

**Join from the meeting link**

<https://illinois.webex.com/illinois/j.php?MTID=mf24d99b5d212e4d53c6506217108beed>

**Join by meeting number**

Meeting number (access code): 245 743 38749

Meeting password: 9v62ECfF2EP

**Tap to join from a mobile device (attendees only)**

[+1-312-535-8110](tel:+1-312-535-8110).,[24574338749##](tel:+1-312-535-8110) United States Toll (Chicago)

[+1-415-655-0002](tel:+1-415-655-0002).,[24574338749##](tel:+1-415-655-0002) US Toll

**Join by phone**

+1-312-535-8110 United States Toll (Chicago)

+1-415-655-0002 US Toll

[Global call-in numbers](#)

**Join from a video system or application**

Dial [24574338749](tel:+1-312-535-8110)@illinois.webex.com

You can also dial 173.243.2.68 and enter your meeting number.

**Join using Microsoft Lync or Microsoft Skype for Business**

Dial [24574338749](tel:+1-312-535-8110).illinois@lync.webex.com

# AGENDA



## CWAC Front End

**Wednesday, September 29, 2021**

**Webex**

**10:00 am to 11:30 am**

Lori Welcher and Kathy Grzelak Co-Chairs

### **AGENDA ITEMS**

1. Approval of minutes
2. Caseload and capacity for FY22
3. Update on Family First
  - a. Motivational interviewing
4. Workforce crisis feedback and discussion
5. Coping with COVID
6. CFTM implementation project
7. Dashboard Update
8. Reminder of policy for medically complex cases and review of allegation #79
9. CWS updates
10. CWAC leadership
11. Public comments