

NewsFlash

An electronic newsletter for SERS Retirement Coordinators



SERS Phone Calls

Frequently, telephone calls from Retirement Coordinators and Payroll Officers end up in the wrong section.

Included in this NewsFlash is a recommended list of who to call in each section about a particular subject:

- New Hire Tier Determination Forms & General Accounting Questions:

Julie Remack 217-785-7191

- General Services Calls: **Hope Schien 217-785-7161**

- Lump Sum Refunds: **Mike Martin 217-785-7164**

- Death Inquiries: **Joyce Grizzle 217-785-7366**

- Disability Benefits: **Amy Little 217-785-7150**

- Pension Benefits: **Krystal Day 217-785-7343**

- Vouchering Issues: **Julie Stites 217-785-7039**

- Field Services: **Karee Skaggs 217-785-6979**

- Chicago Office: [Barbara Baird 312-814-5853](#)

Thank you for your assistance!