

Agency	Illinois Independent Tax Tribunal
Program Name	Administration of Tax Hearings
Program Description	Provides taxpayers with a forum to resolve controversies with the Illinois Department of Revenue that ensures due process, fundamental fairness, and transparency.
Target Population	All resident taxpayers in the state of Illinois as well as taxpayers around the country that are subject to Illinois taxes.
Activities	The activities of the Tribunal are to: receive and review petitions from taxpayers, supervise discovery between the taxpayers and the Illinois Department of Revenue, rule on motions, conduct administrative hearings to take evidence, and to issue final decisions.
Goals	To provide taxpayers with a means of resolving controversies that ensures due process and fundamental fairness in a tax expert forum.
Outcome	Support Basic Functions of Government

PROGRAM FUNDING

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
775.7	787.3	783.1

MEASURES

Percentage of new petitions processed within two business days of filing

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Maintain
Benchmark : 95% of all new cases should be reviewed and court orders be issued within two business days. **Source :** Internal Agency Established
Baseline : 100% **Baseline Date :** 3/31/2014
Methodology : Calculate number of days between the filing of a Petition and the issuance of the related court order for all cases.

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
100	100	100	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2018	100	100	100	100
2019	100			

Percentage of cases closed within 24 months

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase
Benchmark : 75% of cases should be closed within 24 months. **Source :** Internal Agency Established
Baseline : Baseline data not available until 1/1/16 **Baseline Date :** 1/1/2016
Methodology : The actual number of months that each case is open will be calculated for each case that is open during the fiscal year. The number of cases that are closed within 24 months will be divided by the total number of cases to calculate the % of cases closed timely.

Note: The time to litigate a matter in court varies from case to case and court to court. The benchmark is set as a goal based upon our judgment that most cases should be closed within two years. As the Tribunal opened in January, 2014, there are no baseline statistics yet to base this benchmark.

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
75	75	75	