Illinois Environmental Protection Agency
Division of Public Water Supplies

Community Water Systems,

The Illinois Environmental Protection Agency (IEPA) is receiving inquiries regarding COVID-19 and procedures community water systems should take to address the outbreak.

The State is actively monitoring this situation. IEPA is actively working with the Illinois Department of Public Health, Illinois Emergency Management Agency, and its State Partner Agencies and will provide any updates regarding this issue to our community water systems.

Maintaining community water system functions and services are necessary to protect public health in the event of widespread staff absenteeism that could be associated with an event like COVID-19. IEPA recommends that all systems review and update their emergency plans as necessary. Items to consider are agreements with neighboring utilities, ILWARN, AWWA or others to provide backup operators as necessary, isolating healthy staff at your facility and any other actions to ensure the protection of public health by providing safe drinking water.

IEPA recommends the following resources for those of you looking for more information related to COVID-19.

Illinois Department of Public Health Webpage
Center for Disease Control and Prevention – Water Transmission and COVID-19
Center for Disease Control and Prevention – COVID-19
Water Environment Federation
American Water Works information
U.S. EPA’s list of registered antimicrobial products for use against COVID-19

The State of Illinois will take measures as needed to protect public health and ensure the provision of safe quantities of drinking water. If you have any further questions, please feel free to contact the IEPA at the locations provided:

Division of Public Water Supplies in Springfield 217-782-1020
Champaign Regional Office 217-278-5800
Collinsville Regional Office 618-346-5120
Elgin Regional Office 847-608-3131
Marion Regional Office 618-993-7200
Rockford Regional Office 815-987-7005
Springfield Regional Office 217-557-8728