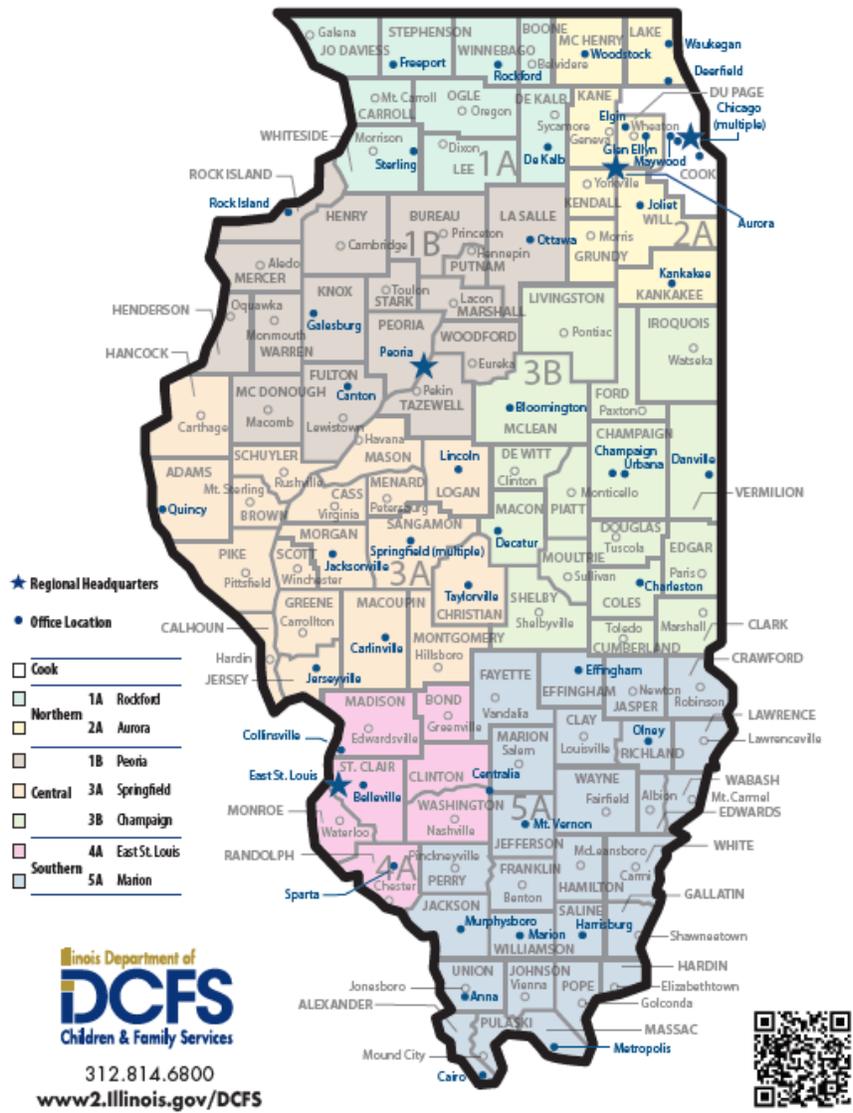


# Statewide Family Advocacy Service Directory

## STATE OF ILLINOIS DCFS OFFICES



## CONTACT INFORMATION

COOK REGION

Organization:	<b>A Knock At Midnight</b> <b>400 W. 76<sup>th</sup> Street, Ste. 206, Chicago, IL 60620</b>		
Contact(s):	<b>Jessica Greene and Roshi Winslow (Intake)</b> <a href="mailto:jgreene@akamworks.org">jgreene@akamworks.org</a> ; <a href="mailto:rwinslow@akamworks.org">rwinslow@akamworks.org</a>		<b>Ida Brown</b> <a href="mailto:akamforbrown@msn.com">akamforbrown@msn.com</a>
Contact(s) Title:	<b>Program Manager</b>		<b>Executive Director</b>
Office Phone:	<b>773-488-2960</b>		Fax: <b>773-488-2020</b>
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Donna Gordon PAS Liaison 312-808-5250
Website Address:	<a href="http://www.akamworks.org">http://www.akamworks.org</a>		
SERVICE	SERVICE DESCRIPTION		
Effective Parenting	Classes held on Tuesday, Wednesday and Thursdays from 11AM-1PM for 3 and a half weeks. There are 10 sessions and a certificate is presented upon completion.		
Anger Management	These are 10 sessions, 6 of which are one on one and 4 are group sessions. The one on one are dependent upon the client and advocates availability and groups are held on the same days Effective Parenting.		
Acute Counseling	Individual and Family counseling are offered in 6 sessions. These consist of one hour a week for six weeks.		

We also offer:

- Youth Mentoring
- After School Program
- Referrals for services/assistance
- Safe Passage Employment Program
- Alumni Drop-In Center

## CONTACT INFORMATION

COOK REGION

Organization:	<b>ADA S. MCKINLEY FAMILY ADVOCACY CENTER</b> 1359 W. Washington Blvd, Chicago, IL 60623			
Contact(s):	<b>Karshelle Watters (Intake)</b> <a href="mailto:kwatters@adasmckinley.org">kwatters@adasmckinley.org</a>		<b>Nichole Anyaso</b> <a href="mailto:nanyaso@adasmckinley.org">nanyaso@adasmckinley.org</a>	
Contact(s) Title:	<b>Family Advocacy Program Manager</b>			
Office Phone:	<b>312-385-2050 Cell: 773-343-2578</b>		FAX	<b>312-554-0292</b>
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Lynda Moore PAS Liaison	708-338-6676
Website Address:	<a href="http://www.adasmckinley.org">www.adasmckinley.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management	The Advocacy Center team assist families to find solutions through many services provided through in home case management services, supportive services, advocacy, crisis intervention, referral and linkage. Case management is provided by referrals from DCFS, community walk-ins and former DCFS Youth in care (DCFS Alumni's). Case management is available in English or Spanish.			
Service Area	Ada S. McKinley Westside Family Advocacy Center provides advocacy services to the Westside of Chicago, south side of Chicago, and the western and southern suburbs. The Advocacy Center services all of Cook County.			
Client Support and Alumni Drop-In Center	Assist with locating the nearest resources for food, clothing and assistance with obtaining birth certificates, IDs, etc. We utilize strength-based approach to help families accomplish their goals, and to get the help they need to be self-sufficient.			
Client Advocacy	Assist clients with completing government applications, such as DHS, Social Security.			
Housing Assistance	Housing search/location services, assistance with paperwork			
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.			
Community Outreach	Ada S. McKinley Family Advocacy builds relationships within community resources to link clients for services.			
Transportation Assistance	Bus passes, help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>			
Work Readiness	Assistance with Resume writing, job search, application assistance and mock interviewing.			

## CONTACT INFORMATION

COOK REGION

Organization:	<b>B.O.O.C. INCORPORATED</b> <b>14200 Chicago Rd, Ste. 214, Dolton, IL 60419</b>			
Contact(s):	<b>Cordell J. Moore (Intake)</b> <a href="mailto:cordelljmoore@booc.org">cordelljmoore@booc.org</a>		<b>Rasheedah Shabazz</b> <a href="mailto:rshabazz@booc.org">rshabazz@booc.org</a>	
Contact(s) Title:	<b>Executive Director</b>		<b>Program Coordinator</b>	
Office Phone:	<b>708-849-3237</b>		Fax:	<b>708-849-6997</b>
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Sharon Butler PAS Liaison	708-210-2844
Website Address:	<a href="http://www.booc.org">www.booc.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management	Case management is provided to help meet and address identified needs of the participants, including direct services as well as referrals to other providers. Case Management services are an ongoing service that remains available to clients that are in need of securing stability.			
Therapeutic Invention	Mental Health Services are offered to address mental health needs if that is an identified issue for youth, adults and families in their daily living. All other services are determined by the mental health assessment as well as an individualized treatment plan. Community mental health services are utilized for individual and sometimes group therapy.			
Alumni Drop-In Centers	BOOC FAC offers (7 day) bus cards to support employment and continued assistance, assist adult alumni in obtaining Birth Certificates/Records (Includes covering the cost of Identification, either Driver's Licenses or State IDs), assist adult alumni in obtaining copies of their medical records (Includes covering cost of Identification and duplication fees if applicable), in addition, BOOC FAC supplies funding to purchase items which support education and employment, rental deposits and rental payments.			
Job Readiness	BOOC FAC job readiness training programs prepare participants to get, keep and excel at a new job. Basic employability skills include effective communication, problem solving, resume building, and interviewing. In addition, BOOC also helps participants develop good work habits that facilitate their ongoing success.			
Parenting Training & Caching	Parent & Caregiver Coaching is provided to individuals that are pregnant or parenting or if they are a male; their significant other is pregnant or parenting. Parenting skills are assessed in the following domains: (1). Child Safety, (2). Nutrition, (3). Child Health and Wellness, (4). Structure/Routine, (5). Bonding and Attachment, (6). Child Development Knowledge, (7). Primacy, (8). Parent Preparedness, (9). Childcare, (10). Children's Education, (11). Co-Parenting and (12). Environment			
Financial Literacy	Engaging clients in learning and employing financial strategies to support daily functionality.			
Joseph Storehouse Food Pantry	Joseph's Storehouse is a food pantry that provides non-perishable food items and meats, as well as fresh fruits and vegetables to families. This unique food pantry is one of the Greater Chicago Food Depository's largest clients in the south suburban area. Joseph's Storehouse is a USDA-approved agency, operates with volunteer staff, and is open to the community twice a week.			
BOOC-Botics (Robotics Program)	BOOC's Robotics Program (BOOC-Botic) seeks to be an intensive education and outreach program geared towards youth in the community between the ages 8-18. Through engaging in STEM, youth are able to construct, program and maintaining functionality of their own created robots.			
B.O.O.C. Summer Program	From June to August, youth will engage in daily activities that encompasses exercise, learning, exploration, mentor groups and field trips.			

## CONTACT INFORMATION

COOK REGION

Organization:	<b>Bright Star Community Outreach</b> 333 E. 35 <sup>th</sup> Street, Chicago, IL 60616				
Contact(s):	<b>Olivia Osborne, MS (Intake)</b> <a href="mailto:cosborne@brightstarcommunityoutreach.com">cosborne@brightstarcommunityoutreach.com</a>		<b>Richard Chilton Jr., MSW, MPH</b> <a href="mailto:rchilton@brightstarcommunityoutreach.com">rchilton@brightstarcommunityoutreach.com</a>		
Contact(s) Title:	<b>Chief Program Officer</b>		<b>Assistant Clinical Director</b>		
Office Phone:	<b>312-388- 1505</b>		Fax:	<b>312-982-2566</b>	
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Donna Gordon PAS Liaison	312-808-5250	
Website Address:	<a href="http://www.brightstarcommunityoutreach.com">www.brightstarcommunityoutreach.com</a>				
SERVICE	SERVICE DESCRIPTION				
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. <b>As a part of our case management services, we assist client with obtaining clothing, food, trade training and housing. (When funding is available)</b>				
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.				
Parent Coaching	Outreach Worker will observe the visitation between the parent and the child. The worker will observe the parent and offer personalized and private supports to address a parent’s specific needs.				
Parent Café	The Café provides guaranteed tools that will help with the foster responsibility, resilience and self-esteem in our children. We have helping our parents develop better relationships with our children. This class is appropriate for all parents including families experiencing children with challenging behaviors, special needs, stress and separation.				
Parent Class	Individual sessions, provide a parenting plan designed to help a parent overcome their parenting challenges and begin parenting with greater confidence joy and ease.				
Anger Management	Individual and group counseling: Each person will receive 10 individual session and 10 group session. Within each session, an individual will be able to understand their anger, accountability, stress and relaxation, assertive communications and develop strategies for anger management.				
General Counseling	Social-emotional and behavioral counseling services for youth and adults.				
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>				
Workforce Development	BSCO has a workforce development program which assist the individual with Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training.				

## CONTACT INFORMATION

COOK REGION

Organization:	<b>Center for Adolescents and Families</b> <b>National Youth Advocate Program</b> <b>2435 W. Division Street, Chicago, IL 60622</b>			
Contact(s):	<b>Liliana Navarro (Intake)</b> <a href="mailto:lnavarro@nyap.org">lnavarro@nyap.org</a>		<b>Daisy S. Lezama</b> <a href="mailto:dlezama@nyap.org">dlezama@nyap.org</a>	
Contact(s) Title:	<b>Assistant Director</b>		<b>Program Manager</b>	
Office Phone:	<b>773-772-1141</b>		Fax:	<b>773-304-1990</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Lynda Moore PAS Liaison	708-338-6676
Website Address:	<a href="http://www.nyap.org">www.nyap.org</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Case management is an integral part of the family advocacy program and it's designed to meet any other identified needs of the participants, including direct services as well as referrals to other providers. Case management lasts an average of 9-15 months and in some cases longer, depending on the need of the individual family.			
Counseling	Bilingual Mental Health and Counseling services for youth, adults and families is available. Please call to inquire about openings.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers, probation officers and attorneys when necessary			
Life-Skills/Empowerment Training	<p>NYAP's Family Advocacy Center provides services for DCFS involved families, court mandated adults and community residents through Parenting Classes series using the Love and Logic Curriculum Anger Management Class series. Services provided by the Advocacy Center are bilingual (English/Spanish) and offered at different times of the day, evening and Saturdays, to accommodate participants' schedules.</p> <p>One-time workshops on child development, effective discipline, and understanding of sensory processing behaviors are available for parent groups upon request.</p>			
Intentional Parenting	<p>Weekly parent-child play groups for parents and their infants and toddlers – under 3 years of age, utilizing the Trust Based Relational Intervention (TBRI) principles of connecting, empowering and correcting principles. The purpose of this support group is to help biological and foster parents to understand the importance of the first three years of life in order to establish a solid foundation for their child's future socio-emotional and educational development and to help reduce the potential of child abuse and neglect of young children. Eight 90-minute weekly sessions, hands on experiences. At risk, DCFS referred families will receive priority. Registration is required.</p>			
Community Outreach	Host public awareness events and activities in coordination with other community partners. Conduct annual women's empowerment event to bring awareness to domestic violence and to support victims and survivors thorough direct services and partnerships with other providers.			
Work Readiness	Resume writing, assistance with on-line job search, employment application assistance, soft skills training, mock interviews, available for DCFS and court mandated participants as part of their service plan and to DCFS alumni under 30 years of age, based on individual need.			

## CONTACT INFORMATION

COOK REGION

Organization:	<b>EPIC Community Development Center, Inc.</b> Ensuring Every Client Feels Cared For, Valued and Respected  264 Main Street, Park Forest, IL 60466 935 175 <sup>th</sup> St. Ste. 325, Homewood, IL 60430			
Contact(s):	Albert Cooper		<a href="mailto:acooper@epiccdc.org">acooper@epiccdc.org</a>	
Contact(s) Title:	Executive Director			
Office Phone:	708-991-2221		Fax	<b>708-589-1368</b>
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Sharon Butler PAS Liaison	708-210-2844
Website Address:	<a href="http://www.epic.org">www.epic.org</a>			

### Services:

- After School Programs;
- Anger Management Class;
- Career Readiness;
- Case Management;
- Computer Training & Literacy;
- Domestic Violence;
- Family Visitation Site;
- DCFS Alumni Services;
- Grief Counseling;
- Home Visitation;
- Housing Assistance;
- Intake & Assessment;
- Life Skills Training;
- Mentoring Program; Parent Coach;
- Parenting Class; Reading Coach;
- Referral Services;
- Workforce Development and Resume Writing;
- Sexual Abuse Counseling;
- Substance Abuse / Toxicology;
- Transportation (for appointments);
- Trauma Based Counseling;

# CONTACT INFORMATION

COOK REGION

Organization:	<b>Erie Neighborhood House</b> 4225 West 25 <sup>th</sup> Street, Chicago, IL 60623			
Contact(s):	Erika Flores (Intake) <a href="mailto:eflores@eriehouse.org">eflores@eriehouse.org</a>		Rosa Elena Sanchez Totochenko <a href="mailto:rsanchez@eriehouse.org">rsanchez@eriehouse.org</a>	
Contact(s) Title:	Family Support Manager		Program Director	
Office Phone:	773-542-7617		Fax: 773-542-7716	
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Lynda Moore PAS Liaison	708-338-6676
Website Address:	<a href="http://www.eriehouse.org">www.eriehouse.org</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management <ul style="list-style-type: none"> <li>• ESL</li> <li>• Immigration Support</li> <li>• Workforce Development</li> <li>• Family Visitation</li> </ul>	Overall service coordination; is provided for families by providing referrals and/or linking them with agencies to best support their needs. Erie Staff can also connect DCFS families to other Erie House services provided pending capacity and open enrollment. Services include <b>English as a Second Language</b> classes, <b>immigration legal support</b> especially for victims of domestic violence, <b>workforce development</b> programs, and <b>family visitation</b> .			
Counseling	Free social-emotional and behavioral counseling services for children, teens, adults and families. Interventions utilized with clients during therapy can include behavior management, interpersonal skills training, emotion regulation, identifying triggers and thought stopping with cognitive behavioral therapy. These techniques and multi-international theoretical approaches help clients understand different facets of their mental health concerning processing trauma, coping skills, maladaptive behaviors, family/relationship dynamics, and multi-systemic issues.			
Client Support (direct) DCFS Alumni Drop-In Center	Assistance with obtaining medical records, birth certificates, IDs, etc. Food or gift cards to meet basic needs. <b>(when funding is available)</b>			
Transportation Assistance	Bus passes, ride share gift cards, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>			
Parenting Group	Educational, dynamic trainings for parents comprised of a series of eight, two-hour weekly sessions for parents to develop realistic expectations of their children, apply appropriate discipline, distinguish developmental stages and areas of child development, and utilize self-regulating techniques. Curriculums used include ACT Raising Safe Kids, Parents Matter! For Dating Matters and The International Child/Parenting Development Program.			
Women Empowerment Group	The groups provide safe spaces for women to explore, discuss and learn about topics related to building coping skills for emotional well-being. Topics range from self-care and self-esteem to communication and healthy relationships.			
Bully Prevention Workshops	Erie Neighborhood House's Proyecto Cuidate staff presents definitions, data, and resources linked to Bullying Prevention to parents and community participants. Erie House staff facilitates interactive opportunities to identify bullying, its consequences, and the unique strengths in various communities that help prevent bullying and increase protective factors.			
Mentorship	<i>Youth Resiliency Teams (YRT)</i> is a youth centered program building youth power, support, confidence, and positive identities to inspire resilience in our communities by fostering strong relationships and challenging dominant narratives for high school teens (pending capacity and open enrollment).			
Family Law	In partnership with Chicago Volunteer Legal Services (CVLS) screen for financial and case eligibility in accordance with CVLS' guidelines. Provide family law services including divorce, custody, adoption, SIJS predicate Orders and minor guardianships for services up to and including representation and/or litigation. The clinic will also handle orders of protection as part of general family law cases but not as stand-alone orders.			
Community Outreach	Host public awareness events and activities to inform individuals of resources/services available to them			

## CONTACT INFORMATION

COOK REGION

Organization:	<b>Family Focus Englewood</b> 6727 S. Western Ave, Chicago, IL60636			
Contact(s):	<b>Carrie Brown (Intake)</b> <a href="mailto:Carrie.Brown@family-focus.org">Carrie.Brown@family-focus.org</a>		<b>Loretta Espeut</b> <a href="mailto:loretta.espeut@family-focus.org">loretta.espeut@family-focus.org</a>	
Contact(s) Title:	<b>Program Manager</b>		<b>Program Vice President</b>	
Office Phone:	<b>773.962.0366</b>		Fax	<b>773.962.0966</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Sharon Butler PAS Liaison	708-210-2844
Website Address:	<a href="http://www.family-focus.org">www.family-focus.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant's use of services along a continuum of care, and to restore and fully maintain the participant's independent functioning possible.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum "Parenting Piece by Piece."			
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.			
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.			
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.			
21 <sup>st</sup> Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).			
Mental Health Trauma Counseling	Provide community and DCFS referred mental health support and trauma informed intervention services for families with children 13 years and under who have been exposed to any traumatic event.			
Doula Services	Provides supportive services to a mom, partner and family through stages of childbirth. They also provide pre-natal and post-natal information, developmental and newborn education. Lastly, the Doula will provide lactation support and prenatal group classes.			
Fatherhood Initiative	The goals of Family Focus' Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum "24/7 Dad."			

## CONTACT INFORMATION COOK REGION

Organization:	<b>Family Focus Evanston – Our Place</b> <b>2010 Dewey Ave, Evanston, IL 60202</b>			
Contact(s):	Vanessa Allen-Graves (Intake) <a href="mailto:Vanessa.Allen-Graves@family-focus.org">Vanessa.Allen-Graves@family-focus.org</a>		Loretta Espeut <a href="mailto:loretta.espeut@family-focus.org">loretta.espeut@family-focus.org</a>	
Contact(s) Title:	Program Manager		Program Vice President	
Office Phone:	847.475.7570		Fax	847.475.7590
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Lynda Moore PAS Liaison	708-338-6676
Website Address:	<a href="http://www.family-focus.org">www.family-focus.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”			
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.			
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.			
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.			
After School and Meta Media	Our after-school program is geared toward children grades 3-8. The program runs Monday through Friday from 3-6. The children learn and are exposed to everything from sports to STEM activities. This is an enrichment program measured by improvements in behavior and academics from the children's respective schools.			
The Family Store	Via community donations of food and clothing, we can open our doors weekly to the community and daily to our families in need. They can shop our food pantry and clothing closet and take from it what they need.			

## CONTACT INFORMATION

COOK REGION

Organization:	<b>Family Focus Lawndale</b> <b>3517 W. Arthington, Chicago, IL 60624</b>			
Contact(s):	<b>Darren Harris (Intake)</b> <a href="mailto:Darren.Harris@family-focus.org">Darren.Harris@family-focus.org</a>		<b>Loretta Espeut</b> <a href="mailto:loretta.espeut@family-focus.org">loretta.espeut@family-focus.org</a>	
Contact(s) Title:	<b>Program Manager, Center Director</b>		<b>Program Vice President</b>	
Office Phone:	<b>773.722.5057</b>		Fax	<b>773.722.5160</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Sharon Butler PAS Liaison	708-210-2844
Website Address:	<a href="http://www.family-focus.org">www.family-focus.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant's use of services along a continuum of care, and to restore and fully maintain the participant's independent functioning possible.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum "Parenting Piece by Piece."			
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.			
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.			
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.			
21 <sup>st</sup> Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).			
Mental Health Trauma Counseling	Provide community and DCFS referred mental health support and trauma informed intervention services for families with children 13 years and under who have been exposed to any traumatic event.			
Doula Services	Provides supportive services to a mom, partner and family through stages of childbirth. They also provide pre-natal and post-natal information, developmental and newborn education. Lastly, the Doula will provide lactation support and prenatal group classes.			
Fatherhood Initiative	The goals of Family Focus' Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum "24/7 Dad."			

## CONTACT INFORMATION

COOK REGION

Organization:	<b>Family Focus Nuestra Familia</b> <b>4878-80 W. Armitage Ave, Chicago, IL 60639</b> <b>1500 S. 59<sup>th</sup> Street Cicero, IL 60804</b>			
Contact(s):	<b>Alfredo Calixto (Intake)</b> <a href="mailto:Alfredo.Calixto@family-focus.org">Alfredo.Calixto@family-focus.org</a>		<b>Mariana Osorio</b> <a href="mailto:mariana.osorio@family-focus.org">mariana.osorio@family-focus.org</a> ;	
Contact(s) Title:	<b>Program Manager</b>		<b>Program Vice President</b>	
Office Phone:	<b>773.276.0940</b>		Fax	<b>773.276.0980</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Lynda Moore PAS Liaison	708-338-6676
Website Address:	<b><a href="http://www.family-focus.org">www.family-focus.org</a></b>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant's use of services along a continuum of care, and to restore and fully maintain the participant's independent functioning possible.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum "Parenting Piece by Piece."			
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.			
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.			
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.			
21 <sup>st</sup> Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).			
Immigration	Citizenship, DACA Renewals, Renewal for Legal Permanent Resident Cards, Know Your Rights Workshops. Etc.			
Illinois Welcoming Center and Immigrant and Refugee Program	Citizenship, DACA Renewals, Renewal for Legal Permanent Resident Cards, Know Your Rights Workshops. Etc.			
Fatherhood Initiative	The goals of Family Focus' Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum "24/7 Dad."			

## CONTACT INFORMATION

COOK REGION

Organization:	<b>Latino Resource Institute of Illinois</b> 8910 S. Commercial Ave, Chicago, IL 60617			
Contact(s):	<b>Hector Obregon-Luna (Intake)</b> <a href="mailto:hobregon@latinoreourceinstituteil.org">hobregon@latinoreourceinstituteil.org</a>		<b>Alison Martinez</b> <a href="mailto:a.martinezlrri@gmail.com">a.martinezlrri@gmail.com</a> ;	
Contact(s) Title:	<b>Program Director</b>		<b>Acting Executive Director</b>	
Office Phone:	<b>773.356.5923</b>		Fax:	<b>773.356.5925</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Donna Gordon PAS Liaison	312-808-5250
Website Address:	<a href="http://www.lrii.org">http://www.lrii.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management	Overall service coordination; staff works directly and indirectly on behalf of individual clients and families in need of services.			
Coaching	Client empowerment and encouragement to become independent and self-reliant.			
Counseling	Social-emotional and behavioral counseling services for youth and adults			
Client Support (direct)	Referrals to food pantries, emergency meals, clothing and referrals for rental assistance, obtaining birth certificates and state identification cards and driver's license, etc.			
Court Advocacy	Accompany clients to D.V., Juvenile and criminal court and help prepare and submit client progress reports for case workers and attorneys when requested.			
Development Training	Personal and emotional development leading to achievement of personal goals,			
Housing Assistance	Referrals for rental assistance and low- income housing			
Life-Skills/Empowerment Training	Teach parenting, anger management and substance abuse aftercare and nutrition classes, building healthy relationships, and coping skills.			
Mentoring	Referrals for Big Brother Big Sisters and referrals to family wellness centers.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Community Outreach	Attend monthly meetings with organizations that network in the community.			
Transportation Assistance	Assist clients to apply for ride free/reduced fare CTA Bus Card.			
Work Readiness	Resume writing, job search, application completion.			

## CONTACT INFORMATION

COOK REGION



Organization:	<b>Mujeres Latinas en Acción</b>			
Contact(s):	<b>Shatna Osorno (Intake)</b> <a href="mailto:sosorno@mujereslat.org">sosorno@mujereslat.org</a>		<b>Linda X. Tortolero</b> <a href="mailto:ltortolero@mujereslat.org">ltortolero@mujereslat.org</a>	
Contact(s) Title:	<b>Program Director</b>		<b>President and CEO</b>	
Office Phone:	<b>773-890-7676</b>		Fax:	<b>773-890-7650</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Lynda Moore PAS Liaison	708-338-6676
Website Address:	<a href="http://www.mujereslatinassenaccion.org">www.mujereslatinassenaccion.org</a>			
<b>PARENT SUPPORT PROGRAM SERVICES</b>	<b>SERVICE DESCRIPTION</b>			
<b>Parent Support Group</b>	A 15-week parenting education session to strengthen the parent-child bond, shift behaviors in children and youth in high-risk situations, and increase parenting skills. Our goal is to stop the perpetuation of abuse by educating parents about positive modeling to children.			
<b>Client Support (direct) Alumni Drop-In Center</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
<b>Counseling</b>	Our staff are trained, trusted members of the community that take a strengths-based approach to parenting skills and one-one counseling; using a cultural-framework that is respectful, engaging, and proven-effective.			
<b>Supervised Visitation</b>	offers court-ordered supervised visits for visiting parents and their children. Visits are opportunities for parents and children to develop bonds in a monitored, safe, and healing environment.			
<b>Safe Exchanges</b>	are also court-ordered and ensure that children can safely be exchanged between the residential and visiting parents and that all parties feel safe. All interactions are closely observed. and safety is prioritized.			
<b>Transitional &amp; Referral Planning</b>	A transition plan is developed with the parents so they can continue their healing journey. This can include internal referrals to other services or programs at MLEA, and/or external referrals to our partner organizations.			
<b>Other Programs Offered at Mujeres Latinas en Acción</b>	Continuing in their transformation, many participants become active in the Latina Leadership, Empresarias Del Futuro, and/or Community Engagement programs at Mujeres. Our Latina Leadership program trains and supports Latina women (many of whom are survivors) to lead MLEA's Community Engagement and Mobilization Program. The program engages leaders on grassroots organizing movements around areas identified by the community. Empresarias Del Futuro is a training program and curriculum designed for Latina women who want to initiate or expand a small business.			
<ul style="list-style-type: none"> <li>• <b>Latina Leadership</b></li> <li>• <b>Empresarias Del Futuro</b></li> </ul>				

*For More Information:*

**Pilsen HQ**  
2124 W. 21<sup>st</sup> Place  
Chicago, IL 60608  
773.890.7676

**Brighton Park**  
4700 S. California Ave  
Chicago, IL 60632  
773.890.8620

**West Suburban Office**  
7222 W. Cermak Road. 509  
North Riverside, IL 60546  
708.442.1299

24-Hour Domestic Violence Crisis Hotline: 312.738.5358 /24-Hour Chicago Rape Crisis Hotline: 888.293.2080

**CONTACT INFORMATION COOK REGION**



**Sankofa Safe Child Initiative**  
 “Looking Back To Go Forward”

24 Hour Helpline 1-844-669-5049

Contact(s):	<b>Ed Bickham</b> 4040 W. Roosevelt Road Chicago, IL 60624	<b>Amber Watson</b> 457 W. 79 <sup>th</sup> Street Chicago, IL 60620
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Contact(s) Title:	<b>Westside Program Manager</b>	<b>Southside Program Manager</b>
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Office Phone:	<b>773-542-9900 Fax: 773-542-9790</b>	<b>773-874-7233 Fax: 773-874-4311</b>
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DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Sharon Butler PAS Liaison	708-210-2844
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Website Address: [www.sankofasafechildinitiative.org](http://www.sankofasafechildinitiative.org) Email: [wsafechild@sbcglobal.net](mailto:wsafechild@sbcglobal.net) (Intakes)

SERVICE	SERVICE DESCRIPTION
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<b>Case Management</b>	Overall service coordination; staff works directly and indirectly on behalf of individual clients and families in need of services.
<b>Client Support (direct) Alumni Drop-In Center</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.
<b>Grandparents Raising Grandchildren</b>	Created in early 2002 in response to the large number of grandparents making calls to Sankofa for assistance with their grandchildren. We use the village concept.
<b>Anger Management Program</b>	Developed to help an individual gain better control over their emotions in order to prevent outbursts that may lead to other negative outcomes. The goal is to help an individual develop healthy skills and strategies for dealing with stresses, pressures and other situations that may prompt feelings of anger. We also use conflict resolution in our classes.
<b>Parenting Class Program</b>	Developed to help and strengthen parents to raise a child in today’s uncertain and dangerous world. The goal is to help a parent develop and use nonviolent discipline techniques, instill confidence in their child and encourage mutual respect. Sankofa’s mission is to provide trauma informed supportive services.
<b>Counseling Program</b>	Developed for individuals, couples and families to create a process of working together to identify areas of growth and build on areas of strength to help lead healthier and fuller lives. The goal is to help individuals, couples and families gain a new perspective on their situation, help address those situations and focus on practical solutions to move forward with their lives. We offer individual and group therapy.
<b>Domestic Violence Program</b>	Developed to provide specialized service customized for individuals who have committed acts of domestic violence against their spouse or partner. The goal is to help individuals to recognize, understand and ultimately change their abusive behavior. Currently have a facilitator going through training to begin these services.
<b>Strong Fathers Program</b>	Developed to help low- income fathers 18 and older. The goal is to help them enter and succeed in the workforce while developing closer relationships with their children and partners. The facilitator also does re-entry for those out of prison.
<b>Innovative Intergenerational Activities</b>	Includes but not limited to: Community Gardening Project which promotes communication between generations and teaches how to maintain garden, promotes healthy eating exercise which combats obesity. We also have events that we do yearly; such as Girls Speak Out. Also have our annual back to school event.

**CONTACT INFORMATION**

COOK REGION

Organization:	<b>SOS Children’s Villages Illinois Casa Tepeyac</b> 4538 South Hermitage, Chicago, IL 60609			
Contact(s):	<b>Andrea Sierra (Intakes)</b> <a href="mailto:Asierra@sosillinois.org">Asierra@sosillinois.org</a>		<b>Delphine Rankin</b> <a href="mailto:drankin@sosillinois.org">drankin@sosillinois.org</a>	
Contact(s) Title:	<b>Family Support Supervisor</b>		<b>Deputy Director of Operations</b>	
Office Phone:	<b>773-247-7725</b>		Fax:	<b>773-247-7794</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Donna Gordon PAS Liaison	312-808-5250
Website Address:	<a href="http://www.sosillinois.org">www.sosillinois.org</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Parent Education Classes	Psychoeducational and Life Skills group classes for parents; strength-based curriculum with variety of topical courses. Classes held on-site, and off-site as requested by other organizations			
Parent Coaching	One-on-one parent coaching with concentration on developing parenting skills: understanding child development; healthy discipline and structure in the home; providing for their children’s safety and well-being; observation of parent/child visits; 12 weeks, 1 hour per week in clients’ home.			
Client Support (direct)	Assistant obtaining ID, SSI card, birth certificate, etc. Donation room with clothing, hygiene products, and other household items.			
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary			
Community Outreach	Host events for clients including holiday parties and back to school fairs; attend community events with clients to educate and access community services.			
DCFS Alumni Services	Support for Alumni including help with securing documents (ID/DL, etc.); transportation when seeking new job; housing referrals and applications; connecting to community-based services.			
Linkages to Resources	All clients are assessed to determine individual needs with linkage to community and government organizations as applicable.			
Family Visitation Site	Host family visits for caseworkers/clients as requested			
Immigration Information	Assist clients with accessing immigration information and services; understanding and completing paperwork			
Education Support	Partner with community schools to host educational classes for students’ parents; partner with Sylvan Learning Center to offer scholarships for high school students to receive instruction at Sylvan (as available)			
Housing Assistance	Assistance with housing search, completing paperwork/applications etc			
Case Management	Family Support Specialists work with client and the client’s caseworker to support overall access to services; provide progress reports to caseworkers as needed			
General Counseling and Advocacy	Supportive services for adults; focus on self-help/self-care; self-advocacy			

**CONTACT INFORMATION**

**NORTHERN REGION**

Organization:	<b>Family Focus Aurora</b> 550 Second Ave Aurora, IL 60505			
Contact(s):	<b>Darrin Johnson</b> <a href="mailto:Darrin.Johnson@family-focus.org">Darrin.Johnson@family-focus.org</a>		<b>Mariana Osorio</b> <a href="mailto:mariana.osorio@family-focus.org">mariana.osorio@family-focus.org</a> ;	
Contact(s) Title:	<b>Program Manager</b>		<b>Program Vice President</b>	
Office Phone:	<b>630.844.2550</b>		Fax	<b>630.844.2569</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Jahna Nickels PAS Liaison	630-844-8488
Website Address:	<b><a href="http://www.family-focus.org">www.family-focus.org</a></b>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age. Same services available to other program participants based on availability of funds.			
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”			
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.			
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.			
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.			
21 <sup>st</sup> Century After School	Provide enrichment activities to elementary school children in 3 schools and teens in one high school, providing enrichment activities (homework help, STEM, art, etc.).			
Immigration	– IWC/IFRP: Working with undocumented individuals to help them obtain requisite work documents.			
INC Board	Working with individuals to provide insight into mental health education and treatment.			
Fatherhood Initiative	The goals of Family Focus’ Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum “24/7 Dad.”			

**CONTACT INFORMATION**

**NORTHERN REGION**

Organization:	<b>NICASA Behavioral Health Center Judy H. Fried Center 2031 Dugdale Ave. North Chicago, IL 60064</b>			
Contact(s):	<b>Anabel Mikolay (Intake)</b> <a href="mailto:amikolay@nicasa.org">amikolay@nicasa.org</a>		<b>Linda Snelton</b> <a href="mailto:lsnelton@nicasa.org">lsnelton@nicasa.org</a>	
Contact(s) Title:	<b>Program Manager</b>		<b>Chief Operating Officer</b>	
Contact:	<b>Sindy Guerra</b> , <a href="mailto:sguerra@nicasa.org">sguerra@nicasa.org</a>		<b>Family Advocacy Center Coordinator</b>	
Office Phone:	<b>847-785-8660</b>		Fax: <b>847-785-8665</b>	
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Jahna Nickels PAS Liaison	630-844-8488
Website Address:	<a href="http://www.nicasa.org">www.nicasa.org</a>			
SERVICE	SERVICE DESCRIPTION			
DCFS Alumni Service Drop-In Center	Staff provide assistance in locating housing, obtaining employment, learning life skills, and developing goals via individual sessions. Also provide transportation, connection with other resources, and referrals to programs in the community.			
Case Management	Overall service coordination. Staff provide a comprehensive assessment to determine family needs. Caseworkers advocate and coordinate referrals and services, both directly and indirectly, to address the family’s needs. This includes referrals to services not provided internally, across other locations, by Nicasa (e.g. domestic violence counseling, in-patient substance abuse treatment, and psychiatric services). An aftercare plans help retention of strengths and skills learned from the program. Helping to keep families together and promote safety, permanency, and well-being across the family unit.			
Support Youth and Family Development	Client encouragement, empowerment, and soft skill training to assist in identifying tools and solutions to address their challenges.			
DCFS Extended Family Support Program	Provide support, advocacy, parenting classes, and coaching to assist with housing (application), connect families with resources to address housing and financial needs, and stabilize the family.			
DHS Service Assistance	WIC, TANF, Medicaid, SNAP, healthcare, childcare referrals and assistance with paperwork.			
Home Visits	After assessment, staff conduct home visits (initially to determine weekly or less than in-person contacts, ongoing home visits minimally 2 times per month, and follow-up when clients miss 1 or more appointments/classes without prior notification to the staff).			
Client Assistance	Food, clothing, shelter, and assistance with obtaining legal documents, IDs, applying for state benefits, and etc.			
Housing Assistance	Housing location and referral services. Assistance with paperwork and financial assistance for rent/utility assistance <b>(when funding is available)</b>			
Parent Support and Training (Includes Support for Youth and Family Development)	Parenting classes for families at-risk of separation and/or to enhance current skills to strengthen the family unit.			
Community Outreach	Host public awareness events and activities to inform individuals of resources and services available to them.			
Transportation Assistance	Bus passes, gas cards, and rideshare gift cards to help clients attend appointments, job interviews, housing appointments, behavioral and physical healthcare appointments, provider meetings, etc. <b>(when funding is available)</b>			
Employment Readiness Training	Resume writing, job search, application assistance, and soft skills training.			
DCFS Alumni Service Drop-In Center	Staff provide assistance in locating housing, obtaining employment, learning life skills, and developing goals via individual sessions. Also provide transportation, connection with other resources, and referrals to programs in the community.			

**CONTACT INFORMATION**

**NORTHERN REGION**

Organization:	<b>Sinnissippi Centers</b> <b>2611 Woodlawn Road, Sterling, IL 61081</b>			
Contact(s):	<b>Tamara Wolfe</b> <a href="mailto:tamarawolf@sinnissippi.com">tamarawolf@sinnissippi.com</a>		<b>Amanda Dybek</b> <a href="mailto:amandadybek@sinnissippi.com">amandadybek@sinnissippi.com</a>	
Contact(s) Title:	<b>Program Manager</b>		<b>Program Director</b>	
Office Phone:	<b>815-625-0013</b>		Fax:	<b>(815) 625-0197</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Kelly Brubaker PAS Liaison	815-235-7878
Website Address:	<a href="http://www.sinnissippi.org">www.sinnissippi.org</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is to expedite the client’s use of services along a continuum of care, along with connecting clients to area community resources.			
Parent Education	A wide array of offerings for parent education, utilizing evidenced-based programming, such as: Nurturing Parent, Circle of Security and Conscious Discipline. Parent Education services are offered in a home-based, office-based and in a group setting. Ongoing Parent Support utilizing the Parent Café model.			
Domestic Violence Services	Domestic Violence Intervention Program, utilizing the Duluth Model.			
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary			
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance			
Life-Skills/ Training	Budgeting, health and hygiene, addressing environmental concerns, etc.			
Community Outreach	Provide parent education and support at various community events			
Transportation Assistance	Assistance teaching clients to utilize the rural bus system			

**CONTACT INFORMATION**

**NORTHERN REGION**

Organization:	<b>SPANISH COMMUNITY CENTER</b> 309 N Eastern Ave. Joliet, IL 60432 956 S. 10 <sup>th</sup> Street, Kankakee, IL 60901			
Contact(s):	<b>Sylvia Acosta Chavez</b> <a href="mailto:sylvia@spanishcenter.org">sylvia@spanishcenter.org</a>		<b>Veronica Gloria</b> <a href="mailto:veronica@spanishcenter.org">veronica@spanishcenter.org</a>	
Contact(s) Title:	<b>Program Manager</b>		<b>Executive Director</b>	
Office Phone:	<b>815-727-3683 ext. 5007 (815-955-5465 cell)</b>		Fax	<b>815-714-6226</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Jahna Nickels PAS Liaison	630-844-8488
Website Address:	<a href="http://www.spanishcenter.org">www.spanishcenter.org</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Families, with the assistance of staff, formulate a personalized support plan to address a range of needs while taking into account social barriers and individual circumstances. Families then receive continual and coordinated care to secure resources for evolving needs and ensure participation in relevant services. The ultimate objective is to improve family functioning and cultivate self-sufficiency.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age. Same services available to other program participants based on availability of funds.			
Court Advocacy	The purpose of this service is for staff to inform and assist clients with family court cases. Although staff are neither attorneys nor legal representatives, they assist in filing proper paperwork and provide education about the legal system and companionship during the petition and court hearing processes. Families receive assistance with civil petitions including marriage dissolution, child support, paternity and child custody, orders of protections, and guardianships.			
Parent Training	Classes are designed to help parents recognize personal and parenting strengths, manage stress, model appropriate desired behavior, learn problem-solving skills, establish and maintain reasonable limits, and recognize the benefits of building relationships.			
Community Referrals	Staff connect families with a variety of specialized community resources to meet their complex interplay of needs. Using a community- collaborative model, staff make effective referrals within a network of numerous agencies that work toward the common goal of successful client outcomes. Common referrals include housing, counseling, and financial assistance.			
Home Furnishing	As approved partner agents, staff submit referrals for clients to a local organization that provides furniture, household items, and clothing. The referral is facilitated by providing transportation and helpers to pick up and deliver the items to families' homes.			
Community Outreach	While outreach efforts enable families to learn about available comprehensive services and encourage participation, community workshops provide information about topics pertinent to their identified needs. In partnership with local service providers, families receive trainings in a variety of areas such as tenant rights, financial aid for college students, and mental health.			

## CONTACT INFORMATION

NORTHERN REGION

Organization:	<b>La Voz Latina</b> <b>YWCA of Northwestern Illinois</b> <b>4990 East State Street, Rockford, IL 61108</b>			
Contact(s):	<b>Kristian Wanland</b> <a href="mailto:Kristianb@ywcanwil.org">Kristianb@ywcanwil.org</a>		<b>Luz Ramirez</b> <a href="mailto:Luz.Ramirez@ywcanwil.org">Luz.Ramirez@ywcanwil.org</a>	
Contact(s) Title:	<b>Program Manager</b>		<b>Chief Administrative Officer</b>	
Office Phone:	<b>815-968-9681</b>		Fax:	<b>815-968-9858</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Doreen Hendrickson PAS Liaison	815-484-9448 Extension 208
Website Address:	<a href="http://www.ywcanwil.org">www.ywcanwil.org</a>			
SERVICE	SERVICE DESCRIPTION			
Alumni Services Drop-In Center	Assist clients that are DCFS Alumni; ages 18-30 with the following: <ul style="list-style-type: none"> <li>• Copies of birth certificate, social security card, &amp; medical records</li> <li>• State ID or Driver's License</li> <li>• Bus passes</li> <li>• Housing referrals and application assistance</li> <li>• Connection to service providers as needed</li> </ul>			
Case Management	Case management is an integral part of the family advocacy program and is designed to meet any other identified needs of the participants, including direct services as well as referrals to other providers. Case management varies in length as it is dependent on the specific needs of the individual family.			
Client Support (direct)	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc.			
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary			
Housing Assistance	Housing search, assistance with completing paperwork and financial assistance for rent/utility assistance			
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.			
Parent Education Classes	Parenting classes are offered through the use of <i>Nurturing Parenting Program</i> . Classes are offered in a one-on-one setting and are tailored to the client's specific needs through the completion of an assessment at the beginning of services.			
Community Outreach	Attend various public awareness events and activities in coordination with other area community partners to inform individuals of resources/services available to them			
Transportation Assistance	Bus passes and gas cards-to support clients in attending appointments, job interviews, provider meetings, etc.			
Work Readiness	Resume writing, assistance with job searches, application assistance, soft skills training, mock interviews			

## CONTACT INFORMATION

CENTRAL REGION

Organization:	<b>BELLA EASE FAMILY FOCUS</b> 1201 N. 12 <sup>th</sup> Street, Quincy, IL 62301			
Contact(s):	<b>Cheryl Williams</b> <a href="mailto:clwilliams@bellaease.com">clwilliams@bellaease.com</a>		<b>Dorinda Smith</b> <a href="mailto:dorinda@Bellaease.com">dorinda@Bellaease.com</a>	
Contact(s) Title:	<b>FAC Program Director</b>		<b>Program Coordinator</b>	
Office Phone:	<b>217-209-0632</b>		FAX	<b>217-209-0494</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312- 328- 2562	Alisha Collins PAS Liaison Supervisor	217-875-6750
Website Address:	<a href="http://www.bellaease.com">www.bellaease.com</a>		James Foley, PAS Liaison ( beginning 5/1/21) <b>217- 479-4828</b>	
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Assess client’s needs and develop service plan to stabilize, strengthen and sustain families. We support clients with reunification goals along with offering DCFS alumni services.			
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age. Same services available to other program participants based on availability of funds.			
Advocacy	Assist clients in navigating DCFS, private agency and court systems. We advocate for client’s rights along with informing clients how to properly advocate for themselves.			
Referrals	Link clients with community resources and programs that assist with housing, food & clothing, childcare, mental health and other services.			
Life Skills Training/ Support Groups	Provide workshops, groups and individualized sessions to assist clients with parenting, healthy relationships, budgeting, life management, goal setting, etc.			
Employment Assistance	Work Focus program assists clients with resume writing, developing interview and communication skills, and connecting with employers.			
Transportation Assistance	Assist with transportation to provider meetings, court and appointments.			
Youth Services	Teen Reach – Academic support and life skills development for students ages 9-17. College Bound – Support for first generation college students assisting with applications, paperwork, dorm and class supplies.			

## CONTACT INFORMATION

CENTRAL REGION

	<b>Family Services</b> 2016 N. Knoxville Ave, Suite A Peoria, IL 61603			
Contact(s):	<b>Kristi Heskett, MA</b> <a href="mailto:kristih@crittentoncenters.org">kristih@crittentoncenters.org</a>		<b>Kelsey Sepich</b> <a href="mailto:kelseys@Crittentoncenters.org">kelseys@Crittentoncenters.org</a>	
Contact(s) Title:	<b>Family Services Coordinator</b>		<b>Program Service Director</b>	
Office Phone:	<b>309-839-8908</b>		Fax	<b>309-839-8478</b>
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328- 2562	Andria Burns PAS Liaison	217-557-4411
Website Address:	<a href="https://www.crittentoncenters.org">https://www.crittentoncenters.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management and Advocacy	With the purpose of strengthening families and preserving the family unit, the Family Advocacy Center provides services to families involved with the child welfare system and families in need of additional support. The Family Advocacy Center supports family reunification and the prevention of substitute care placement by promoting safety, permanency and the well-being of children. Advocates assist and support parents through navigation of the court system and case management requirements			
DCFS Alumni Drop-In Center Services	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Mentoring	Assisting with development of short- and long-term goals			
Home Visits	Individualized support and Education			
Community Resource Referrals	Assisting in linkage with other community services needed by the family			
Support Groups	Opportunities for parents to build relationships with others facing the same challenges			
Parent Education Classes	Opportunities for parents to build relationships with others facing the same challenges			
Partnering with Parents	Collaborative group with the Department of Children and Family Services to provide an overview of the child welfare system.			

# CONTACT INFORMATION

CENTRAL REGION



**Family Advocacy in Champaign County**  
310 W. Church Street, Ste. 103 Champaign, IL 61820

Contact(s):	<b>Christy Lazzell, Intake Coordinator</b>	<b>Grace Mitchell, Executive Director</b>
Email:	<a href="mailto:Clazzell@family-advocacy.org">Clazzell@family-advocacy.org</a>	<a href="mailto:gmitchell@family-advocacy.org">gmitchell@family-advocacy.org</a>
Office Phone:	<b>217-607-0546</b>	Fax <b>217-607-0549</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	Mark Kohlbecker PAS Liaison
	312-328-2562	217-208-3022 217-348-7661
Website Address:	<a href="http://www.family-advocacy.org">www.family-advocacy.org</a>	

SERVICE	SERVICE DESCRIPTION
<b>Case Management and In-Home Services</b>	Our mission is to protect children by strengthening and supporting families. We believe that through advocacy, mentoring, outreach, and counseling, strengthening families can and will be the ultimate outcome for those families. FACC serves families who are involved with the child welfare system who need assistance in removing those barriers that prevent them from receiving the services needed. We also serve families with children that are foster care, families that receive in-home services with child welfare programs/agencies in Champaign County. FACC also serves community families and/or youth who are in crisis and need encouragement, support, and many times the assistance of an advocate to help them maneuver through the various social service programs/agencies in the community
<b>DCFS Alumni Drop-In Center Services</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.
<b>Advocacy</b>	informing and assisting you in advocating for yourself or speaking on your behalf. Providing support and assistance in maneuvering through the various systems you may be involved with.
<b>Alternative Counseling</b>	listening, encouraging and assisting those families, parents, and youth that are involved with the child welfare systems in our community. Helping those families obtain the ultimate goal of reunification of the family. It should be noted that this service is not a therapeutic or trauma-based service.
<b>Mentoring</b>	assisting with development of short- and long-term life goals.
<b>Outreach</b>	to provide services to families from the community and provide assistance in collaboration with other service providers.
<b>Home Interventionist</b>	working with parents who have children ages 0-3.
<b>2nd Party Supervised Visits</b>	coordinate and supervise visits with clients whose children are in placement and/or involved in a custody battle.
<b>Family Table Parent Café Groups</b>	group sessions address parenting skills, domestic violence, relationships, life skills, budgeting, short- and long-term goals.
<b>Life Skills Training for Adults and Teens</b>	focuses on helping participants establish the necessary skills needed to become self-sufficient. This includes the ability to find the necessary resources available in the community to sustain themselves and their families and financial literacy.
<b>Parenting Skills Groups</b>	focuses on child development, developmental stages of children, discipline, parenting pre-adolescents and adolescents, and the importance of providing a safe and loving environment for their children
<b>Anger Management for Adults and Teens</b>	focuses on learning to manage feelings and behaviors accompanying anger.
<b>Workshops, forums, and training events</b>	to host, sponsor, or co-sponsor workshops and groups that address parenting skills, life skills, working with child welfare and social service agencies in the community and domestic violence.

## CONTACT INFORMATION

CENTRAL REGION

Organization:	<b>The Family Community Resource Center - FCRC</b> <b>509 West Washington Street, Bloomington, IL 61701</b>			
Contact(s):	<b>Cheryl Dampeer</b> <a href="mailto:cdampeer@thefcrc.org">cdampeer@thefcrc.org</a>		<b>Belinda Kennedy</b> <a href="mailto:b.kennedy@thefcrc.org">b.kennedy@thefcrc.org</a>	
Contact Title:	<b>Program Manager</b>		<b>CEO</b>	
Intake Coordinator:	<b>Carolyn Buchanon</b>		<a href="mailto:cbuchanon@thefcrc.org">cbuchanon@thefcrc.org</a>	
Office Phone:	<b>217-348-7661</b>		Fax	<b>309-821-1717</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2562	Mark Kohlbecker PAS Liaison	217-208-3022 217-348-7661
Website Address:	<a href="http://thefcrc.org/wp/">http://thefcrc.org/wp/</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
<b>Case Management</b>	The Family Community Resource Center (FCRC) is committed to developing services that are tailored to individual needs of each client or family. We assist families in need of advocacy, outreach, support and intervention services. Many of our clients are led to us by poverty, domestic violence, substance abuse, mental illness, and inadequate housing			
<b>Family Advocacy</b>	We provide guidance and support to help parents involved in the child welfare system understand their role in the permanency process. We provide advocacy through court process, facilitate meetings with the Public Defender's Office, caseworkers and other service providers. We provide client transportation to appointments and attend special education/IEP meetings. FCRC can also be utilized as a site for supervised visitation			
<b>DCFS Alumni Drop-In Center Services</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
<b>Resource and Referral</b>	We provide resource information for housing, food, employment, education, clothing, furniture, rent and utility assistance. These services offer support for at risk families through early intervention, with the intention of moving them toward self-sufficiency, and to prevent crises when possible.			
<b>Career and Self-Sufficiency (CASS)</b>	Gives participants the skills and knowledge to help secure employment. It also helps to develop careers by utilizing and enhancing their proficiency in customer service. This program is designed to help motivate participants who have little to no work experience, improve their understanding of self-sufficiency; and to learn strategies that will empower, and increase job readiness.			
<b>Let's Talk About It</b>	A female support group to address any issue – health, education, substance abuse, domestic violence, etc. Participants are able to discuss anything and everything.			
<b>Central Illinois Men Against Domestic Abuse (CIMADA)</b>	A male support group to create awareness of domestic violence, provide prevention education, and empower individuals in making healthy choices in relationships.			
<b>Great Lift, Perfect Fit</b>	A program designed to help boost women's self-confidence. It is a 4-week program with topics that address appropriate workplace attire and accessories, nutrition, makeup, and self-confidence. A core focus of this program is to assist women in finding undergarments that fit properly			
<b>Social Security Representative Payee</b>	FCRC works to improve the financial status and wellbeing of clients by serving as a Social Security Representative Payee.			
<b>Financial Literacy</b>	We work with clients to mediate payment plans with creditors. We help with monthly budget development and debt payment plans			
<b>NA/AA Support Groups</b>	FCRC is a host site			

# Contact Information

Central Region

Organization:	<b>Family Advocacy Center Martin Luther King Center</b> 630 Martin Luther king Drive, Rock Island, IL 61201			
Contact(s):	<b>Bonnie Howard</b> <a href="mailto:howard.bonnie@rigov.org">howard.bonnie@rigov.org</a>		<b>Jerry Jones</b> <a href="mailto:jones.gerald@rigov.org">jones.gerald@rigov.org</a>	
Contact(s) Title:	<b>Program Supervisor</b>		<b>Executive Director</b>	
Office Phone:	<b>309 732-2985</b>		Fax:	<b>309 732-2991</b>
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2562	Alisha Collins PAS Liaison Supervisor	217-875-6750
Website Address:	<a href="https://rigov.org">https://rigov.org</a>		James Foley, PAS Liaison ( beginning 5/1/21) <b>217- 479-4828</b>	
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning.			
Coaching and Mentoring	Client encouragement and empowerment as they discover tools and solutions to address their problems. Mentoring for Youth & adults in transition			
Counseling	Social-emotional and behavioral counseling services for youth and adults			
Client Support (direct)	Food, clothing and assistance with obtaining birth certificates, IDs, etc. DCFS Alumni Services			
Court Advocacy	Attend juvenile/family court, city court with clients; prepare and submit client progress reports for case workers and attorneys when necessary			
Development Training	Character/Leadership training for at-risk youth and adults in transition			
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance <b>(when funding is available)</b>			
Life-Skills Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.			
Parent Cafe	Host monthly meetings and activities for parents utilizing the Be Strong Cafe.			
Community Outreach	Host public awareness events and activities to inform individuals of available resources			
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>			
Work Readiness	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training			
Alateen	Weekly support meetings for teens that are touched by Drugs or Alcohol in their friends or family's lives			
Parent and caregiver support group NAMI	Host monthly meetings and activities for parents utilizing the Be Strong Cafe. Babysitting and meal provided			
NAMI trainings	NAMI peer to peer, Family to family Nami Basics, Mental Health Educations			
River Bend Food Bank	Partner with Riverbend foodbanks to bring food to the community at MLK center.			
Parenting /Parent Coaching	The nurturing parenting trainings completed and parent coaching is also offered to apply those skills.			
Furniture	Community Partnerships and donations for furniture and other household needs			
Christmas Program	Holiday Party and Community Partnerships			
Teen Pregnancy Youth substance abuse prevention	We partner with Martin Luther King Center and are in the RI schools presenting through the MLK center. We have these presenters available to us as a resource also.			
After school, summer day camp, youth activities	We partner with Martin Luther King Center and our case can have priority in these programs. We have these presenters available to us as a resource also.			
Translation services	We contract with translations unlimited for any language barriers in our community.			
Tax Filing	Vita Tax with assistance from United way completes taxes for free for individual earning 54,000 or less.			

## CONTACT INFORMATION

CENTRAL REGION

Organization:	<b>NEW DIRECTIONS TREATMENT CENTER</b> 153 N. Vermillion Street Danville, IL 61832			
Contact(s):	Jennifer Modest <a href="mailto:jennifermodest.ndtc@aol.com">jennifermodest.ndtc@aol.com</a>		Tashawna Herring <a href="mailto:Tashawna.Herring@Illinois.gov">Tashawna.Herring@Illinois.gov</a>	
Contact(s) Title:	Chief Executive Officer		Program Manager	
Office Phone:	217-442-0518, 217-442-9026		Fax:	217-442-7492
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328- 2562	Mark Kohlbecker PAS Liaison	217-208-3022 217-348-7661
Website Address:	<a href="http://www.newdirectionstreatmentcenter.com">www.newdirectionstreatmentcenter.com</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
<b>General Advocacy</b>	Client encouragement and empowerment as they work towards becoming self-sufficient. Service coordination. Providing direct services to individual clients and families.			
<b>Self-Esteem classes</b>	Educational classes provided to women who struggle with low self-esteem, depression and basic life challenges.			
<b>Client Support (direct)</b>	Food, assistance with clothing for court and job interviews. Assistance with obtaining birth certificates, IDs, and any other needs that may be barriers to obtaining employment or other services needed.			
<b>Court Advocacy</b>	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary.			
<b>Fatherhood Initiative</b>	Using the 24/7 dad curriculum providing parenting education to fathers who are both co-parenting and fathers involved in the juvenile justice court system.			
<b>Housing Assistance</b>	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance <i>(when funding is available)</i>			
<b>Mentoring</b>	Mentoring services for children in the Danville school district.			
<b>Anger Management</b>	Host 12-week and 16-week anger management sessions to individuals referred by child welfare, probation/parole and the courts. Also provide services to walk-ins.			
<b>Community Outreach</b>	Host public awareness events and activities, door-to-door outreach and outreach to other agencies to inform individuals of resources/services available to them			
<b>Transportation Assistance</b>	Provide bus passes and personal transportation when necessary to help clients attend appointments, court, provider services, etc.			
<b>Work Readiness</b>	Host Work readiness classes that provide resume writing skills, job search, application assistance, soft skills training, mock interviews			
<b>Parenting</b>	16-23-week parenting services to both child welfare involved and community referrals			
<b>Computer Lab</b>	Host computer lab services for individuals needing access to computers and assistance with resumes, job searches, applications, etc. Offering copying and faxing services			
<b>Entrepreneurship Training program</b>	11-week program providing individuals the training and skills they need to start their own business			
<b>DCFS Alumni Drop-In Center Services</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			

## CONTACT INFORMATION

CENTRAL REGION

Organization:	<b>PRIMED FOR LIFE, INC.</b> 816 South College Street, Springfield, IL 62704 432 E. Prairie, Ste. 100, Decatur, IL 62523			
Contact(s):	Leshonda Rogers <a href="mailto:lr Rogers@primed4life.org">lr Rogers@primed4life.org</a>		Oneathia Perkins <a href="mailto:operkins@primed4life.org">operkins@primed4life.org</a>	
Contact(s) Title:	Executive Director		Program Consultant	
Office Phone:	217-789-2980 Springfield 217-706-5260 Decatur		Fax:	217-789-2987 217-706-5260
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Andria Burns PAS Liaison	217-557-4411
Website Address:	<a href="http://www.primed4life.org">www.primed4life.org</a>			
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>			
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning.			
Coaching	Client encouragement and empowerment as they discover tools and solutions to address their problems.			
Counseling	Social-emotional and behavioral counseling services for youth and adults			
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary			
Development Training	Character/Leadership training for at-risk youth and adults in transition			
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance <b>(when funding is available)</b>			
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, general navigation of case procedures, etc.			
Mentoring	Youth & adults in transition			
Youth Services	Services promote youth leadership, self-advocacy, empowerment, financial literacy and self-care.			
Community Outreach	Host public awareness events and activities (door-to-door outreach, parent and youth forums, parent support meetings and youth activities as requested) to inform individuals of resources/services available to them			
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>			
Work Readiness	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training			

## CONTACT INFORMATION

SOUTHERN REGION

Organization:	<b>Community Life Line</b> 1764 State Street East St. Louis, IL 62205			
Contact(s):	Wyvetta Granger <a href="mailto:Wyvetta@communitylifelineestlnp.org">Wyvetta@communitylifelineestlnp.org</a>			
Contact(s) Title:	Executive Director			
Office Phone:	618-581-8198		Fax:	618-428-2951
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328- 2562	Joanne Woods PAS Liaison	815-801-4326
Website Address:	<a href="http://www.communitylifelineestlnp.org">www.communitylifelineestlnp.org</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management	Direct services staff works directly and indirectly on behalf of individual clients and families in need of services.			
Mentoring and Coaching	Provides 1-on-1 guidance to clients by providing them examples and skills needed to effectively problem solve.			
Counseling	We offer individual, couples, family, and group counseling to those requesting support. We believe family involvement and assistance is an integral part of treatment for children, adolescents, and adults.			
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary			
Housing Assistance	Housing search/location services, assistance with paperwork, landlord mediates and financial assistance for rent/utility assistance.			
Life-Skills/Enrichment Training	Budgeting, CPR, First AID and AED, Babysitter's Training, Parenting, health and hygiene, anger management, time management, De-Escalation, etc.			
Public School Outreach	The Primary focus is to promote healthy school and home environments that maximize students' success. We provide the following programs: -Back -to- School Events; Out-of-School Time Camps; Toys, uniforms and Clothes Giveaway.			
Community Outreach	Host public awareness events and activities (door-to-door outreach, parent and youth forums, monthly parent support meetings and quarterly youth activities) to inform individuals of resources/services available to them			
Transportation Assistance	Bus passes, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>			
Employment Readiness	Our Employment Readiness training aims to change participants' attitudes toward authority, culture and peers, enabling them to succeed in further skills training or education programs as well as the workplace. We provide the following skills: resume writing, job search, application assistance, soft skills training, mock interviews, web-based training.			

		Contact Information		Southern Region	
Organization:			101 Oliver Street Vienna, IL 62995		
Contact(s):	<b>Fallon Millis</b> <a href="mailto:fallon.millis@myarrowleaf.org">fallon.millis@myarrowleaf.org</a>		<b>Kerie Moore</b> <a href="mailto:kerie.moore@myarrowleaf.org">kerie.moore@myarrowleaf.org</a>		
Contact Title:	<b>Program Coordinator</b>		<b>Chief Strategy Officer</b>		
Office Phone:	<b>618-658-2611</b>		Fax:	<b>618-658-2501</b>	
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328-2562	Joanne Woods PAS Liaison	815-801-4326	
Website Address:	<a href="https://myarrowleaf.org">https://myarrowleaf.org</a>				
SERVICE	SERVICE DESCRIPTION				
Advocacy	Assist families by promoting and protecting the best interests of minor/dependent children and their caregivers				
Alumni Services	Help alumnus get copies of important documents, assist with transportation, connect to community-based services, and help with housing applications and referrals				
Counseling	Brief social-emotional and behavioral counseling services for youth and adults				
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning to the fullest extent possible.				
Employment Readiness Training	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training				
Entitlement Assistance	Providing education on available resources (WIC, TANF, SNAP, Medicaid) and assisting families in completion of applications				
Family / Youth Development	Aims to help children, families, and individuals in need through provided education on various physical, social, cognitive stages of development, and model positive relationship building skills				
Financial Literacy Training	Raising interest and education of the set of skills and knowledge that allows an individual and family to make informed and effective decisions with all of the correct financial resources				
Linkage and Referrals	Link to in-house programs such as behavioral health, substance use, homeless assistance, and psychiatry services				
Mentoring	Sharing knowledge, skills, and experience to assist others to progress in their own lives and careers				
Parent and Family Support / Training	To promote the flow of resources and supports to parents and families to strengthen the overall functioning and enhance the growth and development of positive familial relationships				
18-21 transition services	Character/Leadership training for at-risk youth and adults in transition, provide education on life skills necessary to transition to adulthood				

## CONTACT INFORMATION

SOUTHERN REGION

Organization:	<b>Southtown Youth Programs Center</b> 1108 South 15 <sup>th</sup> Street, Mt. Vernon, IL 62864			
Contact(s):	Rev. James L. Gordon <a href="mailto:revjlgordon@gmail.com">revjlgordon@gmail.com</a>		Steffen Gordon <a href="mailto:southtown@mvn.net">southtown@mvn.net</a>	
Contact(s) Title:	Chief Executive Officer		Program Manager	
DCFS Contacts:	Eugene Grandberry DCFS Monitor	312-328- 2562	Joanne Woods PAS Liaison	815-801-4326
Website Address:	<a href="https://southtownmtv.com/">https://southtownmtv.com/</a>			
SERVICE	SERVICE DESCRIPTION			
Case Management and Advocacy	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning. Work with parents helping them access services needed to improve their family's lives.			
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.			
Parenting Classes	Seven Week Parenting Classes given individually or in a group setting based on the Nurturing Parents Curriculum. Transportation and Child Care Assistance is available.			
Community Resources	Refer parents to various resources and services offered in the community			
Young Male and Female Mentoring	Programs mentoring youth ages 8-16 years of age in areas such as life skills, building positive relationships, setting goals, and in other positive development subjects.			
Abuse Intervention	Refer parents to providers of abuse and intervention programs offered at other social service agencies.			
Employment Assistance	Refer parents to businesses offering employment opportunities. Help with job applications and resumes.			
Computer Literacy	Help clients get enrolled in computer classes at junior colleges and provide open computer lab time at the FAC Computer Lab so they can practice and receive extra instruction.			
Community Outreach	Work with residents of the community to help them find services not being offered in their immediate communities.			
Recreational Programs	The recreation programs give families a chance to have their children enrolled in after-school programs, spring basketball, and summer recreational and educational programs.			