



Medicaid Rehabilitation Option-  
Mental Health (MRO-MH)  
Crisis Response Specialty Program  
Approval

*August 2020*

# IMPACT Provider Enrollment

Any provider seeking reimbursement for the MRO-MH services must be enrolled for participation in the Department's Medical Programs via the web-based system, [Illinois Medicaid Program Advanced Cloud Technology \(IMPACT\)](#). The IMPACT system enrollment includes a Provider Type Specialty which must be selected and at times a Provider Type Subspecialty must also be selected.



# IMPACT Provider Enrollment

CMHCs and BHCs seeking Program Approval to provide Mobile Crisis Response (MCR) and/or Crisis Stabilization (STA) services will enroll in IMPACT with a Specialty of Crisis Response and Subspecialties of MCR and STA.



# MCR and STA Subspecialties

Specialty	Subspecialty	Pseudo License #
Crisis Response	Mobile Crisis Response	MCR99999
	Crisis Stabilization	STA99999



Detailed information regarding IMPACT enrollment can be found in the [Community-Based Behavioral Services \(CBS\) Provider Handbook](#).

**Please refer to Chapter 202 Provider Participation for details.**

# Training Sessions

- University of Illinois Provider Assistance and Training Hub (PATH) will provide training and technical assistance to providers seeking Program Approval for Crisis Response services.
- Beginning **August 2020**, a series of training modules will be available
- All providers seeking Program Approval for MCR and or STA ***must*** complete the training modules and comply with the Department's review process.
- Modality of the training sessions are varied and include self-paced and instructor facilitated webinars.



# MCR Subspecialty Training Modules

- Mobile Crisis Response
  - Illinois Medicaid – Crisis Assessment Tool (IM-CAT) & Crisis Safety Planning
  - De-escalation Skills and Techniques
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- *To register for these training modules, please visit [PATH](#).*



# STA Subspecialty Training Modules

- Crisis Stabilization
  - IM-CAT & Crisis Safety Planning
  - De-escalation Skills and Techniques
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- *To register for these training modules, please visit [PATH](#).*



# Program Review and Approval

- HFS or its designee will contact providers enrolled in the IMPACT system with the Specialty of Crisis Response who require Program Approval for the MCR and/or STA subspecialties to kick off the review process.
- Providers will be expected to meet the requirements established by the Department detailed in [89 Ill. Admin. Code 140 Table N](#)





# Program Approval Extension

**For providers currently certified to deliver MCR and STA services:**

- Extension of existing Crisis Response certification approval period through **January 31, 2021**, pursuant to [89 Ill. Admin. Code 140 Table N](#).
- Extension will be reflected on the providers IMPACT enrollment.
- Allows providers several months to attend the required training modules as well as time to complete the Program Approval review process.
- **If the Program Approval process is not completed by January 31, 2021, those providers will no longer be certified to deliver MCR and STA.**



# Questions

- For questions related to **HFS Program Approval for Crisis Response**, please contact **BBH** via telephone 217-557-1000 or via email at [HFS.BBH@illinois.gov](mailto:HFS.BBH@illinois.gov)
- For Questions related to **training sessions**, please contact Provider Assistance and Training Hub (**PATH**) via telephone at 217-300-7812 or via email at [PATH-BH@illinois.edu](mailto:PATH-BH@illinois.edu)

