

DATA TEST/HIGH PERFORMANCE

WebEx – See Invite

By Phone: 312-535-8110, Access # 1774928747#

March 26, 2021 at 9:30am – 12:30 pm

Minutes

I. Attendance/Roll Call

Roll call completed.

II. Approve previous meeting minutes

Minutes accepted as written.

III. YouthCare – Anika Todd/ Brenita Johnson

Anika Todd nor Brenita Johnson were able to join however, Traneeka Mickell with YouthCare stepped in to take notes of any questions / concerns for follow up. It was inquired if overlap services / Aftercare services are reimbursable, and also services provided to youth that are transitioned out of state. Provider relation inquiries should go to Arlene Scott at Arlene.scott@cantene.com / 312-339-4038.

IV. Family First

a. Data Points Discussion – Angela Hassell/Mitchell Sandy/Jennifer Prior

i. PBC

The initial goal of PBC Data was to review how individual contracts are performing however there seems to be an interest in trends instead. There seems to be a need to revisit the goal of PBC Data to determine what information / data to provide. Some of the issues are that providers have different understanding of the data, and not all monitoring team are utilizing the PBC date. Also translation of information seems to be another issue, which is not easy to do with a complicated spreadsheet. Monitors tend to use information collected from Milieu and other places prior to receiving the data, being that it comes out later when they already know what the issues are. The information could be provided in a timely matter however the tradeoff would be that the cleanliness and reliability of the data would decrease to some extent. One suggest was to educate the provider community to track their own data to self-

monitor themselves and this would eliminate any surprise with the PBC Data. There may be a need to produce 2 different types of data that would service monitors and agencies. It was suggested that Power BI could be used to bring awareness or share highlights of agencies' performance. TRPMI uses Power BI routinely with the Monthly Provider Reports, which is a screenshot of the Power BI. Effort will be put forth to coordinate a meeting between TRPMI and Northwestern to review data from each team in order to avoid any overlaps. TRPMI would present to the group next month on Power BI relative to the Monthly Provider Report. Also, Indian Oaks would be presenting as well. The team agreed to reserve next month's meeting for data presentation on the use and utility of Power BI and discuss what things are able to be tracked or not feasible to be tracked on Power BI. It was asked for Northwestern to facilitate at the providers meeting on May 14th, the same exercise as they did at the Monitoring All Staff meeting. A survey was also suggested however, the team agreed that a conversation would be better.

ii. Finalize Recommended Measures

The recommended Data Points Discussion draft was shared with the workgroup for review and feedback. An in-depth conversation was had relative to each data point and minor modifications were made.

As part of the Child and Family Team discussion, it was shared that Julie Barbosa's team tracks Child and Family Team Meeting systemwide. It was suggested to invite Lina to have a conversation about how to break down the data even more.

See final copy of the document attached.

b. Soft Launch – Ashley Deckert / Keith Polan

There is a need for the team to coordinate a check in with all soft launch agencies, especially newer ones to discuss how things are going and how the process will go. There may be some challenge in getting Case Workers to understand the timeline pressures of Family First. How do we shift the culture? Another challenge is the definition of Aftercare. There is effort being put forth to engage with SRC for their feedback on what other states are doing with the Aftercare component and how are that meeting mandate. Also, there has been 3 UPA since the change in the UPA code. There has been an ongoing joint meeting between Monitoring, Clinical, and Operations in which Family First is also addressed.

- c. After Care / Discharge – Angela Hassell / Linda Karfs
Linda and Angela are collecting all feedback to develop some guidelines. The final document would be part of the P301.100 and providers are encouraged to forward their feedback.
- d. Trauma Informed Care Practice Tools (Debriefing)

No additional information was shared.

Announcement:

- Mitchell Sandy has accepted a new position with Threshold, and it is anticipated for him to continue with this workgroup as a Co-Chair.
- Marla Courts has accepted a new position as the Statewide Chief of Staff for LGBTQ+.

Next Meeting: April 23, 2021 at 9:30am (WebEx)