



Network Configuration Information

MEMBER INFORMATION

Date: _____
Organization Name: _____
Attention: _____
Phone: _____
Email: _____

ROUTER CONFIGURATION

WAN Interface: _____
LAN Interface: _____
Circuit Type: _____
Circuit Vendor: _____
Circuit ID: _____
Circuit Rate Limit: _____

LAN CONFIGURATION

Usable Address Range: _____
Subnet Mask: _____
Default Gateway: _____
Primary DNS Server: _____
Secondary DNS Server: _____

UTILIZATION DATA

URL: _____
Username: _____
Password: _____

TECHNICAL SUPPORT

Regional Technology Centers

Regional Technology Centers (RTC) are strategically placed around the state to provide technical support and consultation services. The contact for your RTC office is listed below.

Regional Technology Center:
RTC Technician:
Address:
City: State: Zip:
Phone: Fax:
Email:

Communications Management Center (CMC)

The CMC is our 24/7 help desk. Staff monitor the network backbone, customer connections and respond to alarms and service calls.

The CMC is your first point of contact to report a network outage or service problem after hours.

**217-524-3648 or 312-814-3648
Option 2**

DoIT.ICN.CMC@illinois.gov