

How do I receive support from a Family Advocacy Center?

FAMILY ADVOCACY CENTERS Alumni Foster Care Services

ALUMNI FOSTER CARE SERVICES FAMILY ADVOCACY CENTERS



FIND A FAC NEAR YOU.

There are FACs located across the state of Illinois to provide you with support in person, over the phone or even by email and text message. You can work with your local FAC for as long as you need. FACs are your one-stop shop for information, connections and support.



CONTACT US

Illinois Department of Children and Family Services
Advocacy Office

Youth Advocacy Hotline
1.866.459.6884

<https://spider.dcf.illinois.gov/>



SPIDER



Illinois Department of
DCFS
Children & Family Services

Printed by Authority of the State of Illinois
DCFS #169 • Sep 2019 • 11,200 copies
CFS 1050-38-4 • rev 9/2019

“

*“If you can't fly then run,
if you can't run then walk,
if you can't walk then crawl,
but whatever you do
you have to keep moving forward.”*

—Dr. Martin Luther King, Jr.



Illinois Department of
DCFS
Children & Family Services

What can a Family Advocacy Center (FAC) Provider help me with?

What if my Family Advocacy Center is too far away?

How do I locate a Family Advocacy Center near me?



IF YOU ARE AN ALUMNUS

of the Illinois foster care system under the age of 30, a FAC will:

- Help you get a copy of important documents, including your birth certificate, social security card and medical records
- Help you get a state identification card or a driver's license
- Help with transportation when you start a job or training program
- Help you connect to community-based adult services to receive the support you need
- Help with housing referrals and applications



CALL ANY FAC

to establish your request for support and they will help you over the phone or even through email and text message.



YOU HAVE CHOICES.

- Call 1-866-459-6884 (Youth Advocacy Hotline)
- Visit the DCFS SPIDER website <https://spider.dcf.illinois.gov/>
Enter the keyword "Family Advocacy Center" or
- Scan the QR Code to connect directly to SPIDER

