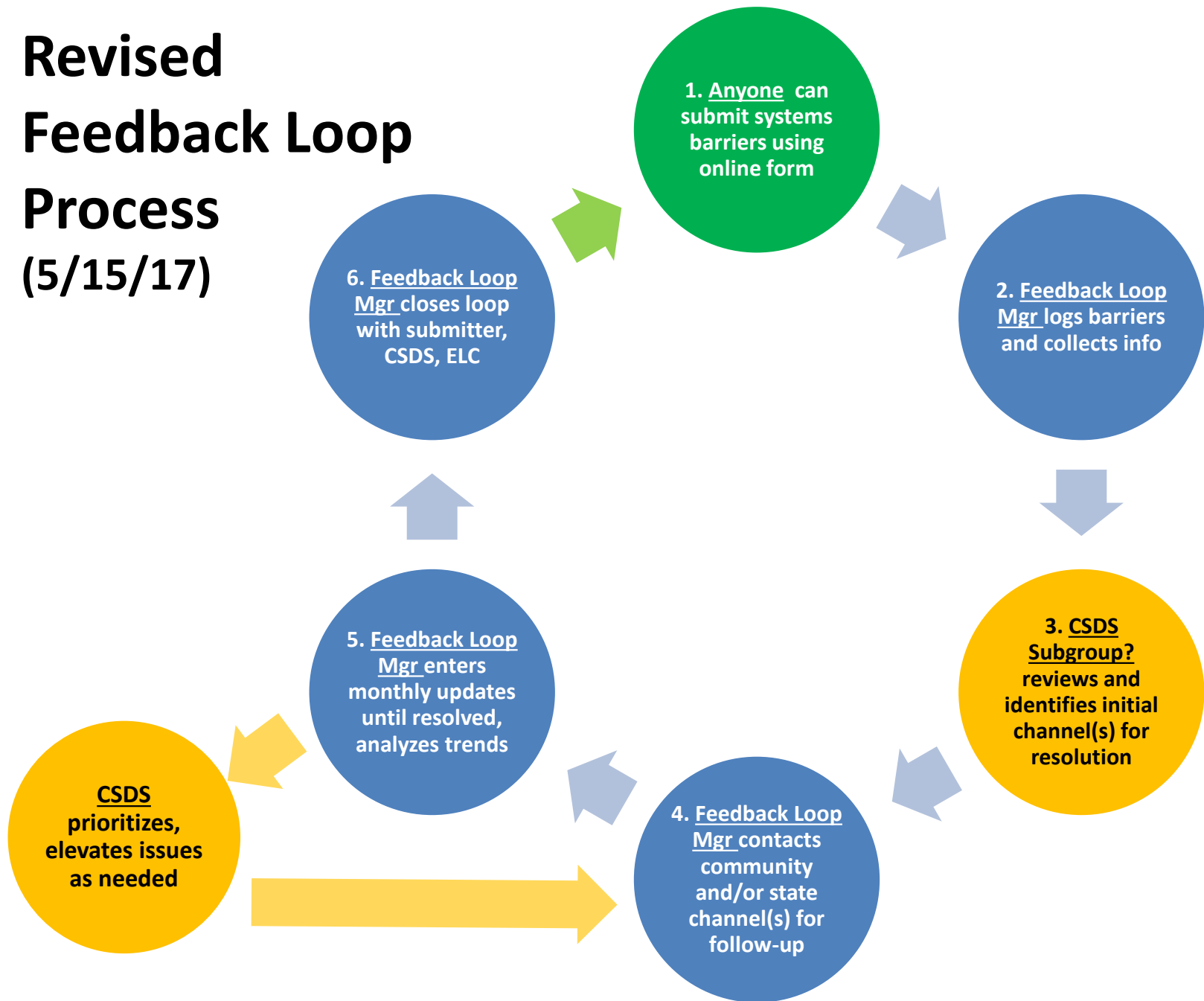


Revised Feedback Loop Process (5/15/17)



Proposed Role of Feedback Loop Manager

- 1. Logs** systems barriers, gathers details, co-writes summary with submitter
- 2. Presents** info to [CSDS subgroup] to identify appropriate channel(s) for resolution (local collab, state agency, IAT, etc.)
- 3. Contacts** local collab, state agency, IAT, etc. to facilitate resolution
- 4. Monitors progress** and logs monthly updates
- 5. Analyzes trends** to help identify overarching issues or opportunities
- 6. Reports progress** at each CSDS meeting (and shares the progress report w/ all submitters)
- 7. Follows up** on any CSDS recommendations
- 8. Closes** loop with submitter when issue is resolved and co-writes the issue summary