

## Happy Holidays

As this challenging year comes to a close, we wish you all a healthy, happy holiday season. We look forward to continuing our work with you in 2021!

## Core Concept

**Master data management (MDM)** involves creating a single master record for all critical business data from across internal and external data sources and applications. This information becomes a consistent, reliable source for an organization.

## HHSi2 Developing Use Cases

In our last issue, we highlighted the Illinois Shared Interoperability Platform (ISIP), the **master data management** solution at the center of HHSi2's strategy for data interoperability and data quality across Illinois' health and human services enterprise. Throughout the year, HHSi2 has been meeting with business and technical experts at several agencies to develop use cases designed to improve the lives of Illinois' most vulnerable populations.

DHS has identified a use case to ensure all children receive nutrition benefits while schools are closed due to COVID-19.

Department on Aging plans to use ISIP to verify Illinois' senior adults receive the benefits for which they are eligible.

DCFS hopes to leverage ISIP to improve access to more complete data to investigate cases of indicated abuse/neglect.

Departments of Corrections and Juvenile Justice hope to reduce recidivism by identifying a person's benefits and services prior to their release date.

Governor's Office of Early Childhood Education intends to use ISIP to match early childhood data across education and health and human services agencies to better understand the needs of low-income children.

## Stakeholder Spotlight: Alyssa Williams (Illinois Department of Corrections)



HHSi2 has been working with the Department of Corrections to expand the scope of the data to which they have access throughout the lifecycle of a person in their custody. According to DOC's Chief of Programs & Support Services, Alyssa Williams, "The Illinois Department of Corrections is thrilled to partner with ISIP, as data sharing is critical to our agency's mission: to serve justice in Illinois and increase public safety by promoting positive change in offender behavior, operating successful reentry programs, and reducing victimization. In order to effect that positive change, the agency needs to have accurate data pertaining to those men and women in custody, so that we can more effectively provide relative programming based on individual need, offer necessary medical and mental health treatment, facilitate educational and vocational growth, and provide linkage to appropriate service delivery upon release. Cross-agency data sharing will help us to achieve that mission."

Have an idea for a future newsletter, or an ISIP use case? Email us at [HHSi2@illinois.gov](mailto:HHSi2@illinois.gov)

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