

ILLINOIS DEPARTMENT OF LABOR

STATE OF ILLINOIS

ILLINOIS OSHA

FY 2017 State OSHA Annual Report (SOAR)

October 1, 2016 through September 30, 2017

Joe Beyer
Acting Director

Bruce Rauner
Governor



DECEMBER 2017

**ILLINOIS DEPARTMENT OF LABOR STATE PLAN
FY 2017 STATE OSHA ANNUAL REPORT**

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EXECUTIVE SUMMARY

The Illinois Department of Labor (IDOL) Illinois OSHA Division submits this State OSHA Annual Report (SOAR) to the Federal Occupational Safety and Health Administration (OSHA) for evaluation of the State program. The SOAR covers activity from October 1, 2016 through September 30, 2017. This submission is in accordance with the State Plan Policies and Procedures Manual dated September 22, 2015.

During FY 2017, Illinois OSHA continued to improve processes, policies and procedures to ensure that program performance goals were met. The following summary of Illinois OSHA's FY 2017 Annual Performance Goals details Illinois OSHA's progress toward meeting all grant requirements and fostering safe and healthful workplaces for all Illinois public sector employees.

STATE PLAN OVERVIEW

IDOL – Illinois OSHA operates a public sector-only OSHA developmental state program. The Division Manager of Illinois OSHA administers the Illinois State Plan under the leadership of the Director of IDOL. Illinois OSHA enforces safety and health standards in public sector workplaces, provides public sector consultation services, investigates public sector occupational safety and health whistleblower complaints, adopts “at least as effective as Federal OSHA standards” and provides public sector outreach services. In Illinois, the U.S. Department of Labor, Occupational Safety and Health Administration enforces private sector safety and health standards.

Safety and health inspectors conduct public sector enforcement activities. Each inspector conducts Programmed Planned Inspections (PPIs), responds to worker complaints and investigates serious accidents, including fatalities. Illinois OSHA ensures employee participation and offers compliance assistance throughout every inspection. A strong enforcement presence establishes an effective deterrent for public sector employers who fail to meet their occupational safety and health responsibilities.

Consultation services, partnerships, and alliances enable state and local government employers to initiate a proactive approach to improving their safety and health management programs and eliminate hazards in their workplaces. Illinois OSHA consultants assist Illinois public sector employers in establishing quality safety and health programs, preventing occupational deaths, injuries and illnesses, identifying and eliminating workplace hazards and interpreting the Illinois Occupational Safety and Health Act and OSHA standards. The consultants note any workplace hazards without issuing citations, penalties or enforcement actions. Illinois OSHA created a Safety and Health Achievement Recognition Program (SHARP) for small public-sector employers in FY 2015, which will continue through FY 2020.

Illinois OSHA’s Whistleblower Investigation Program is parallel to section 11(c) of the OSH Act, with policies and procedures for occupational safety and health whistleblower protection at least as effective as the Federal 11(c) policies. Illinois OSHA and the IDOL Conciliation and Mediation Division (Con/Med) executed a memorandum of understanding (MOU) to allow Con/Med Labor Conciliators to handle Illinois OSHA whistleblower complaints. The Labor Conciliators bring expertise in whistleblower complaint investigations pursuant to other acts under their enforcement authority. This MOU allows uninterrupted service to all whistleblower complainants and allows Illinois OSHA inspectors to remain focused on safety and health inspections. The MOU does not affect the legal authority to investigate workplace retaliation or whistleblower complaints under state law. The Illinois State Plan and all its regulations remain in effect.

SUMMARY OF ANNUAL PERFORMANCE PLAN RESULTS

Strategic Goal #1: Improve workplace safety and health for all public employees as evidenced by fewer hazards, reduced exposures and fewer injuries, illnesses and deaths.													
Annual Performance Goal # 1.1	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.												
Strategy	Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020. 1.1 State Support Activities for Transportation (NAICS 488) OSHA Directive: CPL 02-01-054, Inspection and Citation Guidance for Roadway and Highway Construction Work Zones												
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measure: <ul style="list-style-type: none"> 5 inspections conducted in targeted NAICS 1 public sector consultation visit conducted in targeted NAICS 1 outreach/training and education seminar conducted in targeted NAICS 50 marketing materials distributed Intermediate Outcome Measures: <ul style="list-style-type: none"> Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. Primary Outcome Measures: <ul style="list-style-type: none"> Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020. 												
FY 2017 Results	<ul style="list-style-type: none"> 31 inspections conducted 2 public sector consultation visits conducted 2 outreach/training and education seminars conducted 211 outreach materials distributed 												
Conclusion	Illinois OSHA met and exceeded all activity measures for FY 2017. Averaged 2015 & 2016 BLS data revealed a 2% reduction in total recordable cases. <table border="1" style="margin: 10px auto; border-collapse: collapse; text-align: center;"> <tr> <td style="padding: 5px;">BASELINE</td> <td style="padding: 5px;">FY 2020 TARGET</td> </tr> <tr> <td style="padding: 5px;">7.3 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small></td> <td style="padding: 5px;">2% Reduction in TRC</td> </tr> </table> <table border="1" style="margin: 10px auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="padding: 5px;">FY 2016 RESULTS</th> <th style="padding: 5px;">FY 2017 RESULTS</th> <th style="padding: 5px;">AVERAGE</th> <th style="padding: 5px;">OVERALL % CHANGE</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">7.7 2015 TRC BLS Data</td> <td style="padding: 5px;">6.6 2016 TRC BLS Data</td> <td style="padding: 5px;">7.15</td> <td style="padding: 5px;">2% Reduction in TRC</td> </tr> </tbody> </table>	BASELINE	FY 2020 TARGET	7.3 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small>	2% Reduction in TRC	FY 2016 RESULTS	FY 2017 RESULTS	AVERAGE	OVERALL % CHANGE	7.7 2015 TRC BLS Data	6.6 2016 TRC BLS Data	7.15	2% Reduction in TRC
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SUMMARY OF ANNUAL PERFORMANCE GOALS

<p>Annual Performance Goal # 1.2</p>	<p>Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.</p>												
<p>Strategy</p>	<p>Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020.</p> <p>1.2 State Nursing and Residential Care Facilities (NAICS 623)</p> <p>OSHA Directive: CPL 02-01-052, Enforcement Procedures for Investigating or Inspecting Workplace Violence Incidents</p>												
<p>Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)</p>	<p>Activity Measure:</p> <ul style="list-style-type: none"> • 1 inspection conducted in targeted NAICS • 1 public sector consultation visit conducted in targeted NAICS • 50 marketing materials distributed <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. <p>Primary Outcome Measures:</p> <ul style="list-style-type: none"> • Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020. 												
<p>FY 2017 Results</p>	<ul style="list-style-type: none"> • 4 inspections conducted • 0 public sector consultation visits conducted • 51 marketing materials were distributed 												
<p>Conclusion</p>	<p>Illinois OSHA met most activity measures for FY 2017. Illinois OSHA made great efforts to perform public sector consultations.</p> <p>Averaged 2015 & 2016 BLS data revealed a 3% reduction in total recordable cases.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;">BASELINE</td> <td style="text-align: center;">FY 2020 TARGET</td> </tr> <tr> <td style="text-align: center;">13.2 Total Recordable Cases (TRC) (averaged BLS 2009-2012 for NAICS 623)</td> <td style="text-align: center;">2% Reduction in TRC</td> </tr> </table> <table border="1" style="margin-left: auto; margin-right: auto; margin-top: 10px;"> <thead> <tr> <th style="text-align: center;">FY 2016 RESULTS</th> <th style="text-align: center;">FY 2017 RESULTS</th> <th style="text-align: center;">AVERAGE</th> <th style="text-align: center;">OVERALL % CHANGE</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">12 2015 TRC BLS Data</td> <td style="text-align: center;">13.7 2016 TRC BLS Data</td> <td style="text-align: center;">12.85</td> <td style="text-align: center;">3% Reduction in TRC</td> </tr> </tbody> </table>	BASELINE	FY 2020 TARGET	13.2 Total Recordable Cases (TRC) (averaged BLS 2009-2012 for NAICS 623)	2% Reduction in TRC	FY 2016 RESULTS	FY 2017 RESULTS	AVERAGE	OVERALL % CHANGE	12 2015 TRC BLS Data	13.7 2016 TRC BLS Data	12.85	3% Reduction in TRC
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SUMMARY OF ANNUAL PERFORMANCE GOALS

Annual Performance Goal # 1.3	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.												
Strategy	<p>Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020.</p> <p>1.3 Local Fire Protection (NAICS 92216)</p>												
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	<p>Activity Measure:</p> <ul style="list-style-type: none"> • 65 inspections conducted in targeted NAICS • 2 public sector consultation visits conducted in targeted NAICS • 1 outreach/training and education seminar conducted in targeted NAICS • 50 marketing materials distributed • 1 alliance/partnership established <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. <p>Primary Outcome Measures:</p> <ul style="list-style-type: none"> • Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020. 												
FY 2017 Results	<ul style="list-style-type: none"> • 67 inspections conducted • 7 public sector consultation visits conducted • 4 outreach/training and education seminars conducted • 4,558 marketing materials distributed • 1 partnership established with the Illinois Fire Service Institute 												
Conclusion	<p>Illinois OSHA met and exceeded all activity measures for FY 2017.</p> <p>Averaged 2015 & 2016 BLS data revealed a 10% reduction in total recordable cases.</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <tr> <td style="padding: 5px;">BASELINE</td> <td style="padding: 5px;">FY 2020 TARGET</td> </tr> <tr> <td style="padding: 5px;">10.6 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small></td> <td style="padding: 5px;">2% Reduction in TRC</td> </tr> </table> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="padding: 5px;">FY 2016 RESULTS</th> <th style="padding: 5px;">FY 2017 RESULTS</th> <th style="padding: 5px;">AVERAGE</th> <th style="padding: 5px;">OVERALL % CHANGE</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">9.5 2015 TRC BLS Data</td> <td style="padding: 5px;">9.5 2016 TRC BLS Data</td> <td style="padding: 5px;">9.5</td> <td style="padding: 5px;">10% Reduction in TRC</td> </tr> </tbody> </table>	BASELINE	FY 2020 TARGET	10.6 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small>	2% Reduction in TRC	FY 2016 RESULTS	FY 2017 RESULTS	AVERAGE	OVERALL % CHANGE	9.5 2015 TRC BLS Data	9.5 2016 TRC BLS Data	9.5	10% Reduction in TRC
BASELINE	FY 2020 TARGET												
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9.5 2015 TRC BLS Data	9.5 2016 TRC BLS Data	9.5	10% Reduction in TRC										

SUMMARY OF ANNUAL PERFORMANCE GOALS

Annual Performance Goal # 1.4	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.												
Strategy	<p>Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020.</p> <p>1.4 Departments of Public Works (NAICS 926120)</p>												
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	<p>Activity Measures:</p> <ul style="list-style-type: none"> • 65 inspections conducted in targeted NAICS • 2 public sector consultation visits conducted in targeted NAICS • 1 outreach/training and education seminar conducted in targeted NAICS • 50 marketing materials distributed • 1 alliance/partnership established <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. <p>Primary Outcome Measures:</p> <p>Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020.</p>												
FY 2017 Results	<ul style="list-style-type: none"> • 73 inspections conducted • 9 public sector consultation visits conducted • 2 outreach/training and education seminars conducted • 2,619 marketing materials distributed • 1 alliance/partnership established with the Illinois American Water Works Association. 												
Conclusion	<p>Illinois OSHA met and exceeded all activity measures for FY 2017.</p> <p>Averaged 2015 & 2016 BLS data revealed a 13% reduction in total recordable cases.</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <tr> <td style="padding: 5px;">BASELINE</td> <td style="padding: 5px;">FY 2020 TARGET</td> </tr> <tr> <td style="padding: 5px;">7.7 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small></td> <td style="padding: 5px;">2% Reduction in TRC</td> </tr> </table> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="padding: 5px;">FY 2016 RESULTS</th> <th style="padding: 5px;">FY 2017 RESULTS</th> <th style="padding: 5px;">AVERAGE</th> <th style="padding: 5px;">OVERALL % CHANGE</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">7.0 2015 TRC BLS Data</td> <td style="padding: 5px;">6.4 2016 TRC BLS Data</td> <td style="padding: 5px;">6.7</td> <td style="padding: 5px;">13% Reduction in TRC</td> </tr> </tbody> </table>	BASELINE	FY 2020 TARGET	7.7 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small>	2% Reduction in TRC	FY 2016 RESULTS	FY 2017 RESULTS	AVERAGE	OVERALL % CHANGE	7.0 2015 TRC BLS Data	6.4 2016 TRC BLS Data	6.7	13% Reduction in TRC
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SUMMARY OF ANNUAL PERFORMANCE GOALS

Annual Performance Goal # 1.5	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.												
Strategy	<p>Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020.</p> <p>1.5 Water and Sewage Treatment Facilities (NAICS 2213)</p>												
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	<p>Activity Measure:</p> <ul style="list-style-type: none"> • 26 inspections conducted in targeted NAICS • 1 public sector consultation visit conducted in targeted NAICS • 50 marketing materials distributed <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. <p>Primary Outcome Measures:</p> <ul style="list-style-type: none"> • Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020. 												
FY 2017 Results	<ul style="list-style-type: none"> • 32 inspections conducted • 2 public sector consultation visits conducted • 2,537 marketing materials distributed 												
Conclusion	<p>Illinois OSHA met and exceeded all activity measures for FY 2017.</p> <p>Averaged 2015 & 2016 BLS data revealed a 7% reduction in total recordable cases</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">BASELINE</th> <th style="text-align: center;">FY 2020 TARGET</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">6.2 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small></td> <td style="text-align: center;">2% Reduction in TRC</td> </tr> </tbody> </table> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">FY 2016 RESULTS</th> <th style="text-align: center;">FY 2017 RESULTS</th> <th style="text-align: center;">AVERAGE</th> <th style="text-align: center;">OVERALL % CHANGE</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">6.2 2015 TRC BLS Data</td> <td style="text-align: center;">5.3 2016 TRC BLS Data</td> <td style="text-align: center;">5.75</td> <td style="text-align: center;">7% Reduction in TRC</td> </tr> </tbody> </table>	BASELINE	FY 2020 TARGET	6.2 Total Recordable Cases (TRC) <small>(averaged BLS 2009-2012 for NAICS 488)</small>	2% Reduction in TRC	FY 2016 RESULTS	FY 2017 RESULTS	AVERAGE	OVERALL % CHANGE	6.2 2015 TRC BLS Data	5.3 2016 TRC BLS Data	5.75	7% Reduction in TRC
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SUMMARY OF ANNUAL PERFORMANCE GOALS

Strategic Goal #2 To promote safety and health values in public sector workplaces in Illinois.																	
Annual Performance Goal # 2.1	To promote public sector employer and employee awareness of, commitment to, and active participation in safety and health.																
Strategy	Performance Goal 2.1 2.1 100% of Illinois OSHA activities will include employee involvement.																
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures: <u>Enforcement</u> <ul style="list-style-type: none"> • 700 inspections conducted • 700 inspections conducted where employees were conferred with <u>Consultation</u> <ul style="list-style-type: none"> • 30 public sector consultation visits conducted • 30 public sector consultation visits conducted where employees were conferred with • 3 compliance assistance activities (outreach, seminars, etc.) where employees were targeted/involved Intermediate Outcome Measures: <ul style="list-style-type: none"> • Use OSHA’s OIS database management system to track and verify 100% of Illinois OSHA activities will include employee involvement. Primary Outcome Measures: <ul style="list-style-type: none"> • 100% of Illinois OSHA activities will include employee involvement. 																
FY 2017 Results	<u>Enforcement</u> <ul style="list-style-type: none"> • 267 inspections conducted. • 267 (100%) inspections conducted where employees were consulted with <u>Consultation</u> <ul style="list-style-type: none"> • 28 public sector visits conducted • 28 (100%) public sector visits conducted where employees were consulted with • 6 compliance assistance activities where employees were targeted/involved 																
Conclusion	Illinois OSHA met this performance goal for FY 2017. <table border="1" style="margin: 10px auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="padding: 5px;">BASELINE</th> <th style="padding: 5px;">FY 2017 TARGET</th> <th style="padding: 5px;">FY 2017 RESULTS</th> <th style="padding: 5px;">% CHANGE</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px; text-align: left;">100% of Illinois OSHA Enforcement and Consultation activities will include employee involvement.</td> <td style="padding: 5px;">267 Inspections conducted</td> <td style="padding: 5px;">267 Inspections included employee involvement</td> <td style="padding: 5px;">100%</td> </tr> <tr> <td style="padding: 5px;"></td> <td style="padding: 5px;">28 Consultations conducted</td> <td style="padding: 5px;">28 Consultations included employee involvement</td> <td style="padding: 5px;">100%</td> </tr> <tr> <td style="padding: 5px;"></td> <td style="padding: 5px;">6 Compliance assistance activities</td> <td style="padding: 5px;">6 Compliance assistance activities included employee involvement</td> <td style="padding: 5px;">100%</td> </tr> </tbody> </table>	BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE	100% of Illinois OSHA Enforcement and Consultation activities will include employee involvement.	267 Inspections conducted	267 Inspections included employee involvement	100%		28 Consultations conducted	28 Consultations included employee involvement	100%		6 Compliance assistance activities	6 Compliance assistance activities included employee involvement	100%
BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE														
100% of Illinois OSHA Enforcement and Consultation activities will include employee involvement.	267 Inspections conducted	267 Inspections included employee involvement	100%														
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SUMMARY OF ANNUAL PERFORMANCE GOALS

Annual Performance Goal # 2.2	To promote public sector employer and employee awareness of, commitment to, and active participation in safety and health.											
Strategy	Performance Goal 2.2 2.2 Award Safety and Health Achievement Recognition (SHARP) to five new public-sector worksites by FY 2020. Recognize other outstanding contributions to worker safety and health.											
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures: <ul style="list-style-type: none"> • 0 new public-sector Safety and Health Achievement Recognitions awarded Intermediate Outcome Measures: <ul style="list-style-type: none"> • 2 new public-sector Safety and Health Achievement Recognitions awarded in FY 2018 or FY 2019. Primary Outcome Measures: Award Safety and Health Achievement Recognitions to five (5) new public-sector worksites by 2020.											
FY 2017 Results	One new public-sector SHARP was awarded to the Staunton Fire Protection District, located in Staunton, Illinois.											
Conclusion	Illinois OSHA met this performance goal for FY 2017. <table border="1" style="width: 100%; margin-top: 10px;"> <thead> <tr> <th style="width: 50%;">BASELINE</th> <th style="width: 12.5%;">FY 2017 TARGET</th> <th style="width: 12.5%;">FY 2017 RESULTS</th> <th style="width: 12.5%;">% CHANGE</th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> Award Safety and Health Achievement Recognition (SHARP) to one new public-sector worksites per year. *Due to vacancies in the Consultation program and the time necessary to fully conduct a SHARP consultation, IL OSHA will not focus FY 2017 efforts toward finding a new public sector SHARP worksite. In FY 2017, priority will be given to private sector consultation goals. </td> <td style="text-align: center; vertical-align: middle;">0</td> <td style="text-align: center; vertical-align: middle;">1</td> <td style="text-align: center; vertical-align: middle;">100%</td> </tr> </tbody> </table>				BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE	Award Safety and Health Achievement Recognition (SHARP) to one new public-sector worksites per year. *Due to vacancies in the Consultation program and the time necessary to fully conduct a SHARP consultation, IL OSHA will not focus FY 2017 efforts toward finding a new public sector SHARP worksite. In FY 2017, priority will be given to private sector consultation goals.	0	1	100%
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SUMMARY OF ANNUAL PERFORMANCE GOALS

Annual Performance Goal # 2.3	To promote public sector employer and employee awareness of, commitment to, and active participation in safety and health.											
Strategy	Performance Goal 2.3 2.3 100% of Illinois OSHA’s public sector initial consultation visits will include site-specific recommendations to improve the safety and health program management system at that facility.											
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures: Consultation Activities <ul style="list-style-type: none"> • 30 public sector consultation visits conducted will include site specific recommendations to improve safety and health program management systems Intermediate Outcome Measures: <ul style="list-style-type: none"> • Use OSHA’s OIS Database Management system to track and verify 100% of Illinois OSHA’s public-sector consultation visits will include site-specific recommendations to improve the safety and health program management system at that facility. Primary Outcome Measures: <ul style="list-style-type: none"> • 100% of Illinois OSHA’s public-sector consultation visits will include site-specific recommendations to improve the safety and health program management system at that facility. 											
FY 2017 Results	<ul style="list-style-type: none"> • 28 public sector consultation visits conducted • 100% of public sector initial consultation visits conducted included site-specific recommendations to improve safety and health program management systems. 											
Conclusion	Illinois OSHA met this performance goal for FY 2017. <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th data-bbox="540 1360 889 1423">BASELINE</th> <th data-bbox="898 1360 1044 1423">FY 2017 TARGET</th> <th data-bbox="1052 1360 1230 1423">FY 2017 RESULTS</th> <th data-bbox="1239 1360 1401 1423">% CHANGE</th> </tr> </thead> <tbody> <tr> <td data-bbox="540 1434 889 1612"> 100% of public sector consultation visits conducted included site-specific recommendations to improve safety and health program management. </td> <td data-bbox="898 1434 1044 1612" style="text-align: center;"> 28 consultation visits conducted </td> <td data-bbox="1052 1434 1230 1612" style="text-align: center;"> 28 consultation visits included site specific recommendations </td> <td data-bbox="1239 1434 1401 1612" style="text-align: center;"> 100% </td> </tr> </tbody> </table>				BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE	100% of public sector consultation visits conducted included site-specific recommendations to improve safety and health program management.	28 consultation visits conducted	28 consultation visits included site specific recommendations	100%
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100% of public sector consultation visits conducted included site-specific recommendations to improve safety and health program management.	28 consultation visits conducted	28 consultation visits included site specific recommendations	100%									

SUMMARY OF ANNUAL PERFORMANCE GOALS

Annual Performance Goal # 2.4	To promote public sector employer and employee awareness of, commitment to, and active participation in safety and health.								
Strategy	Performance Goal 2.4 2.4 Conduct compliance assistance activities for high hazard industry organizations/groups concerning the hazards of relevant National Emphasis Programs (NEPs) and OSHA Directives and promoting Illinois OSHA’s On-Site Consultation services.								
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures: <u>Consultation Activities</u> <ul style="list-style-type: none"> Number of activities for high hazard industry groups where NEPs and OSHA Directives and public-sector consultation services are promoted including 488, 926120,2213,92216. Intermediate Outcome Measures: <ul style="list-style-type: none"> Use OSHA’s OIS database management system to track compliance assistance activities for high hazard industry organizations/groups concerning the hazards of relevant NEPs and OSHA Directives and promoting Illinois OSHA’s On-Site Consultation services. Increase compliance assistance activities by a minimum of one (1) each year. Primary Outcome Measures: Conduct compliance assistance activities for high hazard industry organizations/groups concerning the hazards of relevant NEPs and OSHA Directives and promoting Illinois OSHA’s On-Site Consultation services. Increase compliance assistance activities by a minimum of one (1) each year for a total of 12 activities by 2020.								
FY 2017 Results	12 compliance assistance activities performed (see detailed list on page 20-21).								
Conclusion	Illinois OSHA met and exceeded this performance goal for FY 2017. <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: left;">BASELINE</th> <th style="text-align: center;">FY 2017 TARGET</th> <th style="text-align: center;">FY 2017 RESULTS</th> <th style="text-align: center;">% CHANGE</th> </tr> </thead> <tbody> <tr> <td style="text-align: left;"> Illinois OSHA will use FY 2015 as a baseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2016 = 8 FY 2017 = 9 </td> <td style="text-align: center; vertical-align: middle;">9</td> <td style="text-align: center; vertical-align: middle;">12</td> <td style="text-align: center; vertical-align: middle;">133%</td> </tr> </tbody> </table>	BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE	Illinois OSHA will use FY 2015 as a baseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2016 = 8 FY 2017 = 9	9	12	133%
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SUMMARY OF ANNUAL PERFORMANCE GOALS

<p>Strategic Goal #3 To generate public confidence through excellence in the development and delivery of Illinois OSHA’s programs and services.</p>	
<p>Annual Performance Goal # 3.1</p>	<p>Respond to legal mandates (adoptions) so that Illinois public sector workers are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.</p>
<p>Strategy</p>	<p>Performance Goal 3.1</p> <p>3.1 Investigate 100% of events that result in the death or in-patient hospitalization of one or more employees or an employee’s amputation or an employee’s loss of an eye, as a result of a work-related incident of a public-sector employee within 24 hours.</p>
<p>Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)</p>	<p>Activity Measures:</p> <ul style="list-style-type: none"> • Number of fatalities, in-patient hospitalizations, amputations, or loss of eye(s) as a result of a work-related incident. • Number of fatalities, in-patient hospitalizations, amputations, or loss of eye(s) as a result of a work-related incidents investigated within one working day of notification. • Number of fatalities, in-patient hospitalizations, amputations, or loss of eye(s) as a result of a work-related incidents that are under NEPs. <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Use OSHA’s OIS database management system to track 100% of events that result in the death or in-patient hospitalization of one or more employees or an employee’s amputation or an employee’s loss of an eye, as a result of a work-related incident of a public-sector employee are investigated within 24 hours. <p>Primary Outcome Measures:</p> <ul style="list-style-type: none"> • Investigate 100% of events that result in the death or in-patient hospitalization of one or more employees or an employee’s amputation or an employee’s loss of an eye, as a result of a work-related incident of a public-sector employee within 24 hours.
<p>FY 2017 Results</p>	<p>Through a partnership with the Illinois Emergency Management Agency (IEMA), Illinois OSHA offers a 24 hour, seven days per week answering service which affords Illinois OSHA the ability to respond expeditiously to fatal events or catastrophes at all times.</p> <ul style="list-style-type: none"> • 44 fatalities/catastrophes received • 44 fatalities/catastrophes investigated within one working day of notification.

SUMMARY OF ANNUAL PERFORMANCE GOALS

Conclusion	Illinois OSHA met this performance goal for FY 2017.			
	BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE
	Initiate inspections of fatal incidents and catastrophes within one working day of notification.	44 FAT/CAT received	44 FAT/CAT investigated within one day.	100% Within one working day

SUMMARY OF ANNUAL PERFORMANCE GOALS

<p>Annual Performance Goal # 3.2</p>	<p>Respond to legal mandates (adoptions) so that the Illinois workers in the public sector are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.</p>
<p>Strategy</p>	<p>Performance Goal 3.2</p> <p>3.2 A. Safety – Initiate 100% of safety complaint inspections within five days of notification.</p> <p>B. Health – Initiate 95% of health complaint inspections within five days of notification, excluding indoor air quality and sanitation issues.</p>
<p>Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)</p>	<p>Activity Measures</p> <p><u>Safety</u></p> <ul style="list-style-type: none"> • Number of safety complaints received • Number of safety complaint inspections initiated within five days • Number of safety complaints under NEPs <p><u>Health</u></p> <ul style="list-style-type: none"> • Number of health complaints received (non-indoor air quality or sanitation) • Number of health complaint inspections (non-indoor air quality or sanitation) initiated within five days. <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Use OSHA’s OIS database management system to track 100% of safety complaint inspections and 95% of health complaint inspections are initiated within five days of notification. <p>Primary Outcome Measures:</p> <ul style="list-style-type: none"> • Safety – Initiate 100% of safety complaint inspections within five days of notification. • Health – Initiate 95% of health complaint inspections within five days of notification, excluding indoor air quality and sanitation issues.

SUMMARY OF ANNUAL PERFORMANCE GOALS

FY 2017 Results	<p>In FY 2017, a total of 174 safety and health complaints were received, 42 of them warranted an inspection.</p> <p><u>Safety</u></p> <ul style="list-style-type: none"> • 93 safety complaints received • 29 of the 93 safety complaints received warranted an inspection. In FY 2017 it took an average of 4.88 days to initiate an inspection. <p><u>Health</u></p> <ul style="list-style-type: none"> • 74 health complaints received • 10 of the 74 health complaints received warranted an inspection. In FY 2017 it took an average of 4.88 days to initiate an inspection. <p><u>Safety & Health</u></p> <ul style="list-style-type: none"> • 7 safety and health complaints received • 3 of the 7 safety and health complaints received warranted an inspection. In FY 2017 it took an average of 4.88 days to initiate an inspection. 																
Conclusion	<p>Illinois OSHA met this performance goal for FY 2017.</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width: 50%;">BASELINE</th> <th style="width: 12.5%;">FY 2017 TARGET</th> <th style="width: 12.5%;">FY 2017 RESULTS</th> <th style="width: 25%;">% CHANGE</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">Safety – Initiate 100% of safety complaint inspections within five days of notification.</td> <td style="text-align: center; padding: 5px;">29 Safety complaints received</td> <td style="text-align: center; padding: 5px;">29 Investigated within an average of 4.88 days.</td> <td style="text-align: center; padding: 5px;">100% Investigated within five days</td> </tr> <tr> <td style="padding: 5px;">Health – Initiate 95% of health complaint inspections within five days of notification, excluding indoor air quality and sanitation issues.</td> <td style="text-align: center; padding: 5px;">10 Health complaints received</td> <td style="text-align: center; padding: 5px;">10 Investigated within an average of 4.88 days</td> <td style="text-align: center; padding: 5px;">100% Investigated within five days</td> </tr> <tr> <td style="padding: 5px;">Safety & Health – Initiate 100% of safety complaint inspections within five days of notification.</td> <td style="text-align: center; padding: 5px;">3 Safety and Health complaints received</td> <td style="text-align: center; padding: 5px;">3 Investigated within an average of 4.88 days</td> <td style="text-align: center; padding: 5px;">100% Investigated within five days</td> </tr> </tbody> </table>	BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE	Safety – Initiate 100% of safety complaint inspections within five days of notification.	29 Safety complaints received	29 Investigated within an average of 4.88 days.	100% Investigated within five days	Health – Initiate 95% of health complaint inspections within five days of notification, excluding indoor air quality and sanitation issues.	10 Health complaints received	10 Investigated within an average of 4.88 days	100% Investigated within five days	Safety & Health – Initiate 100% of safety complaint inspections within five days of notification.	3 Safety and Health complaints received	3 Investigated within an average of 4.88 days	100% Investigated within five days
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SUMMARY OF ANNUAL PERFORMANCE GOALS

<p>Annual Performance Goal # 3.3</p>	<p>Respond to legal mandates (adoptions) so that the Illinois workers in the public sector are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.</p>								
<p>Strategy</p>	<p>Performance Goal 3.3</p> <p>3.3 To survey customer satisfaction rates for consultation visits in the public sector and ensure that 90% of the services are rated four or higher on a scale of one to five, with five being the most effective. This shows the effectiveness of the program and services from the consumer perspective.</p>								
<p>Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)</p>	<p>Activity Measures</p> <ul style="list-style-type: none"> • Number of public sector consultation visits conducted • Number of survey responses received where employer rated the consultation visit as highly effective (score of four or higher, on a scale of one to five with five being the most effective). <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Consultation Supervisors will send public sector employers a survey after each consultation visit. All surveys received will be reviewed by the Supervisor to verify a score of four or higher, on a scale of one to five with five being the most effective has been achieved. <p>Primary Outcome Measures:</p> <ul style="list-style-type: none"> • To survey customer satisfaction rates for consultation visits in the public sector and ensure that 90% of the services are rated four or higher on a scale of one to five, with five being the most effective. This shows the effectiveness of the program and services from the consumer perspective. 								
<p>FY 2017 Results</p>	<ul style="list-style-type: none"> • 28 public sector consultation visits conducted • 28 public sector surveys sent. Five were returned and all had a score of four or higher 								
<p>Conclusion</p>	<p>Illinois OSHA met this performance goal for FY 2017.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">BASELINE</th> <th style="text-align: center;">FY 2017 TARGET</th> <th style="text-align: center;">FY 2017 RESULTS</th> <th style="text-align: center;">% CHANGE</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Customer satisfaction surveys for consultation visits in the public sector are rated four or higher.</td> <td style="text-align: center;">5 consultation surveys received</td> <td style="text-align: center;">5 scored four or higher</td> <td style="text-align: center;">100% scored four or higher</td> </tr> </tbody> </table>	BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE	Customer satisfaction surveys for consultation visits in the public sector are rated four or higher.	5 consultation surveys received	5 scored four or higher	100% scored four or higher
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SUMMARY OF ANNUAL PERFORMANCE GOALS

<p>Annual Performance Goal # 3.4</p>	<p>Respond to legal mandates (adoptions) so that the Illinois workers in the public sector are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.</p>								
<p>Strategy</p>	<p>Performance Goal 3.4</p> <p>3.4 Each year, increase the number of compliance assistance activities (i.e. direct mailings, advertising, newsletters, etc.) conducted or distributed in the public sector.</p>								
<p>Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)</p>	<p>Activity Measures</p> <ul style="list-style-type: none"> • Number of compliance assistance activities conducted/distributed (i.e. direct mailings, hazard alerts, newsletters) <p>Intermediate Outcome Measures:</p> <ul style="list-style-type: none"> • Use OSHA’s OIS database management system to track compliance assistance activities. Increase compliance assistance activities by a minimum of one each year. <p>Primary Outcome Measures:</p> <ul style="list-style-type: none"> • Each year, maintain and/or exceed the number of compliance assistance activities (i.e. direct mailings, advertising, newsletters, etc.) conducted or distributed in the public sector. Increase compliance assistance activities by a minimum of one each year for a total of 12 activities by FY 2020. 								
<p>FY 2017 Results</p>	<p>12 compliance assistance activities performed (see detailed list on page 20-21).</p>								
<p>Conclusion</p>	<p>Illinois OSHA met and exceeded this performance goal for FY 2017.</p> <table border="1" data-bbox="535 1333 1388 1690" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">BASELINE</th> <th style="text-align: center;">FY 2017 TARGET</th> <th style="text-align: center;">FY 2017 RESULTS</th> <th style="text-align: center;">% CHANGE</th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> Illinois OSHA will use FY 2015 as a baseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2016 = 8 FY 2017 = 9 </td> <td style="text-align: center; vertical-align: middle;"> 9 compliance assistance activities </td> <td style="text-align: center; vertical-align: middle;"> 12 compliance assistance activities </td> <td style="text-align: center; vertical-align: middle;"> 133% </td> </tr> </tbody> </table>	BASELINE	FY 2017 TARGET	FY 2017 RESULTS	% CHANGE	Illinois OSHA will use FY 2015 as a baseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2016 = 8 FY 2017 = 9	9 compliance assistance activities	12 compliance assistance activities	133%
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PROGRESS TOWARD STRATEGIC PLAN ACCOMPLISHMENTS

The strategic plan identifies three fundamental goals to reduce workplace injuries, illnesses and fatalities in Illinois public sector worksites.

- Improve workplace safety and health for all public employees as evidenced by fewer hazards, reduced exposures and fewer injuries, illnesses and deaths.
- Promote safety and health values in Illinois public sector workplaces.
- Generate public confidence through excellence in the development and delivery of Illinois OSHA programs and services.

The FY 2017 activities that were conducted toward meeting our strategic plan goals are described below.

Strategic Efforts to Achieve Goal #1:

Improve workplace safety and health for all public employees as evidenced by fewer hazards, reduced exposures and fewer injuries, illnesses and deaths.

- Illinois OSHA's strategy for improving workplace safety and health for all public employees as evidenced by fewer hazards, reduced exposures and fewer injuries, illnesses and deaths is based on addressing specific areas that have the greatest impact on the overall rates. The areas of emphasis in the current Site-Specific Targeting (SST) plan include:
 - State Support Activities for Transportation (NAICS 488)
 - State Nursing and Residential Care Facilities (NAICS 623)
 - Local Fire Protection (NAICS 92216)
 - Departments of Public Works (NAICS 926120)
 - Water and Sewage Treatment Facilities (NAICS 2213)

Illinois OSHA uses a high hazard inspection targeting system based on OSHA Instruction CPL 02-00-025, *Scheduling System for Programmed Inspections* (January 4, 1995), which is based on Bureau of Labor Statistics (BLS) injury/illness rate data. The BLS data and the SST plan helped Illinois OSHA meet activity measures and achieve its goal of reducing the number of injuries and illnesses that occur at public employer establishments by directing enforcement resources to those establishments where the highest rate of injury and illness has occurred.

- Illinois OSHA maintained a strong enforcement presence as an effective deterrent for employers who fail to meet their safety and health responsibilities by conducting comprehensive inspections at locations identified through a Programmed Planned Inspection (PPI) list, based off the SST plan.
- Inspectors encouraged public sector employers to use consultation services to ensure they are performing these tasks in a safe and compliant manner.
- Outreach materials were distributed and compliance assistance conducted to assist with abatement and to raise awareness levels of hazardous conditions in the workplace.
- Averaged 2015 and 2016 BLS data revealed IL OSHA is on track to decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020.

Strategic Efforts to Achieve Goal #2:

To promote safety and health values in Illinois public sector workplaces.

- 100% of the time there was participation of an employee representative at all inspections and consultation visits conducted.
- Public sector SHARP was promoted at all public-sector consultation visits performed.
- 100% of public sector employers participating in an initial Illinois OSHA On-Site Consultation visit were provided with site-specific recommendations to improve their safety and health program management system.
- In FY 2017, Illinois OSHA performed 12 compliance assistance activities.
 - October 20, 2016 staff presented Illinois OSHA 101 to the Southern Illinois Water Operators Association.
 - October 27, 2016 Southern Illinois Occupational Safety and Health (SIOSH) Day: Illinois OSHA participated as a vendor and presented “Safety Leadership” to more than 50 attendees. IDOL presented WRB Refining, LP with the 2nd Annual Governor’s Safety and Health Award for an Illinois employer.
 - November 3, 2016 staff presented “Snow Plow Operator Safety” to Tazewell County Health Department.
 - January 17, 2017 staff presented “Snow Plow Operator Safety” to the City of Bloomington, Public Works, Streets & Sewers Division.
 - February 7, 2017 Troy Fire Department SHARP Ceremony.
 - March 1, 2017 Downstate Illinois Occupational Safety and Health (DIOSH) Day: Illinois OSHA participated as a vendor. IDOL presented Kevin Gorshe, from CORE Construction, with the 6th Annual Governor’s Safety and Health Award for an individual. More than 600 safety and health professionals attended.
 - March 3, 2017 Illinois OSHA FactSheet for Public Works Departments distributed to more than 100 members of the Illinois Public Service Institute (IPSI).
 - April 25, 2017 Illinois OSHA Fire Department FactSheet distributed to more than 1,500 members of the Illinois Fire Chiefs Association (IFCA).
 - April 25, 2017 Illinois OSHA Fire Department FactSheet distributed to the Illinois Association of Fire Protection Districts (IAFDP) which has approximately 3,000 members.

- May 9, 2017 Mailed consultation brochure and called 44 public nursing home and residential care facilities.
- May 22, 2017 Illinois OSHA FactSheet for Public Works Departments distributed to more than 2,500 members of the Illinois American Water Works Association (IAWWA).
- September 20, 2017 Illinois OSHA had a booth at the Chicagoland Safety Conference with more than 250 attendees.

Strategic Efforts to Achieve Goal #3

Generate public confidence through excellence in the development and delivery of Illinois OSHA programs and services.

- Through a partnership with the Illinois Emergency Management Agency (IEMA), Illinois OSHA offers a 24-hour, seven days per week answering service which affords Illinois OSHA the ability to respond to fatal events or catastrophes expeditiously at any time.
- Using the OSHA Information System (OIS), Illinois OSHA tracks all complaints and referrals to ensure timely assignment and prioritization of imminent danger situations.
- Illinois OSHA public sector consultation surveys track customer satisfaction and ensure that 90% of the services are rated four or higher on a scale of one to five with five being the most effective.
- Developed and distributed outreach materials, Illinois OSHA FactSheets for Fire Departments and FactSheets for Public Works Departments to the following associations:
 - Illinois Public Service Institute (IPSI)
 - Illinois Fire Chiefs Association (IFCA)
 - Illinois Association of Fire Protection Districts (IAFDP)
 - Illinois American Water Works Association (IAWWA).

MANDATED ACTIVITIES

Activities mandated under the OSHA state plan program are considered core elements of Illinois OSHA's occupational safety and health program. The core elements outlined in the OSH Act (29 CFR 1902) and 29 CFR 1956 for public sector only plans are as follows:

- Prohibition against advanced notice.
- Employee access to hazard and exposure information.
- Safeguards to protect employer trade secrets.
- Employer recordkeeping.
- Legal procedures for compulsory process and right of entry.
- Posting of employee protections and rights.
- Right of employee representative to participate in walk-around.
- Right of an employee to review decision not to inspect (following a complaint).

Mandated activities are tracked on a quarterly basis using the State Activities Measures (SAMM) Report in OIS which compares state activity data to an established reference point. (See FY 2017 SAMM Report)

23(g) State Plans Projected Program Activities

	FY 2017 Projections*		FY 2017 Actuals	
	Safety	Health	Safety	Health
Public Sector Inspections	500	200	251	16
Public Sector Consultations	20	10	13	15

**This assumes a fully staffed and fully trained staff, with 40 available work weeks in the year, and an average of 1.25 inspections per week per Safety/Health Inspector, and is based on previous work experience and past history. Goals are adjusted throughout the year based on staffing levels and training.*

23(g) Compliance Assistance

	FY 2017 Projections		FY 2017 Actuals	
	New	Total	New	Total
SHARP participants- Public-Sector	*0	*0	1	1
Outreach Participants		**3500		6400

**The five-year plan states IL OSHA will award 5 new public sector SHARP worksites by 2020. Due to vacancies in the Consultation program and the time necessary to fully conduct a SHARP consultation, IL OSHA will not focus FY 2017 efforts toward finding a new public sector SHARP worksite. In FY 2017, priority will be given to private sector consultation goals.*

***Outreach participants are the total number of trainees/participants anticipated to be affected by state outreach activities during the period, such as formal training, workshops, seminars, speeches, conferences, and informal worksite training.*

Illinois OSHA met 41.85% of the fully staffed and fully trained year to date projection of 700. During FY 2017, staffing levels fluctuated throughout the year, but mostly consisted of 10 Safety/Health Inspectors, four short of Illinois' mandated benchmark. Of the 10, seven were fully trained, but during FY 2017, one retired, one was hired and terminated, two spent most of their time on whistleblower cases and three resigned. Due to a considerable number of vacancies and the inability to fill vacant positions, we adjusted the numbers to show year to date projections based on staffing levels. (See Adjustment/Mandated Activities section for a detailed staffing breakdown.) Even with the considerable number of vacancies, Illinois OSHA was 6.5% over the adjusted goal, based on staffing levels, by performing 293 enforcement and whistleblower inspections.

The Illinois On-Site Consultation Project met 93% of the fully staffed year to date projections of 30 public sector consultations. Based on adjusted staffing goals however the program exceeded its goal by performing 28 public sector consultations. (See Adjustment/Mandated Activities section for a detailed staffing breakdown.)

Illinois OSHA's outreach activities in FY 2017 such as formal training, workshops, seminars, speeches, conferences and informal worksite training resulted in 6,400 trainee/participants.

FY 2017 SAMM REPORT
 ILLINOIS OSHA MANDATED ACTIVITIES
 OCTOBER 1, 2016 – SEPTEMBER 30, 2017

SAMM #	Measure	RIDs Selected	All State Plan RIDs	All Federal RIDs	National	
1A	Time to Initiate Complaint Inspections STATE formula (Average Number of Work Days to Initiate Complaint Inspections)	205	70,066	39,036	109,102	
		4.88	7.39	4.67	6.12	
		42	9,480	8,353	17,829	
1B	Time to Initiate Complaint Inspections FEDERAL formula (Average Number of Work Days to Initiate Complaint Inspections)	85	46,788	25,419	72,207	
		2.02	4.94	3.04	4.05	
		42	9,480	8,353	17,829	
2A	Time to Initiate Complaint Investigations STATE formula (Average Number of Work Days to Initiate Complaint Investigations)	156	97,995	18,928	116,923	
		1.84	6.22	0.90	3.18	
		85	15,750	21,064	36,814	
2B	Time to Initiate Complaint Investigations FEDERAL formula (Average Number of Work Days to Initiate Complaint Investigations)	13	41,733	4,650	46,383	
		0.15	2.65	0.22	1.26	
		85	15,750	21,064	36,814	
3	Timely Response to Imminent Danger Complaints and Referrals (Percent of Complaints and Referrals of Imminent Danger Responded to within 1 Day)	2	612	639	1,251	
		100.00%	99.35%	95.52%	97.35%	
		2	616	669	1,285	
4	Number of Denials where entry not obtained	0	5	10	15	
5	Average Number of Violations per Inspection with Violations by Violation Type	SWRU	384	46,950	42,750	89,700
			2.12	1.68	1.93	1.78731544
			181	28,008	22,179	50,187
		OTS	115	41,324	8,486	49,810
			0.64	1.48	0.38	0.992488095
			181	28,008	22,179	50,187
6	Percent of Total Inspections in Public Sector	267	5,730	25	5,755	
		100.00%	13.25%	0.08%	7.61%	
		267	43,238	32,396	75,634	
7	Inspections	Safety	251	33,278	26,617	59,895
		Health	16	9,960	5,779	15,739

FY 2017 SAMM REPORT
 ILLINOIS OSHA MANDATED ACTIVITIES
 OCTOBER 1, 2016 – SEPTEMBER 30, 2017

8	Average Current Penalty per Serious Violation (Private Sector)	Total (1 to greater than 250 Employees)	\$0.00	\$77,605,831.44	\$134,025,675.39	\$211,631,506.83
			\$0.00	\$2,267.92	\$3,717.15	\$3,011.48
			0	34,219	36,056	70,275
		a. 1-25 Employees	\$0.00	\$28,366,996.45	\$55,842,213.12	\$84,209,209.57
			\$0.00	\$1,421.69	\$2,466.31	\$1,976.97
			0	19,953	22,642	42,595
		b. 26-100 Employees	\$0.00	\$18,236,565.87	\$28,990,568.33	\$47,227,134.20
			\$0.00	\$2,571.07	\$4,516.37	\$3,495.20
			0	7,093	6,419	13,512
		c. 101-250 Employees	\$0.00	\$10,221,716.27	\$14,675,390.47	\$24,897,106.74
			\$0.00	\$3,778.82	\$6,024.38	\$4,842.85
			0	2,705	2,436	5,141
d. Greater than 250 Employees	\$0.00	\$20,780,552.85	\$34,517,503.47	\$55,298,056.32		
	\$0.00	\$4,650.97	\$7,571.29	\$6,125.85		
	0	4,468	4,559	9,027		
9	Percent In Compliance	Safety	66	9,113	5,712	14,825
			28.57%	32.35%	25.66%	29.40%
			231	28,170	22,262	50,432
		Health	5	3,053	1,416	4,469
			35.71%	37.25%	31.69%	35.29%
			14	8,195	4,468	12,663
10	Percent of Work Related Fatalities Responded to in 1 Work Day	4	501	753	1,254	
		100.00%	94.89%	97.16%	96.24%	
		4	528	775	1,303	

FY 2017 SAMM REPORT
 ILLINOIS OSHA MANDATED ACTIVITIES
 OCTOBER 1, 2016 – SEPTEMBER 30, 2017

11	Average Lapse Time	Safety	7,359	1,023,734	843,133	1,866,867
			42.54	46.00	44.62	45.36515844
			173	22,257	18,895	41,152
		Health	541	313,099	234,571	547,670
			60.11	50.68	61.57	54.83279936
			9	6,178	3,810	9,988
12	Penalty Retention Percent Penalty Retained	\$1,250.00	\$78,444,071.95	\$143,176,836.63	\$221,620,908.58	
		55.56%	77.06%	65.14%	68.91%	
		\$2,250.00	\$101,792,226.50	\$219,796,879.15	\$321,589,105.65	
13	Percent of Initial Inspections with Employee Walk around Representation or Employee Interview	267	42,724	31,632	74,356	
		100.00%	98.81%	97.64%	98.31%	
		267	43,238	32,396	75,634	

*On 10/19/17 Illinois OSHA received the Q4 cumulative report from the Regional Office. The goal was to correct any discrepancies before the National Office ran the final report on 11/13/17. All discrepancies were quickly corrected and the above SAMM report was generated on 10/25/17. The final report from National Office was the same as the 10/19/17 report. The highlighted sections above show the areas with discrepancies. Illinois OSHA used the 10/25/17 as their final FY 2017 numbers (listed above) and will work with the Regional and National offices to resolve the discrepancies.

ADJUSTMENTS

In FY 2017, Illinois OSHA adjusted mandated activities, inspection procedures and fiscal processes to accomplish current and future performance goals.

Mandated Activities

Illinois OSHA's goal this year was to conduct 700 public sector inspections with a fully trained and staffed program. Illinois OSHA adjusted this goal based on actual fully trained and available staff members in the program. If a position was vacant, or an inspector was not fully trained for part of the year, we considered this in determining our adjusted goal. We used inspectors' monthly goals to calculate weekly goals, and adjusted our annual fully-staffed divisional goals based on the actual number of full-time equivalents (FTEs) on hand and the weeks they were available and fit for duty, in terms of necessary training, to conduct inspections.

Due to a considerable number of resignations/retirements, two inspectors focusing most of their time on whistleblower cases and the inability to fill vacant positions, we created the table below to show year to date (YTD) projections based on staffing levels.

	Fully Staffed YTD Projected	YTD Projected	YTD Totals	Whistleblower	Comments
Jason Funk/Vacant	50	46	43	0	resigned 9/5/17
Melissa Jackson	50	28	26	8	
Jerry Klaric/Vacant	50	30	20	0	retired 4/28/17
Tony LaMaster	50	50	47	0	
Sam Laxman	50	0	3	0	started 6/16/17
Thomas Lu/Vacant	50	0	0	0	started 11/16/16 terminated 3/3/17
Jasmine Mallory/Vacant	50	38	29	13	maternity 12/21/16 - 3/3/17 resigned 9/30/17
Dave Martin/Vacant	50	0	9	0	on contract 11/2016 - 6/1/2017
Mark Morris	50	32	29	0	resigned 6/2/17
Tim Rienstra	0	0	5	1	resigned 7/28/17
Charlie Smith	50	50	51	0	
Zoya Sotirova	0	0	5	0	
Wanda Andrews	0	0	0	3	6/1/17 MOU with Con/Med
Wesley James	0	0	0	1	6/1/17 MOU with Con/Med
Vacant - Safety	50	0	0	0	
Vacant - Safety	50	0	0	0	
Vacant - Safety	50	0	0	0	
Vacant - IH	50	0	0	0	
PROJECTED GOAL	700	274	267	26	293

Illinois OSHA’s goal this year was to conduct 30 public sector consultations with a fully trained and staffed program. We adjusted this goal to reflect actual fully trained and available staff members in the program. If a position was vacant, or a consultant was not fully trained for part of the year, we considered this in determining our adjusted goal. We used consultants’ monthly goals to obtain weekly goals, and adjusted our annual fully staffed divisional goals based on the actual number of FTEs on hand and the weeks they were available and fit for duty, in terms of necessary training, to conduct Consultations. The Division Manager prioritized the Illinois On-Site Consultation Project’s private sector consultations. This accounts for the 6.6% shortfall in meeting public sector consultation goals.

Due to the inability to fill vacant positions, we created the table below to show year to date projections based on staffing levels.

	Public YTD Projections	Public YTD Projections Based on Staffing	Public YTD Totals	Comments
Buhrmester, Rex	7.5	12	13	
Curran, John	0	0	1	Not listed in the grant to perform public sector consultations but assisted with one due to vacancies.
Tiskos, Jeff	7.5	12	12	
Chunes, Mica	0	0	2	
Vacant, IH Cook	7.5	0	0	
Vacant, Safety Cook	7.5	0	0	
PROJECTED GOAL	30	24	28	

Deobligation

The program deobligated \$636,100 during the FY 2017 grant due to vacancies and the inability to fill vacant positions. The deobligation was timely and there were no lapsed funds.