

<b>Agency</b>	Department Of Employment Security
<b>Program Name</b>	Employment Services
<b>Program Description</b>	Provide employment services to through coordinated efforts with other service providers within a statewide network of American Job Centers (AJC). The primary goal is to link jobseeker with employment, educational or training opportunities and by provide personnel outreach and education to the employer community, their industry associates, chamber of commerce, economic groups, community – based organizations, and other employing entities.
<b>Target Population</b>	Illinois Employers and jobseekers
<b>Activities</b>	Establishing relationships with employers; conducting re-employment workshops, specialized workshops for veterans, returning citizens, youth; education/outreach to employers regarding agency services; onsite recruitments; job fairs; individual re-employment plans; job search and placement services.
<b>Goals</b>	Decrease the number of UI claimants that exhaust benefits and to meet and or exceed the performance standards outlined by the Department of Labor for the Wagner Peyser Program.
<b>Outcome</b>	Increase Employment and Attract, Retain and Grow Businesses

**PROGRAM FUNDING**

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
51,820.4	52,062.8	51,745

**MEASURES**

<b>Employment rate second quarter after exit</b> (Percentage of individuals who entered the workforce after successful completion of a DES employment services program.)
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**Reported :** Quarterly    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 55.7%    **Source :** WIOA Title III Wagner-Peyser Negotiated Level of Performance for Program Years 2017, 2018 and 2019.

**Baseline :** 54.9%    **Baseline Date :** 7/1/2016

**Methodology :** Wagner-Peyser measures encompasses past performance outcomes. Averages for prior program year outcomes were computed (using the five prior program years), as well as a Target Outcome and Predicted Outcome that was produced by USDOL. Taking all data element outcomes into account, along with the environmental factors in Illinois. Target values were established using all the above as well as the 90% threshold applied to the USDOL Target Outcome. The 90% Threshold for the Entered Employment Rate is 54.9%. This methodology is

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
61.0	61.0	61.0	

  

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2018	68.3	68.5	68.8	69.7

<b>Agency</b>	Department Of Employment Security
<b>Program Name</b>	Labor Market Information
<b>Program Description</b>	Convey labor market information including employment levels and employer information, wage information, occupation and industry forecasts, and career information to allow individuals, employers and policymakers to make informed decisions about the Illinois economy.
<b>Target Population</b>	Job Seekers, Economic Developers, Policymakers
<b>Activities</b>	Produce workforce information through surveys; provide forecasts through statistical models; provide information for individuals to make career decisions.
<b>Goals</b>	Increase customer web hits for labor market information.
<b>Outcome</b>	Increase Employment and Attract, Retain and Grow Businesses

**PROGRAM FUNDING**

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
6,421.7	6,451.7	6,164.5

**MEASURES**

**Number of customer interactions via internet for economic analysis information**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 403,000    **Source :** Internal Agency Established

**Baseline :** 505,586    **Baseline Date :** 6/30/2011

**Methodology :** Count of customer interactions via internet for economic analysis information

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
541825	545000	550000	

<b>Agency</b>	Department Of Employment Security
<b>Program Name</b>	Unemployment Insurance
<b>Program Description</b>	The Unemployment Insurance Program provides unemployment benefits to eligible individuals who meet the requirements of State law. This employer funded program provides temporary income replacement for individuals who are out of work through no fault of their own. The Unemployment Insurance program is efficiently and effectively administered to prevent the negative effects of economic downturns on businesses and the unemployed.
<b>Target Population</b>	Eligible Unemployed
<b>Activities</b>	Claims intake, employment service registration requirement, continued eligibility, eligibility investigations/determinations, and timely payment of benefits.
<b>Goals</b>	Effectively and efficiently administer Unemployment Insurance benefits based on federal guidelines and state law to prevent the negative effects of economic downturns on businesses and the unemployed.
<b>Outcome</b>	Increase Individual and Family Stability and Self-Sufficiency

**PROGRAM FUNDING**

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
235,484.6	209,312.2	199,396.1

**MEASURES****Percentage of appeals decisions made within 30 days**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 80.0%    **Source :** DOL Acceptable Level of Performance

**Baseline :** 80.0%    **Baseline Date :** 7/1/2017

**Methodology :** Calculation based on number of final and pending appeals decisions at 30-day mark

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
90.3	90.5	91.0	

**Percentage of first time payments made within 14 days of first compensable week**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 84.4%    **Source :** Internal Agency Established

**Baseline :** 88.3%    **Baseline Date :** 7/1/2018

**Methodology :** Calculation based on completed and pending first-time payments at the 14-day mark

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
90.3	90.3	90.4	

**Percentage of employer liability determinations made within 180 days of liability occurrence**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 89.4%    **Source :** Internal Agency Established

**Baseline :** 89.4%    **Baseline Date :** 6/30/2011

**Methodology :** Calculation based on number of final and pending determinations at 180-day mark

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
88.0	88.0	88.0	