Housekeeping

Q&A Session

• We will answer questions at the end of the presentation
• Use the Q&A function to post your questions
• We’ll answer as many questions as we have time for
• For those we don’t have time to answer, we will post answers on our website

Stay connected

Sign up for news and announcements on our website, HTC.Illinois.Gov.
Welcome!
HFS’ Vision for the Future

WE IMPROVE LIVES

- We address social and structural determinants of health.
- We empower customers to maximize their health and well-being.
- We provide consistent, responsive service to our colleagues and customers.
- Equity is the foundation of everything we do.

WE ACHIEVE THIS BY

- Valuing our staff as our greatest asset.
- Always improving.
- Inspiring public confidence.
Healthcare Transformation (noun)

‘health-care trans-for-ma-tion’

a person-centered, integrated, equitable, and thorough or dramatic change in the delivery of healthcare at a community level
Why Healthcare Transformation Collaboratives?
Representative Camille Y. Lilly
78th District (Northern Illinois)

Click on picture to view video

Senator Omar Aquino
2nd District (Northern Illinois)

Click on picture to view video
The status quo is not bringing the results people want or deserve.

THE CURRENT LACK OF...

- Access to care (due to logistic, economic, cultural, and healthcare literacy barriers)
- Stability in the critical healthcare delivery system
- Coordinated, cross-agency focus on Social Determinants of Health

LEADS TO...

- Inconvenient, inconsistent, expense-ridden care that’s often not culturally competent
- Care that does not focus on Chronic Disease management
- Care that doesn’t fit people’s lives

RESULTING IN...

- Poor health outcomes.
### Top Most Frequent and Resource-Intensive* Hospitalization Diagnoses among Medicaid Patients

<table>
<thead>
<tr>
<th>SO. CHICAGO</th>
<th>SOUTH COOK</th>
<th>WEST CHICAGO</th>
<th>WEST COOK</th>
<th>EAST ST. LOUIS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mood affective disorders (bipolar, depression)</td>
<td>Mood affective disorders (bipolar, depression)</td>
<td>Mood affective disorders (bipolar, depression)</td>
<td>Mood affective disorders (bipolar, depression)</td>
<td>Mood affective disorders (bipolar, depression)</td>
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<tr>
<td>Schizophrenia, schizotypal disorders</td>
<td>Schizophrenia, schizotypal disorders</td>
<td>Schizophrenia, schizotypal disorders</td>
<td>Schizophrenia, schizotypal disorders</td>
<td>Psychoactive substance use disorders (alcohol, opioids)</td>
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<tr>
<td>Psychoactive substance use disorders (alcohol, opioids)</td>
<td>Psychoactive substance use disorders (alcohol, opioids)</td>
<td>Psychoactive substance use disorders (alcohol, opioids)</td>
<td>Other bacterial diseases (sepsis)</td>
<td>Schizophrenia, schizotypal disorders</td>
</tr>
<tr>
<td>Hypertensive diseases</td>
<td>Hypertensive diseases</td>
<td>Chronic lower respiratory diseases (asthma, COPD)</td>
<td>Psychoactive substance use disorders (alcohol, opioids)</td>
<td>Hypertensive diseases</td>
</tr>
<tr>
<td>Chronic lower respiratory diseases (asthma, COPD)</td>
<td>Chronic lower respiratory diseases (asthma, COPD)</td>
<td>Hypertensive diseases</td>
<td>Chronic lower respiratory diseases (asthma, COPD)</td>
<td>Diabetes mellitus</td>
</tr>
<tr>
<td>Diabetes mellitus</td>
<td>Diabetes mellitus</td>
<td>Diabetes mellitus</td>
<td>Hypertensive diseases</td>
<td>Hemolytic anemias</td>
</tr>
<tr>
<td>Cerebrovascular diseases</td>
<td>Cerebrovascular diseases</td>
<td>Cerebrovascular diseases</td>
<td>Diabetes mellitus</td>
<td>Child/adolescent behavioral &amp; emotional disorders</td>
</tr>
<tr>
<td>Complications of surgical/medical care</td>
<td>Complications of surgical/medical care</td>
<td>Complications of surgical/medical care</td>
<td>Cerebrovascular diseases</td>
<td>Noninfective enteritis and colitis</td>
</tr>
<tr>
<td>Hemolytic anemias</td>
<td>Hemolytic anemias</td>
<td>Hemolytic anemias</td>
<td>Complications of surgical/medical care</td>
<td>Chronic lower respiratory diseases (asthma, COPD)</td>
</tr>
<tr>
<td>Other forms of heart dis.</td>
<td>Diseases of liver</td>
<td>Diseases of liver</td>
<td>Diseases of liver</td>
<td>Other bacterial diseases</td>
</tr>
</tbody>
</table>

### Treatable Conditions / Preventable Hospitalizations:

- **Mental Illnesses** (especially, bipolar and depression and schizophrenia)
- **Substance Use Disorders** (especially, alcohol and opioid)
- **Ambulatory Care Sensitive Conditions** (esp., hypertension, asthma, COPD and diabetes)

* Resource-intensiveness is defined here as the rate of readmission for the disease block.

FY2018 Medicaid Utilization Claims

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**EXAMPLE**

We see high rates of hospitalizations for outpatient-treatable conditions among Medicaid enrollees in socially-vulnerable areas.
Residents in these communities face multiple social-determinant-of-health barriers to staying healthy and getting outpatient care.
Social determinants account for 50% of health outcomes

Clinical care accounts for no more than 20% of a person’s health and individual health behaviors, no more than 30%.

A full 50% of health can be attributed to social determinants of health, the broad term that includes social, economic, and environmental factors.

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Representative LaToya Greenwood
114th District (Southern Illinois)

Senator David Koehler
46th District (Central Illinois)
People’s health needs cannot be addressed by healthcare systems alone.
To change the status quo, HFS is seeking Healthcare Transformation Collaboratives to provide for peoples physical, mental and social needs

HFS is seeking to fund Healthcare Transformation Collaboratives:
Cross-provider partnerships working together in a coordinated fashion in Illinois communities to care for people’s physical, mental and social needs in order to transform health outcomes and reduce racial inequities.

Healthcare Transformation Collaboratives (HCT)

SDOH
Community orgs, small businesses, and others that support housing, transportation, etc.

Healthcare
Physical & behavioral healthcare providers
Racial Equity Is a Key Focus of HTC
How do Healthcare Transformation Collaboratives Prioritize Racial Equity?

• By catalyzing structural solutions to systemic problems
• By realigning resources to support and drive equity-centric transformational projects
Racial Equity Impact Assessment

**Purpose:**

- Enable systematic examination of differential racial and ethnic impacts

**Goals:**

- Minimize unanticipated adverse consequences
- Prevent (re)production of institutional racism and identify new ways to remedy long-standing inequities

**Modified from Race Forward:**

Defining Key Terms

Health Equity
Everyone has a fair and just opportunity to attain their optimal health regardless of race, ethnicity, disability, gender identity, sexual orientation, socioeconomic status, geography, or any other social barrier/factor.

Racial Equity (in health)
Advancing health equity means dismantling the systemic racism that underlies differences in the opportunity to be healthy, including addressing social and economic barriers to positive health outcomes. Since we have never had a truly equitable health care system, progress toward the goal of health equity is often benchmarked by measuring reductions in health disparities.

Defining Key Terms

**Health Disparities:**
Avoidable differences in health outcomes experienced by people with one characteristic (race, gender, sexual orientation) as compared to the socially dominant group (e.g., white, male, cis-gender, heterosexual, etc.). Measuring disparities can help benchmark progress towards equity.

**Health Inequities:**
Differences that are unfair and unjust without comparison to another group. An equity frame connects the dots between disparate outcomes and the disparities in power and privilege in which they are rooted. Focusing on disparities can lead to the assumption that one group’s behavior, intelligence, or genetics are the cause of any differences. Focusing on inequities draws attention to the root causes of these differences.

Defining Key Terms

Disproportionate Impact
Overrepresentation or underrepresentation of a specific group as compared to the group’s share (percentage) of the total population. This is another way of talking about injustice or inequity without comparing one group to another and should be used when a group is experiencing conditions, events, outcomes, or situations at higher or lower rates than expected when accounting for population size.

Areas of Racial Equity Assessment Impact in HTC Application

Go to HTC.Illinois.Gov > Application Information for more application resources, including information and resources on the racial equity impact assessment.
Strong Responses:

- Comprehensive
- Data-informed
- Evidence-based
- Connect the dots
Strong Responses:

- Consider multiple horizons
- Detail stakeholder engagement
- Address accountability and transparency mechanisms
- Capacity to evaluate equity
## Successful Applications from the Spring Round

<table>
<thead>
<tr>
<th><strong>Chicago North Side Collaborative</strong></th>
<th><strong>Collaborative Bridges</strong></th>
<th><strong>East St. Louis Health Transformation Partnership</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>A proposal to mitigate barriers to care and increase health equity among the communities it serves.</td>
<td>A plan to improve behavioral health and other health outcomes and reduce health care costs by creating an unprecedented continuity of care between hospital and community.</td>
<td>A proposal to affect large scale realignment of the health delivery system and improve the life circumstances of those living in the East St. Louis Metro Area.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Integrated Hub</strong></th>
<th><strong>Medicaid Innovation Collaborative</strong></th>
<th><strong>The Prison Emergency Early Release Response (PEERRR) Network</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>A collaborative to increase quality of care for adult Medicaid beneficiaries with behavioral health, substance use disorder, and physical health needs.</td>
<td>Addressing systemic obstacles and technology gaps that individuals and families face in accessing quality health care.</td>
<td>A model approach to care coordination and social determinants of health for men and women released from incarceration returning to Cook County.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>South Side Healthy Community Organization</strong></th>
<th><strong>TARGET Health</strong></th>
<th><strong>West Side Health Equity Collaborative</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>A collaborative driven by community input and dedicated to fundamentally advancing health care access and better health outcomes for Chicago’s South Side residents.</td>
<td>A collaboration with an ‘all-in’ approach to improve access to a wide range of healthcare services and improve the health and wellness of individuals and the entire community.</td>
<td>A plan to increase convenient access to culturally responsive healthcare, supporting the unique and changing socio-economic needs of individuals and families.</td>
</tr>
</tbody>
</table>

*Click on the cards above or go to [HTC.Illinois.Gov](htc.illinois.gov) to review these successful applications.*

HTC Informational Session September 30, 2021
Donna Thompson, CEO, Access Community Health Network
West Side Health Equity Collaboration (WSHEC)

Collaborators: Access Community Health Network, Bobby E. Wright Comprehensive Behavioral Health Center, Cook County Health, Habilitative Systems, Humboldt Park Health, Loretto Hospital, Lurie Children’s Hospital, Rush University Medical Center, Sinai Chicago and West Side United

Larry McCulley, CEO, Touchette Regional Hospital
East St. Louis Transformation Collaborative

Collaborators: Touchette Regional Hospital, SIHF Healthcare, SIU School of Medicine, SLUCare Physician Group, Hoyleton Youth & Family Services, Centene, Memorial Medical Group, ConferMED Weitzman Institute, Washington Univ., Comprehensive Behavioral Health Center, Healthier Together, St. Clair Co. Sheriff’s Office and EMS, Southwestern Ill. Community College, St. Clair Co. Housing Authority, Zade LLC, and Metropolitan Housing Development Corp.
How to Apply for HTC Funding
Application Steps

1. Complete the pre-registration steps
   - Get Illinois.gov public credentials
   - Register the lead entity in sam.gov
   - Register intended Amplifund users in the Illinois GATA Grantee Portal
     
     See the Get Ready to Apply guide for more information

2. Review the HTC application Instruction Guide and consider this required reading

3. Complete the application process in the HTC Amplifund online portal

All these resources, including the link to the Amplifund application, can be found at HTC.Illinois.Gov > Application Information.
HTC Application
Online Portal:
4 Components
Opportunity Details:

- Log in page
- Click on “apply” to advance
- Contains valuable information about content and technical assistance
- Download a complete copy of the application on this page
- See Instruction Guide for more information about this page

**Opportunity Information**

- Public Link: [https://i.amplifund.com/Public/Opportunities/Details/23595216-6cc7-40f0-9aa5-0b550ddc17c](https://i.amplifund.com/Public/Opportunities/Details/23595216-6cc7-40f0-9aa5-0b550ddc17c)

**Submission Information**

- Submission Open Date: 9/16/2021 12:00 AM Central Standard Time
- Submission Close Date: 11/19/2021 7:00 PM Central Standard Time

**Question Submission Information**

- Question Submission Open Date: 10/1/2021 12:00 AM
- Question Submission Close Date: 10/15/2021 11:59 PM
- Question Submission Email Address: HFS.Transformation@illinois.gov


Questions seeking clarity on HTC and the substance of the application (as opposed to technical questions) should be sent to HFS.Transformation@illinois.gov. Questions are due before 11:59 pm on October 15, 2021. Answers will be published on the FAQ Page of the HTC website (https://www2.illinois.gov/hfs/Pages/htcfaq.aspx).

HFS will answer questions as soon as possible. Interested parties should regularly check for new questions and answers at the FAQ web address listed above.

For more information about HTC, you may also consult the informational webinar video and deck posted at [https://www2.illinois.gov/hfs/Pages/htccappinfo.aspx](https://www2.illinois.gov/hfs/Pages/htccappinfo.aspx), and our entire website at [htc.illinois.gov](http://htc.illinois.gov).
Project Information:

- This is a boilerplate page
- Please fill in this page after completing “Application Forms”
- Please review the Instruction Guide for more information
Application Forms:

- This is the heart of the HTC application
- Contains 16 different “forms”, or application content areas

### Forms

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
<th>Print</th>
</tr>
</thead>
<tbody>
<tr>
<td>0. Start Here - Eligibility Screen</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>1. Participating Entities</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>2. Project Description</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>3. Governance Structure</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>4. Racial Equity</td>
<td>New</td>
<td></td>
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<tr>
<td>5. Community Input</td>
<td>New</td>
<td></td>
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<tr>
<td>6. Data Support</td>
<td>New</td>
<td></td>
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<tr>
<td>7. Health Equity and Outcomes</td>
<td>New</td>
<td></td>
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<tr>
<td>8. Access to Care</td>
<td>New</td>
<td></td>
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<tr>
<td>9. Social Determinants of Health</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>10. Care Integration and Coordination</td>
<td>New</td>
<td></td>
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<tr>
<td>11. Minority Participation</td>
<td>New</td>
<td></td>
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<tr>
<td>12. Jobs</td>
<td>New</td>
<td></td>
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<tr>
<td>13. Quality Metrics</td>
<td>New</td>
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<tr>
<td>14. Milestones</td>
<td>New</td>
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<tr>
<td>15. Budget</td>
<td>New</td>
<td></td>
</tr>
<tr>
<td>16. Sustainability</td>
<td>New</td>
<td></td>
</tr>
</tbody>
</table>

1 - 17 of 17 items
Example Form:

- Click into each form to answer questions and provide information
- We recommend drafting content outside of Amplifund and then copying and pasting that content into the forms
- Note: Forms don’t autosave so save as you go

Note: We strongly recommend that applicants draft responses to long-form narrative questions locally and then copy and paste these responses into Amplifund. Many Amplifund response fields will preserve formatting (e.g., a table, bullet list, or text style) copied from word processing applications, allowing applicants flexibility in how they format their responses.

1. Name the specific obstacles to healthcare access you are targeting in your service area. Describe the causes of these obstacles that your project specifically seeks to address and explain why you have chosen to address these causes. *

2. What activities will your collaborative undertake to address the obstacles to healthcare access mentioned above? What immediate, measurable, impacts will follow from these activities that will evidence progress against the obstacles you are targeting? *
Submit:

- Project information and all applications forms must be completed in order to enable the submit button
- Use the “Review” button to download a copy of the application (may take several minutes to download)

You are about to submit your application, (37), to Healthcare Transformation Collaboratives.

Take the time to review your application by using the timeline above. You can select any section and jump to that page.

When the application is fully complete, please select the "Submit" button. This will submit your final application to the funder.
The goal of this form is to understand the partners in your collaboration.

HFS is seeking applications that represent cross-provider collaboration between entities who come together to care for people’s physical, behavioral and social needs in coordinated way at the community-level.
Example Collaboration Partners

All collaborations must include a registered Illinois Medicaid Provider that is eligible to bill for Medicaid services.
Form 2: Project Description

The goal of this form is to collect a clear narrative of the project and the transformation proposed.

At high level, HFS is looking for applications that:

- Clearly diagnose community health and social problems
- Advance activities to address those problems
- Demonstrate how these activities will improve access to care, address social needs, reduce racial inequalities and, ultimately, *improve health outcomes*.
Form 3: Governance Structure

The goal of this form is to outline how collaboration partners will work together to govern and execute the proposed work.

HFS is seeking applications that describe how the collaborating partners will work together in terms of:

• Authority and responsibility of participants for achieving desired outcomes
• Establishment of, and adherence to, policies
• Delineation of each collaborating entity’s responsibility in the project (services, staffing, in-kind donations, record keeping, reporting, etc.)
• Financial management and safeguards of project funds

For more information about the expectations around collaboration governance, go to [HTC.Illinois.Gov > Application Information](#).
Form 4: Racial Equity

This form asks a series of questions about how racial equity is incorporated in the overall project.

HFS is seeking applications that incorporate racial equity at two levels:

- As a goal of the intervention proposed (reduce racial health inequities)
- And in how the project is run and executed (include minorities and minority-owned businesses in the project execution)
Form 5: Community Input

Community input is a key proposal requirement. HFS is seeking applicants who meaningfully engaged community members in the design of their projects.

To truly transform health, citizens need to be involved in transformation in a meaningful way. The more people and communities are engaged in collaboration efforts, the more impact they will have.
HFS is looking for applications that are data-driven.

Data reports are available for the following Illinois communities:

- Chicago-South Side
- Chicago-West Side
- East St. Louis Metropolitan Area
- South Cook County
- West Cook County

Go to [HTC.Illinois.Gov > Data Support and Resources](https://htc.illinois.gov) to download reports and note that additional areas are being targeted for data analysis.
Proposed projects should reduce health inequities and improve outcomes and, given this, applications should identify:

- The specific health disparities targeted by the proposal
- Causes of these disparities
- The activities in the project that will address the disparities
- The logic by which the proposed activities will have the intended outcomes
Form 8: Access to Care

HFS is seeking projects that improve health outcomes and reduce inequities by addressing these challenges related to access to care.

Applicants should use this form to describe how and why their projects will increase access to preventative, primary or specialty care in communities.
Form 9: Social Determinants of Health

HFS is seeking projects that improve health outcomes and reduce inequities by addressing the social determinants of health.

Applicants should use this form to describe how and why their projects will address specific social determinants of health, why this solution will work to reduce the impact of social determinants of health and how success will be measured.
HFS is seeking projects that improve health outcomes and reduce inequities by providing physical, behavioral and social care in an integrated and coordinated way.

Applicants should use this form to describe how and why the proposed project will improve the integration, efficiency and coordination of care between different types of providers and different levels of care.
As mentioned in the Racial Equity section, HFS is seeking minority participation in the execution of the project.

Applicants should use this form to provide detail on minority entities that either partners in the collaboration or are subcontractors on the project.

“Minority entities” are those certified by the Illinois Business Enterprise Program (BEP) certified or are not-for-profit entities majorly controlled and managed by minorities.
Proposed projects should bolster or maintain jobs in the community and, given this, applications should:

- Show a significant analysis of the proposed project’s impact on employment
- And impact on employment should include job creation, workforce development and mitigation of any negative impacts on current employment levels
Projects must align with one or more of HFS’ Quality Pillars

... and track metrics to show impact on outcomes and equity.

- Applicants must propose metrics that the program will be accountable for improving.
- For a given quality pillar, one or more metrics from the HFS Quality Strategy document that aligns with that pillar must be tracked.
- Once metrics are agreed upon in the funding agreement, HFS will establish a baseline metrics for the community, a method for tracking process and improvement targets.
In months from award, applications should use this form to outline a calendar of milestones showing progress of activities involved in the overall project, such as:

- When IT will be purchased and operative
- When construction will start and be completed
- When key personnel will be hired
- Etc.
Applicants should download the budget template and complete a multi-year budget.

- Every major budget line item should correlate to the programs and services described in your proposal (Form 2, Project Description).
- Note: The template adds up the multi-year budget into one summary budget but be sure to check the summary budget for accuracy.
Form 16: Sustainability

For this form, applications should

• Demonstrate a clear ramp down on the reliance of Transformation funds over time

• Demonstrate a ramp up of revenue from services or other funding sources

• Include any key assumptions about financial sustainability
Final reminders & suggestions...

- Once all the application forms are completed, applicants should return to **Project Information (see below)** and use the summarized budget information to complete this component.

- Download and review your application before you submit it

- Applications are due by 7pm on November 19th, but the Amplifund technical assistance help desk services close at 5pm, so we suggest getting your application early
Content assistance:

- Q&A Period runs October 1 – 15
- Send questions to HFS.Transformation@Illinois.gov and answers to questions will be posted on the HTC website under FAQs

Technical assistance:

- Submit an email to Support@Amplifund.com or call 216-377-5500
- Amplifund will respond within 2 hours
- If necessary, live technical assistance can be requested using the email or phone number above
- Register at the Amplifund support site (https://il-amplifund.zendesk.com) to find tutorials and help guides

Assistance with the Application
**Application Key Dates**

**September**
- 9/30 Informational Webinar

**October**
- 10/1 Fall application for funding available
- 10/1 Q&A period starts
- 10/15 Q&A period ends
- 10/1 Q&A period starts

**November**
- 11/19 Applications due

**December**

**1st Quarter 2022**
- HFS announces awardees sometime in the first quarter of 2022*

* Timeline for awardee announcements is dependent on the number of applications received.
Stay connected

Register for HTC updates at
HTC.Illinois.Gov