074 --> 00:33:25.524
Vendor.

139
Karen Lusson 00:33:27.684 --> 00:33:28.764
To require that.

140
Mindy 00:33:28.764 --> 00:33:30.294
Require that of the utility.

141
Karen Lusson 00:33:31.104 --> 00:33:32.274
Assuming they could be.

142
Mindy 00:33:32.574 --> 00:33:33.144
It could be.

143

Karen Lusson 00:33:33.474 --> 00:33:34.794

Part of the process.

144

Mindy 00:33:34.824 --> 00:33:35.634

Process.

145

david wortman 00:33:40.374 --> 00:33:41.304

Mandy.

146

Mindy 00:33:41.814 --> 00:33:42.234

Uh, huh.

147

david wortman 00:33:42.234 --> 00:33:43.314

It looked like you came up.

148

Mindy 00:33:45.474 --> 00:33:49.464

Then you come off. Oh, I'm sorry. So, can you still hear me.

149

david wortman 00:33:49.764 --> 00:33:50.184

Yes.

150

Mindy 00:33:50.604 --> 00:34:06.474

Yes, okay. So whenever that, I mean, whenever you're talking about disconnected household, that's not a 30 day process here. That is normal circumstances in the state less than 48 hours but, you know, and we keep.

151

Mindy 00:34:06.655 --> 00:34:27.625

At 48 hours, and I know you understand that, but, you know, that's what if, if we have somebody that's close to disconnection with anybody except Ameren and aaron's going to see if they applied today and amazon's going to at least see that verification today.

152

Mindy 00:34:27.658 --> 00:34:46.794

Know that they have a completed app, even if it's not finished and so, you know, we, it may take us a week to get it all processed and double checked and everything, but everyone's going to see that verification pretty well immediately from the application from the time. That they've started.

153

david wortman 00:34:46.794 --> 00:34:47.634

Application.

154

Mindy 00:34:47.634 --> 00:34:48.804

Unless we gotten that far.

155

Mindy 00:34:48.809 --> 00:34:49.648

Documentation.

156

david wortman 00:34:49.854 --> 00:34:50.964

How do they see that?

157

Mindy 00:34:50.964 --> 00:35:09.624

Do they see that? Where did they see it whenever that it verifies with the they can see the verification, because we have to verify with them. So, whenever that you go to process the application, it sends a verification. So that Ameren sends back to us. How much did they owe and.

158

Mindy 00:35:10.104 --> 00:35:10.254

And.

159

Mindy 00:35:11.814 --> 00:35:13.104

Was on the register.

160

david wortman 00:35:13.374 --> 00:35:14.304

But that's through.

161

Mindy 00:35:16.224 --> 00:35:30.984

Got it sure why he thought yeah now I'm going to tell you all of our other vendors. I mean, I know we're not like everybody else, but here in rule South Central Illinois, if we've got somebody that is coming close and.

Page | 20

162

Mindy 00:35:31.134 --> 00:35:42.894

They know that we've had somebody call on it or something, or they've said, you know, I went to Aruba for help. They're going to call me before they disconnect them if they know that they're working with us.

163

Kathy Walk 00:35:45.084 --> 00:35:46.014

We have the same.

164

Mindy 00:35:46.344 --> 00:35:47.334

The same thing.

165

Kathy Walk 00:35:47.454 --> 00:35:47.694

Yeah.

166

Mindy 00:35:48.294 --> 00:35:48.864

Yeah.

167

Kathy Walk 00:35:49.884 --> 00:35:52.224

Our vendors that we just call.

168

Kathy Walk 00:35:52.259 --> 00:36:06.954

Or whatever they're, they even know the customers have come in before we even get the app here at the main office. You know so, they know once they start working with our outreach people, they start looking for a pledge.

169

Karen Lusson 00:36:10.914 --> 00:36:14.964

And Kathy, I'm sorry, I can't remember. Are you also in Ameren territory?

170

Kathy Walk 00:36:15.264 --> 00:36:21.534

Yes, yes, we have Ameren and and, um, non communicating vendors much like.

171

Karen Lusson 00:36:23.305 --> 00:36:23.815

Thanks.

Page | 21

172

david wortman 00:36:29.005 --> 00:36:37.375

So, uh, I'll do karen's job and ask latoya. How, how does it work there and cook.

173

Latoya Butler - CEDA 00:36:37.975 --> 00:36:46.795

I know that was coming. Obviously, ours is very different. Um, but I believe that area may be on the line.

174

Latoya Butler - CEDA 00:36:47.250 --> 00:37:08.395

I saw her name the chat so she can speak to what comment can see, but it is my belief that they can see when that the utilities can see when a benefit has been approved. I don't know if they see it prior to that. And so the only way they were able to be proactive is only when we get those escalated.

175

Latoya Butler - CEDA 00:37:08.399 --> 00:37:27.534

Issues, either they call the state or, you know, they they get to us some kind of way. So, we do have to tell, unfortunately our customers that we can't promise to prevent this connection, but we do still process applications within 48 hours to try to in an attempt to try to prevent it.

176

Latoya Butler - CEDA 00:37:30.324 --> 00:37:36.384

I don't know if that's what you were asking specifically or if there is something else you would like for me to address.

177

Karen Lusson 00:37:38.664 --> 00:37:50.694

That's helpful. latoya. Yeah, I mean, I think, um, like I said, in the chat, I think it highlights, you know, the role the utilities have to play here to, to, you know, Ameren has.

178

Karen Lusson 00:37:50.699 --> 00:38:11.604

The ability to see, um, what's happening with their customers in terms of applications, um, that that should hold to for the other utilities as well. Um, because it sounds like that at least informally. Perhaps that disconnection then doesn't occur because Ameren.

179

Karen Lusson 00:38:11.874 --> 00:38:18.954

Knows that that this customer is is taking action and trying to address the average.

180

Latoya Butler - CEDA 00:38:20.244 --> 00:38:32.994

Page | 22

I would like to say 1 other thing and I can't remember who said it, but what I am a little fuzzy on with the utilities and I'm just drawing a blank right now is that I can't remember if they see the benefit once it's approved.

181

Latoya Butler - CEDA 00:38:33.535 --> 00:38:54.145

Because if they see it prior to approval, then they run the risk and I'm not advocating on this by any means, but just kind of stating, I believe what to be facts. And if they see the benefit or that, a customer has applied prior to us approving it, then they run the risk that that customer could actually be eligible for benefit.

182

Latoya Butler - CEDA 00:38:54.174 --> 00:39:14.964

I think Leslie handset anybody can apply for light heap but are they all eligible? So they may put a disconnection on hold for somebody who's never going to get, uh, potentially never get a benefit. Um, but again, I'm just a little fuzzy and not remembering at what point can the utilities actually see that? A customer has a light heat.

183

Latoya Butler - CEDA 00:39:15.354 --> 00:39:16.374

Um, application.

184

Maria Gallardo 00:39:17.034 --> 00:39:32.214

So, yeah, this is very the YouTube, the communicating utilities will see that. Like, he pledge when we put it on a register that application. So then the communication goes to that actually meaning that that person was approved already. Yes.

185

Latoya Butler - CEDA 00:39:32.244 --> 00:39:35.694

Okay, so everything I just said, then disregard, because if they can.

186

Latoya Butler - CEDA 00:39:36.449 --> 00:39:40.284

Once it's on register, then yes, they know that a benefit is on the way.

187

david wortman 00:39:40.584 --> 00:39:47.124

But it sounded like what Mindy was saying is that Ameren can see it prior when they're doing a, an inquiry on the account.

188

david wortman 00:39:48.054 --> 00:39:49.224

Page | 23

All right Mindy.

189

Leslie Ann 00:39:53.935 --> 00:39:54.355

This is.

190

Mindy 00:39:54.475 --> 00:39:54.895

Yes.

191

Leslie Ann 00:39:56.785 --> 00:39:57.295

Go ahead.

192

Mindy 00:39:58.525 --> 00:40:13.105

I was gonna say, yeah, and Anthony on the call too. I know we have, we have, you know, they, they don't act on it right at the moment. But, I mean, I feel like there is things in place. Sorry Ameren. Um, but I think there are things in place.

193

Mindy 00:40:13.134 --> 00:40:34.224

Would make that not too feasible to be able to stop anything and for, like, 48 hours. At least maybe if somebody was getting if they see that there is a verification on there because yeah, they see it at the point of verification. I mean, we communicate whenever that you put that.

194

Mindy 00:40:34.259 --> 00:40:36.024

Ready for register the 1st time.

195

Kim Bond 00:40:38.694 --> 00:40:40.044

This is Kim with Cameron.

196

Mindy 00:40:41.544 --> 00:40:42.654

A verification.

197

Kim Bond 00:40:43.284 --> 00:40:44.034

Mean that they are.

198

Page | 24

Mindy 00:40:44.034 --> 00:40:44.784
Eligible.

199

Kim Bond 00:40:47.544 --> 00:40:54.294

Or are you just trying to get information about that customer balance their status of their electric bill and that sort of thing?

200

Kathy Walk 00:41:00.295 --> 00:41:12.145

That would be the 1st part when we communicate, we would be getting that information back. Um, when we actually move that on to register, then that's a pledge.

201

Kathy Walk 00:41:15.534 --> 00:41:18.774

After 6 o'clock at night or whatever, every night.

202

Kim Bond 00:41:19.944 --> 00:41:22.794

Right, but when when you verify when you.

203

Kathy Walk 00:41:22.794 --> 00:41:23.124

That's.

204

Kim Bond 00:41:23.124 --> 00:41:27.624

Verification like that. So that doesn't mean that they're eligible correct?

205

Kathy Walk 00:41:28.374 --> 00:41:28.824

No.

206

Kim Bond 00:41:29.214 --> 00:41:29.514

Okay.

207

Karen Lusson 00:41:31.104 --> 00:41:36.294

And and I think that the, the point I'm getting at is, you know, at least from.

208

Karen Lusson 00:41:36.299 --> 00:41:57.444

Page | 25

An advocacy standpoint, I think that's okay that is that the, the process, the disconnection process be pause if the utility has the knowledge that this customer has gone to apply. No, they haven't been declared eligible yet, but it's about giving that person the time an opportunity to apply.

209

Karen Lusson 00:41:57.449 --> 00:42:18.594

By, um, particularly, um, when people struggle with all of the documentation requirements so that's what I'm getting at here. And I guess it, and also to make the point it highlights, you know, the, the, um, the benefit.

210

Karen Lusson 00:42:18.599 --> 00:42:37.974

Of having a system, which is I understand it. Um, Ameren has that allows that that verification that application process being started that allows Ameren to see that. And that should be a goal for the other utilities as well.

211

david wortman 00:42:41.815 --> 00:43:00.625

Yeah, and, you know, me thinking about it from a data standpoint what the way I would think about this is from the utilities point of view what percent of people who come in and start an application, uh, end up not being eligible. Uh, so, you know, if you're talking about.

212

david wortman 00:43:00.984 --> 00:43:21.234

They don't want to be in a situation where there's a lot of people who they pause the disconnection and then they're ultimately ultimately disconnected but it may add 30 days to it. How many times does that happen versus the number of times that we keep someone from getting disconnected? So that would need.

213

david wortman 00:43:22.404 --> 00:43:30.234

If you look at the balance there, uh, we could figure out, uh, the, the benefit versus the detriment to the utilities.

214

Karen Lusson 00:43:32.274 --> 00:43:42.294

I I, yeah, I think I think I understand your point, David. Um, you know, it's, it's about presumably if people are disconnected.

215

Karen Lusson 00:43:43.435 --> 00:44:04.345

While an application is pending, which, um, I'm assuming happens, um, somewhat frequently. Um, then, you know, it does get to the question, you know, who who's benefiting from that certainly not the customer and arguably it adds operational costs to the.

216

Karen Lusson 00:44:04.349 --> 00:44:25.494

Ability if, in fact, you've disconnected a customer and then lo, and behold within, you know, 20, some days you find out or 30 days or even more you find out. In fact that customer was eligible and could have taken care of the average or, you know, and maybe.

217

Karen Lusson 00:44:25.499 --> 00:44:31.644

We got on a DPA for any remaining outstanding amount that wasn't covered by the, the payment.

218

david wortman 00:44:35.574 --> 00:44:39.714

Okay, anything else on, uh, this topic.

219

Ivonne Rychwa 00:44:43.014 --> 00:44:54.954

Um, does it make any difference of the customer, um, context the utility to set up a payment arrangement while they're still buying 1st? Um.

220

Karen Lusson 00:45:00.835 --> 00:45:17.635

The customer is not supposed to be disconnected if on if they're on a deferred payment arrangement under Commission rules, you know, assuming that, that they're, you know, at least current and not probably I think it's like more than 30 days.

221

Mindy 00:45:17.964 --> 00:45:18.924

3 days behind.

222

Mindy 00:45:23.424 --> 00:45:43.044

But right at the moment, if they would set up if somebody's got an appointment with us, and they're being disconnected, and they've already been in for regular assistants, like, in September and today they set up in a a payment agreement. And tomorrow they come in with us, it's going to deny it because.

223

Mindy 00:45:43.074 --> 00:45:47.724

It's, it's going to show that they're no longer in disconnected status and we can't help.

224

Karen Lusson 00:45:51.084 --> 00:45:52.404

I I thought though that.

225

Mindy 00:45:52.404 --> 00:45:52.824

I thought.

226

Karen Lusson 00:45:54.204 --> 00:46:11.154

Again, I'm at going again. I apologize. I thought that that problem was solved last year where, uh, changed it so that anyone within a marriage of more than, I think 300 dollars, regardless of your DPA status.

227

Karen Lusson 00:46:11.634 --> 00:46:32.394

Um, was still eligible for a vendor payment, because we know we were really cognizant of creating that sort of inequity you know, the, the utilities encouraging customers to make it get into a DPA. They do that and then they're denied for a lightweight application. That's that's.

228

Karen Lusson 00:46:32.424 --> 00:46:35.574

It's not what we want to have happen. I thought that was fixed.

229

Maria Gallardo 00:46:36.804 --> 00:46:53.124

And Karen, this is Maria. That was, uh, this is still true that we were looking at a balance of, uh, uh, 300 dollars or more. I think it has to do more with when our customer, each 1 of payment agreement.

230

Maria Gallardo 00:46:53.549 --> 00:47:14.574

The utility and others can correct me if I'm wrong here, the utility will, uh, remove that customer from the disconnection status or imminent threat. And therefore, that communication that will come to us through my hip that that person will be treated as a connected status.

231

Maria Gallardo 00:47:14.700 --> 00:47:17.395

Instead of a disconnection or even a threat.

232

Maria Gallardo 00:47:20.514 --> 00:47:23.994

The utilities can be, you know, speak up if, you know, if I'm wrong.

233

Kim Bond 00:47:25.704 --> 00:47:41.484

Hey, hey, Maria, this is Kim with Ameren and we made changes internally to where those customers wouldn't be removed from a disconnected status. They should still be communicating as imminent danger when that balance is over.

234

Kim Bond 00:47:41.489 --> 00:47:42.144

100 dollars.

235

Kim Bond 00:47:45.684 --> 00:47:50.094

So, they could get their full benefit, the maximum benefit.

236

Leslie Ann 00:47:53.904 --> 00:48:13.314

Uh, and we did, as Karen said, put this all put this into place last year, I think in March, beginning of April, that we wanted all the, all the utilities to communicate the outstanding balance and the reconnect them out to be the same amount. And.

237

Leslie Ann 00:48:14.274 --> 00:48:35.064

I'm not sure that all the utilities are still doing that, even though we didn't ask how to change. But I do think that some utilities have set, um, internal system standard every year. I guess maybe.

238

Leslie Ann 00:48:35.215 --> 00:48:49.975

October you start accepting and so sometimes I think the those processes might have overrun what we had originally been there and wanted to have done. We all just need to work together. That's for sure.

239

Karen Lusson 00:48:53.844 --> 00:48:56.634

Can can the other utilities speak to this issue?

240

Eric Schrader 00:49:02.424 --> 00:49:15.744

The natural gas continues to designate anyone that's over 300 in rears as imminent disconnect to allow them to get their full benefit to allow them to access our rate.

241

Aarian Smith - ComEd 00:49:20.004 --> 00:49:39.564

And this is areas from comments so we did have that, um, seasonal override for the winter reconnection rules, for example. So, we've been working with our ity to ensure that it goes back to showing customers that are on as imminent disconnect. As long as their balance is 300 or more.

242

Aarian Smith - ComEd 00:49:40.464 --> 00:50:01.014

So, we are continuing to manually adjust those as needed, uh, through the utility screen. So we are aware that that update is needed to be restored. It was previously updated last year as mentioned, but we're definitely ensuring that we have identified that there.

243

Aarian Smith - ComEd 00:50:01.080 --> 00:50:09.955

Some customers as mentioned that need to have some manual interventions. If their balance is, in fact, less than 300.

244

Jen Marten 00:50:12.235 --> 00:50:19.855

And this is Jen from nicor gas. Um, we are still doing that. So the balance is greater than 300. we are showing the best and then it disconnects.

245

Karen Lusson 00:50:23.904 --> 00:50:42.204

Erin, I, I'm not sure. Um, I, so I, when you say we're doing it manually, how do we make sure people don't fall through the cracks? If, if I'm a comment customer I'm on a I have a 400 dollar or greater.

246

Karen Lusson 00:50:44.725 --> 00:51:00.985

How how do we make sure that that I, is that customer can get a larger reconnection assistance grant if I'm listed, as, you know, on a DPA and therefore not eligible for 1 grant.

247

Aarian Smith - ComEd 00:51:01.615 --> 00:51:04.495

Sure, so it's actually the opposite that we need to.

248

Aarian Smith - ComEd 00:51:04.529 --> 00:51:25.674

Date in fact, anybody 300 or above does show up as imminent disconnect is those that have a balance of 300 or less that are on a DPA that may also show as imminent. So we are working to update that. So, anybody that has a 400 dollars balance, regardless if you're on a or not.

249

Aarian Smith - ComEd 00:51:25.794 --> 00:51:28.854

We'll show up as imminent disconnect or the.

Page | 30

250

Karen Lusson 00:51:29.784 --> 00:51:43.644

Okay, thank you. So, it sounds like then everyone all of the utilities are saying, if you have a balance of over 300, regardless of whether you're on a DPA, you will still be eligible for the IRA grant.

251

Eric Schrader 00:51:57.625 --> 00:51:59.275

That was a question then yes.

252

Kim Bond 00:52:01.525 --> 00:52:04.885

That's correct for us to. That was a question point. It.

253

Jen Marten 00:52:06.685 --> 00:52:08.005

Yes, same for.

254

david wortman 00:52:12.324 --> 00:52:31.914

Okay, anything else on that topic that was good. Um, I think we'll move on. Uh, so, uh, the 1, last thing I would say for for my part of other business is, um, the pack meeting 2 weeks from now. Uh, we've got a lot of work here.

255

david wortman 00:52:31.950 --> 00:52:53.095

To do an, to do this, but the plan for that meeting is to have projections for where we think we're going to be at the end of this year, given the current pace of applications and what we've done thus far, and then have a plan or decision in place for anything.

256

david wortman 00:52:53.100 --> 00:53:14.245

That might need to be done at the end of this year, this program year to assure that the, our funding that we have, which is expires, or the period ends in September. So we need to make sure that we're going to exhaust that funding this.

257

david wortman 00:53:14.249 --> 00:53:35.394

Program year, so at the pack meeting, we will be doing projections for this year talking about any special programs that may need to be done and then projecting out the next year or 2 start planning the budget for those years. So that we can let agencies. And utilities know as early as possible.

258

Page | 31

david wortman 00:53:35.399 --> 00:53:51.804

Kind of what we're thinking about for benefit levels and things like that. So that today's meeting was a little slim, but the pack meeting I have a feeling we're going to have quite a bit to talk about it that 1. so.

259

Kim Bond 00:53:52.044 --> 00:53:52.494

David.

260

david wortman 00:53:52.974 --> 00:53:53.394

Yes.

261

Kim Bond 00:53:54.114 --> 00:53:56.154

Can I ask a question real quick? This is kind of again.

262

Kim Bond 00:53:56.904 --> 00:54:08.634

With those special program, possibly be another use app is that being thought of, or considered or bring your hands up?

263

david wortman 00:54:11.004 --> 00:54:31.584

We need to look at funding, but, uh, the thing I will say is the governor's office really like the program. So, uh, what exactly that means uh, you know, um, I, I don't know. It it wasn't when we designed the benefit matrix this year, and the projections for the number of people.

264

david wortman 00:54:31.914 --> 00:54:51.624

Uh, the we, we were not, uh, intending to run 1 this year, but, you know, uh, as the program year goes on, we have to do projections and make, uh, make adjustments. So, I won't say that it's, uh, you know, it's certainly not a certainty at this point. Uh, but it's not off the table.

265

david wortman 00:54:55.944 --> 00:54:59.634

So, I know that's probably not very helpful, but that's all I can say right now.

266

Kim Bond 00:55:00.894 --> 00:55:11.124

No, but actually is helpful. It's just, I think, and I'm going to speak for the other utilities, but it's good to know ahead of time if that's the case. And I know you'll give us advanced notice, but just wanted to put that out there.

267

david wortman 00:55:11.604 --> 00:55:14.034

Yeah, something else I would say.

268

david wortman 00:55:14.100 --> 00:55:35.125

The, I don't know the, uh, the data that's coming out of the, uh, the docket on people that are in a marriage that is very helpful for our decision making, as well to, to let us know, kind of the magnitude of what's out there. So, um, we're still we're still looking at crunching numbers and.

269

david wortman 00:55:35.664 --> 00:55:39.324

Talking to our director's office, and even the governor's office about this.

270

david wortman 00:55:43.884 --> 00:56:03.444

So, uh, that's that, uh, discussion items. Um, let us know if you have anything that you really want talked about. Uh, the, as I said before the pack meeting is, uh, 2 weeks from today. So, the 27th, our next, uh, Pip subcommittee meeting the 2nd, quarter.

271

david wortman 00:56:04.344 --> 00:56:24.594

Uh, is April 14th, uh, and the, uh, pack meeting would be the 28 of that month and, uh, uh, if there are no other, uh, topics, uh, I would move to adjourn this meeting if there someone would do. So or if anyone has any other.

272

david wortman 00:56:24.600 --> 00:56:30.925

I guess I'll throw that out if it give 1 last opportunity for anyone that has anything else they want to ask.

273

Karen Lusson 00:56:36.144 --> 00:56:53.724

David, we'll go 1 more minute till 2 o'clock. Um, you know, I I know, uh, we had a conversation about this the other day, but just to confirm that the, the installation of a new system would be helpful.

274

Karen Lusson 00:56:54.474 --> 00:57:15.324

Um, as I understand it in enabling a year round lightning program, um, and just wanted to put that out there, um, because I think is, is there's the heat grows more extreme. Um, and, you know, we're just simulate over the summer, uh, particularly on the electric.

275

Karen Lusson 00:57:15.359 --> 00:57:18.504

Page | 33

Side, um, that's going to become more and more important.

276

david wortman 00:57:19.044 --> 00:57:36.504

Yeah, I mean, I, I think, uh, if you were trying to design the ideal, uh, program that, uh, having, uh, year round coverage would be the ideal. So, um, you know, right now, like I said, it's, uh, it's early.

277

david wortman 00:57:36.534 --> 00:57:57.654

On, but when we write down the list of things that we would like, out of a system, I would say that that is 1 of them. So, I sound like what I said for the, uh, I can't confirm that we can do it, but, you know, we, we understand that it's desired by poverty advocates and.

278

david wortman 00:57:57.745 --> 00:58:03.025

The agencies and so, uh, it is something that, uh, we will be working towards.

279

Karen Lusson 00:58:06.144 --> 00:58:06.504

You.

280

david wortman 00:58:09.714 --> 00:58:16.524

Okay uh, can we get a motion to adjourn?

281

Joan Howard 00:58:17.604 --> 00:58:20.094

This is Joan I'll make that motion to adjourn.

282

david wortman 00:58:20.544 --> 00:58:21.684

Thank you John.

283

Kathy Walk 00:58:22.254 --> 00:58:24.564

This is Cathy and I'll set up.

284

david wortman 00:58:24.984 --> 00:58:29.334

Thank you John and Kathy all in favor. Say, aye, I can hear everyone on mute.

285

david wortman 00:58:30.595 --> 00:58:35.125

Page | 34

All right, thank you. Very much. Uh, meeting is adjourned and we will see you in 2 weeks.

286

Karen Lusson 00:58:36.415 --> 00:58:37.075

Thank you.

287

Leslie Ann 00:58:37.135 --> 00:58:38.785

Thanks everyone. Bye. Bye.

288

Latoya Butler - CEDA 00:58:39.535 --> 00:58:40.195

Good afternoon.

289

Karen Lusson 00:58:40.525 --> 00:58:40.975

Bye bye.