

# Sprint 4 Anticipated Activities/Key Desired Outcomes

Sprint 4 will focus on implementing some of the strategies designed in previous sprints and continue with detailed planning building on data gathered

## Service Excellence

- Implement core Service Management processes and capabilities

## IT Governance

- Charter members and launch 2 IT Governance Boards

## Finance and Procurement

- Finalize rates approach for FY17 and 18
- Resolve IT procurement structure and contract ownership

## Infrastructure

- Complete Wave 0 and Launch Wave 1

## Applications

- Develop enterprise application rationalization roadmap
- Initiate agency level roadmap development

## Talent

- Finalize future state organizational model
- initiate Talent pilots around training and transition

# IT Transformation Long Term Outlook

Though significant progress has been made, successful IT Transformation requires a long horizon.



## IT Transformation (ITT): Key Milestones through FY19

Though significant progress has been made, successful IT Transformation requires a long horizon.

