



Back pay for benefit recipients

SERS Retirees who were previously employed at the Department of Human Services, Department of Corrections, Department of Natural Resources, Human Rights Commission, Public Health and Department of Juvenile Justice who did not receive the scheduled union contract raises since July 1, 2011 may have recently received back wages.

SERS retirees who recently received 2011 back wages and retired prior to July 1, 2015 may also see an increase in future monthly pension amounts. SERS staff is manually reviewing the back wage records of several thousand retirees in order to calculate the impact of the back wages on each retiree's monthly pension amount and to determine if a retroactive adjustment to the pension benefit is required. This process will take several months to complete and your patience is greatly appreciated. We understand the importance of providing your benefits in a timely manner and accurately. Please know that we are working diligently to provide the best service to our retirees!

Call Center

The Call Center is up and going successfully. We have been live for several weeks with our reps handling over 300 calls per day.

We look forward to continuing success with the Call Center. We are excited to offer this service to enhance our customer experience by reducing wait times and provide faster answers to questions. *If you have any questions, contact us at 217-785-7444.*

Pictured below is our Call Center staff, who are happy to assist you with your questions.



Front row: Barb Hickey, Supervisor; Back (left to right): Loni Braun, Sherry Whitley, Kimsimone Manning, Jena Blackburn



Keep your address current to receive benefit information

It's important to notify SERS of address changes to be sure you're always receiving the most current information regarding your insurance and retirement benefits. If we have correspondence returned to us, your benefit and group insurance will be suspended until we are notified of your new address to avoid any potential fraud issues.

Please mail address changes to us via the Change of Address Form, which can be found on our website, srs.illinois.gov, under the Forms link.

If you don't have access to a computer, we can accept written notification of an address change as long as it includes your printed name, date of birth, last four digits of your Social Security number (or Member Identification Number), former and current addresses, telephone number and your signature.

Remaining 2018 MRR Workshops

Oct. 2	Quincy	Nov. 13	Springfield
Oct. 16	Collinsville	Dec. 4	Chicago
Oct. 23	Utica	Dec. 11	Joliet

If you've already registered for a workshop, you don't need to do anything further.

2019 Myths & Realities of Retirement Workshop

Beginning September 1, 2018, SERS retirees will be able to register online for next year's MRR workshops.

To register, visit ***srs.illinois.gov*** and follow the instructions. After you register, you will receive a confirmation and email reminders.

If you don't have access to a computer, you can complete and return the application below to us or call our office to register. After you're registered, we will send a reminder letter two weeks prior to the respective workshop.

The MRR is a free, one-day workshop examining various issues affecting retirees.

Feb. 5	Springfield	Aug. 6	Effingham
Mar. 19	Carol Stream	Aug. 7	Bradley
Mar. 19	Bloomington	Aug. 13	Mt. Vernon
Mar. 26	Orland Park	Aug. 13	Schaumburg
Apr. 2	Marion	Aug. 21	Dixon
Apr. 16	Collinsville	Sept. 10	Springfield
Apr. 23	Springfield	Oct. 1	Quincy
May 7	Chicago	Oct. 15	Collinsville
May 21	Springfield	Oct. 22	East Peoria
June 18	East Peoria	Oct. 22	Utica
June 18	Rockford	Nov. 12	Springfield
June 25	Springfield	Dec. 3	Chicago
July 9	Springfield	Dec. 10	Joliet
July 23	Galesburg		

Return this form to:

State Retirement Systems

Field Services Division

2101 S. Veterans Parkway

P. O. Box 19255

Springfield, IL 62794-9255

217-785-6979 Fax: 217-557-5154

Name _____

Address _____

City _____ Zip code _____

Phone number _____

Date & city of workshop _____

Last four digits of SSN _____ Date of Birth _____

Email Address _____

Are You Bringing a Guest?

Yes

No



2018 Flu Vaccine Schedule*

The Department of Central Management Services is providing free seasonal flu vaccines to State of Illinois employees, retirees and survivors enrolled in a state-sponsored health plan. Many county health departments partner with the State to provide these at no charge to members. Call your local health department for the exact dates, times and locations that vaccines will be offered.

Members must present their state health insurance card and another form of ID. If you are enrolled in Medicare Part B, you can obtain a free flu shot from your physician or participating pharmacy. *Spouses, dependents, contractual workers, consultants, students and any SERS members who opted out of health insurance coverage are not eligible for free flu vaccines.*

The entire flu vaccine schedule is posted on our website at srs.illinois.gov. Dates and times are subject to change, so check online often.

Flu shots will be available at the SRS Springfield office on October 4 from 9 a.m. – 3 p.m.

Flu shots will be available from 9 a.m. until 3 p.m., except where noted.

Springfield

IDOT Sept. 25, 9 a.m. – 1 p.m. 2300 Dirksen Parkway	Stratton Building Oct. 10, 9 a.m. – 1 p.m. 401 S. Spring	EPA Oct. 24, 9 a.m. – noon 1021 N. Grand Ave. E.	IDOT, Schaumburg Sept. 26 Training Room A 201 W. Center
Multi-use State Lab/IDPH Sept. 26, 1 – 4 p.m. 825 N. Rutledge	IDOT Oct. 11, 9 a.m. – 1 p.m. 2300 Dirksen Pkwy. Auditorium	DHFS Oct. 25, 9 a.m. – 1 p.m. 201 S. Grand Ave. E., Bloom Bldg.	CMS Suburban North Oct. 4, 8 a.m. – 4 p.m. Suburban North, Room 011 9511 Harrison, Des Plaines
Howlett Bldg. Oct. 2 Hall of Flags, Edwards St. Parking at Stratton Bldg.	Dept. of Corrections Oct. 16, 9 a.m. – 1 p.m. Conkle C 1301 Concordia Ct.	Dept. of Insurance Oct. 30, 9 a.m. – noon 320 W. Washington	Student Asst. Comm. Oct. 9 1755 Lake Cook Rd, Deerfield
Dept. of Natural Resources Oct. 3 State Fairgrounds One Natural Resources Way	State Police Oct. 17, 9 a.m. – 1 p.m. 801 S. Seventh, Lobby	Stratton Building Nov. 7, 9 a.m. – 1 p.m. 401 S. Spring	Healthcare and Family Services Oct. 10 Clinton Bldg., 1st. floor, 401 S. Clinton, Chicago
SERS Oct. 4 2101 S. Veterans Pkwy.	Department of Agriculture Oct. 18, 9 a.m. – 1 p.m. State Fairgrounds	Attorney General Nov. 8, 9 a.m. – noon 500 S. 2nd St.	James R. Thompson Center (JRTC) Oct. 24 Room 2-025, 100 West Randolph, Chicago
Dept. of Revenue Oct. 9 101 W. Jefferson, Willard Ice Bldg.	Board of Education Oct. 23, 9 a.m. – noon 100 N. First St., Alzina Bldg.	Chicago area James R. Thompson Center (JRTC) Sept. 19 Room 2-025, 100 West Randolph, Chicago	Department of Insurance Oct. 30, 9 a.m. – 1 p.m. 122 So. Michigan

* Flu shots are subject to the availability of the vaccine.

At the time of print, the downstate schedule was not available. Check online for available dates and times, as we will post when we get them.

Do you have a qualifying survivor?

If you did not have an eligible survivor when you retired, you probably received a survivor contribution refund. If you did receive this refund, a survivor benefit is not payable upon your death, even if you are married at the time of your death. The Death or Survivor Benefits section of your previous Statement of Account provides information on the amount of survivor benefits payable in the event of your death, or lets you know that you took the survivor contribution refund. If you need to review your statement, you can visit our website at memberservices.srs.illinois.gov.

If you received the survivor contribution refund at retirement you may repay this refund in order to establish survivor benefits for your eligible survivor. This repayment option is only available to retirees. A survivor does not have the option to repay this refund after the death of the retiree. If you received the survivor contribution refund and would like to repay in order to reestablish a survivor benefit, please call us at 217-785-7444 for details.



2101 S. Veterans Parkway
P.O. Box 19255
Springfield, IL 62794-9255

PSRT. STD.
Postage Paid
Springfield, IL
Permit No. 662

Stay connected with our Member Services website

Do you know all the features of our Member Services website? You can view your member statement, insurance elections, beneficiaries, update your email or phone number, download forms, correspondence and more. And it's mobile friendly!

Check it out at memberservices.srs.illinois.gov.

