

Illinois Environmental Protection Agency
 Bureau of Water – Division of Public Water Supplies
 1021 North Grand Ave East, P.O. 19276, Springfield, IL 62794-9276

WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) 217/785-0561.

Division of Public Water Supplies	Michael Brown, Manager Rick Cobb, Deputy Manager	217/782-1020
⇒ Overall Questions on Water Quality and Monitoring DPWS – Compliance Assurance Section Manager	Mary Reed	217/785-0561
⇒ Total Coliform / Bacteriological Coliform Site Plan Assistance New Construction	Andrea Rhodes Regional Office Staff Permit Section Staff	217/785-0561 See Reverse Side 217/782-1724
⇒ Boil Order Questions / Results	Regional Office Staff	See Reverse Side
⇒ Consumer Confidence Report Available at: http://water.epa.state.il.us/dww/index.jsp	Mary Reed	217/785-0561
⇒ Changes in Ownership/ROINC Changes in Bottle Recipient	Lexie Dalano DPWS - Compliance Assurance Staff	217/785-0561 217/785-0561
⇒ Cross-Connection Control Programs	Regional Office Staff	See Reverse Side
⇒ Public Water Supply Loan Program	Gary Bingenheimer/Heidi Allen	217/782-2027
⇒ Fluoride Compliance To order fluoride bottles	IDPH- Dental Health Certified Laboratory	217/785-4899 Your Laboratory
⇒ Illinois EPA Laboratory Lab Fee Program Lab Fee Billing/Payment	Laboratory Staff Laboratory Staff	217/782-9780 217/782-9780
⇒ Lead/Copper Requirements Site plan information Public Education	Vacant Alexandra Miranda Vacant	217/785-0561
⇒ Monitoring Requirements Inorganic Chemicals (IOCs) Monitoring Schedules Nitrate/Nitrite Radiological Turbidity/Residual Disinfection (SWTR) Synthetic Organic Chemicals (SOCs) Haloacetic Acids (HAA-5) Total Trihalomethanes (TTHMs) Volatile Organic Chemicals (VOCs) Unregulated Contaminant Monitoring (UCMR) Groundwater Rule	DPWS – Compliance Assurance Section Paul Connelly http://water.epa.state.il.us/dww/index.jsp Paul Connelly Paul Connelly Tatum DeMay/Mary Reed Andrea Rhodes Mary Reed Mary Reed Andrea Rhodes Andrea Rhodes Andrea Rhodes/David Saladino	217/785-0561
⇒ Operator Certification Training Provider Course Approvals Exam Scheduling	Tatum DeMay/Andrea Rhodes Paul Connelly Regional Office	217/785-0561 See Reverse Side
⇒ Public Notification	David Saladino	217/785-0561
⇒ Vulnerability Waivers Applications	Andrea Rhodes Andrea Rhodes	217/785-0561 217/785-0561
⇒ Water Supply Customer Complaints	Regional Office	See Reverse Side
⇒ Water System Inspections/Sanitary Surveys	Regional Office	See Reverse Side
⇒ Freedom of Information Act Requests (FOIA)	http://www2.illinois.gov/epa/foia/	217/558-5101
<u>FAX Number</u>		
⇒ Division of Public Water Supplies	Public Water Supply FAX	217/782-0075
<u>E-MAIL Addresses</u>		
⇒ Firstname.Lastname@Illinois.gov		

