SECRETARY OF STATE: 

DMV.ORG/ 1-800-252-8980

DIXON, 925 S. PEORIA AVE., DIXON, IL 61021 (815) 288-6685

STERLING, 1224 W. 4TH ST, STERLING IL 61081 (815) 626-2825

OREGON, 1302 PINES RD., OREGON, IL 61061 (815) 732-2492

CHADWICK, 236 MAIN ST., CHADWICK, IL 61014 (815) 684-5156

MENDOTA, 108 E. 12TH ST., MENDOTA, IL 61342 (815) 539-7849

PRINCETON, 225 Backbone Rd., Princeton, IL 61356 (815) 875-2617

DEKALB 1360 Oakwood St., Dekalb, IL 60115 (815) 756-7781

MEDICAID AND SNAP (FOOD STAMP):

Apply online at: www.dhs.state.il.us DHS Help Line: 1-800-843-6154

Marketplace Insurance Plans: www.getcoveredillinois.gov call 1-800-318-2596 or 866-311-1119

Family Resource Center; 2605 Woodlawn Road, Sterling, IL (815) 632-4045

Family Resource Center; 225 Backbone Rd. E #2, Princeton, IL 61356 (815) 875-1134

Family Resource Center; 2827 5TH ST. ROCK ISLAND, IL 61201 (309) 788-0138

Family Resource Center; 125 W. South St. #14, Kewanee, IL (309) 852-5627

Family Resource Center; 1245 South Main Street; Monmouth, IL 61462 (309) 734-2159

(Some food pantries listed on following pages)

COMMUNITY CARE PROGRAM (CCP)

Older adults in Illinois ages 60+ who are eligible for Medicaid receive services through the Community Care Program (CCP). This program is designed to prevent unnecessary institutionalization of older adults who have difficulty with household and personal care tasks. Core services include in-home, adult day and emergency home response.

SENIOR HEALTH INSURANCE PROGRAM (SHIP)

Senior Health Insurance Program (SHIP) is a free statewide health insurance counseling service for Medicare beneficiaries and their caregivers. The helpline can answer questions on Medicare, Medicaid, enrollment, drug plan information, and more.

MEDICARE

1-800-772-1213

Socialsecurity.gov, click on the “Medicare” section The Senior Health Insurance Program (SHIP) can also help you apply for Medicare, call 1-800-548-9034

If you have no insurance for a time, there are community health + dental clinics that offer free or reduced services. See website: freeclinicaldirectory.org/Illinois_care.html

INSIDE OUT NETWORK (ION) https://insideutnetwork.net

Will seek out those who can help provide spiritual, psychological, physical, legal, emotional help, etc. Can go to the Sign In page, enter as guest.
**Health Department:**
Whiteside County Health Department provides medical, dental + behavioral health services through a federally funded community health center.

Offers Domestic Violence Class

Carroll County Health Department; 822 S. Mill St., Mount Carroll, IL; (815) 244-8855
DeKalb County Health Depart.; 2550 N. Annie Glidden Rd. DeKalb, IL 60115; (815) 758-6673
Henry/Stark County Health Department; 4424 US Hwy #34, Kewanee, IL; (309) 852-0197
Henry County Health Department; 103 1st St. Colona, IL (309) 792-4011
Rock Island County Health Department; 2112 – 25th Ave., Rock Island, IL (309) 793-1955
Bureau County Health Department; 526 Bureau Valley Pkwy., Princeton, IL (815) 8725091
Mercer Co. Health Department; 305 NW 7th St.; Aledo, IL 61231
Whiteside County Health Depart. – Morrison Office; 18819 Lincoln Road, Morrison, IL 61270 (815) 772-7411
Rock Falls Office; 1300 W. 2nd St. Rock Falls, IL 61071 (815) 626-2230
Ogle County Health Department; 907 West Pines Road, Oregon, IL 61061 (815) 562-6976

**Day Reporting Centers are open 365 days a year**
Rockford, IL 61101; 815-987-7201
Localized drug assessments + counseling referrals + an extensive network
Of job training + placement programs. Centers provide counseling, programs +
Services to support the parolee’s transition into society. The centers include a
Highly structured program that offers an alternative sanction for non-violent parole violators.
The Department has enhanced the community reentry process through its development of the Community
Support Advisory Council (CSAC) in high-impact areas of the state where a large majority of parolees return.
CSACs are community-based partnerships designed to work collaboratively with parole and other existing
community resources to develop wraparound services for parolees, while assisting other groups with building
community capacity to develop the own resources.

**Mental Health:**
Sinnissippi Mental Health Center (815) 284-6611
(Lee, Ogle, Whiteside, Carroll) (800) 242-7642
325 IL-2
Dixon, IL 61021

24-Hour Crisis - community based behavioral healthcare center – broad range of care

Northwestern Medicine (815) 756-4875
Ben Gordon Center (866) 242-0111
12 Health Services Drive
DeKalb, IL 60115

24/7 Hotline - offers individualized care

KishHealth System Behavioral Health (815) 786-3764
1310 S. Main St. Suite 208 (815) 454-8020
Sandwich, IL 60548

Cornerstone Community Wellness
Mental Health Services; 302 N. Main St.; Sheffield, IL 61361 – behavioral health services
Two Rivers Outreach    (815) 220-0299
Perry Memorial Plaza; 526 Bureau Valley Pkwy; Princeton, IL 61356; IL DUI Processes & Evaluations; experienced staff for substance issues.

North Central Behavioral Health Systems    (815) 875-4458
526 South Bureau Valley Parkway; Princeton, IL 61356; specialized programs & services for addiction & other mental health conditions

Bridgeway (Henry County)   (309) 852-4331
137 E. College; Kewanee, IL 61443; specializes in the treatment of mental health

Robert Young Center    (309) 779-2094
UnityPoint Health – Trinity, partner; 2200 3rd Ave., Rock Island, IL 61201; offers care across the behavioral health continuum

Transitions Mental Health Services    (309) 793-4993
2326 16th St.; Moline, IL 61265; provides expert treatment & therapy for mental disorders & illnesses

Riverside Outpatient Center    (309) 779-2800
UnityPoint Healthy-Trinity; Addiction Treatment Center; 2701 17th St.; Rock Island, IL 61201
Outpatient program is a group-based treatment program and includes education, social rehabilitation and relapse prevention.

KSB Hospital – Behavioral Health    (815) 288-5531
403 E. 1st St.; Dixon, IL 61021; team consists of psychiatrists, psychologists & licensed clinical social workers.

**County Clerk**

<table>
<thead>
<tr>
<th>Lee County Clerk</th>
<th>Henry County Clerk</th>
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</thead>
<tbody>
<tr>
<td>PO Box 329</td>
<td>Courthouse Square</td>
</tr>
<tr>
<td>Dixon IL 61021; 815-288-3309</td>
<td>Cambridge, IL 61238; 309-937-5192</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Whiteside County Clerk</th>
<th>Bureau County Clerk</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 East Knox St.</td>
<td>700 S. Main St, Room 104</td>
</tr>
<tr>
<td>Morrison, IL 61270; 815-772-5192</td>
<td>Princeton, IL 61356; 815-875-2014</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ogle County Clerk</th>
<th>Mercer County Clerk</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 S. 5th St. Suite 104</td>
<td>PO Box 66</td>
</tr>
<tr>
<td>Oregon, IL 61061</td>
<td>Aledo, IL 61231</td>
</tr>
<tr>
<td>815-732-1110</td>
<td>309-582-7021</td>
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<thead>
<tr>
<th>Carroll County Clerk</th>
<th>DeKalb County Clerk</th>
<th>Rock Island County Clerk</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 152</td>
<td>110 E. Sycamore St.</td>
<td>210 15th St.</td>
</tr>
<tr>
<td>Mount Carroll, IL 61053</td>
<td>Sycamore, IL 60178</td>
<td>Rock Island, IL 61201</td>
</tr>
<tr>
<td>815-244-0221</td>
<td>815-895-7148</td>
<td>309-786-4451</td>
</tr>
</tbody>
</table>
**Social Security Office**

**1-800-772-1211**

Ssa.gov/agency/contact

Apply for Social Security and SSI online at Socialsecurity.gov and click on “Retirement” or “Disability”.

You can also apply in person at your local Social Security Office.

To find your local Social Security office, go to ssa.gov/pgm/reach.htm and click “Find an Office” or call 1-800-772-1213.

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Social Security Office, Sterling, IL

3512 E. Lincolnway Suite C

Sterling, IL 61081; 1-866-789-1093

Monday 9a – 4p; Tuesday 9a – 4p; Wednesday 9a – 12p; Thursday 9a – 4p; Friday 9a – 4p

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**Veteran’s Benefits**

Illinois Department of Veteran’s Affairs

1-800-827-1000

www.benefits.va.gov

IDOC assists veterans who are currently incarcerated through the Incarcerated Veterans Transition Program. The program serves to support reentry by accessing the strengths and needs of veteran offenders + identifying programs + services to support their transition into society. The program is in collaboration between IDOC, Illinois Department of Veterans Affairs, the Illinois Department of Employment Security + the Federal Department of Labor. About 18 months prior to release, incarcerated veterans are offered the opportunity to participate in the Incarcerated Veterans Transition Program. The program includes educational modules, employment workshops + counseling + linkage to other benefits + programs, such as health services, housing arrangements + obtaining I.D. cards.

Lee County Veterans Assistance; 309 S. Galena Ave. Dixon, IL ; (815) 288-5683

VFW Post 540; 1560 IL-38; Dixon, IL ; (815) 288-5165

American Legion; 1120 W 1st St. ; (815) 284-2003

IL Dept. of Veteran’s Affairs; IL National Guard Armory

716 6th Ave.; Rock Falls, IL 61071


Before You Leave, Mapping Your Future, 2016-2017

www.educationjustice.net

GED  
https://ged.com/policies/illinois/

https://bestgedclasses.org  Site online class and online practice tests.

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**EMPLOYMENT**

Illinois WorkNet Center; Workforce Development; www2.illinois.gov

for more information contact Office of Employment & Training; Illinois Depart. Of Commerce 217-785-6006; workforce@illinois.gov

Northwest IL Workforce Partner; 24711 Emerson Rd; Sterling, IL 61081; (815) 625-3623
IllinoisJobLink.com is the State of Illinois’ hiring board – provided by the Re Entry Employment Service. They offer: Job readiness workshops; Employment assistance
Federal Fidelity Bonding (Covers when regular commercial bonding is denied due to a felon’s background.)
Tax credits for employers (The Work Opportunity Tax Credit (WOTC) is a federal tax credit to reduce federal tax liability targeting veterans, ex-felons, high risk youth, summer youth, Food Stamp recipients, SSI Recipients + rehabilitation referrals.)
And features more than 100,000 help-wanted ads.
Check temp. agencies for your geographical area

https://secondchancejobsforfelons.com
Some McDonald’s. Each franchise has their own policy.
Shop Rite, Trader Joe’s, many grocery stores, Costco, Shaw’s, Stop and Shop, Publix, Safeway, Food Giant, Whole Foods Market, Kroger’s, Wegman’s, Super Valu, H.E.B., Win Co. Foods, Ralphs, many hotels, all the major cellular/ cable companies, many fast food chains, many food production/ processing facilities such as Kraft, Coca Cola, Pepsi Co, Aramark, Del Monte Foods, Manufacturing such as Apple, Boeing, General Motors, Ford, Stanley, most of the airlines, Delivery drivers for UPS, FedEx, Door Dash, Allied Van Lines, Retail such as Walmart, Kmart, Sam’s Club, Dollar Tree, Dollar General, Walgreens, IKEA, Automotive and Car Rental Services, many Trucking companies, Warehouses, part-time and seasonal jobs. Most on-line jobs do require a background check.
https://helpforfelons.org
The organization, Help for Felons, is dedicated to providing support and directions to felons, inmates and offenders in every aspect of life. The site has sources and directories in regards to jobs, reentry, legal, financial help housing and much more.

www.hirefelons.org
Publix: warehouse jobs, drivers, sales associates, stock room associates, deli clerks and others. Target: stock room personnel, warehouse workers, sales clerks, etc. Amazon warehouse.

www.dioceseofjoliet.org
Gives a list of companies known to hire felons. Will need to click on a company to see each company’s rules and directions. Companies include Campbell’s Soup, Canon, Carl’s Jr., Caterpillar, Family Dollar, Duracell, Safeway and more.

Illinois Department of Employment Security (IDES)
You may access IDES services using their website: www.2.illinois.gov; 1-800-244-5631 in Chicago; 1-800244-5631 in all other areas;
To certify for Unemployment Insurance use website or call: 1-312-338-4337
To post your resume, search job postings or find a job, visit: www.illinoisjoblink.com

Transportation
LOTS Lee-Ogle Country Public Transportation
www.leecountyil.com
100 W. 2nd St.; Dixon, IL 61021; 815-288-2117

City Cab Co. (Dixon)
365 days a year

Whiteside County Public Transportation WCPT
www.ridewcpt.net; Provides public transportation to any individual.
1207 W. 9th St.; Sterling, IL 61081; 815-625-7433

Carroll County Transit; www.ccsso.net/Transportation.html
Located in Mt. Carroll, IL; provides public transportation to all residents of Carroll County.
815-244-0011

DeKalb Illinois Public Transit; www.cityofdekalb.com/473/Transit; DeKalb Public Transit bus routes; Schedule a Ride: 815-758-6641; General Inquiries 815-758-3932

RIM Rural Transit Rock Island and Mercer Counties
www.ridetherim.org
RIM will transport the public from rural areas to destination in the metro Quad Cities, including linking the public with MetroLINK and other area transportation providers. RIM Rural Transit will also transport the public to destinations outside of MetroLINK’s service area.
309-788-6335
800-788-6308

**Henry County Public Transportation**
www.ride-hcpt.com; 309-854-RIDE (309-854-7433); System uses eight 14-passenger vans and three 5-passenger minivans. A minimum of 24-hour notice is required to schedule a trip.

**BPART Bureau and Putnam Counties public transportation**
www.ridebpart.org; 526 S. Bureau Valley Pkwy., Ste. B; Princeton, IL 61356; 877-874-8813

**Criminal Record Repository**
Individuals may contact to obtain copy of their rap sheet. The criminal record repository can also tell the individual who else is legally entitled to have access to his or her record.
Contact: Illinois State Police, Bureau of Identification
Fee Processing Unit
260 N. Chicago Street
Joliet, IL 60432
815-740-5160
www.isp.state.il.us/crimhistory/viewingchrircds.cfm/

**State Attorney General – regarding professional license for certain jobs**
Get information regarding occupational bars, licensing of individuals with criminal records in certain jobs, and whether the state has laws that limit what employers may ask job applicants or protections against employment discrimination based on a criminal record.
Contact: Office of the Attorney General
100 West Rudolph St.
Chicago, IL 60601
312-814-3000
www.ag.state.il.us/

**Office of Reentry Management / placement Resource Unit**
The Placement Resource Unit (PRU) is a statewide unit that identifies services needed for offenders to successfully transition back into the community. These services include housing, employment, life skills, substance abuse, sex offender + mental health programs.
Contact: Illinois Department of Corrections
James R. Thompson Center
100 West Randolph
Chicago, IL 60601
(217) 558-2200 x2711
www.idoc.state.il.us

**Bureau of Field Operations, Illinois Department of Corrections**
Supervises all adult + juvenile parolees as well as those inmates who are in their home on electronic monitoring. Parole agents are assisted by the Placement + Resource Unit (PRU) which provides programming for parolees. The PRU develops + monitors drug + mental health treatment programs + then monitors their
effectiveness throughout the year. The PRU also develops residential placement, emergency housing, +
educational + vocational programs for all field operations clients
Contact: Bureau of Field Operations
Illinois Department of Corrections
1301 Concordia Court
PO Box 19277
Springfield, IL 62794-9277
217-522-2666

Legal Assistance
Free or low-cost legal resources, both in civil and criminal law, are helpful to individuals with criminal history
to learn about laws governing the expungement or sealing of criminal histories or addressing other legal
issues resulting from having a criminal history.
Contact: Office of the State Appellate Defender
PO Box 5240
400 W. Monroe, Suite 303
Springfield, IL 62705
217-782-7203

Legal Services
www.illinoislegalaid.org, provides important legal information + referrals for residents of Illinois.

Association House of Chicago
Community Services integrates its basic needs, employment, career-oriented adult education and sector
training programs into a Career Center where all participants have access to the resources they need to
stabilize their lives, improve their skills, create individualized career plans, and find career-path employment
linked to training. The Career Center serves un-and under-employed community residents, immigrants, youth,
Chicago Housing Authority residents, the ex-incarcerated and dislocated workers: over 5,000 per year.
Contact:
Association House of Chicago; Community Center
1116 North Kedzie Avenue; Chicago, IL 60651
773-772-7170 Main Phone; 773-384-0560 Fax
Web Site: http://www.associationhouse.org/
Email: development@associationhouse.org

Community Assistance Programs
Community Assistance Programs (CAPs) is a not-for-profit employment
agency that provides employment training and job placement services. The tools to identify the skills and
education you may need. Services include: interviewing techniques to help you win the job; transportation
assistance and other allowable work-related expenses for those who qualify; paid work for on-the-job training;
caseworker assistance; and methods to help participants get the job.

Prison Action Committee/Community Re-Entry Program (CRP) Prison Action Committee/Community Re-
Entry (CRP) is dedicated to assisting returned offenders in making successful transitions back into family and
community life. The CRP will create training and job opportunities for returning offenders, based upon their
knowledge and skills. The program structure of the CRP consists of four components: Mental health
development; GED/vocational training (specifically areas where people have obtained some training while in
prison); job creation/business ventures; and low-income housing development.
Contact:
Housing: A number of housing authorities out there will have felon friendly apartments, but you may have to go through a waiting period. The waiting period may range from three, six or twelve months from the time of release or conviction. Visit the housing authority office as soon as possible in the event that there is a waiting list.

Lee County Housing Authority; 1000 Washington Ave. Dixon, IL 61021 (815) 284-2759
Whiteside County Housing Authority; 401 W. 18th St. Rock Falls, IL (815) 625-0581
Ogle County Housing Authority; 1101 Pines Road, Oregon, IL 61061 (815) 732-1301
Carroll County Housing Authority; 525 Third Street, Savanna, IL 61074 (815) 273-7081
DeKalb County Housing Authority; 310 N. 6th St., DeKalb, IL 60115 (815) 758-2692
Winnebago County Housing Authority; 3617 Delaware St., Rockford, IL (815) 963-2133
Rock Island County Housing Authority; 621 17th Ave., East Moline, IL 61244 (309) 755-4527
Mercer County Housing Authority; 609 NW 4th Ave., Aledo, IL 61231 (309) 582-5410
Henry County Housing Authority; 125 N. Chestnut St., Kewanee, IL 61051 (309) 852-0889
Bureau County Housing Authority; 444 Church St., Princeton, IL (815) 879-8106

Salvation Army Mobile Outreach
Every night The Salvation Army’s Mobile Feeding Unit makes 25 stops throughout Chicago to provide a hot meal for men, women and families who find themselves in need. They serve more than 800 meals each day (hearty bowl of soup, bread, beverage and snack). See website for route. They can also assist with getting an I.D. They have two caseworkers on the team. Also available is immediate transportation to shelter, enrollment in Salvation Army programs and services, and/ or referral to substance abuse detox, medical care or other needed services.

Community Organizations and Food Banks
Illinois Food Banks
https://food-banks.org/illinois-programs.html
FoodPantries.org
Community Food Pantry, Dixon; 2001 W. 4th St.; Dixon, IL 61021; Opens 1p – 3p; 815-288-484
Polo Lifeline Food Pantry; Tues and Sat 9a – 11:30a ;113 N. Green Suite A ; Polo, IL 61064;
Tues + Sat. 9a – 11:30a; (815) 946-2552
Loaves + Fishes Food Pantry; 1st + 3rd Thurs 4:30 – 7p; 2nd + 4th Mon 2 – 4:30p; 409 W. Brayton Road; Mount Morris, IL 61054; 815-732-7891
Lifeline + Self-Help Project; Tues 9:30a – noon; Fri 1:30p – 4:30p; Sat Clothing Sales Only 9:30a – 12:30p;
Oregon, IL 61061; (815) 734-4573
German Valley Food Pantry; 1st + 3rd Wed 10 – 11a; 7852 E. German Valley Road
German Valley, IL 61039; (815) 362-5313
American Red Cross; 215 #. 1st St. #150; Dixon, IL 61021; (815)284-2829