



[HH\_NAME]  
[ADDRESS\_LINE2]  
[ADDRESS\_LINE 1]  
[CITY], [STATE] [ZIPCODE]-[ZIP4]  
[POSTAL BARCODE]

[LETTER\_DATE]

## **Your yearly HealthChoice Illinois open enrollment period is here!**

Dear [HOC\_NAME]:

### **HealthChoice Illinois is your way to make smart Medicaid choices**

Your open enrollment period is the one time each year when you can change health plans in HealthChoice Illinois.

### **If you want to keep your current health plan and PCP**

You can stay with the PCP and health plan you have now. You do not have to call us or do anything.

### **If you want to keep your current health plan but change your PCP**

You can change your PCP up to once a month by calling your health plan Member Services number. You can find the number on your member ID card, in your member handbook and listed in this letter.

### **If you want to change your HealthChoice Illinois plan, you must choose before [DATE]**

If you don't choose a new health plan before [DATE], you will stay in the plan you are in now. The next time you can change your plan will be during your open enrollment period next year.

*More on the back »*

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**Questions?** Visit [www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov) or call **1-877-912-8880**  
(TTY: 1-866-565-8576). The call is free!

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You can get this information in other languages or formats, such as large print or audio.

## If you want to change your health plan

You can change plans for any family member listed here:

[ENROLLEE\_1] ID#: [EN1\_RIN]  
[ENROLLEE\_2] ID#: [EN2\_RIN]

You can choose from these health plans:

HealthChoice Illinois health plans	Toll-free number
▪ Blue Cross Community Health Plan	1-877-860-2837
▪ CountyCare Health Plan (Cook county only)	1-855-444-1661
▪ Harmony Health Plan	1-800-608-8158
▪ IlliniCare Health	1-866-329-4701
▪ Meridian Health Plan	1-866-606-3700
▪ Molina Healthcare	1-855-687-7861
▪ NextLevel Health Partners (Cook county only)	1-833-275-6547

The health plans you can choose from may have changed since this letter was mailed. To see an updated list of your plan choices and learn more about the health plans, go to **EnrollHFS.Illinois.gov**. Click “Compare Plans.” Then choose your county and scroll down. Or call us at **1-877-912-8880** (TTY: 1-866-565-8576). We are open Monday to Friday, 8 a.m. to 7 p.m. The call is free.

To learn more about a specific health plan, call the health plan’s toll-free number listed above. All calls are free.

For help choosing a plan, read the *HealthChoice Illinois Plan Report Card* that came with this letter. Be sure to read the enrollment tips on the back under *Choosing a HealthChoice Illinois Plan*.

### There are two ways to change your HealthChoice Illinois plan:

- Go to **EnrollHFS.Illinois.gov** and click “Enroll,” or
- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday 8 a.m. to 7 p.m. The call is free.

If you choose a different HealthChoice Illinois plan, your new plan will send you a welcome packet in the mail. The packet will include your new member ID card and a member handbook. You will use your member ID card to get healthcare services beginning on the start date of your new plan.

The member handbook has helpful information on extra benefits and more. If you have questions, call your health plan’s Member Services number. It is on your member ID card and in your member handbook. You will stay in your new health plan until your next yearly open enrollment period.

**Remember:** If you want to stay in the health plan you have now, you do not need to do anything!

Thank you,

Illinois Client Enrollment Services