

Agency	Illinois Student Assistance Commission
Program Name	Need based scholarships and grants
Program Description	Provide financial assistance to Illinois students who demonstrate financial need.
Target Population	Illinois students who demonstrate financial need, primarily low income, first generation college students
Activities	Process student applications Determine student eligibility Process claims from postsecondary institutions for enrolled students Submit these claims to the Illinois Office of the Comptroller (IOC) for payment Conduct research to help inform commission decisions related to need based programs and help inform Illinois policy makers of the impact of funding decisions Promulgate rules Complete compliance and training activities to help ensure that all partners comply with law and rules in awarding grants Staff a call center which assists students and partners when they have questions related to need based scholarships and grants
Goals	Increase the proportion of Illinois adults with a postsecondary credentials and reduce the education attainment gaps between upper and lower income students.
Outcome	Improve School Readiness and Student Success for All

PROGRAM FUNDING

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
405,750.9	430,751.3	490,750.9

MEASURES

Percentage of low income applicants who claim a Monetary Award Program (MAP) grant when offered

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 40% **Source :** Derived internally by agency

Baseline : 43% **Baseline Date :** 6/30/2013

Methodology : Percentage of eligible applicants who claim a MAP grant

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
64	64	64	

Percentage of low income applicants who do not receive a Monetary Award Program (MAP) grant

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Decrease

Benchmark : 39% **Source :** Derived internally by agency

Baseline : 39% **Baseline Date :** 6/30/2013

Methodology : Percentage of eligible applicants who do not receive a MAP Grant

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
32	32	32	

Agency	Illinois Student Assistance Commission
Program Name	Outreach
Program Description	Increase awareness of college costs and availability among potential college students Serve as a single point of contact for Illinois citizens regarding information about student aid programs
Target Population	Potential and current postsecondary students and their families Other professionals who counsel students
Activities	Hold workshops and training sessions Make presentations in schools and venues reaching potential students Individually counsel and provide information to students Make information available on the Internet
Goals	Increase the proportion of Illinois adults with a postsecondary credential and reduce the education attainment gaps between upper and lower income students
Outcome	Improve School Readiness and Student Success for All

PROGRAM FUNDING

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
58,551.4	60,551.4	64,551.4

MEASURES

Percentage of high school seniors filing a Free Application for Federal Student Aid (FAFSA)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 60 **Source :** Derived internally by agency

Baseline : 62.3 **Baseline Date :** 6/30/2013

Methodology : Number of freshman MAP applicants

Number of students in High School Scholarship Program file from previous fall. This is the number of FAFSA filers who listed an Illinois school on the form, divided by the number of juniors reported to ISAC by high schools in the prior year.

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
62.9	63.0	63.0	

Number of participants in outreach events

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 103000 **Source :** Derived internally by agency

Baseline : 103500 **Baseline Date :** 6/30/2013

Methodology : Count of participating students, parents and professionals

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
111,500	115,000	115,000	

Agency	Illinois Student Assistance Commission
Program Name	Service programs
Program Description	These programs provide post-secondary tuition and fee assistance (either by exempting recipients from those costs or by paying those costs on behalf of recipients) to reward veterans' military service, provide a recruitment incentive for the Illinois National Guard, and assist the families of public safety officers disabled or killed in the line of duty.
Target Population	Illinois veterans; National Guard members; and dependents of police, fire, and correctional officers who have been killed or permanently disabled in the line of duty
Activities	<p>Process student applications</p> <p>Determine student eligibility</p> <p>Process claims from postsecondary institutions for enrolled students</p> <p>Submit these claims to the Illinois Office of the Comptroller (IOC) for payment</p> <p>Conduct research to help inform commission decisions related to service programs and help inform Illinois policy makers of the impact of funding decisions</p> <p>Promulgate rules</p> <p>Complete compliance and training activities to help ensure that all partners comply with law and rules in awarding grants</p> <p>Staff a call center which assists students and partners when they have questions related to service programs</p>
Goals	Increase the proportion of Illinois adults with a postsecondary credentials and reduce the education attainment gaps between upper- and lower-income students.
Outcome	Improve School Readiness and Student Success for All

PROGRAM FUNDING

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
14,697.3	14,707.4	14,443.3

MEASURES

Number of students benefitting from service programs

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Maintain

Benchmark : 9,800 **Source :** Derived internally by agency

Baseline : 9,800 **Baseline Date :** 6/30/2013

Methodology : Number of students who receive assistance through service programs compared to number of applicants who apply for service programs

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
6,342	6,070	6,104	

Agency	Illinois Student Assistance Commission
Program Name	Student Loans
Program Description	ISAC is a student loan guaranty agency in the Federal Family Education Loan Program. This role entails the following activities: Counsel and educate borrowers who are delinquent on their loan payments Collect outstanding loan balances from defaulted borrowers Provide loan funds to students through institutions and the secondary market
Target Population	Student Loan Borrowers
Activities	Avert loan defaults Pay lender claims on defaulted loans* when unable to avert defaults (* for federal student loans within ISAC's guaranty portfolio) Resolve defaulted borrowers' accounts Satisfy borrowers with the services offered
Goals	Increase the proportion of Illinois adults with a postsecondary credentials and reduce the education attainment gaps between upper- and lower-income students
Outcome	Unassigned

PROGRAM FUNDING

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
247,830.3	214,830.3	204,830.3

MEASURES

Percentage of delinquent accounts resolved

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 73 **Source :** Internal Agency Established

Baseline : 73 **Baseline Date :** 6/30/2012

Methodology : The number of defaults averted divided by the number of lender requests for default aversion assistance)

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
87	87	87	

Agency	Illinois Student Assistance Commission
Program Name	Teacher and worker shortage programs
Program Description	Increase the number of teachers and workers in designated shortage fields
Target Population	Students studying to become workers in designated shortage areas
Activities	Process student applications Determine student eligibility Process claims from postsecondary institutions for enrolled students Submit these claims to the Illinois Office of the Comptroller (IOC) for payment Conduct research to help inform commission decisions related to programs and help inform Illinois policy makers of the impact of funding decisions Promulgate rules Complete compliance and training activities to help ensure that all partners comply with law and rules in awarding grants Staff a call center which assists students and partners when they have questions related programs for designated worker shortage areas
Goals	Increase the proportion of Illinois adults with a postsecondary credential and reduce the education attainment gaps between upper and lower income
Outcome	Improve School Readiness and Student Success for All

PROGRAM FUNDING

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
4,199	4,199.4	4,199

MEASURES

Number of grant and scholarship recipients

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Maintain

Benchmark : 600 **Source :** Derived internally by agency

Baseline : 647 **Baseline Date :** 6/30/2013

Methodology : Compare number of applications approved to the number of applications approved in previous years

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
1,138	1,324	1,628	