Supporting Success

For Coordinated Intake Workers and Community Systems Developers
Learning Objectives

• Describe on-boarding process for new CIW/CSD
• Define how the roles fit into existing program and community systems
• Identify supervisory strategies to support integration of CIW/CSD into program and community systems
House Keeping

- Dial in on phone line
- Mute your line
- Do Not place us on Hold
- Use the Raise Your Hand or Chat option to join the conversation
...and how do you know when you have reached it?
Onboarding

– What have you done?
– What works?
– What challenges do/did you face?
– Lessons learned
• What tools have you created to support roles as they come on board?
• Practices and Procedures?
• Onboarding matrix?
Community Agencies

- How do you use your role to support new staff?
- What community agencies are essential?
Integration Strategies

• Home Visiting Programs
  – Challenges
  – Successes
How do CIW/CSD fit in your own agency?

- Fitting in with your team
- Connecting CIW and CSD
  - With Home Visitors
  - With Other Team Members
Building and Maintaining Relationships

• What is the common thread?
  – Across agencies?
  – Within your own agency?
  – Between roles?
What does professional development look like?

How are you supporting it?
The five conditions of collective success:

• Common agenda
• Shared measurement system
• Mutually reinforcing activities
• Continuous communication
• Backbone support organization
Leading an Effective Backbone Agency

- Advancing policy
- Building public will
- Mobilizing funding
- Guiding vision and strategy
- Supporting aligned activities
- Establishing shared measurement
Reflections and Next Steps

Next webinar:
• April 24\textsuperscript{th} 1:00-2:30