



Important News About Your Healthcare Coverage

Our records show that you are currently enrolled with Molina Healthcare of Illinois (Molina) in the Medicaid Managed Care Family Health Plan (FHP) Program and live in one of the following counties:

Christian, Logan, Macon, Menard, Piatt, or Sangamon

As of May 1, 2017, Molina will no longer be a Medicaid Managed Care health plan option for FHP members in your county. Beginning May 1, 2017 you will get your healthcare services in Medicaid fee-for-service (standard Medicaid). This change will not affect your Medicaid eligibility.

As a member of the Medicaid fee-for-service program:

- You will use your HFS medical card to get healthcare services.
- You can see any doctor that accepts the HFS medical card.
- You may have co-pays for doctor's visits, emergency room visits and prescription drugs.

If you need help finding a doctor or specialist in Medicaid fee-for-service, call Illinois Health Connect at 1-877-912-1999 (TTY: 1-866-565-8577). The call is free.

To find out if you will have co-pays or to ask other questions about your benefits, call the HFS Health Benefits Hotline at 1-866-468-7543 (TTY: 1-877-204-1012). The call is free. The questions and answers document included with this letter gives you more information about Medicaid fee-for-service.

Molina has been happy to serve you. Molina will continue to help you reach your health goals and use your benefits to the fullest through April 30, 2017. If you need healthcare services after April 30, 2017 remember to take your HFS Medical card to the pharmacy and doctor visits. If you have questions about this notice, call Molina's member services at 1 (855) 687-7861 (TTY: Illinois Relay at 7-1-1 or 1-800-526-0844). The call is free.

Molina Healthcare is committed to providing the highest quality of care and does not discriminate in the administration of its programs or in the delivery of its services. We do not discriminate in the provision of care or in the administration of our programs on the basis of race, ethnicity, national origin, sex, gender, sexual orientation, gender identity, age, religion, disability, or any other characteristic.

Molina Healthcare provides free and confidential services to all individuals who are eligible for Medicaid. We do not discriminate in the provision of these services on the basis of race, ethnicity, national origin, sex, gender, sexual orientation, gender identity, age, religion, disability, or any other characteristic.

- Qualified in an appropriate interview
- Written in writing in either printed or electronic format
- Provide free and confidential services to all individuals who are eligible for Medicaid
 - Qualified interview
 - Information written in either language

We need to ensure that the information that Molina has provided to you is accurate and complete. We do not discriminate in the provision of these services on the basis of race, ethnicity, national origin, sex, gender, sexual orientation, gender identity, age, religion, disability, or any other characteristic.

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We can provide a service in person or by mail. We do not discriminate in the provision of these services on the basis of race, ethnicity, national origin, sex, gender, sexual orientation, gender identity, age, religion, disability, or any other characteristic.

We can provide a service with the appropriate consent and an appropriate time for the service. We do not discriminate in the provision of these services on the basis of race, ethnicity, national origin, sex, gender, sexual orientation, gender identity, age, religion, disability, or any other characteristic. <http://www.molinahealthcare.com>

Appropriate consent and an appropriate time for the service. We do not discriminate in the provision of these services on the basis of race, ethnicity, national origin, sex, gender, sexual orientation, gender identity, age, religion, disability, or any other characteristic.

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Your Extended Family.

Non-Discrimination Policy Section
Molina Healthcare of Illinois Inc
FHP

- English: ...
Spanish: ...
UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.
Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。
Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
Arabic: ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان.
Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
Gujarati: સુચના: જો તમે ગુજરાતી બોલતા હો તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે.
Urdu: خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔
Vietnamese: ...
Italian: ...
Hindi: ध्यान दें-यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।
French: ...
Greek: ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν.
German: ...