



ILLINOIS DEPARTMENT OF CORRECTIONS
DIRECTOR'S OFFICE
SPRINGFIELD 62702

COVID-19 RESPONSE

JB PRITZKER
Governor

ROB JEFFREYS
Director

Memorandum

To: Men and Women in Custody

From: Alyssa Williams, Chief of Programs and Support Services

Date: March 19, 2020

Subject: COVID-19 Communication Efforts

As you all know, we have had to temporarily suspend visits during this COVID-19 (the 2019 novel Coronavirus) event. We recognize the importance of visitation as an essential component of rehabilitation, family connection, and quality of life for all of you and hope that this will be short-lived. We encourage you to utilize the funds deposited on your trust fund account to communicate with your family.

During these uncertain times, communication is very important in reducing the fears and concerns that your family is experiencing. With that in mind, the Department has set up two options to assist your families with any questions related to COVID-19. When you speak with your families, please let them know they can email the Department directly by sending their question to DOC.COVID@Illinois.gov or call our COVID-19 Hotline by dialing (217)558-2200 and entering extension 7700. The Department has developed these resources specifically with your loved ones in mind.