

Illinois Environmental Protection Agency  
 Bureau of Water – Division of Public Water Supplies  
 1021 North Grand Ave East, P.O. 19276, Springfield, IL 62794-9276

## WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) 217/785-0561.

<b>Division of Public Water Supplies</b>	Michael Brown, Manager	217/782-0020
⇒ <b>Overall Questions on Water Quality and Monitoring</b> DPWS – Compliance Assurance Section Manager	Mary Reed	217/785-6653
⇒ <b>Total Coliform / Bacteriological</b> Coliform Site Plan Assistance New Construction	David Saladino Regional Office Staff Permit Section Staff	217/558-0016 See Reverse Side 217/782-1724
⇒ <b>Boil Order Questions / Results</b>	Regional Office Staff	See Reverse Side
⇒ <b>Consumer Confidence Report</b> Available at: <a href="http://water.epa.state.il.us/dww/index.jsp">http://water.epa.state.il.us/dww/index.jsp</a>	Alexandra Miranda/Mary Reed	217/782-5713
⇒ <b>Changes in Ownership/ROINC</b> Changes in Bottle Recipient	Kayla Ferron/Kathy Andring DPWS - Compliance Assurance Staff	217/785-1871 217/785-0561
⇒ <b>Cross-Connection Control Programs</b>	Regional Office Staff	See Reverse Side
⇒ <b>Public Water Supply Loan Program</b>	Gary Bingenheimer/Heidi Allen	217/782-2027
⇒ <b>Fluoride Compliance</b> To order fluoride bottles	IDPH- Dental Health Certified Laboratory	217/785-4899 Your Laboratory
⇒ <b>Illinois EPA Laboratory</b> Lab Fee Program Lab Fee Billing/Payment	Laboratory Staff Laboratory Staff	217/782-9780
⇒ <b>Lead/Copper Requirements</b> Site plan information Public Education	Jay Timm Alexandra Miranda/Jay Timm Jay Timm	217/782-1838 217/782-5713 217/782-1838
⇒ <b>Monitoring Requirements</b> Inorganic Chemicals (IOCs) Monitoring Schedules Nitrate/Nitrite Radiological Turbidity/Residual Disinfection (SWTR) Synthetic Organic Chemicals (SOCs) Haloacetic Acids (HAA-5) Total Trihalomethanes (TTHMs) Volatile Organic Chemicals (VOCs) Unregulated Contaminant Monitoring (UCMR) Groundwater Rule	DPWS – Compliance Assurance Section Mary Reed/Adam Nutt <a href="http://water.epa.state.il.us/dww/index.jsp">http://water.epa.state.il.us/dww/index.jsp</a> Alexandra Miranda Andrea Rhodes Mary Reed/Sara Parmenter Andrea Rhodes Mary Reed/Sara Parmenter Mary Reed/Sara Parmenter Andrea Rhodes US EPA David Saladino	217/785-0561 217/785-6653 217/782-5713 217/524-8113 217/785-6653 217/524-8113 217/785-6653 217/785-6653 217/785-6653 217/524-8113 217/558-0016
⇒ <b>Operator Certification</b> Training Provider Course Approvals Exam Scheduling Wastewater Operator questions	Tatum DeMay/Kathy Andring/Adam Nutt Adam Nutt/Kathy Andring Regional Office Kathy Andring/Adam Nutt	217/785-0561 See Reverse Side
⇒ <b>Public Notification</b>	Adam Nutt/David Saladino	217/524-4655
⇒ <b>Vulnerability Waivers</b> Applications	Andrea Rhodes Andrea Rhodes	217/524-8113
⇒ <b>Water Supply Customer Complaints</b>	Regional Office	See Reverse Side
⇒ <b>Water System Inspections/Sanitary Surveys</b>	Regional Office	See Reverse Side
⇒ <b>Freedom of Information Act Requests (FOIA)</b> <b>FAX Number</b>	<a href="http://www2.illinois.gov/epa/foia/">http://www2.illinois.gov/epa/foia/</a>	217/558-5101
⇒ <b>Division of Public Water Supplies</b> <b>E-MAIL Addresses</b> ⇒ <a href="mailto:Firstname.Lastname@Illinois.gov">Firstname.Lastname@Illinois.gov</a>	Public Water Supply FAX	217/782-0075

⇒ **Permits, Construction or Operating**  
**Permit Section Manager**

217/782-1724

**General Permit Questions -**  
**“Ask for Engineer on Call”**

Application for Aquatic Pesticides/algacides  
 Restricted Status/Critical Review  
 Operating Permits  
 Ultraviolet Light  
 Capacity Development/Asset Mgmt.

David Cook

Gerard Zimmer/Chris Kohrmann/  
 Eric Markhardt/Cody Bauer/  
 Jenny Larsen/Todd Lamm/Sant Patel  
 Gerard Zimmer  
 David Cook  
 Kent Cook/Eric Markhardt  
 Matt Talbert  
 Jenny Larsen

217/278-5826  
 217/782-1635  
 217/782-1020

⇒ **Groundwater Protection Program**  
**Groundwater Section Manager**  
**PFAS Questions**

**Planning and Assessment Unit Manager**

Source Water Protection Efforts  
 Regional Groundwater Protection Planning  
 Source Water Assessments  
 Regulated Recharge Areas/Class III Groundwater  
 Groundwater Monitoring Program

**Hydrogeology Unit Manager**

Hydrogeologic (Modeling) Technical Assistance  
 Minimal Hazard Certification  
 Groundwater Standards / Technology Regulations  
 Setback Zones, Waivers, and Exceptions  
 Maximum Setback Zones

**General Program Questions**

Michael Summers  
 Mike Summers/Anthony Dulka  
 Anthony Dulka  
 Anthony Dulka  
 Anthony Dulka  
 Anthony Dulka/Ryan Bennett  
 Lynn Dunaway  
 Alan Fuhrmann  
 Vacant  
 Amy Zimmer  
 Lynn Dunaway  
 Lynn Dunaway/Lauren Martin  
 Lynn Dunaway/Melinda Shaw  
 Melinda Shaw  
 Alan Fuhrmann/Ryan Bennett, Melinda  
 Shaw, Kari Beckum, Lauren Martin,  
 Karen Bridges

EPA.PFAS@Illinois.gov

⇒ **Emergency Response**

24-Hour Emergency Telephone

Illinois EPA  
 IL Emergency Management Agency

217/782-3637  
 800/782-7860

⇒ **Illinois EPA Web Page**

Illinois EPA Web Site

[www2.illinois.gov/epa/](http://www2.illinois.gov/epa/)

⇒ **U.S. EPA Office of Groundwater & Drinking Water**

U.S. EPA OGWDW Web Site

<http://www.epa.gov/your-drinking-water>

⇒ **Safe Drinking Water Hotline**

U.S. EPA Hotline

800/426-4791

⇒ **Field Operations Section (FOS)**

**FOS Manager**, Steve Vance (217/782-1020) FAX (217/782-0075)

**Champaign Regional Office**, (217/278-5800) FAX (217/278-5808)

Regional Manager, Vacant  
 Staff: Matt Talbert, Shane McCulley  
 2125 South First Street, Champaign, IL 61820

**Collinsville Regional Office**, (618/346-5120) FAX (618/346-5155)

Regional Manager, Gayle Renth  
 Staff: Regan Taylor, James Blessman  
 1101 Eastport Plaza Dr., Suite 100, Collinsville, IL 62234

**Elgin Regional Office**, (847/608-3131) FAX (847/608-3139)

Regional Manager, Segundo Nallatan  
 Staff: Grover Hopkins, Dharmishtha Patel, Dwayne Booker,  
 Gopi Ramanathan  
 595 South State Street, Elgin, IL 60123

**Marion Regional Office**, (618/993-7200) FAX (618/997-1281)

Actin Regional Manager, Gayle Renth  
 Staff: Chris Johnston, John Kinder  
 2309 W. Main Street, Suite 116, Marion, IL 62959

**Rockford Regional Office**, (815/987-7760) FAX (815/987-7005)

Acting Regional Manager, Segundo Nallatan  
 Staff: Joy Bliton, Andrew Holloway, Fei Zhao  
 Groundwater Staff: Greg White  
 4302 Main Street, Rockford, IL 61103

**Springfield Regional Office**, (217/557-8761) FAX (217/557-8728)

Staff: John Bartolomucci, Mike Dragovich, Jamie Cowles  
 1021 North Grand Ave East, MC #10  
 P.O. Box 19276, Springfield, IL 62794-9276

**PUBLIC WATER SUPPLY REGIONS**

