



Illinois Deaf and Hard of Hearing Commission

Strategic Plan

July 1, 2014 – June 30, 2019

New Format

- Overview of the agency
- Background & History
- Core Functions
- Interpreter Statistics
- Updated Mission Statement
- Updated Value Statement

IDHHC Commissioners' Role

- 2 day meeting to discuss IDHHC's direction
- Development of Strategic Goals
- Review & update
 - Mission Statement
 - Vision Statement
 - Value Statement
- Final approval of IDHHC 5 year Strategic Plan

IDHHC's Staff Role

- Development of Objectives to meet Goals established by Commissioners'.
- Fulfilling objectives through IDHHC Program initiatives.
- Developing performance indicators throughout the time period of the strategic plan to show objective accomplishments.

Goal 1

To empower deaf, hard of hearing, DeafBlind individuals and families to advocate for themselves by providing targeted materials that address advocacy issue and hearing loss awareness.

Goal 1 - Objectives

- 1.1 Increase availability of information through the use of traditional and digital communication tools.
- 1.2 Expand and coordinate training opportunities for community service providers to increase outreach to the Deaf, Hard of Hearing and DeafBlind community.
- 1.3 Enhance guidance and develop new tools and resources for the Deaf, Hard of Hearing and DeafBlind consumers to improve self advocacy.

Goal 2

To enhance the IDHHC's visibility and the resources available to the constituents of Illinois.

Goal 2 - Objectives

- 2.1 Provide accessible, accurate, timely and meaningful information via IDHHC's website and email alert.
- 2.2 Expand the use of technology to disseminate information.
- 2.3 Evaluate and track consumer assistance and referrals.

Goal 3

To identify and decrease
barriers to communication
access.

Goal 3 - Objectives

- 3.1 Be an exemplary example of best practices in providing communication access.
- 3.2 Increase communications and collaborations with stakeholders to coordinate awareness about hearing loss and communication access.
- 3.3 Increase communications and collaborations with stakeholders to coordinate awareness about hearing loss and communication access.
- 3.4 Enhance the number of skilled licensed sign language interpreters and CART providers.

Goal 4

**Increase community capacity
for cultural competence.**

Goal 4 - Objectives

- 4.1 Conduct community based trainings and presentations that incorporates cultural competencies.
- 4.2 Create a culture of support for underserved populations within the Deaf, Hard of Hearing and DeafBlind community.