

DATA TEST/HIGH PERFORMANCE

WebEx – See Invite

By Phone: 312-535-8110, Access # 1774928747#

June 24,2022 at 9:30am – 12:00 pm

Minutes

I. Attendance/Roll Call

Present: Mary Ann Berg, Jason Keeler, Allen Yang, Linda Karfs, Alan Morris, Jennifer Prior, Wendi Wilkins, Sherice Ewing, Neil Jordan, Stany D'Souza, Analiz Castillo, Keith Polan, Jill Tichenor

II. Approval of Previous Minutes

Approved as written

III. SOGIE Survey (deadline June 30)

An email went out to providers regarding the SOGIE Survey. Permanency workers are facilitating / assisting youth in completing the survey. No data is available yet.

IV. Family First

a. Independent Assessor – Matthew Skarbek

There are no updates.

b. Child and Family Team Memo- Stany D'Souza/Sherice Ewing

Tabled for next month

V. CSR / IL Outcomes Transition – Linda Karfs & NU Team

A workgroup was created to review the forms from RTOS and ensure a smooth transition into REDCap. The workgroup focused on 4 monitoring forms:

- CSR / Staffing Evaluation
- Milieu Observation
- File Review
- Meeting / Other Staffing

These forms have already transitioned to the new system (REDCap).

A pre-training for providers took place on 5/25/22, and provider feedback session took place on 6/8/22. Providers are expected to begin using REDCap for data entry with the CSR on July 1, 2022.

The team discussed expectations of REDCap and some of the changes that should take place as the system transitioned from RTOS to REDCap.

It was recommended to change the “Therapeutic Residential Staffing Report” name to something that is more like a clinical progress report, as the title “Therapeutic Residential Staffing Report” could mislead people to think it is referring to the staff at a therapeutic facility. Also, it was suggested that CSR/IL Outcomes Transition be kept on the agenda on an ongoing basis as this group is able to have a deeper data discussion and be able to make some recommendations.

VI. Provider Staff / Youth Census Data Summary – Wendi Wilkins

Wendi Wilkins presented on the FY22 Q3 data from the Monthly Provider Census form, covering January through March of this year.

- The 1st page of the report focused on the workforce shortage, providing a greater context to the workforce crisis occurring throughout our QRTP & Group Home.
- Noted below are areas impacted by the workforce crisis:
 - Direct Care staff vacancies – impacts QRTP and Group Home providers’ ability to increase youth census and to deliver quality care for youth in their programs
 - Clinical Therapist / Counselor vacancies – impacts the quality of therapeutic services for youth
 - Case Manager vacancies – relatively consistent throughout Q3, impacts timely transitions of youth to less restrictive settings
 - Staff injuries – increased throughout Q3; a potential unintended consequence of the workforce shortage due to injuries categorized as:
 - Injury due to youth restrain
 - Injury due to duties
 - Injury due to youth aggression
 - Injury due to physical plan issues
 - Injury due to other causes

Noted the most significant factor to injury was due to aggression.

- There was a decrease in the number of DCFS youth in QRTP / Group Home – there was a slight increase in number of non-DCFS youth.
- Outstanding background checks – continues to be an issue in Cook region, however other regions are not experiencing as much difficulty.

The group briefly discussed extending the opportunity for other providers to join the Data Test workgroup. It was mentioned that in that past there was a participation of at least 7-8 providers. There was a suggestion that there should be consistent provider representation from each region.

Next Meeting: July 22, 2022 (WebEx)