

Agency	State Universities Civil Service System
Program Name	Merit System for Higher Education
Program Description	Carry out its statutory obligation to establish a sound program of personnel administration at state supported institutions of higher education and at certain allied agencies.
Target Population	Illinois' public universities and higher education-affiliated agencies
Activities	Provide direct guidance and support services to universities and agencies in such areas as employment, examinations, classification plan management, salary administration, compliance audit reviews, disciplinary procedures and other business operations related to the management of support staff personnel.
Goals	Provide a comprehensive foundation of human resource practices and standards that facilitate the recruitment, retention and development of a quality staff, in support of the teaching and research mission of each university and affiliated agency.
Outcome	Support Basic Functions of Government

PROGRAM FUNDING

Appropriations (\$ thousands)		
FY18 Actual	FY19 Enacted	FY20 Recommended
1,058.6	1,082.2	1,114.7

MEASURES

Employees served

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase
Benchmark : 55,000 **Source :** Agency established
Baseline : 56,070 **Baseline Date :** 6/30/2011
Methodology : Count of the number of employees served by the system

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
53,192	54,000	54,000	

FY 2018	Quarter 1	Quarter 2	Quarter 3	Quarter 4
53,192	53,192			

Civil Service Examinations administered

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase
Benchmark : 25,000 **Source :** Agency established
Baseline : 25,545 **Baseline Date :** 6/30/2011
Methodology : Count of examinations administered

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
23,456	23,000	23,000	

Percentage of web-based examinations

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase
Benchmark : 51% **Source :** Agency established
Baseline : 51% **Baseline Date :** 6/30/2011
Methodology : Calculation based on the number examinations completed electronically in relation to total examinations completed

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
78.4	80.0	80.0	

Discharge/demotion cases

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Maintain
Benchmark : **Source :**
Baseline : **Baseline Date :**
Methodology :

FY 2018	FY 2019	FY 2020 Est.	FY 2021 Proj.
58	60	60	