



JB Pritzker  
Governor

Marc D. Smith  
Acting Director

Dear Parent/Caregiver,

There are exciting new changes coming to your Medicaid program on **February 1, 2020**. All youth in care (under the guardianship of DCFS) will be enrolled in the new **YouthCare** Medicaid managed care plan, under HealthChoice Illinois, which is Illinois' managed care program.

On or before February 1, YouthCare will send you information about the benefits of the new plan, including a member handbook and member ID cards for the youth in care residing in your home. YouthCare's Member Services number will be on the ID cards and in the handbook. You will work with YouthCare to complete assessments, find healthcare providers, make appointments, get transportation, and get answers to your questions.

DCFS has worked in partnership with YouthCare to ensure this transition is as smooth as possible for you and your family, without any disruptions to healthcare services.

We will be posting important links and updates about the new plan on our website at <https://dcfshhealthplan.illinois.gov/>.

If you have questions about coverage or the YouthCare provider network, please contact YouthCare staff by email at **ILYouthCare@Centene.com** or by phone at **844-289-2264**. To reach someone at DCFS, please send an email to **DCFS.HealthPlan@illinois.gov** or contact our Advocacy Office at **800-232-3798**.

We are excited about the benefits of the new YouthCare plan and improving the healthcare experience for everyone we serve. Thank you for all you do every day.

Sincerely,

A handwritten signature in blue ink, appearing to read "Marc D. Smith".

Marc D. Smith  
Acting Director  
Department of Children and Family Services

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[www2.illinois.gov/DCFS](http://www2.illinois.gov/DCFS)