Governor Pritzker’s FY23 Investment Priorities

- Family Relief Plan
- Fiscal Responsibility
- Investing in Education
- Strengthening Healthcare
- Support for Small Businesses and Employers
- Public Safety & Violence Prevention
- Protecting the Most Vulnerable

Total HHS* Budget FY23: $51.9 Billion
- 6.8% change over FY22
- 12.2% change over FY21

Total Budget FY23 for 5 Biggest Agencies: $51.0 Billion
- 6.9% change over FY22
- 12.6% change over FY21

Health and Human Services continues to be a priority in FY23
Illinois Family Relief Plan
$1 billion in tax and fee relief

**Grocery Tax Freeze**
$360 million in taxpayer savings

One-year holiday from state sales taxes on essential groceries
- Local governments will be reimbursed for the cost of the holiday

**Gas Tax Suspension**
$135 million in taxpayer savings

One-year freeze on a scheduled cost of living increase in the motor fuel tax

**Property Tax Rebates**
$475 million in taxpayer savings

One-time property tax rebate payment to Illinois homeowners of 5% of property taxes paid up to $300 for those eligible for an income tax credit
- Beginning in July, payments will be made based on state income tax returns

**License Fees Waiver**
$38 million in licensee savings

One-year waiver of license fees for frontline healthcare workers and liquor license fees for bars and restaurants
Impact of COVID-19: Managing the Challenges
2020-2022

- Re-implemented masking requirements in the face of a late 2021 surge, leading Illinois to have the fewest COVID-19 deaths in the Midwest in the fall of 2021.
- Administered more than 20 million vaccines to Illinois residents, making Illinois the #1 state in the Midwest for percentage of residents who got at least one shot at time of publication.
- Launched the best in-school testing program in the country to protect students and staff, performing more tests in schools alone than most states do across their entire state.
- Provided coverage of COVID-19 testing and treatment to all Illinois residents at no cost and opened all community-based testing sites to anyone regardless of insurance, citizenship or symptoms.
- Expanded Low-Income Home Energy Assistance and Community Services Block Grants by $275 million to reach more than 289,000 families, with an additional $369 million launched in the fall of 2021 for utilities, other household bills, and a newly launched $40 million water bill assistance program.
- Provided emergency rental and mortgage assistance for tens of thousands of families, with almost $1 billion in rent and mortgage relief program already disbursed and another $600 million to distribute this year.
- Created the Welcoming Center Health Navigator Project to provide temporary and emergency COVID-19 education and outreach training to immigrants, refugees, and limited English proficient individuals to keep immigrant families safe during healthcare emergencies.
- Implemented COVID-19 vaccine and testing requirements in healthcare, childcare, and education to slow the spread of the virus and protect vulnerable parents, teachers, staff and students.
- To overcome children’s learning loss, gave extensive expert guidance and best practices to K-12 schools, with specific recommendations for using additional $7 billion in federal aid.
- Provided nearly $1 billion directly to businesses including childcare centers, especially those left out of the federal PPP program.
- Launched a nationally recognized childcare provider pandemic support program, delivering relief grants to provide a safe environment for children for thousands of providers and allowing them to pay rent and workers during the depths of the pandemic recession.
- Turned pandemic-era insurance coverage of telehealth services into a permanent reality.
Since early March 2020, Congress has enacted six pieces of legislation to address the impact of COVID-19.

According to FFIS estimates, approximately $52 billion is expected to be directed to Illinois state and local governments (including counties, cities, universities, and mass transit districts) and healthcare providers.

Illinois government has delivered extensive aid to households, small businesses, and healthcare providers from these funds including:

- Nearly $1 billion in small business grants, including Coronavirus Business Interruption Grant (BIG) Program and Back to Business grants.
- Illinois Housing Development Authority and DHS have granted over $1 billion in emergency rental assistance and mortgage assistance with hundreds of millions more this year.
- $750 million of stabilization payments to child care providers, plus subsidized child care for front line workers and bonus payments to child care workforce.
- Department of Healthcare and Family Services will provide nearly $1 billion in support for healthcare providers through supplemental payments for COVID-19 impacts.
- Over $1 billion to local governments through the State – including Local CURE, grants to public health departments and disbursement of ARPA support funds.

The FY22 budget appropriated approximately $2.8 billion from the Coronavirus State Fiscal Recovery Fund and the Coronavirus Capital Projects Fund, plus $1.5 billion expected to be utilized to replace lost revenues due to the pandemic.

The FY23 proposed budget reappropriates unexpended amounts, plus requests $235 million for Reimagine Public Safety Act grants and $300 million for state agency operational costs.
MISSION
The Illinois Department of Public Health is an advocate for and partner with the people of Illinois to re-envision health policy and promote health equity, prevent and protect against disease and injury, and prepare for health emergencies.

OFFICES
- Health Promotion
- Healthcare Regulation
- Health Protection
- Women’s Health & Family Services
- Preparedness & Response
- Policy, Planning, and Statistics
- Disease Control
• Meet Cammie. Like hundreds of Illinoisans born every day, she was screened for rare, serious, and treatable disorders.

• The morning after returning home with their first child, Cammie’s parents received the dreaded phone call: her newborn screen was not normal, and she had to be seen by a specialist right away.

• Blood work the next day confirmed what the newborn screen showed: a metabolic disorder so rare that only a few other children in the country are known to be affected.

• Thanks to newborn screening, Cammie’s disorder was found right away, and she started the right formula within days.

• Cammie’s parents were able to connect with other families for support.
• Meet many new Illinoisans. In the last months of 2021, the Rock Island refugee health screening program served 50+ Afghan refugees, with 130+ more expected to arrive soon.

• Afghan refugees often present with multiple health problems (e.g., parasites, tuberculosis) left unaddressed as they focused on survival through their evacuation.

• Program staff work closely with refugee settlement agencies and local FQHC to ensure families receive all necessary services, including referrals for vision and dental care.

• One Afghan family recently resettled had few household items or blankets during the cold snap. Working with a refugee resettlement agency, the local health department collected dishes, toasters, pots, bedding, and more for this family and others in the community.
Private water wells serve thousands of residents in Winnebago County. These residents serve as their own groundwater managers and often require assistance interpreting laboratory results, identifying potential sources of contamination, and implementing corrective measures.

IDPH funding allows the local health department to permit and inspect private and non-community water wells. By routine sampling of hand pumps at public wells, the local health department can ensure a safe drinking water supply for all residents in the community.

Winnebago County Health Department educates residents about the importance of groundwater protection, including a focus on the next generation with its school-based Youth Groundwater Festival.
Key Accomplishments: COVID-19

Vaccine Administration

- Administered 21,132,051 doses (84% of all doses delivered), leading to 8,357,859 fully vaccinated (66% of total population) as of January 27, per CDC.
- 3,883,514 people with a booster dose; ~47% of fully vaccinated people as of January 27, per CDC.
- 12,404 individuals vaccinated receive doses through IDPH mobile clinics.
- Hosted 1,724 vaccination events for 838 schools and youth-serving organizations which administered more than 65,000 shots.
- 312,618 vaccinations administered at 1,517 long-term care facilities in early 2021; every LTCF had three clinics by April 2021.
- As of January 22, 2022, 88.6% of SNF residents fully vaccinated, 65.3% received additional dose or booster.
Key Accomplishments: COVID-19

Testing and Treatment

- 5th in nation in cumulative COVID-19 PCR tests performed (38.4 million) as of January 27, per CDC.
- 6th in the nation for weekly tests performed per 100,000 population (~7,500) as of January 27, per CDC.
- 127,822 students tested weekly with UI SHIELD test in P-12 public school screening program funded by IDPH.
- Piloted “Test to Stay” model to protect in-person learning in P-12 schools; now a national model (MMWR published).
- 4.74 million rapid antigen tests deployed to 794 sites of care to enhance testing among vulnerable and underserved populations.
- 74,833 people treated with monoclonal antibodies.
- Successfully launched oral antiviral distribution system and therapeutic locator services for the public.
Key Accomplishments: COVID-19

Public Engagement
- Launched “All in for the Win” COVID-19 vaccine lottery promotion to increase uptake of adult and youth (12-17) vaccinations. Awarded $7 million to 43 adult winners and $3 million in scholarships to 20 youth winners.
- Launched online Vax Verify system and SMART™ Health Card for Illinoisans to easily share their vaccination status.

Provider Engagement
- Deployed critical medical equipment (e.g., ventilators) and more than 2,700 health care personnel to hospitals and other health care providers across the state.
- Completed 2,747 consultations on infection prevention and control with congregate settings.
- Increased infection preventionist support to 9.5 FTEs by end of 2021.
- Created Division of Medical Services to provide clinical and scientific expertise.

Downward trend in deaths compared to last winter surge
- 7-day average deaths per day on January 27, 2022 (123) down ~21% from previous winter surge high on December 8, 2020 (155).
IDPH has been a nationwide leader in testing for COVID-19

- Expansion of internal lab capacity
- External lab partnerships for robust K-12 screening testing
- National model for Test to Stay approach for K-12 exposures
- Providing outbreak testing to organizations in need
- Established wastewater monitoring for COVID-19 in 65+ counties
- Launched surveillance sequencing for clinical remnants and wastewater
- Guidance and education
Goal: Encourage all Illinoisans to stay up to date with vaccination, promote continued action to protect one another, and enable return to routine life

- Encouraging booster doses for all who are eligible
- Communicating connection between vaccination and boosters and “return to normal”
- Sharing targeted mitigation efforts for individuals, communities, and settings at most risk for severe COVID-19 illness
IDPH FY22 Key Activities

- Released second maternal morbidity and mortality report, which led to enacted state legislation and influenced federal expansion of Medicaid to 1 year postpartum.
- Promote health equity and work to eliminate health disparities through increased coordination with leadership, programs, and strategic partnerships.
- Ongoing development of community health worker (CHW) certification program requirements.
- Refining health equity checklist as part of the IDPH grantmaking process to help applicants consider ways to address health equity across IDPH programs.
- Launched 20+ initiatives to leverage ARPA funding for (1) public health workforce, (2) access to care and social determinants of health, (3) state and local public health infrastructure, and (4) improving cross-agency collaboration and resiliency.
- Building connections with other state agencies to jointly address critical health issues with shared resources, including healthy homes, pediatric mental health, strengthening emergency response, long-term care compliance and quality, and support for older adults.
# Budget Comparisons: FY2022 to Proposed FY2023 (millions)

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>FY2022 Budget</th>
<th>FY2023 Proposed</th>
<th>Change</th>
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<td>($6)</td>
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<td>(0%)</td>
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Moving forward in FY2023: Proposed Budget Highlights

- Continuation of $2 billion in federal fund appropriation for COVID response activities
- 175 new positions to strengthen public health infrastructure
- Alzheimer’s disease education and outreach program $1 million increase
- Community Health Worker program $2.5 million in new funding
- Sickle Cell Prevention, Care and Treatment Program $1 million in new funding
- Public Health Laboratory IT Initiatives $3 million in new funding
Public and Stakeholder Engagement
- Enable Illinoisans to become contributors, problem solvers, and partners in helping to address high-priority health needs (e.g., COVID-19, opioid-involved deaths, etc.)
- Shape public health messages and communications based on identified targets to reach COVID-19 endemicity

Advancing Health Equity
- Implement policies and programs to address long-term structural inequities that contribute to health inequities.

Enhance 10 Essential Public Health Services
- Increase ease of internal data sharing and data collection systems to inform program and policy improvements
- Continue professional development to support a diverse and skilled public health workforce
- Identify, create, champion, and implement policies, including legal and regulatory actions, to improve the state’s health
- Strengthen organizational infrastructure for public health through cross-agency collaborations to maximize use of resources and ensure timely implementation of programmatic and structural efforts
MISSION

To promote prevention, child safety, permanency and well being. We bring the voices of Illinois children and families to the forefront, building trusting relationships that empower those we serve.
Meet Jessica

- Jessica is a single mother of a newborn and toddler child who was struggling with substance abuse and was caught with alcohol in her vehicle.
- Jessica started therapy, counseling, parenting classes, and substance use programming.
- Jessica, her caseworker and her wraparound services facilitator, worked as a team to get her license reinstated, as well as monitor, encourage, and help motivate her to complete her random drug tests. Each test came back clean.
- At the final Wraparound Family Team Meeting, Jessica had a solid foundation, which included an apartment, transportation, employment, and a valid driver’s license.
Response to COVID-19 – Despite the challenge of a global pandemic, DCFS continues to carry out its mission of ensure the safety, permanency and well-being of children and families.

Throughout the pandemic, DCFS ensure that youth in care had access to video calls to connect with parents, relatives and case workers.

DCFS collaborated with the Department of Public Health to setup on-site testing at dozens of our congregate care facilities.

The Department hosted numerous vaccination clinics for our staff and private agency partners across the state.

DCFS, with assistance from federal programs, extended services for any youth in care aging out of the system during this crisis.
Family First Plan Approved – In October, DCFS announced the approval of its Family First Prevention Plan by the US Department of Health and Human Services’ Children’s Bureau.

Maintaining and Hiring Staff – DCFS is taking advantage of increased frontline positions funded by the General Assembly and is implementing programs to reduce staff turnover. Our efforts have been expanded to more closely match the best practices adopted by private sector businesses. We have social media campaigns, solicit on online job boards and work college and career fairs. We are networking with professional organizations. We streamlined our interview process to meet the strict State standards while working to ensure candidates don’t accept other positions before DCFS can make an offer.

Commitment to Training – DCFS continues to train staff, launching new initiatives including a human trafficking training for all DCFS and private agency staff. With the ACLU, the Human Rights Campaign and key stakeholders, DCFS developed a new LGBTQI training staff. DCFS also launched a new Racial Bias training for all staff.

YouthCare – We worked with the HFS to move than 30,000 children into a new managed care program that provides improved healthcare services. Youth, families and caseworkers have care coordination services, and YouthCare professionals support DCFS in finding care for complex and challenging medical cases.
The Hotline – In 2019, nearly 50% of calls to the hotline required a call-back to complete. Less than 1% of reports now require a call-back. In addition, the amount of time a caller waits to be connected to a call floor worker is down to just 0:12 seconds.

Advocacy Hotline – The Advocacy Office for Children and Families responds to complaints, concerns, inquiries and suggestions. In order to improve services and better handle the increased volume of requests, a new online software system was adopted in early 2021. It allows advocates to perform their jobs remotely, as well as track new emerging issues and respond more quickly to the requests that come to the advocacy office.

Diversity, Equity and Inclusion – DCFS is actively working to ensure staff and private agencies are providing services to all youth, including LGBTQI+ youth, while working to reverse the long-standing bias of race in the child welfare system.

Private Sector Support – DCFS has made substantial and consistent improvements in the rates provided to community-based providers including a nearly 40% increase to childcare institutions under this administration.

Technology and Innovation – The Illinois Department of Children and Family Services created a Teams Youth App (called Ally) to transform communication with at-risk youth and families during a critical time. After a very successful pilot, the Ally app has begun statewide roll-out.
**Total Budget: $1.8 Billion**

- Increase of 16% over FY22
- Increase of 26% over FY21

**Investing in Staff** – $29.3M increasing DCFS staffing by 360 positions

**Modernizing Systems** – $16.1M for implementation of Comprehensive Child Welfare Information System and critical system modernization

**Critical Investments in Workforce and High-End Youth Services** – $182.6M

- $87.1M – CBP Workforce Investments
- $25.0M – “Level of Care” Supports
- $29.7M – Youth in Foster Care
- $11.6M – Adoption & Guardianship
- $10.4M – Older Youth
- $8.0M – Day Care
- $5.8M – Training & Recruitment
- $5.1M – 3% Provider COLA
Investment Trends Through FY23

DCFS Budget and Headcount FY19-23 Proposed

Agency Budget vs Funded Headcount
Trends in FY23

DCFS Caseload Trends FY17-23 Projected

Investigations

Youth in Care (End of FY)

Intact Family Services (End of FY)

<table>
<thead>
<tr>
<th>FY17</th>
<th>FY18</th>
<th>FY19</th>
<th>FY20</th>
<th>FY21</th>
<th>FY22 Est.</th>
<th>FY23 Proj.</th>
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<td>75,030</td>
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<td>3,543</td>
<td>4,137</td>
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<td>4,370</td>
<td>4,570</td>
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Investments in FY23

Critical Investments in Workforce, Youth Services

$87.1M – Joint Rate Workgroup with Community Based Providers:
- Salary Increases for Private Caseworkers, Supervisors – reducing public/private salary disparity by raising CBP salaries to 80% of the AFSCME starting point, with the aim of achieving 90% eventually.
- Child Care Workers – increase pay from $16.62 to $19.62 per hour
- Additional Private Support Staff – funding for new positions to:
  - Enhance Safety for Intact Families and Community Families At-Risk
  - Enhance Permanency for Youth in Care
  - Enhance Foster Home Recruitment and Licensing
- Increased Support for CBP Liability Insurance and Worker Benefit Packages

$25.0M – Level of Care Support Services:
- Increased Capacity for Youth Placement in the Most Clinically Appropriate Settings through Capital Grants and Workforce Support
- Support capital needs to increase residential capacity

$13.2M – FY22 Workforce Crisis Response March 1, 2022 (within current appropriations):
- Caseworker and Supervisor Salary Increases for:
  - Foster Care (CBP)
  - Intact Family Services (CBP)
  - Child Welfare Service Referrals (CBP)
- Child Care Workers in Residential Facilities:
  - $3.00 per hour increase, from $16.62 to $19.62 per hour
  - Supervisor Salary Increase
Goals

**Improve Safety Through Training** – DCFS is reviewing its safety-focused training and considering additions to improve worker safety, while also adding new simulation training facilities to help new workers.

**Increase Residential Bed Capacity** – Expand its network of providers and increase capacity for youths that need a residential bed.

**Workforce Task Force** – Reconvening the Task Force on Strengthening Child Welfare Workforce for Children and Families to study the impact workload and compensation and develop recommendations on how to improve recruitment and retention of child welfare workers.

**Promote Diversity Equity and Inclusion** – DCFS will work to increase the number of bilingual employees statewide to better meet the needs of the children and families we serve.

**Encourage Subsidized Guardianship** – Subsidized guardianship is a path to a permanent home for a child that keeps a child’s self-identity and reinforces the values and culture of biological parents, while maintaining a connection to family.

**Implement CCWIS System** – In contrast to the existing system used by DCFS, the new CCWIS systems that are now under development are modular, reusable case management information frameworks and set of standards that we develop to support their unique child welfare program needs.
Meet Victoria and Will

- Victoria and Will have three children, one with special needs, and were brought to DCFS attention after complaints of environmental neglect.

- Will works two jobs to support the family, which is time consuming, and Victoria was struggling with the children and keeping up the home. Investigators found a number of issues, including a pest problem that had been exacerbated by the families many pets.

- DCFS stepped in to help the family obtain new furniture and is providing new mattresses, as they had become infested and unsanitary, threatening the health and well-being of the children.

- Victoria also successfully underwent parenting classes, and she and Will repainted and helped make their home healthier and more welcoming for their children. The family and children and now succeeding.
MISSION

To serve and advocate for older Illinoisans and their caregivers by administering quality and culturally appropriate programs that promote partnerships and encourage independence, dignity, and quality of life.

PROGRAMMATIC DIVISIONS

- Community Relations and Outreach
- Home and Community Services
- Planning, Research, and Development
- Advocacy and Preventive Services
- Office of the Long-Term Care Ombudsman
During the ongoing COVID-19 pandemic, the Aging Network has continued to support older adults’ health and safety by:

- Collaborating with our Area Agencies on Aging to distribute nearly 1 million Home Delivered Meals per month, which is a 50% increase since March 2020.
- Utilizing federal and state resources to establish the Emergency Senior Services (ESS) gap filling fund, which has allowed for the basic needs (transportation, grocery shopping, meal delivery, hygiene items, etc.) of an estimated 10,000 older adults to be met since the onset of the COVID-19 pandemic.
- Addressing social isolation through remote services and the distribution of over 3,000 technology bundles via the Illinois Care Connections program.
- Helping more than 32,000 older adults register for and coordinate transportation for vaccinations and booster appointments.
The COVID-19 pandemic forced the Aging Network to pivot to a hybrid model of service delivery. IDoA has prioritized sustaining the Aging Network through the following action steps:

- Provided multiple rate increases for Community Care Program providers.
- Provided preservation grants to Adult Day Service (ADS) providers to sustain them during COVID-related closures.
- Provided flexibility to CCP workforce via federal Appendix K application and approved by CMS under the Persons who are Elderly Waiver.
- Collaborated with university officials and public health experts to offer monthly webinars to the Aging Network workforce.
- Hosted a virtual one-day conference: Blending Health, Mind, and Community.
Just over $2.1 million was used to meet the emergency needs of over 4,000 older adults in 2021 through individual purchases while additional assistance was provided through bulk purchases and distribution. Assistance ranged from meeting nutritional/meal needs to personal hygiene and disinfectant items, as well as rental, mortgage, and utility assistance to maximize the likelihood older adults can remain safely in their own homes.
The Aging Network continues to provide direct assistance and support to older adults navigating the vaccination process.

Area Agencies on Aging and Care Coordination Units have engaged an estimated 156,000 older adults in vaccination education and outreach, helping with transportation to vaccine clinics and arranging for in-home vaccinations for homebound individuals.
IDoA’s Senior HelpLine responded to **148,582 calls** from older adults and their family members in calendar year 2021.

The Senior Health Insurance Program certified **200 new counselors** to assist with outreach and counseling to the more than 2.2 million Medicare beneficiaries in Illinois.

The Benefit Access Program processed **113,720 Benefit Access Applications** determining eligibility for older adults and persons with disabilities to receive a discount on their license plate renewal sticker and ride free on fixed route transit systems.
Advocacy and Preventive Services (Adult Protective Services)

- For calendar year 2021, APS responded to **19,879 reports** of abuse, neglect, financial exploitation, and self-neglect providing investigative, case-work, and follow-up services to eligible adults.

- Significant advancements in training were made including:
  - Simulation Training held in conjunction with the University of Illinois at Springfield
  - Trauma Informed Care training and new legislation mandating one hour per year
  - New Dementia training requirements developed in conjunction with the Alzheimer’s Association Illinois Chapter
## FY23 Governor’s Introduced Budget

**Total All Funds increase of 13.6%**

<table>
<thead>
<tr>
<th>Fund Name</th>
<th>FY22 Enacted Approp</th>
<th>FY23 Governor’s Introduced</th>
<th>Change From FY22 ($ millions)</th>
<th>Change From FY22 (%)</th>
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<tr>
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<td>Federal Funds</td>
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<td><strong>Total All Funds</strong></td>
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<td>$1,653,560.7</td>
<td>$197,988.1</td>
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**FY23 Governor's Introduced from FY22 Enacted ($ millions)**

- **GRF**: $349,851.2 to $435,565.7, increase of 24.5%
- **CHSF**: $806,654.6 to $907,758.7, increase of 12.5%
- **Federal Funds**: $292,321.8 to $303,491.3, increase of 3.8%
- **Other State Funds**: $6,745.0 to $6,745.0, increase of 0.0%

**Total All Funds**: $1,455,572.6 to $1,653,560.7, increase of 13.6%
FY 23 Governor’s Introduced Budget Highlights (IDoA)

- **Expanding CCP Services**
  - Based on COVID “lessons learned” and the success of the Emergency Senior Services Program and the Illinois Care Connections Program as well as data from the Department’s critical event reporting system, IDOA plans to add HCBS services to CCP, including Environmental Modifications, EHRS fall detection technology, and Assistive Technology.

- **Sustaining CCP Workforce**
  - Focusing on workforce retention for the in-home workers, the Governor’s Introduced Budget proposes to increase the in-home rate to $25.66 effective January 1, 2023. This is a $14M investment of State Funds that will be Medicaid reimbursable and lower the State’s overall contribution to approximately $10M.

- **Care Coordination:** The FY23 budget for the Care Coordination line totals $95.2M. This request includes:
  - Implementation of the rate increases recommended in the CCU rate study completed in December 2020.
  - The CCU Workforce Retention grant which was included in the approved Federal Medicaid Assistance percentage (FMAP) funding.
FY23 Governor’s Introduced Budget Highlights (IDoA)

Program Highlights

- **Home Delivered Meals.** An increase of $14.2M for Home Delivered Meals in FY23. This additional funding is critical for the program to continue operating at the current capacity as federal COVID-19 related nutrition grants end, the funding will ensure those in need of assistance will continue receiving a nutritious meal and the additional funding will allow for enhancement of HDMs, including:
  - Expanding the provision of cultural/ethnic meals
  - Adding medically tailored meals
  - Provision of two meals per day for older adults determined to be at high nutritional risk
  - Expanding partnerships with non-traditional meal providers, including restaurants and hospitals
Program Highlights

- **Caregiver Support.** An increase of $4M to our Area Agencies on Aging to strengthen services to caregivers in Illinois. One of the greatest benefits of these services is to reduce social isolation among older adults and to enhance support for family caregivers to avoid burnout and premature placement in a long-term care facility.

  - Services provided include, but are not limited to:
    - Outreach
    - Respite
    - Transportation
    - Legal assistance
    - Health promotion
It’s estimated that the 60+ population will grow by 25% by 2030, and the Department will continue to identify services and support to strengthen the Aging network based on the changing needs of older adults.

Developed with extensive stakeholder input, the FY 2022-2024 State Plan on Aging provides a roadmap for the Aging network and incorporates lessons learned during the COVID-19 pandemic, with a focus on equity.

The Department continues to focus on diversity, equity and inclusion goals. This includes ensuring that program materials are culturally appropriate and providing unconscious bias training for employees and providers.

In the long term, we hope to take some of the best practices and outcomes from successfully implemented programs and expand further. This includes caregiver support and reducing social isolation.
Meet Catherine

- Catherine is a caregiver to her husband, who is living with dementia and requires 24/7 supervision.
- When she contacted Senior Services of Will County for support, staff was able to use TCARE, a tool to assess caregiver stress, to determine Catherine may be at risk for depression.
- Catherine now attends counseling and is learning new ways to manage her role as a family caregiver.
- She credits Senior Services’ Caregiver Support Specialist to saving her life.

*Name has been changed for privacy.*
Meet John

- Due to ongoing health issues, John did not have the strength or energy to clean his home.
- This resulted in John’s house being overwhelmed with garbage, and he did not have a working bathroom or kitchen.
- John’s local Area Agency on Aging compiled a team of experts to clean his home, and then their Safe at Home program made necessary modifications to make it livable again.
- They are also setting him up with ongoing in-home services so John can stay safe and healthy in his residence.
- John is beyond grateful, and his feelings of sadness and depression have gone away.

*Name has been changed for privacy.
VISION

All people in Illinois achieve their full potential.

VALUES

- Human dignity
- Equity
- Community informed
- Urgency
- Transparency
- Kindness
Maximize opportunities for all people to **work**

Ensure hungry people and families have access to nutritious **food**

Provide places for people to call **home**

Promote the **health** and well-being of individuals and communities

Help communities create **safe** neighborhoods and spaces
Meet Lannette

Lannette is an Author, born and raised on Chicago’s south side. After experiencing some financial hardship, she became homeless.

With the help of the Emergency Assistance Program, Lannette moved into her own apartment. She also completed the six week Building Self Determination Employment and Training program and began writing her first novel, “Through Broken Pieces,” which is projected to be released in the Spring of 2022.

The new money mindset she gained through the Employment & Training program motivated her to attend Harold Washington College in pursuit of an Associates Degree in Business Economics, while also working as an independent contractor at DoorDash.

Lannette shared she was impacted tremendously by the Employment and Training program, challenging the way she thinks and approaches life. “Now I can get back to the things I enjoy: reading, meditation and Chicago’s famous deep dish pizza.”
• Reggie is a musician by trade. The pandemic had a direct impact on his income. Churches were closed, people were not having weddings, no one was hiring singers.

• As a result, Reggie got behind on rent and other costs to support his kids. Through the Emergency Rental Program, Reggie was able to get completely caught up on his rent and get back on his feet.

• Not only did Reggie get caught up on his back rent, he is now employed by Great True Vine, the faith-based organization, contracted by IDHS, to provide Emergency Rental Assistance.
Meet Jacob

- As a young adult, Jacob moved to a 24-Hour Community Integrated Living Arrangement and attended a sheltered workshop making subminimum wages.

- With support from his IDHS DDD funded community-based organization, he worked on the skills he would need to work and live in the community.

- Jacob originally got a job working at Mariano’s and quickly moved up. Later that same year, Jacob moved into his own apartment; being independent for the first time!

- Today, Jacob still lives in his own apartment, he has a cat, works at Walgreens, and recently took a trip to Florida on his own!
COVID-19 Response

• IDHS provided over 40,000 vaccinations to staff, residents, and to individuals through our community-based outreach efforts

• To date, over $750M in federally-funded child care relief funds have been expended as Child Care Restoration Grants and Child Care Workforce Bonuses, paid out to over 11,000 providers. An additional $300M will be invested in ongoing stabilization grants in SFY23.

• IDHS administered $1.8B in food support (SNAP benefits) to more than 1.4 million school-aged children and $2.5B in additional SNAP benefits to 1.8 million active SNAP households

• $20M of Enhanced FMAP funds used for one-time bonus payments of $750 to just under 25,000 Home Services Program individual providers
Almost $50M committed to provide sustainability payments to support the Behavioral Health community-based provider network

$60M of ARPA funds dedicated to expand Youth Employment programs between FY22-FY24

In addition to the rental assistance provided by IHDA, IDHS provided over $46M in rental and utility assistance to over 11,000 Illinois families

Over $50M of Enhanced FMAP funds used to increase I/DD group home and day services provider rates.

IDHS partnering with ISAC on student loan repayment programs to attract and maintain Behavioral Health professionals
FY22 Key Accomplishments

- Created the Division of Early Childhood which houses the Early Intervention, Home Visiting, and Child Care Assistance Programs
- Established the Office of Firearm Violence Prevention to lead future gun violence prevention efforts
- Exceeded the FY25 reasonable pace requirement for individuals on the DD PUNS list
- IDHS and IHDA implemented the Emergency Rental Assistance Program. IDHS helped over 11,000 households to date
- Maintained the reduction in application backlogs for Medicaid, Long Term Care, and Home Services
- Provided support for Afghan Refugees and other Humanitarian Parolees and unaccompanied minors
IDHS FY 23 Budget Highlights

Total proposed budget of $11.6 Billion

- an increase of 7.3% over FY22 estimated spending (including supplemental)

Continued Commitment to Olmstead Consent Decrees

IDHS serves as the lead agency for three Olmstead-related Consent Decrees. The State of Illinois has made and will continue to have a strong commitment to achieving compliance.

- Ligas – the proposed budget supports investing $94.8M to support a 1/1/23 implementation of $1.00 an hour rate increase for direct support personnel and the CILA Rate calculator; fulfilling the proposed Guidehouse implementation plan for FY 23. The budget request also includes funds to support an additional 700 placements from PUNS in FY23 and annualization of the FY22 PUNS placements and provider rate increases.

- Williams & Colbert - FY23 proposed budget continuing to provide ongoing resources for transitions
Continued Investment to Support Front-Line Staff

- Child Care Assistance Program funding supports increasing provider rates (includes Center rates) 3.5% effective July 1, 2022 and another 4.5% on December 1, 2022

- $46.5M to support increasing wages for individual providers serving customers of the Home Services Program, $0.50 per hour increase on July 1, 2022 and $0.75 per hour increase on December 1, 2022

- $6.1M annualizing the cost of the FY22 COLA effective January 1, 2022 for community-based grant programs identified as having impacts from minimum wage increase and proposing funds of $7.4M for the same community-based grant programs for a FY23 2% COLA effective January 1, 2023
Response to Firearm Violence

- The Reimagine Public Safety Act (RPSA) established a new Office of Firearm Violence Prevention (OFVP) within the Illinois Department of Human Services (IDHS) and directed the OFVP to take a public health approach to firearm violence prevention.

- Governor Pritzker allocating $250.0M over a 3-year period to support:
  - Youth Intervention Services
  - Youth Development Services
  - Violence Intervention Services
  - Trauma recovery services for adults, children, and youth

- The $250.0M supporting firearm reduction efforts in 22 communities in Chicago and 17 Municipal areas in Greater Illinois
<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Proposed FY 23 $s in thousands</th>
<th>FY 2022 Estimate Spending - without Supplemental $s in thousands</th>
<th>Change from FY 22 $s in thousands</th>
<th>Change from FY 22 (%)</th>
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<tbody>
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<td>GRF</td>
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<td>Other State</td>
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<td>Federal</td>
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<td><strong>TOTAL</strong></td>
<td><strong>$11,620,163.9</strong></td>
<td><strong>$10,296,650.7</strong></td>
<td><strong>$1,636,713.2</strong></td>
<td><strong>16.4%</strong></td>
</tr>
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</table>

* IDHS has FY22 Supplemental Request of $31.4M in GRF to support expending the enhanced FMAP and program liability. In non GRF funds, IDHS has supplemental request of $281.8M, the majority, $235.0M, related to ARPA funds for Reimagine Public Safety to begin implementation of the Act.
**GOAL**: Building on positive momentum for the agency and its community partners to provide safe, efficient, and equitable services

- Preserving the safety net during COVID-19 and COVID-19 recovery
- Protecting health and safety of residents/patients/staff
- Making progress, developing blueprints to address "grand challenges": poverty, hunger, violence, welcoming immigrants, and homelessness
- Continuing to maintain significant reductions in inherited backlogs (HSP, Medicaid, SNAP) and improving application review times
- Accelerating progress on Ligas, Williams, and Colbert consent decrees
- Applying an equity lens to processes, programs, and people across IDHS
KEY STRATEGIES

- **Enhancing mobile approaches, telehealth, and outreach capacity** to allow access to treatment and recovery support for residents in underserved populations.

- **Increasing Access to Medication Assisted Recovery** by 15% in low access counties

- Leveraging **improved naloxone distribution method** to ensure wider access, especially in communities of high need

- Increasing housing subsidy voucher program by 10%

- **Expanding gambling disorder services** to reach 10% more individuals across the state through prevention, intervention for those at risk, treatment for those with gambling disorder, and support for those in recovery.
FY 23 Budget Proposed Highlights

- The SUPR budget includes additional appropriation authority to expend the Cannabis Tax revenues. Some of the efforts supported by these funds include an increased investment in Naloxone, workforce training, and collaboration with the Illinois State Police on a diversion project.

- The FY23 budget includes authority to continue to expend the federal ARPA funds awarded by the Substance Abuse and Mental Health Services Administration. These funds are being used to:
  - Expand mobile medication assisted recovery
  - Expand services to address the social determinants of health (i.e., housing)
  - Expand harm reduction strategies

FY 2022 Budget Highlights

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  - Expand mobile medication assisted recovery
  - Expand services to address the social determinants of health (i.e., housing)
  - Expand harm reduction strategies
Division of Developmental Disabilities (DDD)

KEY STRATEGIES

• Investing in our community-based system to create supports that people with intellectual and developmental disabilities (I/DD) want and need

• Continuing to reduce time waiting on the PUNS for individuals with I/DD

• Supporting more individuals to find and maintain competitive integrated employment

• Continuing progress on addressing the Ligas Consent Decree
FY 23 Proposed Budget Highlights

► $94.8M to support mid-year implementation of a $1.00 an hour rate increase for DSPs and the CILA Rate Study calculator
► $45.1M to fund the annualization of the FY 22 rate increases and liability changes
► $69.6M to support 700 new PUNS placements, a 5.9% increase in the Home-Based program liability, a 2% mid-year grant COLA, and additional support for the DD service delivery system
Division of Rehabilitation Services (DRS)

KEY STRATEGIES

• Investing in, building, and promoting independent living.

• Fostering self-determination and control for individuals who wish to remain in their homes.

• Building, reinforcing, and maximizing services provided through the Vocational Rehabilitation Program.
FY 23 Proposed Budget Highlights

► The FY23 proposed funding for the Home Services Program includes an additional $97.0M to support provider rate adjustments, utilization costs, and 1,200 projected net new customers.

► Funding supports increased investment in technology-related assistance in order to meet the needs of Illinoisans with disabilities in their educational, employment, and independent living goals.

► Includes a $2.5M expansion of state match to support the Federal Vocational Rehabilitation program and related costs.
Division of Family and Community Services (DFCS)

KEY STRATEGIES

• Continuing to improve customer service and reduce application backlogs for Medicaid and SNAP with new call center, E-training for staff, and our new IVR phone system

• Expanding our reach in disproportionately impacted communities by engaging trusted messengers to provide outreach and education

• Expanding and revamping existing programs to fight poverty in Illinois, including seeking additional food support for school-based nutrition relief

• Continuing the state’s effort to make Illinois a more welcoming state
FY 23 Proposed Budget Highlights

- Budget reflects ARPA re-appropriations to support Youth Employment and Teen REACH programs.

- Budget also includes re-appropriation of ARPA funds for Welcoming Centers and Immigrant Integration Services.

- Proposed budget reflects the transfer of the Serve Illinois Program from IDPH to IDHS.

Budget by Year

<table>
<thead>
<tr>
<th>Year</th>
<th>GRF</th>
<th>Fed</th>
<th>Other State</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 20</td>
<td>$19.4</td>
<td>$592.7</td>
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<tr>
<td>FY 21</td>
<td>$50.5</td>
<td>$688.7</td>
<td>$755.9</td>
</tr>
<tr>
<td>FY 22 (Est w/sup)</td>
<td>$1,009.8</td>
<td>$812.2</td>
<td>$818.9</td>
</tr>
<tr>
<td>FY 23 (Req)</td>
<td>$2,032.8M</td>
<td>$994.8</td>
<td>$818.9</td>
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</tbody>
</table>

Division of Family and Community Services (DFCS)
KEY STRATEGIES

- **Strengthening, centralizing, and expanding** the state’s existing child care, home visiting, and early intervention programming and information technologies.

- Growing internal and external operational and administrative capacity to establish the **sustainable infrastructure** needed to streamline services.

- Creating and implementing overarching early childhood education and care goals and objectives focused on **equitable and diverse service delivery**.

- Developing and testing cohesive, consistent, and integrated approaches to **improve early childhood education and care service delivery**.
FY 23 Proposed Budget Highlights

- Includes funding to support Child Care Assistance Program rate increases and anticipated caseload growth, also includes sufficient budget for federal ARPA stabilization programming

- Budget continues support for FY22 Child Care policy changes
  - $1 co-pays for families at or below 100% FPL
  - 7% co-pay cap for families
  - Eligible for services until income exceeds 250% FPL
  - Attendance policy to 70% of eligible days a month

- Budget reflects sufficient funding to support Early Intervention Program liability

- Includes continued ARPA re-appropriations to support Healthy Families and Parents Too Soon programs
Division of Mental Health (DMH)

KEY STRATEGIES

• **Investing in the Behavioral Health Work Force**
  • Behavioral Health Workforce Education Centers at SIU and UIC
  • CRSS Success program to prepare people with lived expertise to work in the behavioral health field
  • Student Loan Repayment for behavioral health care staff

• **Expanding and Strengthening the Crisis Care Continuum in preparation for 988**
  • Crisis response anytime, anywhere, for anyone
FY 23 Proposed Budget Highlights

► The budget proposed supports rollout of the statewide 9-8-8 suicide prevention number and mental health crisis system in FY23.

► The budget includes sufficient authority from the Cannabis tax funds to support the student loan repayment programs for behavioral health staff and other behavioral health workforce initiatives.
MISSION

Helping Families Succeed

We work together to help Illinoisans access high quality health care and fulfill child support obligations to advance their physical, mental, and financial well-being.

KEY PROGRAMS

- Medicaid
- CHIP
- Child Support Services

About **1 in 4 Illinoisans** are served by HFS

HFS provides healthcare to more Illinoisans than any other insurer
Our Vision for the Future

**WE IMPROVE LIVES.**

► We address social and structural determinants of health.
► We empower customers to maximize their health and well-being.
► We provide consistent, responsive service to our colleagues and customers.
► We make equity the foundation of everything we do.

This is possible because...

<table>
<thead>
<tr>
<th>...WE VALUE OUR STAFF AS OUR GREATEST ASSET. We do this by:</th>
<th>...WE ARE ALWAYS IMPROVING. We do this by:</th>
<th>...WE INSPIRE PUBLIC CONFIDENCE. We do this by:</th>
</tr>
</thead>
<tbody>
<tr>
<td>► Fully staffing a diverse workforce whose skills and experiences strengthen HFS.</td>
<td>► Having specific and measurable goals and using analytics to improve outcomes.</td>
<td>► Using research and analytics to drive policy and shape legislative initiatives.</td>
</tr>
<tr>
<td>► Ensuring all staff and systems work together.</td>
<td>► Using technology and interagency collaboration to maximize efficiency and impact.</td>
<td>► Clearly communicating the impacts of our work.</td>
</tr>
<tr>
<td>► Maintaining a positive workplace where strong teams contribute, grow and stay.</td>
<td>► Learning from successes and failures.</td>
<td>► Being responsible stewards of public resources.</td>
</tr>
<tr>
<td>► Providing exceptional training programs that develop and support all employees.</td>
<td></td>
<td>► Staying focused on our goals.</td>
</tr>
</tbody>
</table>
COVID-19 Response Efforts

- ARPA funding distribution ($280m)
  - Support for Long Term Care ($75m)
  - Support for Hospitals ($200m)
  - Support for Specialized Mental Health Rehabilitation Facilities ($5m)
- CARES Act funding distribution ($700m)
- Surge Staffing contracts deployed 2,000 staff to over 100 hospitals ($100m+ to date)
- Using enhanced federal match of 10 percentage points made available from ARPA to expand, enhance, and strengthen home and community-based services
- Maintaining telehealth reimbursement at face-to-face rates
- Promoting vaccination efforts by covering in-home administration of the vaccine, creating add-on payment for timely results, as well as supporting vaccine administration and counseling for children
Meet Jordan

Challenges:
► Diagnosed with cancer, six-year-old Jordan was at risk for infection in his two-bedroom apartment with three siblings. But the family couldn’t afford to move.

MCO intervention:
► Jordan’s managed care case manager and a social determinants of health specialist helped the family get financial aid, as well as a job and caregiver training for his mom. They now live in a four-bedroom home.

A better life:
► Jordan was happy to have into his own bedroom, and his mom serves as his caregiver. Jordan remains stable and has not been readmitted since.

* Name changed for privacy.
HFS Accomplishments

Medical Programs

- Eliminated major eligibility backlogs in partnership with DHS
- Significant revamp of Hospital Assessment to meet federal requirements
- First in the nation to provide post-partum coverage for 12 months
- First in the nation to cover undocumented older adults
- Expanded telehealth parity from emergency to permanent
- New coverage for diabetes prevention and management programs
- Gender reassignment surgery coverage for transgender customers
- Developed new Quality Strategy
- Successfully launched Healthcare Transformation Collaboratives
Division of Child Support Services

- Child Support Paternity Establishment
  - Establishing paternity in 90 percent of all cases
  - Across the board increase in all key performance metrics
- Serving 378,000 families and 527,000 children
- Collected $1.33 billion for children and their families
- One of the most cost-effective government programs with $4.94 collected for every dollar invested in the critical services provided
Healthcare Equity

Commitment to healthcare equity

- Nursing home rate reform means better care in areas disproportionately impacted by COVID-19
- Healthcare Transformation Collaboratives targeted largely to underserved communities
- PACE (community-based senior care) to launch in mostly black and brown ZIP codes
- Pathways to Success to help children with behavioral and mental health needs
- Additional funding for Home and Community-Based Services (HCBS)
- Health Care and Human Services Reform Act (the Legislative Black Caucus' healthcare pillar) addressing inequities and obstacles, establishing new programming, increasing oversight and trainings
- New maternal and child health programs vital to promoting equity
Customers have access to more providers than under the fee-for-service system, including a 23% growth in the number of physicians providing services.

Complaint tracking closely monitors and responds to customer and provider concerns.

Claims denials are kept well within the industry standard (less than 10%).

During the pandemic, HFS prevented potentially inappropriate profits by establishing a ‘risk corridor’
  - Reinvesting $180 million from “Risk Corridor” to preserve and grow the healthcare workforce. Focusing on providers in underserved areas.

HFS began collecting vital data on race/ethnicity, gender and Diversity, Inclusion and Access zip codes. When fully developed, these will help identify concerns and implement effective interventions.
Meet the Nickerbocks

Challenge:

▶ A non-custodial parent wanted to travel internationally to be married over New Year’s but owed nearly $40,000 in child support payments.

Child Support Services intervention:

▶ The HFS Passport Unit walked the parent through the process, and a check was sent for $32,000.

Resolution:

▶ The parent is sending HFS the final payment to be able to go to a February wedding. Most importantly, the mother of a 15-year-old boy is now getting the support she is owed.

* Names changed for privacy.
Collaborate with provider and managed care (MCO) partners to ensure high quality care, address social determinants of health, reduce disparities and promote racial equity.

Provide strong child support services by establishing paternity and enforcing, and modifying obligations that will strengthen families emotionally and financially.

Prepare for a seamless unwinding of the Public Health Emergency, helping to ensure that customers understand all guidelines early and clearly.

Stand up a range of innovative programs for more targeted care, stronger data management, smoother customer and provider experiences and a more robust understanding of successful health outcomes.
### HFS FY23 Budget Highlights

#### ALL FUNDS ($ MILLIONS)

<table>
<thead>
<tr>
<th>TOTAL BY PROGRAM</th>
<th>FY 2022 APPROPRIATION</th>
<th>FY 2023 REQUEST</th>
<th>$ Change</th>
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<tbody>
<tr>
<td>Medical Assistance</td>
<td>$30,299.8</td>
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<td>Child Support Services</td>
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<td>$259.4</td>
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<td>Administration</td>
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<td>Office of Inspector General</td>
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<td>$0.3</td>
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<tr>
<td>Public Aid Recoveries</td>
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<td><strong>TOTAL</strong></td>
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<td><strong>$33,075.5</strong></td>
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* Numbers may not appear to add due to rounding.
HFS FY23 Budget Highlights

<table>
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<tr>
<th>GENERAL FUNDS</th>
<th>FY 2022 APPROPRIATION</th>
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<td>TOTAL BY PROGRAM</td>
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<td></td>
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<tr>
<td>Medical Assistance</td>
<td>$7,533.3</td>
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<td>$466.9</td>
</tr>
</tbody>
</table>

* Numbers may not appear to add due to rounding.
Meet John

Challenges:

- Born with developmental delays and functional limits, John received incomplete care in the fee-for-service program. He was at risk for lifelong institutionalization.

MCO intervention:

- After an assessment, his MCO care coordinator arranged for medical teams and therapists, educated John’s family about resources and coordinated homecare assistance.

Hopeful future:

- In just six months, John now prepares and eats his own meals, takes walks with his sister and enjoys time in the backyard with his family. His family has hope again.

* Name changed for privacy