



CWAC Front End

Thursday, June 2, 2022
Webex
11:00 am to 12:30 pm

Lori Welcher and Desiree Silva Co-Chairs

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AGENDA

1. CCWIS– James Daugherty

- A system with timely, accurate and reliable information with details about families, history and child school records.
- A system with minimum screen changes to find information you need.
- CCWIS will replace SACWIS and CYCIS.
- POS agencies with their own system will be able to tie their system with CCWIS to eliminate double entry.
- This system will have the ability for hospitals to interface with CCWIS to view medical records. Medical records can also be scanned into the electronic case file.
- CCWIS addresses DCFS's Business Needs:
 - ✓ Less typing, more family engagement
 - ✓ Get better data, make strategic decisions
 - ✓ Getting info on the go
 - ✓ Better policy adherence
 - ✓ Shared data can better protect kids
- Training will include technology, as well as new processes and how to use the new tools.

- Timeline:
 - ✓ First 4 months is about figuring out and making detailed plans to identify and address risks
 - ✓ Release 1 is training and certification. A new learning system will replace VTC.
 - ✓ Release 2 - Intake
 - ✓ Release 3 - Immersive learning
 - ✓ Release 4 - Case management and provider management
 - ✓ Release 5 – Foster parent portal
 - ✓ Release 6 – Finance
 - ✓ Release 7 – Adoption portal
 - ILCCWIS Project is one team with different roles to ensure that CCWIS is a smooth and efficient implementation process.
2. Approval of Minutes for 4/7/22 & 5/5/22
- April minutes were reviewed and approved. Motion to approve by Anne Gold and second by Monica Bandiano.
 - May meeting minutes were reviewed and approved. Motion to approve by Jere Murry and second by Anne Gold.
3. Safe Model
- DCFS is adopting the SAFE Practice Model. A four-page document was shared giving a brief overview.
 - The August meeting will include a presentation from Action for Child Protection.
 - This model will be able to mitigate the protective capacities, give clear direction and consistency, and give specific guidance and concrete support to the field.
 - Implementing the Safe Model will be a lengthy process and will require input from the POS providers.
 - When the implementation groups start, you will be able to submit your name if you are interested in participating.
 - Chris Kelly will check with the presenter for Action for Child Protection to see how much time is needed so that CWAC members can understand the process. If needed, we can invite the presenters from Action for Child Protection to future meetings.
4. Family First
- EBI providers need referrals. The lack of referrals is having a profound impact on the implementation of EBIs.
 - Question was asked: Are the low number of referrals due to barriers, waitlists or just geography? Lori will check with Dr. Mann to get updated information.
 - Staff should be encouraged to make referrals to the EBI providers.
 - As of March 2022, 1,252 youth have been involved with Family First.
 - WRAP Around services will be implemented for Intact as well as the CWS program. The Family First plan will be amended to include WRAP Around services.
 - An informational meeting will take place with all interested providers.
 - These services are currently being utilized in the immersion sites. Michelle Moreno will be asked to present at CWAC FE to discuss the WRAP Around services.

- We need to know if staff can access the portal and if refresher training is needed now that the portal is up and running.

5. Data – Chapin Hall

- Richard Foltz reviewed the reports that are currently available on the DCFS Website by accessing Report and Statistics.
- Chapin Hall can use some of the reports currently available and customize them rather than creating/building a new report.
- Data Analytic reports can also be used as a baseline and then customized to meet the needs of CWAC FE.
- Chapin Hall is willing to work with a subgroup to revise the data wish list. The goal will be to utilize current reports that are available. There is currently a back log of reports waiting on IT staff. Using some of the existing reports, we may see results sooner.
- POS providers only have access to reports on the DCFS website or SACWIS. Reports that come from data analytics would not be accessible to POS providers.
- Shaun Lane has reviewed the latent class analysis and has determined the main questions are:
 - ✓ How does the latent class analysis help inform the identification of service needs, and essentially service the gaps you may be experiencing?
 - ✓ What information can we take from this to better inform these resource questions?
- Our goal as front end should be looking at how effective we are in the practices and delivery of services along with communication.

6. Policy Updates

- Still waiting on Procedures 302.388 to be approved.
- Still waiting on the voluntary withdrawal form which is connected to 302.388
- Kari Rogers recently had a group get together to revise the CFS 2040:
 - ✓ The OIG had recommended adding a disposition box that would indicate if the referral was accepted and assigned to an agency or if the referral was being returned and for what reason.
 - ✓ Some wording was changed for better clarification along with combining some areas to streamline the form.

7. Open Forum

- One of the challenges we are faced with is the workforce turnover and crisis. There aren't enough staff who have been around for a while and know how to navigate the processes. In the past, we had large POS meetings where all staff received the information at the same time and were able to share resources and information. The workgroup consisted of DCFS and POS staff from every region. Hopefully, CCWIS is a step in the right direction to help retain our staff.
- The first quarterly statewide intact newsletter will be shared with POS providers. This issue highlights an intact supervisor from CYFS. We welcome your collaboration. If you have a staff member you would like to highlight, please reach out to Lori, Chris or Kari and they will put you in touch with one of the area administrators.

Attendees: Monica Bandiano, Megan Brand-Ardenshore; Kristen Leiva, Iris Williams, Mia Collins – Aunt Marthas; Bill Steinhauser, Hilary Condon – Bethany for Children and Families; Laura Rios – Catholic Charities; Sarah Allen – CHASI; Kayla Orr – CYFS; Elena Johnson, Margaret Spoelhof, Wendy Payne – Evangelical Child and Family; Emeri Shearrill, Kathy Grzelak – Kaleidoscope; Jere Murry – LSSI; Dennis Delgado, Rhonda Laye, Donna Steele, Brittany White – OHU; Anne Gold – OMNI; Patrice Vining, Hugh Joseph – Seguin; Chris Kelly, Kari Rogers, Lori Welcher – DCFS. Scribe Theresa Ile.