

General Multimedia Questions

Name of Requestor	City	Date of Request	Nature of Request	Agency's Response
IERG	N/A	3/18/2020	Various questions re: expectations for facility monitoring, recordkeeping and reporting during the pandemic; IEPA staffing levels to consider provisional variance requests quickly; electronic filing and signature options for reporting, Bureau of Air-required reporting issues.	Director's Office responded via phone call to discuss COVDD-19 considerations, e-filing of reports with hard copy to follow, and compliance reporting.
Illinois Farm Bureau	N/A	4/28/2020	Questions on possible environmental impacts from proposed emergency disposal methods of livestock due to the closing of meat packing plants in the region.	Discussed IEPA landfill and waste disposal requirements, as well as air and water pollution impacts and regulatory issues with IFB and later with the Illinois Department of Agriculture; provided review of proposals from DoA for emergency rules or other temporary relief from the requirements of the Illinois Dead Animal Disposal Act.

Bureau of Air Related Questions

Name of Requestor	City	Date of Request	Nature of Request	Agency's Response
Phillips 66 - Wood River Refinery	Roxana	3/9/2020	Force Majeure notification only - no specific request.	U.S. Department of Justice responded - no action, as no specific obligations under the consent decree are currently unable to be met.
CAMS eSPARC, LLC (consultant)	Houston, TX	3/17/2020	Question on electronic submission of Annual Emissions Reports and CAAPP Compliance Certifications due to COVID-19 issues preventing submission of hard copy reports.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Elgin Energy Center	Elgin	3/19/2020	Requesting relief from various periodic certification and reporting, hazardous waste accumulation, soil or groundwater remediation, Appendix E and stack tests, SPCC and spill response, and self-audits,	Denied request and requested to submit deviation report.
Real Alloy Recycling LLC	Chicago Heights	3/25/2020	Requesting postponement of scheduled stack test.	Denied request and requested to submit deviation report.
Komatsu America Corp.	Peoria	3/25/2020	Requesting suspension from required street sweeping interval.	Denied request and requested to submit deviation report.
Kinder Morgan	Summit	3/31/2020	Agency position on postponing scheduled stack test and accepting emailed compliance certifications and emission inventories.	Denied request and requested to submit deviation report. Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
NRG	Waukegan	4/1/2020	Requesting to submit Violation Notice response electronically.	Authorized electronic submittal.
NuStar Energy L.P.	Blue Island	4/2/2020	Question on electronic submission of Annual Emissions Reports and CAAPP Compliance Certifications due to COVID-19 issues preventing submission of hard copy reports.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
PPG Industries, Inc.	Mt. Vernon	4/2/2020	Requesting possible waiver of federal testing requirements.	Denied request and requested to submit deviation report
AECOM (consultant)	St. Louis, MO	4/2/2020	Agency position on accepting reports with copied signatures due to stay at home restrictions.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Exxon Mobil	Channahon	4/3/2020	Force Majeure notification only - no specific request.	U.S. Department of Justice responded - no action, as no specific obligations under the consent decree are currently unable to be met.
International Matex Tank Terminals	Lemont	4/6/2020	Requesting an extension of time to submit Annual Emissions Report.	No extension of time allowed; a deviation report of noncompliance should be submitted for missed filing deadlines; electronic reports can be submitted during the COVID-19 situation, with hard copy reports files once the situation abates.
Stericycle	Clinton	4/7/2020	Requesting postponement of scheduled stack test.	Denied request and requested to submit deviation report.
Zion Energy Center (Calpine Corporation)	Zion	4/9/2020	Accept CAAPP Form 500 in electronic form now due to COVID-19 issues with follow-up wet signature once stay at home restrictions lifted.	Hard copy in house. Request/Response not needed. Notwithstanding, electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Altamont Co.	Altamont	4/10/2020	Requesting an extension of time to submit Annual Emissions Report.	No extension of time allowed; a deviation report of noncompliance should be submitted for missed filing deadlines; electronic reports can be submitted during the COVID-19 situation, with hard copy reports files once the situation abates.
Alliant Energy	East Dubuque	4/10/2020	Delay of annual inspection of baghouse prior to seasonal barge loading operations due to stay at home order.	Denied request and requested to submit deviation report.
Vantage Specialties	Gurnee	4/13/2020	Question on electronic submission of monthly progress report for construction permit.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Big River Resources Galva, LLC	Galva	4/13/2020	Requesting waiver of normal notification requirements for scheduled stack test.	Denied request and requested to submit deviation report.
Transcontinental Multifilm	Elgin	4/14/2020	Requesting waiver of normal notification requirements for scheduled stack test.	Denied request and requested to submit deviation report.
Lafarge Aggregates Illinois	General request - facilities in Algonquin, Cave-in-Rock, Elburn, Joliet, Lisbon, Marengo, McHenry, Morris, North Aurora, Prairie du Rocher, Rosiclare, Sheridan, South Elgin, and Utica	4/15/2020	Requesting Agency position on enforcement discretion for potential noncompliance due to COVID-19.	Referenced Agency Compliance Expectation Statement; no extensions of time allowed; a deviation report of noncompliance should be submitted as appropriate.
FM SPEER (consultant)	Oak Park	4/15/2020	Question on electronic submission of Annual Emissions Reports and CAAPP Compliance Certifications due to COVID-19 issues preventing submission of hard copy reports.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Phillips 66 - Wood River Refinery	Roxana	4/16/2020	Force Majeure notification -potential inability to continue implementation of Lead Hazard Reduction Supplemental Environmental Project in Consent Decree.	U.S. Department of Justice responded - no action, as no specific obligations under the consent decree are currently unable to be met.
Ameren Services (consultant)	St. Louis, MO	4/22/2020	Submission of Title V annual compliance certifications electronically due to COVID-19 stay at home restrictions.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.

Cornerstone Environmental Health Safety (consultant)	Zionsville, IN	4/27/2020	Question on electronic submission of Annual Emissions Reports due to COVID-19 issues preventing submission of hard copy reports.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
American Bottoms Treatment	Sauget	4/27/2020	Question on electronic submission of Annual Emission Reports due to COVID-19 issues preventing submission of hard copy reports.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Kinder Morgan	General request - facilities in Chicago, Elk Grove Village, Rochelle, Summit, and Wood River	4/29/2020	Question on electronic submission of Annual Emission Reports due to COVID-19 issues preventing submission of hard copy reports.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Prince Minerals	Quincy	4/29/2020	Question on electronic submission of Annual Emissions Reports due to COVID-19 issues preventing submission of hard copy reports.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Guardian West	Urbana	4/29/2020	Requesting an extension of time to submit Annual Emissions Report.	No extension of time allowed; a deviation report of noncompliance should be submitted for missed filing deadlines; electronic reports can be submitted during the COVID-19 situation, with hard copy reports files once the situation abates.
Exxon Mobil	Channahon	5/1/2020	Follow-up to Force Majeure notification - no new potential issues noted.	No action, as no specific obligations under the consent decree are currently unable to be met.
Guardian West	Urbana	5/4/2020	Requesting an extension of time to submit Annual Emissions Report.	No extension of time allowed; a deviation report of noncompliance should be submitted for missed filing deadlines; electronic reports can be submitted during the COVID-19 situation, with hard copy reports files once the situation abates.
Alton Steel, Inc.	Alton	5/22/2020	Requesting extension of Violation Notice response deadline due to staffing issues related to COVID-19 social distancing requirements delaying processing of incoming mail within the facility.	Extension granted.
PPG Mt. Vernon	Mt. Vernon	5/27/2020	Requesting to submit response to Violation Notice electronically to meet the statutory deadline with a hard copy to follow in the mail due to COVID-19 situation.	Request granted.
Zeller Plastik	Libertyville	6/1/2020	Requesting extension of Violation Notice response deadline due to COVID-19 concerns at the facility.	Request granted.
Exxon Mobil	Channahon	6/3/2020	Follow-up to Force Majeure notification - no new potential issues noted.	No action, as no specific obligations under the consent decree are currently unable to be met.
Premcor Refining Group	Hartford	6/5/2020	Requesting extension of time to submit Annual Compliance Certification.	No extension of time allowed; a deviation report of noncompliance should be submitted for missed filing deadlines.
ComEd	Chicago	7/13/2020	Requesting extension of Violation Notice response deadline due to staffing issues related to COVID-19.	Extension granted.
Ardagh Metal Beverage USA Inc.	Chicago	7/15/2020	Requesting to submit Semi-Annual Emission Report via email due to COVID-19 constraints	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Covia Holdings	Utica	7/21/2020	Requesting extension to conduct performance testing.	Deny request and request to submit deviation report.
Oneok	Joliet	7/21/2020	Requesting to submit Semi-Annual Emission Report via email due to COVID-19 constraints.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Union Electric Company	Venice	7/27/2020	Requesting to submit emissions testing information reports via email due to COVID-19 constraints.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Suncoke	Granite City	7/28/2020	Requesting to submit Semi-Annual Emission Report via email due to COVID-19 constraints.	Electronic reports can be submitted during the COVID-19 situation, with hard copy reports filed once the situation abates.
Greif Inc.	Alsip	8/3/2020	Requesting extension of time to submit Semi-Annual Emission Report.	No extension of time allowed; a deviation report of noncompliance should be submitted for missed reporting deadlines.
Oneok	Joliet	8/26/2020	Inquiring on whether or not hard-copy reports or permits still require wet signatures.	Electronic report and permit application submittals should be followed up with a hard copy, including wet signature, as soon as possible. In the case of a permit application, applicant should send hard copy prior to permit issuance.

Bureau of Land Related Questions

Name of Requestor	City	Date of Request	Nature of Request	Agency's Response
National Waste & Recycling Association - Illinois Chapter	N/A	3/18/20 and 4/1/20	Questions on operational impacts on moving recyclables due to illness-related staff reductions for haulers; ability to dispose of landscape wastes in solid waste landfills due to pandemic-related staff shortages; flexibility in transfer station hours and extending due dates of landfill certifications and reports.	Director's Office and BOL responded; discussed review of need for delayed filing on case-by-case basis and possible use of enforcement discretion to address operational issues caused by pandemic.
Premcor Refining Group, Inc.	Hartford	3/30/2020	Request to file Monitored Natural Source Zone Depletion Work Plan, Proposed MNSZD Sampling Frequency Memo electronically due to ongoing COVID-19 situation.	Allowed; hard copies to be filed once COVID-19 situation abates.
Equilon (dba Shell Oil) - Wood River Refinery	Wood River	4/7/2020	Request to submit Roxana 1st quarter 2020 soil vapor sampling and SVE monitoring data electronically due to ongoing COVID-19 situation.	Allowed; hard copies to be filed once COVID-19 situation abates.
Equilon (dba Shell Oil) - Wood River Refinery	Wood River	4/7/2020	Request to file electronic submittal of Part B Permit Renewal application.	Disallowed; paper copy of application submitted.
Equilon (dba Shell Oil) - Wood River Refinery	Wood River	4/7/2020	Request to submit Roxana 1st quarter 2020 interim groundwater monitoring program data electronically due to ongoing COVID-19 situation.	Allowed; hard copies to be filed once COVID-19 situation abates.
Equilon (dba Shell Oil) - Rand Ave Remediation Site	Wood River	4/7/2020	Request to submit 1st quarter 2020 Groundwater Monitoring/Remedial Action Plan Status Report electronically due to ongoing COVID-19 situation.	Disallowed; paper copy of application required and submitted.
Principia College	Elsah	4/9/2020	Request to submit the 1st quarter 2020 groundwater monitoring data electronically, with hardcopy to follow	Allowed; hardcopy to be provided to Agency.
BP Wood River Riverfront	Wood River	4/15/2020	Request to file 1st Quarter 2020 Progress Report for RCRA corrective action activities electronically due to ongoing COVID-19 situation.	Allowed; hard copies to be filed once COVID-19 situation abates.
BP Wood River Riverfront Property	Wood River	4/15/2020	Request to file 1 st Quarter 2020 Groundwater Monitoring Report electronically due to the ongoing COVID-19 situation.	Allowed; hard copy to be filed once COVID-19 situation abates.
BP Wood River Riverfront - Closed Disposal Facility	Wood River	4/15/2020	Request to file 1st Quarter 2020 groundwater monitoring report electronically due to ongoing COVID-19 situation.	Allowed; hard copies to be filed once COVID-19 situation abates.
Clean Harbors Stony Island Ave. Chicago	Chicago	4/16/2020	Request to delay 2nd quarter sampling of groundwater monitoring wells due to the ongoing COVID-19 situation.	Allowed; groundwater sampling to be completed as soon as conditions allow, possibly in May.
Clean Harbors Stony Island Ave. Chicago	Chicago	4/16/2020	Request to delay soil sampling at the Chlorobenzene Contamination Area, SWMU-7, on the South Pier due to the ongoing COVID-19 situation.	Allowed, soil sampling to be completed when the current COVID-19 conditions subside.
Clean Harbors Pecatonica	Pecatonica	4/16/2020	Request to delay 2nd quarter sampling of groundwater monitoring wells due to the ongoing COVID-19 situation.	Allowed; groundwater sampling to be completed as soon as conditions allow, possibly in May or June.
Hydrite Chemical	General request - facilities in Carol Stream, Cicero, Lake Zurich, and University Park	4/20/2020	Enforcement discretion for difficulties in meeting the 10-day transfer requirements due to some haulers ceasing operation due to COVID-19 situation.	If materials are properly stored and inspect containers, document issue in their operation records and note efforts to find alternate haulers. Agency could consider enforcement discretion for delays in removal.
BP Wood River Riverfront	Wood River	4/24/2020	Request to file Permitted Non-Hazardous Waste Landfill 1 st Quarter 2020 10 day Notification of Interwell Background Value Variance electronically due to the ongoing COVID-19 situation.	Allowed; hard copy to be filed once COVID-19 situation abates.
BP Wood River Riverfront	Wood River	4/28/2020	Request to file the 4th Quarter 2019 Demonstration Report (Statistically Significant Increase Evaluation) electronically due to ongoing COVID-19 situation.	Allowed; hard copies to be filed once COVID-19 situation abates.
BP Wood River Main Plant	Wood River	4/30/2020	Request to files 1st Quarter 2020 progress report for RCRA corrective action activities electronically due to ongoing COVID-19 situation.	Allowed; hard copies to be filed once COVID-19 situation abates.
BP Wood River Main Plant	Wood River	4/30/2020	Request to file 4th Quarter 2019 Demonstration Report (Statistically Significant Increase Evaluation) electronically due to ongoing COVID-19 situation.	Allowed; hard copy to be filed once COVID-19 situation abates.
Advanced Disposal Services/Valley View Landfill	Decatur	4/30/2020	Request 30 day extension to complete 2020 2nd quarter groundwater sampling	Allowed; groundwater sampling to be completed 30 days later.
Premcor Refining Group, Inc.	Hartford	4/30/2020	Request to file Q1 Quarterly Status Report per Case No. 03-CH 459 Consent Order electronically due to ongoing COVID-19 situation.	Allowed; hard copy to be filed once COVID-19 situation abates.
BP Wood River Main Plant	Wood River	5/1/2020	Request to gauge and monitor only the Groundwater Management Zone (GMZ) boundary groundwater monitoring wells and the Southeast Corner Sentry Observation wells due to the ongoing COVID-19 situation.	Allowed; permit application currently pending that sets forth reduced monitoring.

BP Wood River Riverfront	Wood River	5/1/2020	Request to gauge and monitor only the Groundwater Management Zone (GMZ) boundary groundwater monitoring wells due to the ongoing COVID-19 situation.	Allowed; permit application currently pending that sets forth reduced monitoring.
Marathon Petroleum Company LP Robinson	Robinson	5/4/2020	Request extension of completion of east Land Treatment Facility and West Land Treatment Facility closure activities due to COVID-19 situation.	Request logged in by Agency as a Class 1 permit modification request for review. Request for extension under technical review as part of review of modification.
Clean Harbors Pecatonica	Pecatonica	5/14/2020	Request to continue delay of 2nd quarter sampling of groundwater monitoring wells due to the ongoing COVID-19 situation	Allowed; groundwater sampling to be completed as soon as conditions allow, possibly in June.
Clean Harbors Stony Island Ave. Chicago	Chicago	5/14/2020	Request to continue delay of 2nd quarter sampling of groundwater monitoring wells due to the ongoing COVID-19 situation	Allowed; groundwater sampling to be completed as soon as conditions allow, possibly in June.
Waste Management of Illinois, Inc. - CID RDF	Calumet City	5/18/2020	Request 20-day extension to respond to Agency notice of deficiencies letter regarding permit review due to COVID-19 situation delaying ability to gather information for a response.	Approved
BOL Site Remediation Program No Further Remediation Letter Recipients	N/A	5/19/2020	Inability to record No Further Remediation letters with the local County Clerk's office as required by regulation due to offices being closed due to the COVID-19 situation	Agency will allow letters to be recorded once clerk's offices reopen; will note situation in the Agency's tracking system.
Honeywell Metropolis	Metropolis	5/27/2020	Request for a 10-day extension for the submittal of a Class 1 permit modification required by IEPA letter due to the ongoing COVID-19 situation.	Allowed; request to extend due date logged in and will be approved.
Cabot Corporation	Tuscola	5/28/2020	Request to re-schedule semi-annual groundwater monitoring from May to June 4th and 5th.	Allowed; groundwater sampling to be completed June 4th and 5th.
Clean Harbors Stony Island Ave. Chicago	Chicago	6/9/2020	Request to delay soil sampling at the Chlorobenzene Contamination Area, SWMU-7, on the South Pier due to the ongoing COVID-19 situation. This is a request to extend a delay initially submitted on 4/16/2020.	Allowed; soil sampling to be completed when the current COVID-19 conditions subside.
Clean Harbors Stony Island Ave. Chicago	Chicago	6/9/2020	Request to cancel 2nd quarter sampling event.	Allowed; groundwater sampling to be completed during next required sampling event (3rd quarter 2020).
Clean Harbors Pecatonica	Pecatonica	6/9/2020	Request to cancel 2nd quarter sampling event.	Allowed; groundwater sampling to be completed during next required sampling event (4th quarter 2020).
Premcor Refining Group, Inc.	Hartford	6/25/2020	Request to submit the Supplemental to the Report for 2nd Quarter 2020 by October 2, 2020, and submit the electronic data by August 28, 2020	Allowed; it is acknowledged that the sampling was completed on time, but the reporting has been delayed.
Clean Harbors Pecatonica	Pecatonica	7/10/2020	Request to submit 2nd Quarter 2020 Groundwater Monitoring Report electronically by July 15, 2020 with hardcopy to follow by August 1, 2020	Allowed; hardcopy to be provided to Agency by August 1, 2020.
Argonne National Laboratory	Lemont	7/10/2020	Request to submit 2nd Quarter 2020 report for the Argonne Long Term Stewardship Program electronically, with hardcopy to follow once routine on-site work commences.	Allowed; hardcopy to be provided to Agency.
Argonne National Laboratory	Lemont	7/10/2020	Request to submit 2nd Quarter 2020 quarterly groundwater monitoring report electronically, with hardcopy to follow once routine on-site work commences.	Allowed; hardcopy to be provided to Agency.
Argonne National Laboratory	Lemont	7/10/2020	Request to submit 2nd Quarter 2020 and Annual Assessment Report for the 800 Area Landfill electronically, with hardcopy to follow once routine on-site operations commence.	Allowed; hardcopy to be provided to Agency.
Principia College	Elsah	7/14/2020	Request to submit the Groundwater Flow and Hydraulic Gradient Evaluation electronically, with hardcopy to follow	Allowed; hardcopy to be provided to Agency.
Principia College	Elsah	7/14/2020	Request to submit the 2nd quarter 2020 groundwater monitoring data electronically, with hardcopy to follow	Allowed; hardcopy to be provided to Agency.
Equistar Chemicals	Tuscola	8/17/2020	Delay in delivery of RCRA hazardous waste shipment to disposal facility and COVID-19 staffing issues at disposal facility caused delay in facility receiving manifests - need to submit manifest exception report.	Facility directed to submit manifest exception report late; one manifest was 4 days late, the other 10 days late.

Bureau of Water Related Questions

Name of Requestor	City	Date of Request	Nature of Request	Agency's Response
City of Elgin	Elgin	3/12/2020	Coliform bacteria sampling when approved sampling plan sites are inaccessible due to COVID-19 concerns.	Supplies still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
City of Aurora	Aurora	3/13/2020	Coliform bacteria sampling when approved sampling plan sites are inaccessible due to COVID-19 concerns.	Supplies still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
Elm Oak Mutual Water System	Lake County	3/15/2020	Inability to obtain sample for radium sampling required under a Compliance Commitment Agreement due to inability to access home due to COVID-19 concerns.	Instruct homeowner to obtain a sample and submit to lab requesting rush analysis.
Numerous entities seeking guidance on coliform sampling	N/A	3/16/2020	Coliform bacteria sampling when approved sampling plan sites are inaccessible due to COVID-19 concerns.	Mass email to public water systems was sent by IEPA Bureau of Water Compliance on 3/16/20 - IEPA does not have authority to waive sampling or other regulatory requirements under the Safe Drinking Water Act, but will use enforcement discretion regarding sites selected for sampling. Supplies are still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
Aqua Illinois-University Park	University Park	3/16/20 and 4/2/20	Request for modification of Interim Consent Order to temporarily suspend lead compliance and customer-requested sampling due to COVID-19 concerns of entering homes.	State agreed to modify order with sunset dates for the suspended sampling requirements.
Village of Oswego	Oswego	3/18/2020	Coliform bacteria sampling when approved sampling plan sites are inaccessible due to COVID-19 concerns.	Supplies still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
Village of Oak Park	Oak Park	3/20/2020	Coliform bacteria, DBP and UCMR sampling when approved sampling sites are inaccessible due to COVID-19 concerns.	Supplies still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
Village of Mundelein	Mundelein	3/20/2020	Coliform bacteria sampling when approved sampling plan sites are inaccessible due to COVID-19 concerns.	Supplies still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
Illinois State Water Survey at the Prairie Research Institute	N/A	3/20/2020	Relief from PWS certified operator license renewals due to COVID-19 situation.	No; abundant online training and webinars are available.
City of Elgin	Elgin	3/30/2020	Coliform bacteria sampling when approved sampling plan sites are inaccessible due to COVID-19 concerns.	Supplies still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
Village of Skokie	Skokie	3/30/2020	Coliform bacteria sampling when approved sampling plan sites are inaccessible due to COVID-19 concerns.	Supplies still required to collect the minimum number of samples; if plan site is inaccessible another sample within the pressure zone should be obtained and sample sheet marked as routine or repeat as applicable.
IL Rural Water Association	N/A	3/31/2020	Relief from PWS certified operator license renewals due to COVID-19 situation.	No; abundant online training and webinars are available.
Public Water Supplies - Hardinville, Gibson City, Brownsville, Silvis, FMC Water Company	Hardinville, Gibson City, Brownsville Silvis, Odin	4/14/2020	Questions on handling/suspending potable water shutoffs during the COVID-19 situation.	IEPA noted that it does not have regulatory authority over utility shutoffs.
American Water Works Association - IL Section	Statewide	4/21/2020	Inability of public water supplies to inspect cross connection control devices in customers' homes/facilities due to COVID-19 concerns.	Supply should document reasons why inspections could not occur as required for review during the Agency's next inspection of the supply.
Stateville Correctional Center	Joliet	4/22/2020 and 4/30/20	Inability of contractual operator to access correctional facility and perform bacteriological monitoring due to the stay at home order.	Operator told to sample at nearest upstream point prior to entry to prison to ensure water entering facility meets standards.

All NPDES-permitted Wastewater Treatment facilities utilizing the NetDMR E-Reporting Tool	N/A	4/27/2020	N/A	A mass email to facilities regarding the Temporary Reporting Advisory, effective 3/13/20 and continuing until the Temporary Policy is terminated by USEPA, was sent on 4/27/20. This email included information about the new No Data Indicator (NODI) code=Z, for "COVID-19", which is available for use when DMR data cannot be obtained due to the COVID-19 Pandemic. Use of this NODI code requires a comment on the DMR to further explain the specific reason(s) no data is available. Example scenarios created by COVID-19 Pandemic and the recommended response by the Permittee were also included. IEPA Bureau of Water Compliance Section will be monitoring the use of NODI Code Z by facilities on a bi-monthly basis. As of 5/14/2020, the following 5 NPDES Permittees have used NODI "Z" on DMRs: IL0077666 - WILLIAMSON ENERGY LLC, IL0053945 - LINCOLN TRAIL STATE PARK, IL0080119 - KINCAID STONE CO, IL0080120 - CHICAGO RAIL AND PORT LLC, AND ILG551044 - CENTRAL HIGH SCHOOL DISTRICT.
City of Rock Island	Rock Island	5/1/2020	Inability to collect THM and HAA5 sampling from some locations due to the COVID-19 situation.	Sampling can occur at different locations so long as sampling occurs in the same geographic section of town and at the same time as other samples are collected.
City of Jacksonville	Jacksonville	5/5/2020	Obtaining DBP sample from building adjoining normal sampling point due to COVID-19 situation.	Yes; note different location on chain of custody form.
American Water Works Association - IL Section	Statewide	5/12/2020	Extension of deadline for operator certification licensee continuing education due to COVID-19 situation.	No; online training is available to meet required hours; operators have a 3-year period to complete training.
City of Lebanon	Lebanon	5/13/2020	Inability to obtain samples to test for disinfection byproducts due to access limitations from COVID-19 situation.	Utilize an outside spigot to obtain sample or an outdoor hydrant connected to the same watermain as the normal sampling location.
City of Gilman	Gilman	5/18/2020	Inability to access approved sampling plan sites for lead and copper sampling due to COVID-19 situation.	Explain safety precautions personnel will take when sampling in homes and businesses; if still won't allow access, sample from an alternate location on the approved site sampling plan and notify the Agency which site is not participating that will be replaced.
Illinois Midcentral Water Pollution Control Operators	N/A	5/19/2020	Operator license renewal due date adjustments due to inability to participate in live conferences, etc. needed for continuing education requirements for renewal due to COVID-19 situation.	No; numerous online and remote training opportunities exist to fulfill continuing education requirements.
Ewing-Ina Water Department	Whittington	5/19/2020	Inability to access coliform sampling site that was closed due to COVID-19 situation in time to perform required April sampling.	Sample collected May 4 (a Monday) for the April sample; supply has good history of compliance; no sampling violation noted for the supply.
MWRD - Greater Chicago	Chicago	5/20/2020	Questions on accepting Solids Management Area Quarterly Reports electronically.	Electronic reports can be submitted now, with official hard copies to follow when possible after Stay at Home Order is lifted.
Jerry Hunter	N/A	5/27/2020	Seeking "grace period" for renewing operator's certification with the Agency due to COVID-19 situation and delays in submitting requests.	No extension granted or necessary; existing regulations provide a period to submit fees and complete required renewal training hours after a license expires.
Cabot Corporation	Tuscola	5/28/2020	Request to submit semiannual groundwater sampling data approximately one month late due to COVID-19 concerns and adverse weather conditions.	Allowed
City of Darien	Darien	6/1/2020	Request for extension of time to submit annual Consumer Confidence Report ("CCR") to consumers as billing mailings were delayed due to the COVID-19 situation.	No extension granted; timing for submission is mandated by federal Safe Drinking Water Act.
City of Monticello	Monticello	6/4/2020	Request alternate sampling location for disinfection byproduct sampling as approved site would likely not provide an accurate result due to lack of use due to the COVID-19 situation.	Sample can be taken from a nearby hydrant to provide a more accurate sample; must indicate where it was taken and that it was taken there due to the COVID-19 situation on the Chain of Custody sheet for the sample.
Southern Seven Health Department	Vienna	6/4/2020	Questions on implementation of IDPH guidance on water quality decreases due to lack of use of plumbing systems in buildings due to COVID-19 situation.	Guidance is provided for water supplies and buildings owners regarding the issue and suggestions to address it; water systems are encouraged to work with building owners to implement the practices prior to re-opening buildings
City of Joliet	Joliet	6/6/2020	Request for extension of time to submit annual Consumer Confidence Report ("CCR") to consumers as billing mailings were delayed due to the COVID-19 situation.	No extension granted; timing for submission is mandated by federal Safe Drinking Water Act.
City of Chicago	Chicago	6/8/2020	Request for extension of time to submit annual Consumer Confidence Report ("CCR") to consumers as billing mailings were delayed due to the COVID-19 situation.	No extension granted; timing for submission is mandated by federal Safe Drinking Water Act.
MSA Professional Services Inc (consultant)	Champaign	6/25/2020	Question on whether Agency will accept e-signature with WPC construction permit application.	Allowed; Agency is currently accepting WPC-PS-1 application forms electronically.

City of Galena	Galena	7/6/2020	Question on how to submit PWS Monthly Operating Reports when workforce has been impacted by COVID-19.	Supply should submit reports electronically in the required timeframe; hard copies should follow as soon as COVID-10 situation improves.
City of Rock Falls	Rock Falls	7/31/2020	Inability to sample as required for THA-HAA due to location of the sampling point in a nursing home and access to sampler denied due to COVID-19 concerns	Sample from an outside spigot of the facility or nearest hydrant. Note altered sampling location when submitting sample for analysis.