

WE CAN HELP YOU

- Establish paternity
- Establish and enforce an order for child support
- Establish health insurance for your child
 - Change the amount of, or modify, a support order
- Collect current and past due payments
- Locate the parent who does not live with the child



APPLY FOR SERVICES

Applying for services is free and easy. You can find an application online at:

www.childsupport.illinois.gov, or you may contact us at 1-800-447-4278 to request an application. If you are a person using a TTY device, please call 1-800-526-5812.

Our website is a great resource for child support information. Please visit our website anytime to find answers to your child support questions.

Please note, HFS cannot provide legal advice such as how to:

- Obtain a divorce or property settlement
- Obtain or change custody or visitation
- Obtain an order to provide college expenses

ILLINOIS HEALTHCARE AND FAMILY SERVICES (HFS)

DIVISION OF CHILD SUPPORT SERVICE (DCSS)

HFS-DCSS

P.O. BOX 19405
Springfield, IL 62794-9405

www.childsupport.illinois.gov
1-800-447-4278
1-800-526-5812 (TTY user only)

ILLINOIS STATE DISBURSEMENT UNIT (SDU)

Send payments to:
Illinois State Disbursement Unit
P.O. BOX 5400
Carol Stream, IL 60197

www.ilsdu.com
SDU Hotline:
1-877-225-7077



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A Guide to Child Support Services

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State of Illinois
Department of Healthcare
and Family Services

A Guide to Child Support Services



Division of Child Support Services

Our services are free and available to anyone — parents or guardians!

ESTABLISHING PATERNITY

It is important for children to know both of their parents. If the parents are not married when the baby is born, we can help confirm and document who the father is. We can help you establish paternity using a Voluntary Acknowledgment of Paternity (VAP) form. The VAP must be signed by both parents to establish paternity without going to court. Alternatively, paternity can be established by genetic testing. Establishing paternity creates a legal relationship between the father and the child.

LOCATING PARENTS

If you do not know where the non-custodial parent lives or works, we can help! Even if the parent is in another state, country or tribunal, we can still provide you with services.



ORDER FOR CHILD SUPPORT

After paternity has been established, we will help you obtain a child support order. This is a legal document that states when, how often, and how much a parent is to pay for child support. In certain situations you may need to change your child support order. We call this a modification.

CHILD SUPPORT PAYMENT

Typically, money is withheld from the non-custodial parent's wages. This money is then sent to and processed by the State Disbursement Unit. The money is deposited by the SDU directly into your bank account or on an Illinois Debit Card. Please note, having child support payments ordered or paid through the SDU does not automatically enroll you in the child support program.

PAYMENT OPTIONS

Payments can be made by check or money order sent to the SDU or you can visit our website for other payment options.

INCOME SHARES

Considers both parents' incomes, parenting time, and number of children in order to determine the amount of child support.

ENFORCING THE ORDER

We understand that sometimes things do not turn out the way you planned. However, when a child is involved, it's important for everyone to focus on the well-being of the child. It's our job to make sure the order is enforced. We strive to work cooperatively with both parents to meet the needs of the child. If your support is not being paid we will use the following methods to try to collect past due child support payments:

- TAX REFUND INTERCEPT
- CREDIT AGENCY REPORTING
- PASSPORT DENIAL
- LICENSE DENIAL OR SUSPENSION (driver's, hunting, fishing, professional)
- LIEN ON BANK ACCOUNTS, PROPERTY, ETC.
- COURT HEARING
- UNEMPLOYMENT COLLECTION FROM BENEFITS

