

Child Welfare Medicaid Managed Care Advisory Workgroup

WebEx / Conference line only

Date: May 28, 2020

Time: 4:00 p.m.

NOTES

MEMBERS PRESENT (in person)	MEMBERS PRESENT (via phone)	MEMBERS ABSENT
	Anika Todd	April Curtis
	Ashley Deckert	Arrelda Hall
	Carol Sheley	Deb McCarrel
	Tim Snowden for Desi Silva	Judge Erick Sanders
	Gregory Cox	Howard Peters
	Helena Lefkow	Josh Evans
	Jamie Dornfeld	Director Marc Smith
	Julie Hamos	Dr. Marjorie Fujara
	Kara Teeple	Ruth Jajko
	Shawnte Alexander for Karen Brach	Director Theresa Eagleson
	Kathleen Bush	
	Keshonna Jones	
	Kristine Herman	
	Dr. Michael Naylor	
	Kim Casey & Jeff Blythe for Nacole Milbrook	
	Dr. Peter Nierman	
	Rashid Saafir	
	Audrey Pennington for Raul Garza	
	Royce Kirkpatrick	
	Trish Fox	

I. Welcome and Call to Order

The meeting was called to order at 4:02 p.m. Roll call was completed for workgroup members.

II. Approval of Minutes

Kristine Herman requested motion for approval of April 28th and March 5th minutes. Dr. Michael Naylor motioned, Kara Teeple seconded, none opposed. Motion passed.

III. Update on Implementation

Shawnte provided an update on YouthCare progress.

To date, 11,985 screenings have been completed for current youth in care. Over 60,000 outreach calls have been made.

6,878 screenings have been completed for former youth in care. Over 77,000 outreach calls have been made.

Telehealth claims have been pulled from 3/1/20 to 5/26/20. Results: 2,010 total telehealth services, plus any that weren't filed timely. Weekly reports are tracked for positive COVID-19 test results. Outreach to youth who test positive is done to coordinate necessary services, although all have been asymptomatic.

The rewards programs for youth who complete healthy behaviors will be up and running in next few weeks; before 7/1/20. Waiting on state approval.

Questions/Comments from Workgroup

Q: Do these numbers include both inpatient and outpatient claims? Or just outpatient?

A: They include both.

Questions/Comments from Public

Q: Is there a comparison of number of services between telehealth and in-person?

A: Not at this time, but it can be pulled. Current numbers were pulled to see if providers were aware of telehealth services and accommodating members.

Will provide percent differences in numbers between before and now for in-person vs telehealth.

Jamie provided an update on DCFS progress.

Case worker training rolled out in March. All YouthCare healthcare coordinators have been trained. Over 3,000 DCFS and POS staff have also been trained. About 250 staff still need training. Follow-up In-person townhalls were cancelled, and currently looking to reschedule virtual townhall meetings in the next few weeks.

A letter will be going out to current youth in care to explain that implementation is still delayed. Contact information to reach YouthCare, Rapid Response, and the Advocacy Office for assistance was included.

Still working with YouthCare on provider network regarding identification and outreach. This also includes a letter campaign to request responses from caregivers.

Internal grievance and appeals processes are being reviewed to identify trends and address issues.

A request for interested persons to join the workgroup was voiced. There are several vacancies to fill, especially for youth in care representatives.

Put forth suggestion to meet every four weeks until implementation. None opposed.

Questions/Comments from Workgroup

Q: Reports from HFS pharmacies that DCFS youth on other MCOs aren't going through consent process. Is there a way DCFS, HFS and MCOs can gather to discuss?

A: Will need to further discuss offline. Additional information and examples are needed.

IV. Public Comment

Incorporated in questions above.

V. Adjournment

Kristine Herman requested motion to adjourn. Jamie Dornfeld motioned, Dr. Michael Naylor seconded, none opposed. Motion passed to adjourn at 4:25 p.m.

Next Meeting Date and Location: June 25, 2020 4:00 p.m. – 5:00 p.m. Location TBD.