



[HH_NAME]
[ADDRESS_LINE2]
[ADDRESS_LINE1]
[CITY], [STATE] [ZIPCODE]-[ZIP4]
[POSTAL BARCODE]

[LETTER_DATE]

Dear [HOC_NAME]:

Welcome to HealthChoice Illinois! Your way to quality Medicaid care!

Most people who receive long term care or waiver services with an Illinois Department of Healthcare and Family Services (HFS) medical card must enroll in (join) a health plan in the **HealthChoice Illinois Program**. HealthChoice Illinois is the expanded Medicaid managed care program now in all counties statewide.

A health plan (like an insurance plan) is the group of doctors, hospitals and other providers who work together to give you the healthcare you need. You must use providers of long term care and waiver services that are in your health plan's network. If you have providers you want to continue using, check to see what health plans they accept.

Choose a HealthChoice Illinois health plan before [DATE]!

You must choose a health plan in HealthChoice Illinois if you are an adult who:

- Lives in a long term care facility (nursing home) or receives waiver services, **and**
- Has both Medicare and Medicaid

Your new health plan will cover all the long term care or waiver services you get now. The plan you choose will cover the waiver services you get at home, such as personal assistant, homemaker, adult day care or a home emergency response system. All health plans have care coordination to manage your healthcare and long term services and supports. You will keep getting all of your Medicare benefits the way you do now. You will stay in the Medicare prescription drug plan you are in now.

More on the back »

Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880**
(TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

To enroll, you must choose a health plan for this person:

[ENROLLEE_1]

Date of birth: **[EN1_DOB]**

ID #: **[EN1_RIN]**

The HealthChoice Illinois health plans you can choose from are:

- [PLAN_NAME]
- [PLAN_NAME]
- [PLAN_NAME]
- [PLAN_NAME]
- [PLAN_NAME]
- [PLAN_NAME]

For help choosing, read *Your Health Plan Choices*, the *HealthChoice Illinois Plan Report Card* and *Choosing a HealthChoice Illinois Plan* (on the back of the Report Card). that came with this letter.

If you do not choose a health plan by [respondByDate], one will be chosen for you.

It is better if you choose your health plan, because you know your healthcare needs best.

To choose a health plan

Call us at **1-877-912-8880** (TTY 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free! After you enroll, your health plan will mail you a Welcome Packet and ID card.

If you want to change your health plan after you enroll

You can change your HealthChoice Illinois health plan anytime in the first 90 days. After that, you cannot change your health plan for one year. Once each year, you can change your health plan during the time called “open enrollment.”

Thank you,

Illinois Client Enrollment Services