

Bill Hanney

Subject:

NewsFlash

Attachments:

Employer Access Request.pdf; Employer Access Request Payroll.pdf

NewsFlash

An electronic newsletter for SERS Retirement Coordinators



Welcome!



Please join us in welcoming Cathy McGrath to the Field Services Division! She replaces Amy Little as Office Coordinator. Before joining Field Services she worked for the Administrative Services Division. Cathy began her career in 1988 with Public Health and currently has over 18 years of state service. Contact Cathy at 217-785-6979 or email her at cathy.mcgrath@srs.illinois.gov if you have questions.



Please join us in welcoming LaVondra Hinton as the new Field Representative for the Chicago area with over 13 years of state service. She is responsible for conducting retirement workshops and seminars for state agencies north of I-80. LaVondra also assists Retirement Coordinators throughout her region. Contact LaVondra at 312-814-5853 or email her at lavondra.hinton@srs.illinois.gov if you have questions.

SERS Phone Calls

Frequently, telephone calls from Retirement Coordinators and Payroll Coordinators end up in the wrong section. Included in this NewsFlash is a recommended list of who to call in each section about a particular subject:

- New Hire Tier Determination Forms & General Accounting Questions: **Julie Remack 217-785-7191**
- General Services Calls: **Hope Schien 217-785-7161**
- Lump Sum Refunds: **Laura Carroll 217-785-7164**
- Death Inquiries: **Neal Young 217-785-7357**

- Disability Benefits: **Amy Little** 217-785-7318
- Pension Benefits: **Krystal Day** 217-785-7343
- Vouchering Issues: **Julie Stites** 217-785-7039
- Field Services: **Cathy McGrath** 217-785-6979

Workshop Registration Statistics

As of October 22, there were 1,974 members registered for our pre-retirement workshops and 2,477 members enrolled when you include our post-retirement workshop.

Redesigned Benefit Statement

The newly designed Benefit Statement was mailed to all members in late October. It contains detailed information about each member's pension plan as of June 30, 2014. A brief overview of each section was listed on page 2 of the October SERS-O-GRAM.

Important Reminder

If your agency is going to update a Retirement Coordinator, Signature Designee or Payroll Coordinator information, you must complete the proper attached form and follow the instructions (see attached PDFs). If you have questions, please call Cathy at 217-785-6979 or Dave at 217-785-6978.