Medicaid Rehabilitation Option - Mental Health (MRO-MH) Crisis Response Specialty Program Approval

August 2020
IMPACT Provider Enrollment

Any provider seeking reimbursement for the MRO-MH services must be enrolled for participation in the Department’s Medical Programs via the web-based system, Illinois Medicaid Program Advanced Cloud Technology (IMPACT). The IMPACT system enrollment includes a Provider Type Specialty which must be selected and at times a Provider Type Subspecialty must also be selected.
IMPACT Provider Enrollment

CMHCs and BHCs seeking Program Approval to provide Mobile Crisis Response (MCR) and/or Crisis Stabilization (STA) services will enroll in IMPACT with a Specialty of Crisis Response and Subspecialties of MCR and STA.
### MCR and STA Subspecialties

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<thead>
<tr>
<th>Specialty</th>
<th>Subspecialty</th>
<th>Pseudo License #</th>
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<tbody>
<tr>
<td>Crisis Response</td>
<td>Mobile Crisis Response</td>
<td>MCR99999</td>
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<tr>
<td></td>
<td>Crisis Stabilization</td>
<td>STA99999</td>
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Detailed information regarding IMPACT enrollment can be found in the [Community-Based Behavioral Services (CBS) Provider Handbook](https://example.com).

Please refer to Chapter 202 Provider Participation for details.
Training Sessions

• University of Illinois Provider Assistance and Training Hub (PATH) will provide training and technical assistance to providers seeking Program Approval for Crisis Response services.
• Beginning **August 2020**, a series of training modules will be available
• All providers seeking Program Approval for MCR and or STA **must** complete the training modules and comply with the Department’s review process.
• Modality of the training sessions are varied and include self-paced and instructor facilitated webinars.
MCR Subspecialty Training Modules

• Mobile Crisis Response
• Illinois Medicaid – Crisis Assessment Tool (IM-CAT) & Crisis Safety Planning
• De-escalation Skills and Techniques

• To register for these training modules, please visit PATH.
STA Subspecialty Training Modules

• Crisis Stabilization
• IM-CAT & Crisis Safety Planning
• De-escalation Skills and Techniques

• To register for these training modules, please visit PATH.
Program Review and Approval

• HFS or its designee will contact providers enrolled in the IMPACT system with the Specialty of Crisis Response who require Program Approval for the MCR and/or STA subspecialties to kick off the review process.

• Providers will be expected to meet the requirements established by the Department detailed in 89 Ill. Admin. Code 140 Table N
Program Approval Extension

For providers currently certified to deliver MCR and STA services:

• Extension of existing Crisis Response certification approval period through January 31, 2021, pursuant to 89 Ill. Admin. Code 140 Table N.

• Extension will be reflected on the providers IMPACT enrollment.

• Allows providers several months to attend the required training modules as well as time to complete the Program Approval review process.

• If the Program Approval process is not completed by January 31, 2021, those providers will no longer be certified to deliver MCR and STA.
Questions

• For questions related to **HFS Program Approval for Crisis Response**, please contact **BBH** via telephone 217-557-1000 or via email at **HFS.BBH@illinois.gov**

• For Questions related to **training sessions**, please contact Provider Assistance and Training Hub (**PATH**) via telephone at 217-300-7812 or via email at **PATH-BH@illinois.edu**