



Illinois Department of Human Services

JB Pritzker, Governor

Grace B. Hou, Secretary

823 East Monroe ● Springfield, Illinois 62701  
401 S. Clinton Avenue ● Chicago, IL 60607

To: All Early Intervention Payees and Providers  
Child and Family Connections Service Coordinators and Staff

From: Ann M. Freiburg, Chief *AMF*  
Bureau of Early Intervention

Date: April 5, 2020

RE: COVID-19 (Coronavirus) Early Intervention Teletherapy Update

The Illinois Part C Early Intervention (EI) Teletherapy service delivery model has been created and the final steps are being finished to implement this week.

The Illinois Telehealth workgroup members developed Guidance (policy/procedure) and Training for the implementation and practice of the first-ever Illinois EI Teletherapy. The Bureau has cleared all Illinois Department of Healthcare and Family Services requisites to put this into motion. The necessary system-change requests have been submitted and are currently being processed. It is anticipated to be ready for release Monday evening. You are encouraged to begin communicating with families in preparation of engaging them and preparing them for this option for EI services beginning this week.

Please watch the EI Provider Connections Website very closely Monday for information on the official release and to follow the instructions provided for approval to provide Teletherapy in Illinois EI!

Thank you for your continued dedication to the infants/toddlers and their families within the Illinois EI Program!