What is Phishing?

Phishing (pronounced fishing) is a type of deception or fraud that uses e-mail messages, websites or phone calls to dishonestly exploit sensitive information from you OR install malicious software on your computer.

What does an email Phishing scam look like?

Attackers tend to create deceptive e-mails that look legitimate by:

- Making the email appear to be from someone you know
- Coming from trustworthy companies that you do business with
- Using official looking logos and graphics that appear to be connected to legitimate websites, but actually takes you to phony scam sites
- Attempting to bring an emotional reaction from you that causes you to click in haste on a link or attachment. Examples include:
  - Your Tax return was not successfully filed
  - Your shipment was returned
  - Your PayPal account needs to be verified to issue pending account credit
  - Negative eBay feedback has been received, click here to protest
  - Please verify your account
  - Click here to gain access to your account

Why is Phishing awareness so important?

Phishing is the #1 action that threat actors (the bad guys) use to cause or contribute to an incident. Phishing is the destructive doorway that is used in the vast majority of cyber breaches. This means when a breach occurs, it is likely because a user clicked on a phishing link or attachment. Therefore it very important that we learn to safe-guard ourselves from Phishing attacks.