THE COMMUNITY AND RESIDENTIAL SERVICES AUTHORITY (CRSA)

Our CRSA Mission is to promote a network of resources for Illinois youth with social and emotional health conditions to receive timely and appropriate access to the services they deserve.

Our CRSA Vision is that every youth in Illinois shall be socially and emotionally healthy enough to have the opportunity to achieve their fullest potential and participate in developing their identity and role in society.

The CRSA Staff work for the initiatives set by the CRSA board and established legislative objectives.

We Listen and are quick to respond to calls for help for youth who have emotional difficulties and behavioral disabilities. We are personally accessible to assist in coordinating a plan of care.

We Collaborate to ensure that services are planned in collaboration with all appropriate child-serving systems in the youth's natural environment when possible.

We are Competent to promote family-focused/child centered – services that are developmentally appropriate, strength based, child specific and meet the individual needs of the youth and family.

We are Respectful regarding the behavior, ideas, attitudes, values, beliefs, customs, languages, rituals, and practices characteristic to the family's cultural group.

We have Integrity and protect participant confidentiality. We deal honestly with the public, our participants and with one another.

We are Reliable to assist in the reduction of barriers to mental health and educational services for CRSA participants.

We are Successful in working with our partner agencies and communities to find solutions to complex barriers that otherwise could prevent youth with social and emotional disabilities from getting the services they need.

We Develop policy statements when needed for interagency cooperation and comment on relevant legislation affecting services to all individuals under 22 years of age with a behavior disorder.

We Report annually to the legislature and to the Governor.

We Resolve Disputes when there is a disagreement between a parent and an agency or between two or more agencies regarding a plan of services that cannot be implemented through CRSA staff assistance, CRSA Board members can convene to resolve such disputes.

* *CRSA Dispute Resolution does not replace the use of any other appeal process.*

The CRSA Board consists of representatives of the youth serving state agencies, members of the legislature and persons appointed by the Governor. The board meets regularly to address systems gaps and persistent barriers to accessing services for youth with emotional disabilities

CRSA BOARD MEMBERS

- Representatives of the House and Senate Elementary and Secondary Education Committees (4)
- Governor's Appointees (6)
- Attorney General's Office Disabled Persons Advocacy Division)
- Department of Children and Family Services
- Department of Healthcare and Family Services
- Illinois State Board of Education
- Department of Juvenile Justice
- Department of Human Services
  - Division of Mental Health
  - Division of Developmental Disabilities
  - Division of Rehabilitation Services
  - Division of Family and Community Services

FAMILIES TRUST CRSA TO NAVIGATE THEM THROUGH SYSTEM BARRIERS AND TO OPEN DOORS WHEN THEY ARE TURNED AWAY FROM THE HELP THEY NEED FOR THEIR YOUTH WITH EMOTIONAL AND OR BEHAVIORAL DISABILITIES.

C	**Commitment**	*Commitment to find the right services*
R	**Respect**	*Respect for every individual we serve*
S	**Success**	*Success in reducing barriers*
A	**Accessible**	*Accessible to all who call for help*

Toll Free: 877-541-2772

Community and Residential Services Authority
100 North First Street, W-101
Springfield, Illinois 62777
217/524-1529 (Fax)

www.illinois.gov/crsa

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