

Former Youth in Care

MANAGED CARE HEALTH PLAN TRANSITION INFORMATION AND FREQUENTLY ASKED QUESTIONS

YouthCare is part of your team as your healthcare partner. With YouthCare, former youth in care will also receive more benefits, such as care coordination of behavioral health including trauma informed care and a specialized program for adoptive families including an adoption-competent network of therapists to support the different phases of adoption and child development. We are excited about the benefits of the new YouthCare health plan and are confident that it will improve the healthcare experience for the youth and families DCFS serves.

Will former Youth in Care be automatically enrolled in the YouthCare program?

Yes, former Youth in Care will be automatically enrolled in the YouthCare program.

Can former Youth in Care choose another health plan?

Parents/legal guardians have up to 90 days after enrollment to select another health plan.

Who do I call if I have questions?

Contact your health plan directly to get answers to your questions.

What are the toll-free telephone numbers for the Illinois HealthChoice plans?

- YouthCare (All counties) 1-844-289-2264
- Blue Cross Community Health Plan (all counties) 1-877-860-2837
- CountyCare Health Plan (Cook County only) 1-855-444-1661
- IlliniCare Health (All counties) 1-866-329-4701
- Meridian Health Plan (All counties) 1-866-606-3700
- Molina Healthcare (All counties) 1-855-687-7861
- NextLevel Health Partners (Cook County only) 1-833-275-6547

Are former Youth in Care who are covered by private health insurance eligible to have a managed care plan as secondary insurance?

No. A former Youth in Care who is covered by private health insurance is not eligible to have a managed care plan for secondary insurance; however, they will still have Medicaid fee-for-service for secondary insurance. **Private insurance MUST be reported so that you are not automatically enrolled in YouthCare.** Please call Health Family Services (HFS) Bureau of Collections at 217-524-2490 to report your private health insurance.



www.ilyouthcare.com

312.814.6800

www2.illinois.gov/DCFS

Illinois Department of
DCFS
Children & Family Services