WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) 217/785-0561.

<table>
<thead>
<tr>
<th>Division of Public Water Supplies</th>
<th>Michael Brown, Manager</th>
<th>217/782-1020</th>
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<tbody>
<tr>
<td>Richard Cob, Deputy Manager</td>
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</table>

⇒ Overall Questions on Water Quality and Monitoring

- DPWS – Compliance Assurance Section Manager

⇒ Total Coliform / Bacteriological

- Coliform Site Plan Assistance
- New Construction

⇒ Boil Order Questions / Results

⇒ Consumer Confidence Report

Available at: [http://water.epa.state.il.us/dww/index.jsp](http://water.epa.state.il.us/dww/index.jsp)

⇒ Changes in Ownership/ROINC

Changes in Bottle Recipient

⇒ Cross-Connection Control Programs

⇒ Public Water Supply Loan Program

⇒ Fluoride Compliance

To order fluoride bottles

⇒ Illinois EPA Laboratory

Lab Fee Program
- Laboratory Staff | 217/782-9780 |
- Lab Fee Billing/Payment | 217/782-9780 |

⇒ Lead/Copper Requirements

Site plan information
- Vacant | 217/785-0561 |
- Public Education | Vacant |

⇒ Monitoring Requirements

Inorganic Chemicals (IOCs)
- Monitoring Schedules
- Nitrate/Nitrite
- Radiological
- Turbidity/Residual Disinfection (SWTR)
- Synthetic Organic Chemicals (SOCs)
- Halocarbons (HAA-5)
- Total Trihalomethanes (TTHMs)
- Volatile Organic Chemicals (VOCs)
- Unregulated Contaminant Monitoring (UCMR)
- Groundwater Rule

⇒ Operator Certification

Training Provider Course Approvals
- Paul Connelly | 217/785-0561 |
- Exam Scheduling | 217/785-0561 |

⇒ Public Notification

⇒ Vulnerability Waivers

Applications

⇒ Water Supply Customer Complaints

⇒ Water System Inspections/Sanitary Surveys

⇒ Freedom of Information Act Requests (FOIA)

FAX Number

⇒ Division of Public Water Supplies

E-MAIL Addresses

⇒ Firstname.Lastname@Illinois.gov

⇒ Illinois EPA Laboratory FAX

⇒ Division of Public Water Supplies FAX | 217/782-0075 |
Permits, Construction or Operating

Permit Section Manager
David Cook

General Permit Questions -
“Ask for Engineer on Call”
Gerard Zimmer/Chris Kohrmann
Cody Bauer/Joanne Yang, Jenny Larson

Application for Aquatic Pesticides/algaecides
Gerard Zimmer

Restricted Status/Critical Review
David Cook

Operating Permits
Kent Cook/Gerard Zimmer

Ultraviolet Light
Matt Talbert
217/278-5800

Groundwater Protection Program

Groundwater Section Manager
Michael Summers
Mike Summers, Connie Sullinger, Anthony Dulka, Rick Cobb

Planning and Assessment Unit Manager
Anthony Dulka

Source Water Protection Efforts
Anthony Dulka

Regional Groundwater Protection Planning
Anthony Dulka

Source Water Assessments
Anthony Dulka/Ryan Bennett

Regulated Recharge Areas/Class III Groundwater
Lynn Dunaway

Groundwater Monitoring Program
Alan Fuhrmann

Hydrogeology Unit Manager
Bill Buscher

Hydrogeologic (Modeling) Technical Assistance
Amy Zimmer

Minimal Hazard Certification
Lynn Dunaway

Groundwater Standards / Technology Regulations
Lynn Dunaway

Setback Zones, Waivers, and Exceptions
Bill Buscher

Maximum Setback Zones

General Program Questions
Alan Fuhrmann/Ryan Bennett, Melinda Shaw, Kari Beckum, Lauren Martin

Emergency Response

24-Hour Emergency Telephone
Illinois EPA
217/782-3637

Illinois EPA Web Page
IL Emergency Management Agency
800/782-7860

U.S. EPA Office of Groundwater & Drinking Water
Illinois EPA Web Site
www2.illinois.gov/epa/

Safe Drinking Water Hotline
U.S. EPA OGWDW Web Site
http://www.epa.gov/your-drinking-water

Field Operations Section (FOS)

FOS Manager, Steve Vance (217/782-1020) FAX (217/782-0075)

Champaign Regional Office, (217/278-5800) FAX (217/278-5808)
Regional Manager, Vacant
Staff: Matt Talbert, Shane McCulley
2125 South First Street, Champaign, IL 61820

Collinsville Regional Office, (618/346-5120) FAX (618/346-5155)
Regional Manager, Gayle Renth
Staff: Regan Taylor, James Blessman
2009 Mall Street, Collinsville, IL 62234

Elgin Regional Office, (847/608-3131) FAX (847/608-3139)
Regional Manager, Segundo Nallatan
Staff: Grover Hopkins, Dharmistha Patel, Dwayne Booker, Gopi Ramanathan
595 South State Street, Elgin, IL 60123

Marion Regional Office, (618/997-1281) FAX (618/997-1281)
Regional Manager, Vacant
Staff: Chris Johnston, John Kinder
2309 W. Main Street, Suite 116, Marion, IL 62959

Rockford Regional Office, (815/987-7005) FAX (815/987-7005)
Acting Regional Manager, Segundo Nallatan
Staff: Joy Bliton, Andrew Holloway
Groundwater Staff: Greg White
4302 Main Street, Rockford, IL 61103

Springfield Regional Office, (217/557-8728) FAX (217/557-8728)
Regional Manager, Vacant
Staff: John Bartolomucci, Mike Dragovich, Jamie Cowles
1021 North Grand Ave East, MC #10
P.O. Box 19276, Springfield, IL 62794-9276

PUBLIC WATER SUPPLY REGIONS