Since the start of the COVID-19 pandemic, the Illinois Department of Public Health (IDPH) has been committed to a data-driven and equitable approach to vaccination inclusive of hard-to-reach communities. While all Illinois residents, regardless of citizenship status, should have the opportunity to receive the COVID-19 vaccine, barriers to access may pose a greater problem for some populations than others. This resource list is intended to provide local health departments, community-based organizations, and other community partners with evidence-based information, guidelines, toolkits, training materials, and more to inform their planning efforts.

Resources for: Homebound, Homeless, LGBTQ, Long-Term Care, People with Disabilities, Racial and Ethnic Minorities, Rural Residents, Seniors

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<th>Resource</th>
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| State of Illinois Coronavirus Response                                   | Includes multiple state resources, including:  
- Map of vaccination locations  
- Prevention in homeless shelters  
- Prevention in long-term care facilities  
Residents can also call the state COVID-19 hotline for support finding and booking an appointment: 833-621-1284.  
*Resources for: Homeless, Long-Term Care*                                                                                                               |
| Area Agencies on Aging                                                   | Area Agencies have the primary task of planning and coordinating services and programs for older people in their respective areas. Seniors may call the Senior Help Line: 1-800-252-8966.  
*Resources for: Homebound, People with Disabilities, Rural Residents, Seniors*                                                                         |
| Centers for Disease Control and Prevention (CDC)                        | The CDC has multiple resource, frequently asked questions (FAQs), training materials, and guidance documents for priority populations, including:  
- People experiencing homelessness  
- Long-term care  
- Tribal communities  
- People with disabilities  
- Shared and congregate housing (includes shelters)  
- Retirement communities  
*Resources for: Homeless, Long-Term Care, People with Disabilities, Racial and Ethnic Minorities, Seniors*                                                                        |
| Chicago Homelessness and Health Response, Group for Equity Report        | The report summarizes best practices, lessons learned, and resources from a team of health care and homeless service providers.  
*Resources for: Homeless*                                                                                                                                  |
| **Illinois Department on Aging’s Community Care Program (CCP)** | CCP assists senior citizens by providing in-home and community-based services:  
- Care coordination  
- Adult day services  
- Emergency home response service  
- In-home service  
*Resources for: Homebound, People with Disabilities, Seniors* |
|---|---|
| **VD Community Connector Program** | Many health insurance providers are supporting seniors 65+ through:  
- Education on safety, efficacy, and value of vaccines  
- Signing up for vaccine appointments  
- Coordinating services such as transportation  
*Resources for: Homebound, Seniors* |
| **Illinois Department of Human Services (IDHS)** | IDHS is working to connect community-based organizations interested in hosting equity-based vaccination clinics as well as resources to support outreach and recruitment. If you are a community-based organization interested in hosting a vaccination event for your clients and/or the community, complete [this survey](#).  

In addition, individuals having trouble obtaining a vaccination can contact IDHS for assistance by phone, email, or on the web page:  
- [dhs.covid19@illinois.gov](mailto:dhs.covid19@illinois.gov)  
- Hotline: 217-558-3350  
- [https://www.dhs.state.il.us/page.aspx?module=17&item=130387&surveyid=1557](https://www.dhs.state.il.us/page.aspx?module=17&item=130387&surveyid=1557)  
*Resources for: Homebound, People with Disabilities* |
| **Federally Qualified Health Centers (FQHCs)** | FQHCs are community-based health care providers that provide primary care services in underserved areas. Many FQHCs across the state are supporting vaccination services ([list of sites](#)).  
*Resources for: Homeless, LGBTQ, People with Disabilities, Racial and Ethnic Minorities, Seniors* |
| **U.S. Department of Housing and Urban Development (HUD) COVID-19 Homeless System Response: Vaccine** | HUD resources for providers and clients:  
- Implementing vaccine distribution strategies  
- Using data and HMIS for vaccine rollout  
- Building vaccine confidence  
*Resources for: Homeless* |
# COVID-19 Vaccination Resources

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| **IDPH Community Ambassadors Initiative** | Community ambassadors are non-medical, non-public health Illinoisans from all walks of life. These racially and ethnically diverse groups cover every county in Illinois and play a vital role in stopping the spread of COVID-19 by sharing information among their friends, family, peers, and neighbors on prevention measures, testing resources, COVID-19 vaccines, and other relevant resources.  
*Resources for: Homebound, Homeless, LGBTQ, People with Disabilities, Racial and Ethnic Minorities, Rural Residents, Seniors* |
| **IDPH COVID-19 Pandemic Navigator Program** | More than 600 trained pandemic health navigators are community health workers and partners across the state supporting COVID-19 education and outreach, care coordination, and contact tracing in vulnerable communities.  
*Resources for: Homeless, LGBTQ, People with Disabilities, Racial and Ethnic Minorities, Rural Residents, Seniors* |
| **Community Partnership Vaccination PODs** | Mobile vaccination units are available to support health equity initiatives on local vaccination, targeting vulnerable and underserved populations. Requests can be submitted through the [website](#).  
*Resources for: Homebound, Homeless, LGBTQ, People with Disabilities, Racial and Ethnic Minorities, Rural Residents, Seniors* |
| **Older Americans Act Services** | Illinois Department of Aging initiative supporting older adults who wish to stay in their homes by restructuring the delivery of services to include home-based services as well as institutional care.  
- Information, referrals, and outreach  
- Transportation  
- Community support services  
*Resources for: Homebound, People with Disabilities, Seniors* |
| **Senior Health Assistance Program** | Offices throughout the state provide technical assistance, phone support, or counseling to help Medicare beneficiaries.  
*Resources for: Homebound, People with Disabilities, Seniors* |